



Date:	09/15/2026	City Council Meeting Date:	September 15, 2026
Goal:	Government /Operations and Improvements	Presenter:	Thatcher Hart, Community Development Director
Agenda Title:	Consideration of GovWell Software Platform for Business Licensing, Planning and Zoning, and Related Development Services		

Agenda Item Description (Background/History/Details):

The City evaluated three software platforms: iWorQ, GovWell, and GovPilot, to identify a software solution to support business licensing, planning and zoning, permitting, code enforcement, and related development services.

The platforms were evaluated based on functionality, departmental needs, implementation requirements, and cost. Based on the evaluation and demonstrations, staff recommends GovWell as the preferred platform.

GovWell's standard agreement is a two-year contract. To accommodate the City's preference to align the contract term with the City's calendar year, GovWell has agreed to provide a three-month extension at no additional cost, allowing the contract to begin in October 2026.

Under the proposed arrangement, the City will receive access to the GovWell platform beginning in October 2026 at no additional charge for the three-month period of October through December 2026. The first billing will occur in January 2027, with the quoted first-year cost of \$14,000. The anticipated annual cost after the first year is \$10,000.

The revised contract documents reflecting these terms are being prepared by GovWell and will be subject to review by City staff and the City Attorney prior to execution.

Organization	Planning and Zoning	Business License	Code Enforcement	Implementation Cost	First Year Total Cost / Annual Cost After Year 1
Iwork	\$3,400	\$3,500	N/A	0.00	\$6,900
GovWell	\$5,000	\$5,000	N/A	\$4,000	\$14K/\$10K
GovPilot	\$2,300	\$3,000	\$2,500	0.00	\$7,800

Staff Recommendations (Motion):

Staff recommends that City Council approve GovWell as the City's selected software platform and approve funding in the amount of \$0.00 for FY2026, and \$14,000.00 for FY2027, with the final form of the contract subject to City Attorney review and approval.

Mayor's Signature Required:	YES	NO
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Budgeted Yes/No	Fund Name & Code	Current Balance	Requested Budget Amendment	City Manager's Initials
No	01-5030-53-1120 - Computer Software	N/A	No / No cost for 2026	MD