

**RESOLUTION 2024 – R9
BY THE GOVERNING BODY RECIPIENT**

WHEREAS, the Swansboro Fire Department is committed to improving the quality of life by providing the highest standard of emergency services to the citizens and guests it protects.

WHEREAS, the Swansboro Fire Department is dedicated to creating a culture of continuous improvement.

WHEREAS, the Swansboro Fire Department seeks to remain current, progressive, and transparent by evaluating defined performance metrics and setting attainable benchmarks to improve all service programs.

WHEREAS, the Swansboro Fire Department has assessed the community and current standards of cover, drafting the inaugural Community Risk Assessment and Standards of Cover document as a guide for improving.

WHEREAS, the Swansboro Fire Department remains steadfast in its pursuit of excellence by enhancing the quality of services it provides and remaining proactive through risk reduction and response readiness.

NOW, THEREFORE, BE IT RESOLVED BY THE BOARD OF COMMISSIONERS OF THE TOWN OF SWANSBORO:

The Town of Swansboro Board of Commissioners, having been presented with the Community Risk Assessment-Standards of Cover (CRA/SOC) document, hereby approves and accepts the agency's methodologies.

The Swansboro Fire Department shall provide monthly, quarterly, and annual updates or presentations as defined in the CRA/SOC. The Town of Swansboro Board of Commissioners shall support the presented data shortfalls and recommendations to address service gaps or factors impacting performance.

The Town of Swansboro Board of Commissioners and the Swansboro Fire Department shall remain committed to continuous improvement to enhance the service to the citizens, businesses, and guests of the Swansboro Fire Department's response areas, ensuring the Town and Agency remain proactive and progressive while being operationally and fiscally responsible.

Adopted this 10th day of September 2024.

Attest:

John Davis, Mayor

Alissa Fender, Town Clerk