

STAFF REPORT



SUBJECT: Ambulance Financial Hardship Application

DEPARTMENT: Finance

STAFF CONTACT: Monica Harris

RECOMMENDATION:

Staff recommends approval of the Financial Hardship Application and the write-off of Accounts 20-8853 and 20-11740.

BACKGROUND:

The City of Stephenville EMS Collections and Write-off Policy requires the Finance Committee to approve the write-off of uncollected receivables. In that policy, a patient may request a waiver of a portion or all of the ambulance bill on the grounds that payment would create a financial hardship. Such a request was received for account 20-8853, date of service 3/29/2020, amount due \$265.00 and account 20-11740, date of service 4/17/2020, amount due \$265.00.

The request received met the financial hardship requirements for the waiver of the \$530.00 amount of the ambulance charges.

FISCAL IMPACT SUMMARY:

The City will waive the potential to receive \$530.00.

ALTERNATIVES

Not approve the financial hardship application.