



#### 1. 2025 Official North Carolina Travel Guide -

The STDA earned two mentions resulting from the media pitch to the NC PR Team of February 2024. (see pages to follow)

- Mocktails Il Cigno Italiano
- Birding Lady Swan Boat Tours

The guide is available on <u>visitnc.com</u> in various formats, the content will also be added to the Visit NC website. To date, one article is currently published – specific to Swansboro. Others will be added to the newly launched Visit NC website later this year.

Places for Showstopping Sips and Marvelous Mocktails: <a href="https://www.visitnc.com/story/unCc/places-for-showstopping-sips-and-marvelous-mocktails-in-nc">https://www.visitnc.com/story/unCc/places-for-showstopping-sips-and-marvelous-mocktails-in-nc</a>

Bulk orders of the NC Travel Guide are available at no cost for distribution by visitor centers, attractions, accommodations and other tourism-related businesses. The guides come 50 guides/box. Please let me know if you'd like me to make the request.

#### 2. Social Media Stats & Metrics - October 1st 2024 - to Date

There has been an increase in sharing ideas and posts that convey the Swansboro visitor experience per local story tellers and tour operators. This is very positive action with solid feedback/engagement being well received. I encourage this – good vibes all the way around.

- 3. Facebook/Instagram Ad Reports October 1<sup>st</sup> 2024 to Date: 2024 Mullet Festival of NC; Swansboro by Candlelight, 2024 Christmas Flotilla, 2024 Weekend Getaway in Swansboro; Winter/Spring Travel Plans Hearts & Horizons Getaway Contest (Note: screenshots only shared for purposes of reporting only.)
- 4. Visit Swansboro Monthly Marketing Eblasts November, December, January



#### 5. Promotional Getaway Contests -

Get Real, Go Reel (Fall 2024); Hearts & Horizons (Currently Running & Active)

6. Our State Magazine & Raleigh Magazine – Eblasts - Promotional Contest Element incorporated Hearts & Horizons Swansboro Getaway Contest

#### 7. Print Ad Placements -

Our State Magazine Special Interest Pub – October 2024; Our State October 2024 Issue; Raleigh Magazine – Full Page December/January 2025 Issue; 2025 Swansboro Chamber Guide

#### 8. Website -

Continual care and feeding to update all Landing Pages, Festival Pages, Home Page, Contest Promotional Pages, Partner Listings, Airbnb, Vrbo, etc.

### 9. Downtown Merchants & Restaurants Guide & Map -

Spring 2025 Update & Refresh is coming up. Updates to all businesses and updates to the Swanfest Schedule for the 2025 season - I will be working on this in March for printing and distribution in April.

• Fall Shipments made to the 14 NC Welcome Centers and to Downtown Merchants for local Swansboro distribution – in Nov '24 & Dec 2024. The feedback from the Welcome Centers has been very good and the guides are being picked up by visitors.

#### 10. Misc. Ouestions -

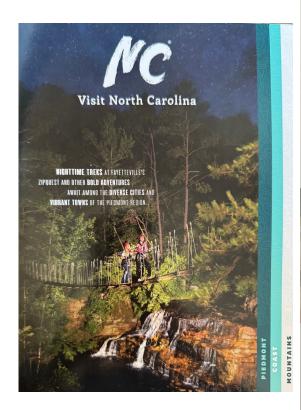
Anne Marie is always available for input, feedback, suggestions and idea sharing. Please reach out anytime.

#### **Appendix**

• STDA Approved Budget for 2024-2025 Fiscal Year – Snapshot to Date



## NC 2025 Travel Guide – Earned Media Placement (from 2024 Visit NC Road Show Pitch)





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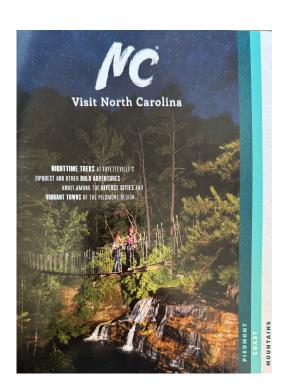
Swansboro

Il Cigno Italiano

Renowned for its meatballs and manicotti, this traditional Italian restaurant boasts a whimsical mocktail menu. The standout is Swan Juice, where muddled raspberries and blackberries dance with orange and strawberry juices. It's all crowned with a splash of lemon-lime soda.



## NC 2025 Travel Guide – Earned Media Placement (from 2024 Visit NC Road Show Pitch)





## **3 FLOATS OF FANCY**

of Swansboro, taking a maximum of 26 passengers into the surrounding marshes from early spring through early winter. The pontoon-style boats allow for unimpeded vistas during the gentle one- to two-hour rides, many of which focus on wildlife, including ospreys that appear in early March and build elaborate nests above the water.



## Social Media Metrics and Snapshot – October 2024 thru January 2025



## **February 2025 Report:**

Facebook – 9,809 followers; 6.7K likes Instagram – 2,371 followers

#### **October 2024 Report:**

Facebook – 9,346 followers; 6.5K likes Instagram – 2,276 followers

## **Top 3 Posts by Views (Paid and Organic)**



The Friendly City by the Sea is ready for the holidays! Enjoy the Town of Swansboro's dazzling Annual Christmas Flotilla on Friday, November 29th from 5 to 8pm, explore the trails at Hammocks Beach State Park, and shop local on Small...

Nov 20, 2024



' → A LAST-MINUTE long weekend getaway this December → before the holiday hustle begins could be just what you need. Gather your girlfriends for some much-needed quality time in Swansboro! Book your stay at our award-winning ....

Dec 3, 2024



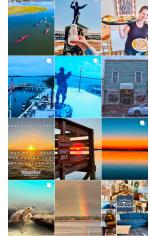
Views Reach Interactions
51,116 26,043 462

Views Reach Interactions
39,012 23,048 839

Views Reach Interactions

1,427

26,814 19,151



		_
Last 90 Days ∨	Nov 1 - Jan	29
Overview		
Views	50.8K	>
Interactions	2,509	>
Total followers	2,371	>

Insights

#### **Content You Shared**

See all

(i)



Reels







6 >

Posts	37 >
Stories	220 >



#### Locations

Maximum

**Countries** 

Regions

US

Link clicks	4,804
Cost per Link Click	\$0.12
Reached	74,592
CTR	3.04%

#### **Results**

Link clicks 4,804 Cost per Link Click \$0.12 \$562.21 Amount spent \$562.21 lifetime budget 🖍 Reach 74,592 158,159 **Impressions** 

Show more





Discover the charm and FUN in Swansboro this October and throughout the fall season!

#VisitSwansboroNC #FriendlyCityByTheSea



visitswansboro.org **Mullet Festival of North** Carolina I Swansboro

Learn more

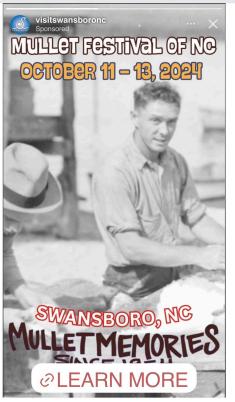


O Vou, Mari... 22 comments 230 shares

## Swansboro Mullet Festival of NC // Sept-Oct 2024

#### **INSTAGRAM STORIES**











#### **2024 Candlelight** Oct 18, 2024 - Nov 9, 2024

>

Completed



Edit

Duplicate

Date ▼

**≛** Metrics

#### **Results**

Link clicks 5,451

Cost per Link Click \$0.11

Amount spent \$600.00

\$600.00 lifetime budget 🖍

Limit reached

Reach 68,461

Impressions 185,916

Show more





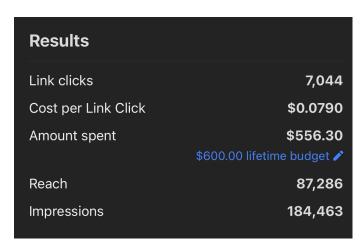


Learn more

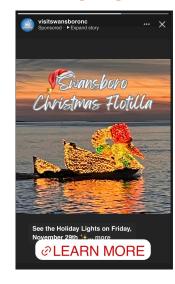


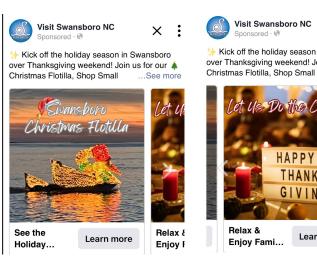


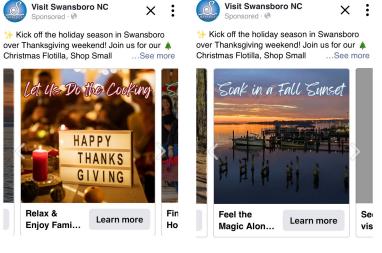
## Christmas Flotilla & Thanksgiving Weekend // November 2024

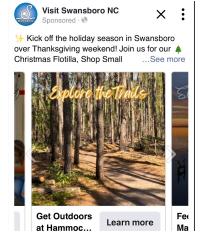








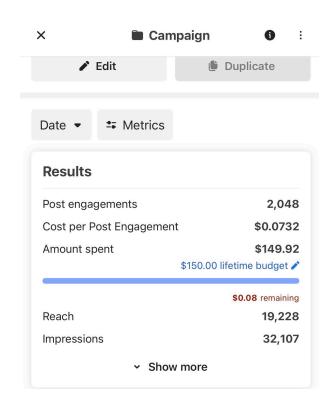




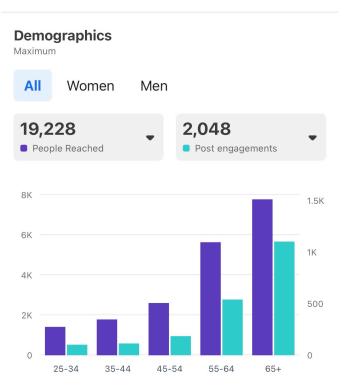




## Last Minute – December Weekend Getaway in Swansboro Boost // December 2024









## Visit Swansboro Marketing Eblasts

## Monthly Eblasts - November 2024 through January 2025

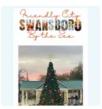


## January 2025 Eblast

Sent

☑ Email · Sent Jan 1, 2025 at 5:24pm EST

744 sends 1495 (70%) opens • 29 (4%) clicks • 37 (5%) bounces • 3 (1%) unsubscribes



## December 2024 Eblast

Sent

► Sent Dec 1, 2024 at 4:31pm EST

739 sends • 370 (53%) opens • 24 (3%) clicks • 35 (5%) bounces • 0 (0%) unsubscribes



#### November 2024 Eblast

Sent

► Email · Sent Nov 1, 2024 at 6:47pm EST

720 sends • 476 (69%) opens • 43 (6%) clicks • 34 (5%) bounces • 1 (1%) unsubscribe

The Visit Swansboro Email List is <u>actively growing</u> – due to the promotional getaway contest ads we are running branding Swansboro as a vacation destination.

## **Industry Standards:**

Open Rate Click Rate Bounce (Total) (Clicks/Delivered) Rate

### **Overall:**

32.55% 2.03% 10.31%

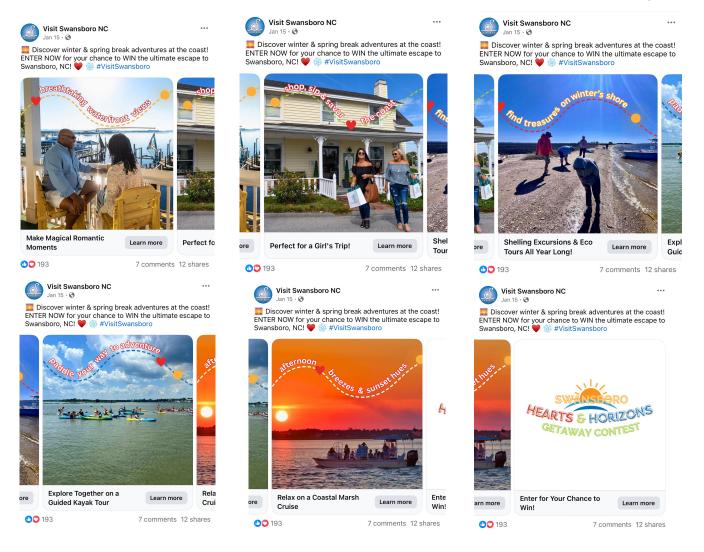
#### **Travel & Hospitality:**

31.02% 1.34% 8.81%

To date, there are now 1,079 contacts our our list.



## Visit Swansboro Promotional Getaway Contest // Fall & Winter 2024/2025





This Facebook / Instagram Ad Campaign is currently active & running.

















This contest was embedded into the Mullet Festival // Fall Marketing Campaign landing page. I refrained from pushing it out as much as I had planned – as the timing coincided with the NC focus and mood on the immediate response to the recovery efforts from Helene.







#### Integrated Campaign

- Facebook/Instagram Ads currently active
- Eblasts via Our State & Raleigh Magazine
- Print Ad Raleigh Magazine February 2025 issue
- Builds Visit Swansboro Email List
- Promotes Swansboro as being known as an overnight vacation destination

Promotes visitation to audiences with a variety of interests – romantic getaway, girls trip, shopping, dining, - includes visitor experience - winter shelling, sunset cruises, paddlling incorporating both winter and spring season.

https://www.visitswansboro.org/get-awaycontest-entry/

https://www.visitswansboro.org/heartshorizons-getaway-visit-swansboro/



## Our State Magazine - Sunday Morning Eblast // January 26, 2025 & February 25, 2025

#### January 26, 2025 Eblast - Complete

Sunday

February 23, 2025 Eblast - Upcoming



For you: Elizabeth's Corner 🧶



One of our favorite stories by our editor in chief.





#### Win a Swansboro Getaway Adventure

Enter Swansboro's Hearts & Horizons **Getaway Contest!** Discover historic

waterfront charm, island adventures, and
awe-inspiring sunrises and sunsets. Ideal
for romantic retreats, girls' getaways, and
family escapes. Uncover coastal treasures,
savor local flavors, and make moments
that matter in Swansboro!

Stats Report to follow in next STDA report.



## Raleigh Magazine Eblasts // January 15, 2025 & February 5, 2025

# Enter to Win Coastal Charm, Adventure & Relaxation at the NC Coast





Escape to Swansboro, NC for a romantic retreat, girls' getaway, or a family adventure. Bask in stunning sunriess and sunsets, savor coastal flavors, and make lasting special moments in the "Friendly City by the Sea."

A 2-night stay, fine dining, and an eco-adventure voucher await! Don't miss this chance to make Swansboro your next destination!

Enter to Win Today



FROM OUR PARTNERS





Escape to Swansboro, NC for a romantic retreat, girls' getaway, or a family adventure. Bask in stunning sunrises and sunsets, savor coastal flavors, and make lasting special moments in the "Friendly City by the Sea."

A **2-night stay**, **fine dining**, and an **eco-adventure voucher** await! Don't miss this chance to make Swansboro your next destination!

Enter to Win Today!







October 2024 – Special Interest Publication







October 2024

















2025 Chamber Guide – Full Page Ad - to be printed

## Downtown Merchants & Restaurants Guide & Map - Fall 2024



We will print 5000 for Spring 2025. Approx. 250 qty will be shipped to each the 14 NC Welcome Centers & the remainder for distribution locally in Swansboro.







APPENDIX





# 2024/2025 STDA Approved Contingency Budget – Snapshot as of 1.30.2025

# SWANSBORO TDA / FY 2024-2025 // APPROVED Marketing, Advertising, Tourism Support

Media / Advertiser / Element	Budgeted	Actual	Remaining	Description
222/22271				
2024/2025 Merchant & Restaurant Guide - Printing Estimate (based on prior years actual) - Spring (April 2025)	700.00		700.00	8.5" x 14" size double gate, 5,000 quantity, specs: 80# gloss text - in market piece
(2 reprints per year - cost split between TDA and merchants)				
				Fall Reprint completed in October 2024 - Expense to be paid from Downtown Merchants Fund
Dream Host - 2024/2025 Annual website hosting & Maintenance Plan	1,811.28	1811.28	3 0.00	Assumes \$203.40 for Annual Hosting + Monthly Management Fee & SEO Toolkit of \$134/month
Misc. Tech Needs for Website @ \$99/hour (Dream Host hourly rate)	400.00		400.00	Assumes 4 hours total
Constant Contact License - Estimate	600.00		600.00	Cost for license will be between \$600 - \$900 annually depending on # of emails in our list. We may still qualify for a non-profit discount as we did this year.
2024/2025 Our State Magazine Coast Host Section Ads	9,338.00	5336	4,002.00	6 ADS TOTAL - 1/3 Page for Sept 24; 1/6 Pages for Oct 24, Mar 24, Apr 2024, May, 24, Jun 24
2024/2025 Our State Magazine - Destinations Section Ad	1,675.00	1675	5 0.00	1 AD: 1/6 Page - Aug 24
NEW 2024/2025 Our State Magazine - October 2024 Special Pub	1,600.00	1600	0.00	1 AD: 1/4 Page - "Foods in 100 Counties"
2024/2025 Our State Magazine - Sponsored Eblasts	2,790.00	1395	1,395.00	2 EBLASTS: Sunday Morning Read - Jan 24, 2025 - COMPLETE & Feb 25, 2025
2024/2025 Raleigh Magazine - Travel Section	2,125.00	1625	5 500.00	July/Aug 2025 (Travel Issue) - Half Page - COMPLETE; Feb 2025 - COMPLETE & April 2025 - 1/4 Page
2024/2025 Raleigh Magazine - DECEMBER JANUARY Special Trave	1,600.00	1500	100.00	Full Page Ad - Special Travel Section (due to Helene)
I opted not to commit, because I thought this amount would be better utilized to a poss	-			
2025 NC Coast Host Membership Dues	350.00		0.00	



## 2024/2025 STDA Approved Contingency Budget – Snapshot as of 1.30.2025

## SWANSBORO TDA / FY 2024-2025 // APPROVED Marketing, Advertising, Tourism Support

Media / Advertiser / Element	Budgeted	Actual	Remaining	Description
2025 Emerald Isle Barefoot Guide - comes out in March 2025	950.00	877.5	72.50	Comes up for contract in October 2024 for March 2025 pub date
2020 Emerald 1916 Barelook Guide - comes out in March 2020	300.00	011.0	72.00	
2025 Bluewater Beacon Real Estate Guide	1,110.00		1110	Sign contract in May 2025 - goes to print in June 2025
I've been informed that continuing producing this publication is under review and TBD				
2024/2025 Facebook Advertising	7,000.00	3403.71	3,596.29	From July 1, 2024 to June 30, 2025
includes \$500 / \$2000 total per festival - per Anna (Swansboro Festivals Budget)		spent as of 1	.29.25	
2025 Swansboro Area Chamber Directory - Full Page Ad	1,100.00	1100	0.00	Submitted in October 2024 for 2025 Guide
OAJ Airport 2024/2025 - Video Placement	5,000.00	5000	0.00	Update Video Asset - twice a year, per contract with Honeycutt Advertising
Retainer Fee @ \$2016/month	24,192.00	24192	0.00	
GRAND TOTAL	62 341 28	49865.49	12,475.79	

If there is any interest in additional advertising efforts, I recommend that a budget amount be determined and agreed, and subsequently - I will resume applying my time and effort to determine the best media placements according to the strategy and objectives desired.

The Waterway Guide has been an advertising vehicle to attract and inform the boating community – prior to Florence. I have presented their proposal previously where the opportunity has been tabled (to my recall.) Please let me know if the STDA Board would like to resume advertising here or receive additional advertising info in general.



## 2024/2025 STDA Approved Contingency Budget – Snapshot as of 1.30.2025

2024/2025 Approved Marketing Contingency Budget	6,900.00
Additional Expenditures	
Shipping Costs - Fall 2024 Merchant Guides to Welcome Centers	401.37
Additional Shipping Costs Merch Guide - Local Swansboro	43.77
Raleigh Magazine Eblasts January 15 & February 5	1,500.00
ESTIMATED Shipping costs - Spring 2025 Merch Guides	450.00
Promotional Gift Cards - Get Real Go Reel; Hearts & Horizons	200.00
Spent/Committed to Date	2,595.14
Remaining	4,304.86

#### **Comments:**

**New Promotional Swag Bags:** Per the Fall STDA Board meeting, I will plan to purchase some new swag bags for groups and VIPs, etc. I have spoken with Kelley Brown (Hampton Inn) and she did not need these right away. I have delayed as I understand that the Visitor Center is being remediated (which is where they have been stored) and perhaps wait to order until the work is completed. Please advise.

The Bluewater Beacon has let me know that they may (or may not) continue producing that book. Subsequently there is \$1100 that we had allocated that is now a possible addition to the contingency fund.

Please note that the Budget Snapshots may not be exact – these are my best efforts to help in keeping expenditures up-to-date and for a common understanding.