



# Board of Commissioners Meeting Agenda Item Submittal

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Item To Be Considered: **Fire Department – 4th Quarter and 2024 Performance Review**

Board Meeting Date: **January 28, 2025**

Prepared By: **Jacob Randall – Fire Chief**

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**Overview:** The Fire Department, through the Center for Public Safety Excellence, completed the Community Risk Assessment/Standard of Cover Certification – BETA testing program. To promote accountability on our journey of continuous improvement, we are committed to remaining transparent about our agency's performance.

Swansboro Fire Department was chosen to participate in the BETA testing of the Center for Public Safety Excellence's Community Risk Assessment/Standard of Cover certification. To remain on a path of continuous improvement, we must remain transparent and accountable for our agency's performance. Evaluations of agency programs must be conducted as part of the CRA/SOC program and Agency Accreditation. Likewise, our agency had to establish benchmarks to which we could compare our performance. We have developed a monthly, quarterly, semi-annual, and annual evaluation to which we can measure our performance and any impact our agency changes may have. Remaining Transparent, we opted to provide a quarterly report at the Second Board of Commissioners meeting following the quarter or year's end.

**Background Attachment(s):** N/A

**Recommended Action:** Receive report.

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**Action:** \_\_\_\_\_  
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