

## **EMS Battalion Chief (Chief of Medical Operations)**

### Job Details

The Chief of Medical Operations (EMS Battalion Chief) is responsible for overseeing the operations of the Community Risk Reduction/Mobile Integrated Healthcare (MIH) program, publicly known as the Community Assistance Resource Education System (CARES) program, and all daily EMS operations.

### Primary Responsibilities

- Manage operations of the CARES Program and other MIH projects.
- Function as the lead practitioner in the CARES program, supervising the enrollment, case management, and discharge of clients.
- Oversee daily EMS operations, including personnel, supply, and documentation.
- Performance of clinical reviews of electronic health records (EHRs) and recommending resolutions of clinical performance issues.
- Research and development of new EMS/MIH protocols, policies, and procedures while in collaboration with the EMS Medical Director.
- Lead the development, implementation, and performance of continuous quality improvement of clinical treatment guidelines in conjunction with the EMS Committee.
- Developing, implementing, and overseeing EMS/MIH training, including the credentialing of EMS/MIH providers.
- Other duties as assigned, such as mentoring or precepting.

### Direct Report

Fire Chief

### Direct Reports

All CRP credentialed personnel, including CRTs or line personnel while operating in a CRU.

### Required Qualifications

- Texas Licensed Paramedic or EMT-P
- 5 or more years of experience as a paramedic
- 3 or more years of MIH-CP experience or combination of education and experience
- Texas EMS Instructor
- NAEMT Instructor (AMLS, PHTLS, EPC, and GEMS)
- IBSC Board Certified Critical Care Paramedic (FP-C or CCP-C)
- IBSC Board Certified Community Paramedic (CP-C)
- Fire officer 2 or NAEMSO Managing Paramedic Officer
- Bachelor's degree in a healthcare or social work-related field
- No complaints or clinical performance issues within the past 12 months

### Pay Grade:

\$74,346 – 88,580/yearly non-exempt