



Customized Proposal for:
CITY OF STONE MOUNTAIN
Prepared by: ASUQUO IDAH
Phone:
Email: asuquo.idah@terminix.com
March 16, 2026

Inspection Results:

What We Heard

The building has an active roof rat and squirrel infestation.

What We Saw

Upon inspection, the building consists of two sections, one currently occupied and the other unoccupied and deserted. I observed gnawing marks on a door and door frame leading to an office/room where there are holes in the ceiling. These openings are being used by rats as an entry point into the ceiling void.

The rodents are utilizing the ceiling space as a bridge between the unoccupied section of the building and the occupied portion, allowing them to access the kitchen area in search of food and then return to the ceiling and the deserted section of the structure.

Additionally, multiple entry points were identified along the exterior perimeter of the building, which rodents are using to enter and exit the structure.

What We Recommend

It is recommended to seal all accessible entry points along the exterior perimeter of the building, as well as the interior ceiling openings that allow rodents to travel between the two sections of the structure. In addition, a 15-day mass trapping program should be implemented in the affected areas, including the ceiling voids, kitchen area, and connecting rooms, to actively remove the rodent population currently present. These measures will help restore sanitary conditions and prevent continued rodent movement between the occupied and abandoned sections of the building.

Scope of Work

1. Rodent Exclusion

- a. Identify and seal accessible rodent entry points along the exterior perimeter of the building.
- b. Seal interior openings, including ceiling holes and gaps that allow rodents to move between the occupied and unoccupied portions of the building.
- c. Reinforce vulnerable areas such as door frames, gaps around utility penetrations, and structural openings.

2. 15-Day Mass Trapping Program

- a. Install professional-grade traps in strategic locations including the kitchen area, ceiling voids, office spaces, and other high-activity zones.
- b. Monitor and service traps over a designated trapping period to eliminate the active rodent population.

3. Monitoring and Follow-Up

- a. Conduct follow-up inspections during the trapping program to assess activity levels and adjust trap placement if necessary.
- b. Remove captured rodents and reset traps as needed to ensure continued effectiveness.

Product Labels & Safety Data Sheets

Product Labels & Safety Data Sheets, please visit: https://licensed.com/orgs/terminix/public/chemical_documents
For NY customers, please select 'NY' as your locale

Summary of Services

Service Location	Service/Product	Qty.	Initial	Recurring	1st Annual Amt
922 MAIN STREET	Exclusion Special	1	1,450.00	0.00	1,450.00
922 MAIN STREET	GPC ONE TIME	1	2,000.00	0.00	2,000.00
922 MAIN STREET	Products ONE TIME	1	298.84	0.00	298.84
Subtotal					3,748.84
Tax					23.91
Total					3,772.75



Contract #: I-C-126877-031626191026-61

PRODUCT PURCHASE AGREEMENT

PURCHASER INFORMATION

Customer (print name) CITY OF STONE MOUNTAIN Home Phone 7708919500 Work Phone 7708919500

Customer Billing Address City State Zip Code Email Mhelton@stonemountaincity.org

Description of Structure(s) Covered

PRODUCTS

Service Location	Service/Product	Qty.	Total
922 MAIN STREET, STONE MOUNTAIN, GA 30083	Excluder Door sweep 48"	4	298.84
Subtotal			298.84
Tax			23.91
Total			322.75

In addition to service fees and applicable taxes, Terminix invoices contain an Environmental and Safety surcharge. This surcharge accounts for ongoing costs of maintaining environmental, health, and safety initiatives for Terminix employees and customers. Surcharge is subject to change.

Purchaser accepts and agrees to the Terms and Conditions of this Agreement, including the MANDATORY ARBITRATION and CLASS ACTION WAIVER provisions in Sections 8 and 9 of the Terms and Conditions of this Agreement:

Customer Name CITY OF STONE MOUNTAIN Customer's Authorized Representative (signature)

Customer Authorized Representative (Print Name) Mike Helton

Customer Authorized Representative (Title) Date March 16, 2026

Terminix Representative (signature) Idah Date March 16, 2026

Terminix Representative (print name) ASUQUO IDAH Terminix Branch Telephone 1-800-TERMINIX

Terminix Branch Address 3400 CORPORATE WAY STE G, DULUTH, GA 30096 Terminix Branch Charter No.

In the event you have any questions or complaints, you may contact a Terminix representative by calling 1-800-TELLTMX (1-800-835-5869).

STATE-SPECIFIC DISCLOSURES. CALIFORNIA: Supplier shall provide the "Notice to Owner/Tenant" as required by Cal. Bus. & Prof. Code section 8538.

In order to establish an account and provide you with service, we may collect personal information about you, such as your name or alias(es), physical address, phone number, and/or email address. During the course of business, we will maintain service records related to your established account. If financing a service via our internal financing options, we will also collect your social security number and date of birth in order to process a credit check for loan purposes. We do not sell your personal information. For additional information about your rights related to data privacy, please review our privacy policy, available at www.terminix.com/privacy.

GEORGIA: The Georgia Structural Pest Control Act requires all pest control companies to maintain insurance coverage. Information about this coverage is available from this pest control company.

TEXAS: Licensed and regulated by: Texas Department of Agriculture, PO Box 12847, Austin, TX 78711-2847 Phone 866-918-4481 Fax 888-232-2567.

TERMS AND CONDITIONS

1. **FEES.** Purchaser shall pay the fees for purchase of the product(s) set forth in this Agreement based upon the Payment Option selected by Purchaser.
2. **LIMITED WARRANTY.** TERMINIX WARRANTS THAT THE PRODUCTS SHALL BE FREE OF DEFECTS IN WORKMANSHIP AND MATERIALS FOR A PERIOD OF ONE (1) YEAR FROM THE DATE OF INSTALLATION. THE SOLE OBLIGATION OF TERMINIX FOR ANY CLAIMS UNDER THIS LIMITED WARRANTY IS TO REPAIR OR REPLACE ANY DEFECTIVE COMPONENT(S), FREE OF ANY CHARGES TO PURCHASER.
3. **LIMITATION OF LIABILITY.** EXCEPT AS OTHERWISE PROHIBITED BY LAW, TERMINIX DISCLAIMS AND SHALL NOT BE RESPONSIBLE FOR ANY LIABILITY FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, PUNITIVE AND/OR LOSS OF ENJOYMENT DAMAGES. THE OBLIGATIONS OF TERMINIX SPECIFICALLY STATED IN THIS AGREEMENT ARE GIVEN IN LIEU OF ANY OTHER OBLIGATION OR RESPONSIBILITY, EXPRESS OR IMPLIED, INCLUDING ANY REPRESENTATION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.
4. **FORCE MAJEURE.** Terminix shall not be liable to Purchaser for any failure to perform or delay in the performance under this Agreement, attributable in whole or in part to any cause beyond its reasonable control and without its fault or negligence including, but not limited to, acts of God, fires, floods, earthquakes, strikes, unavailability of necessary utilities, blackouts, government actions, war, civil disturbance, insurrection or sabotage.
5. **CHANGE IN LAW.** Terminix sells the products in accordance with the requirements of law. In the event of a change in existing law as it pertains to the products herein, Terminix reserves the right to terminate this Agreement.
6. **NON-PAYMENT; DEFAULT.** In case of non-payment or default by the Purchaser, Terminix has the right to terminate this Agreement. In addition, cost of collection, including reasonable attorney's fees, shall be paid by the Purchaser, whether suit is filed or not. In addition, interest at the highest legal rate will be assessed for the period of delinquency.
7. **SEVERABILITY.** If any part of this Agreement is held to be invalid or unenforceable for any reason, the remaining terms and conditions of this Agreement shall remain in full force and effect.
8. **MANDATORY ARBITRATION.** Any claim, dispute or controversy, regarding any contract, tort, statute or otherwise ("Claim"), arising out of or relating to this Agreement or the relationships among the parties hereto, shall be resolved by one arbitrator through binding arbitration administered by the American Arbitration Association ("AAA"), under the AAA Commercial or Consumer, as applicable, Rules in effect at the time the Claim is filed ("AAA Rules"). Copies of the AAA Rules and forms can be located at www.adr.org or by calling 1.800.778.7879. The arbitrator's decision shall be final, binding and non-appealable. Judgment upon the award may be entered and enforced in any court having jurisdiction. This clause is made pursuant to a transaction involving interstate commerce and shall be governed by the Federal Arbitration Act. Neither party shall sue the other party other than as provided herein or for enforcement of this clause or of the arbitrator's award; any such suit may be brought only in Federal District Court for the District or, if any such court lacks jurisdiction, in any state court that has jurisdiction. The arbitrator, and not any federal, state or local court, shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, unconscionability, arbitrability, enforceability or formation of this Agreement, including any claim that all or any part of the Agreement is void or voidable. However, the preceding sentence shall not apply to the clause entitled "Class Action Waiver." Venue for arbitration hereunder shall lie in Memphis, TN.
9. **CLASS ACTION WAIVER.** Any Claim must be brought in the parties' individual capacity, and not as a plaintiff or class member in any purported class, collective, representative, multiple plaintiff or similar proceeding ("Class Action"). The parties expressly waive any ability to maintain any Class Action in any forum. The arbitrator shall not have authority to combine or aggregate similar claims or conduct any Class Action nor make an award to any person or entity not a party to the arbitration. Any claim that all or part of this Class Action Waiver is unenforceable, unconscionable, void or voidable may be determined only by a court of competent jurisdiction and not by an arbitrator. THE PARTIES UNDERSTAND THAT THEY WOULD HAVE HAD A RIGHT TO LITIGATE THROUGH A COURT, TO HAVE A JUDGE OR JURY DECIDE THEIR CASE AND TO BE PARTY TO A CLASS OR REPRESENTATIVE ACTION, HOWEVER, THE PARTIES UNDERSTAND AND CHOOSE TO HAVE ANY CLAIMS DECIDED INDIVIDUALLY, THROUGH ARBITRATION.
10. **GOVERNING LAW.** Except for the Mandatory Arbitration Clause in Section 8 of this Agreement which is governed by and construed in accordance with the Federal Arbitration Act, this Agreement shall be governed by, and construed in accordance with, the laws of the state in which the dispute arises without regard to the conflict of laws provisions.
11. **ENTIRE AGREEMENT.** This Agreement, together with all exhibits thereto, constitutes the entire agreement between the parties, supersedes all proposals, oral or written, and all other communications between the parties relating to such subject matter, and no other representations or statements will be binding upon the parties. This Agreement may not be modified or amended in any way without the written consent of both parties.



Contract #: I-C-126877-031626204320-1139

One Time Pest Control Service

THIS AGREEMENT PROVIDES FOR A SINGLE SERVICE TREATMENT TO CONTROL FOR AND MITIGATE AGAINST INFESTATIONS OF CERTAIN INSECTS, SPIDERS AND RODENTS. TERMINIX SHALL NOT BE RESPONSIBLE FOR ANY INJURY, DISEASE OR ILLNESS RESULTING FROM BITES, INFESTATION OR CONTAMINATION OR FOR THE REPAIR OF ANY DAMAGE TO THE STRUCTURES ON THE PREMISES CAUSED BY SUCH INSECTS, SPIDERS AND RODENTS.

Customer (print name) CITY OF STONE MOUNTAIN Home Phone 7708919500 Work Phone 7708919500

Customer Billing Address City State Zip Code Email Mhelton@stonemountaincity.org

Description of Structure(s) Covered

Summary of Charges

Service Location	Service/Product	Qty.	Initial	Recurring	1st Annual Amt
922 MAIN STREET, STONE MOUNTAIN, GA 30083	GPC ONE TIME	1	2,000.00	0.00	2,000.00
Subtotal					2,000.00
Tax					0.00
Total					2,000.00

In addition to service fees and applicable taxes, Terminix invoices contain an Environmental and Safety surcharge. This surcharge accounts for ongoing costs of maintaining environmental, health, and safety initiatives for Terminix employees and customers. Surcharge is subject to change.

TARGET PESTS FOR STANDARD SERVICE (selected pests indicated here):

Rats

SERVICES FOR SELECTED PREMIUM PESTS (selected pests indicated here):

Terminix has provided the Customer with a copy of the manufacturer's specimen label or other state-required documents for the pesticide(s), which will be used to treat the above-named property.

Customer accepts and agrees to the Terms and Conditions on pages 1- 2 of this Agreement, including the MANDATORY ARBITRATION and CLASS ACTION WAIVER provisions in Sections 12 and 13 of the Terms and Conditions on page 2 of this Agreement

Customer Name CITY OF STONE MOUNTAIN Customer's Authorized Representative (signature)

Customer Authorized Representative (Print Name) Mike Helton

Customer Authorized Representative (Title) Date March 16, 2026

Terminix Representative (signature) Idah Date March 16, 2026

Terminix Representative (print name) ASUQUO IDAH Terminix Branch Telephone 1-800-TERMINIX

Terminix Branch Address 3400 CORPORATE WAY STE G, DULUTH, GA 30096 Terminix Branch Charter No.

In the event you have any questions or complaints, you may contact a Terminix representative by calling 1-800-TELLTMX (1-800-835-5869).

STATE-SPECIFIC DISCLOSURES, CALIFORNIA: Supplier shall provide the "Notice to Owner/Tenant" as required by Cal. Bus. & Prof. Code section 8538.

In order to establish an account and provide you with service, we may collect personal information about you, such as your name or alias(es), physical address, phone number, and/or email address. During the course of business, we will maintain service records related to your established account. If financing a service via our internal financing options, we will also collect your social security number and date of birth in order to process a credit check for loan purposes. We do not sell your personal information. For additional information about your rights related to data privacy, please review our privacy policy, available at www.terminix.com/privacy.

GEORGIA: The Georgia Structural Pest Control Act requires all pest control companies to maintain insurance coverage. Information about this coverage is available from this pest control company. TEXAS: Licensed and regulated by: Texas Department of Agriculture, PO Box 12847, Austin, TX 78711-2847 Phone 866-918-4481 Fax 888-232-2567.

TERMS AND CONDITIONS

1. **CHARGES.** Customer shall pay the fees for Service Visit in accordance with the Payment Option selected by Customer.
2. **PEST CONTROL SERVICE.**
 - (i) During a single service visit, Terminix shall control for and mitigate against infestations of Standard pests designated by Customer on Page 1 of this Agreement, located in and around the structures on the Customer's premises through delivery of one-time standard pest control service.
 - (ii) For an additional charge, during such single service visit, Terminix shall perform pest control services to also control for and mitigate against infestations of Premium Pests selected by Customer on Page 1 of this Agreement, located in and around the structures on the Customer's premises.
 - (iii) The service shall be performed using products and procedures recognized in the pest control industry and scientific community as effective for their intended purpose.
 - (iv) THIS AGREEMENT DOES NOT COVER AND TERMINIX SHALL HAVE NO OBLIGATION WHATSOEVER, WHETHER EXPRESS OR IMPLIED, TO REPAIR ANY DAMAGE TO THE STRUCTURES ON THE PREMISES OR THE CONTENTS THEREIN CAUSED BY ANY PESTS OR TO COMPENSATE CUSTOMER FOR ANY SUCH DAMAGE.
- 2.1 **SERVICE VISIT.** During the service visit, Terminix will apply pesticide(s) to both to the interior of the structures and the exterior perimeter of the structures on the premises at its discretion, as necessary, for the pests indicated on Page 1 as covered by this Agreement. Additionally, for control of certain pests, Terminix may utilize other pest control strategies including but not limited to use of traps and glue boards.
- 2.2 **STANDARD PESTS.** Includes: cockroaches, mice, rats, silverfish, "house" ants (other than ants listed in Section 2.c. below), non-poisonous spiders, scorpions, clothes moths, centipedes, millipedes, earwigs, house crickets and paper wasps.
- 2.3 **PREMIUM PESTS.** Selected by Purchaser on Page 1; may include: flies (including small flies), fleas, ticks, Carpenter Ants, Pharaoh Ants, Fire Ants, Tawny Crazy Ants, Black Widow Spiders, Brown Recluse Spiders and bees (Yellow Jackets, Hornets and Wasps excluding Paper Wasps), Clothes Moths and Stored Product Pests. Terminix shall control for and mitigate against infestations of each Premium Pest(s) as designated by Purchaser at an additional charge to Purchaser.
- 2.4 **EXCLUDED PESTS.** This Agreement does not cover and Terminix shall have no obligation to control for or mitigate against the following pests: Termites (subterranean, dry wood, damp wood), wood boring beetles, bed bugs (all species), mosquitoes or any other pests not specified in Section 2.2, and 2.3, above, unless otherwise agreed to in writing by Terminix and Customer via a separate agreement.
- 2.5 **INTERIM SERVICE VISITS.** Subject to the limitations in [Section 4 - Customer Cooperation](#) during the thirty (30)-day period immediately following the date of the initial service visit, Terminix shall, upon the request of Customer and at no additional costs to Customer, make an additional service visit to reapply pesticide(s) to the structures on the premises as is reasonably necessary to control for and mitigate against acute infestations of the pests indicated on Page 1 of the Agreement.
3. **ACCESS TO PROPERTY.** Customer must allow Terminix access to the structures for any purpose contemplated by this Agreement, including but not limited to re-inspections, whether the inspections were requested by the Customer or considered necessary by Terminix. The failure to allow Terminix such access will terminate this Agreement without further notice.
4. **CUSTOMER COOPERATION.** Customer's cooperation is important to ensure the most effective results from Services. Whenever conditions conducive to the breeding and harborage of pests covered by this Agreement are reported in writing by Terminix to the Customer, and are not corrected by Customer, Terminix cannot ensure effective Services. If Customer fails to correct the conditions noted by Terminix within a reasonable time period, all guarantees as to the effectiveness of the Services in this Agreement shall automatically terminate. Further, additional treatments in areas of such conditions that are not corrected as required shall be paid for by Customer as an extra charge.
5. **LIMITATION OF LIABILITY, LIMITED WARRANTY.** EXCEPT AS OTHERWISE PROHIBITED BY LAW, TERMINIX DISCLAIMS AND SHALL NOT BE RESPONSIBLE FOR ANY LIABILITY FOR INDIRECT, SPECIAL, INCIDENTAL, CONSEQUENTIAL, EXEMPLARY, PUNITIVE AND/OR LOSS OF ENJOYMENT DAMAGES. THE OBLIGATIONS OF TERMINIX SPECIFICALLY STATED IN THIS AGREEMENT ARE GIVEN IN LIEU OF ANY OTHER OBLIGATION OR RESPONSIBILITY, EXPRESS OR IMPLIED, INCLUDING ANY REPRESENTATION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS AGREEMENT DOES NOT PROVIDE FOR THE REPAIR OF ANY DAMAGE CAUSED BY PESTS. THIS AGREEMENT DOES NOT GUARANTEE, AND TERMINIX DOES NOT REPRESENT, THAT PESTS WILL NOT RETURN SUBSEQUENT TO SERVICE TREATMENTS.
6. **WATER LEAKAGE.** Water leakage in treated areas, in interior areas or through the roof or exterior walls of the structures on the premises, may destroy the effectiveness of treatment by Terminix and is conducive to new infestation. Customer is responsible for making timely repairs as necessary to stop the leakage. Customer's failure to make timely repairs will terminate this Agreement automatically without further notice. Terminix shall have no responsibility for repairs with respect to water leakage.
7. **FORCE MAJEURE.** Terminix will not be liable to Customer for any failure to perform or delay in the performance under this Agreement attributable in whole or in part to any cause beyond its reasonable control and without its fault or negligence, including but not limited to acts of God, fires, floods, earthquakes, strikes, unavailability of necessary utilities, blackouts, government actions, war, civil disturbance, insurrection, or sabotage.
8. **ADDITIONAL DISCLAIMERS.** This Agreement does not cover and Terminix will not be responsible for damage resulting from or services required for: (a) termites and/or any other wood-destroying organisms except as specifically provided herein; (b) moisture conditions, including but not limited to fungus damage and/or water leakage caused by faulty plumbing, roofs, gutters, downspouts and/or poor drainage; (c) masonry failure or grade alterations; (d) inherent structural problems, including but not limited to, wood to ground contacts; (e) termites entering any rigid foam, wooden or cellulose containing components in contact with the earth and the Structures regardless of whether the component is a part of the Structures; and (f) the failure of Customer to properly cure at Customer's expense any condition that prevents proper treatment or inspection or is conducive to pest infestation.
9. **CHANGE IN LAW.** Terminix performs its services in accordance with the requirements of law. In the event of a change in existing law as it pertains to the services herein, Terminix reserves the right to revise the terms of this Agreement or terminate this Agreement.
10. **NON-PAYMENT, DEFAULT.** In case of non-payment or default by the Customer, Terminix has the right to terminate this Agreement. In addition, cost of collection including reasonable attorney's fees shall be paid by the Customer, whether suit is filed or not. In addition, interest at the highest legal rate will be assessed for the period of delinquency.
11. **SEVERABILITY.** If any part of this Agreement is held to be invalid or unenforceable for any reason, the remaining terms and conditions of this Agreement shall remain in full force and effect.
12. **MANDATORY ARBITRATION.** Any claim, dispute or controversy, regarding any contract, tort, statute, or otherwise ("**Claim**"), arising out of or relating to this agreement or the relationships among the parties hereto shall be resolved by one arbitrator through binding arbitration administered by the American Arbitration Association ("**AAA**"), under the AAA Commercial or Consumer, as applicable, Rules in effect at the time the Claim is filed ("**AAA Rules**"). Copies of the AAA Rules and forms can be located at www.adr.org, or by calling 1-800-778-7879. The arbitrator's decision shall be final, binding, and non-appealable. Judgment upon the award may be entered and enforced in any court having jurisdiction. This clause is made pursuant to a transaction involving interstate commerce and shall be governed by the Federal Arbitration Act. Neither party shall sue the other party other than as provided herein or for enforcement of this clause or of the arbitrator's award; any such suit may be brought only in Federal District Court for the District or, if any such court lacks jurisdiction, in any state court that has jurisdiction. The arbitrator, and not any federal, state, or local court, shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, unconscionability, arbitrability, enforceability or formation of this Agreement including any claim that all or any part of the Agreement is void or voidable. However, the preceding sentence shall not apply to the clause entitled "Class Action Waiver." Venue for arbitration hereunder shall lie in Memphis, TN.
13. **CLASS ACTION WAIVER.** Any Claim must be brought in the parties' individual capacity, and not as a plaintiff or class member in any purported class, collective, representative, multiple plaintiff, or similar proceeding ("**Class Action**"). The parties expressly waive any ability to maintain any Class Action in any forum. The arbitrator shall not have authority to combine or aggregate similar claims or conduct any Class Action nor make an award to any person or entity not a party to the arbitration. Any claim that all or part of this Class Action Waiver is unenforceable, unconscionable, void, or voidable may be determined only by a court of competent jurisdiction and not by an arbitrator. THE PARTIES UNDERSTAND THAT THEY WOULD HAVE HAD A RIGHT TO LITIGATE THROUGH A COURT, TO HAVE A JUDGE OR JURY DECIDE THEIR CASE AND TO BE PARTY TO A CLASS OR REPRESENTATIVE ACTION, HOWEVER, THE PARTIES UNDERSTAND AND CHOOSE TO HAVE ANY CLAIMS DECIDED INDIVIDUALLY, THROUGH ARBITRATION.
14. **GOVERNING LAW.** Except for the Mandatory Arbitration Clause in Section 12 of this Agreement which is governed by and construed in accordance with the Federal Arbitration Act, this Agreement shall be governed by, and construed in accordance with, the laws of the state in which the dispute arises without regard to the conflict of laws provisions.
15. **ENTIRE AGREEMENT.** This Agreement, together with all exhibits thereto, constitutes the entire agreement between the parties, supersedes all proposals, oral or written, and all other communications between the parties relating to such subject matter and no other representations or statements will be binding upon the parties. This Agreement may not be modified or amended in any way without the written consent of both parties.



Contract #: I-C-126877-031626202649-222

ONE-TIME RODENT EXCLUSION SERVICE AGREEMENT

CUSTOMER INFORMATION

Customer (print name) CITY OF STONE MOUNTAIN Home Phone 7708919500 Work Phone 7708919500
Customer Billing Address City State Zip Code Email Mhelton@stonemountaincity.org
Description of Structure(s) Covered

SUMMARY OF CHARGES

Table with 6 columns: Service Location, Service/Product, Qty., Initial, Recurring, 1st Annual Amt. Row 1: 922 MAIN STREET, STONE MOUNTAIN, GA 30083, Exclusion Special, 1, 1,450.00, 0.00, 1,450.00. Subtotal: 1,450.00. Tax: 0.00. Total: 1,450.00.

In addition to service fees and applicable taxes, Terminix invoices contain an Environmental and Safety surcharge. This surcharge accounts for ongoing costs of maintaining environmental, health, and safety initiatives for Terminix employees and customers. Surcharge is subject to change.

CUSTOMER ACKNOWLEDGEMENTS

Customer acknowledges, accepts and agrees that:

Terminix has provided the Customer with a copy of the manufacturer's specimen label or other state-required documents for the rodenticide(s), which will be applied to the Structures.
Terminix has provided the Customer with an Inspection Graph as described in Section 2-Inspection Graph of the Terms and Conditions on page 2 of this Agreement.
Customer has reviewed and agrees to the Roof Damage Waiver provision set forth in Section 4-Roof Damage Waiver of the Terms and Conditions on page 2 of this Agreement.

Customer accepts and agrees to the Terms and Conditions on pages 1- 2 of this Agreement, including the MANDATORY ARBITRATION and CLASS ACTION WAIVER provisions in Sections 12 and 13 of the Terms and Conditions on page 2 of this Agreement.

Customer's Company Name: CITY OF STONE MOUNTAIN Customer's Authorized Representative (signature)

Customer Authorized Representative (Print Name) Mike Helton

Customer Authorized Representative (Title) Date March 16, 2026

Terminix Representative (signature) [Signature] Date March 16, 2026

Terminix Representative (print name) ASUQUO IDAH Terminix Branch Telephone 1-800-TERMINIX

Terminix Branch Address 3400 CORPORATE WAY STE G, DULUTH, GA 30096

Terminix Branch Charter No.

STATE-SPECIFIC DISCLOSURES.

FOR CALIFORNIA RESIDENTS: Supplier shall provide the "Notice to Owner/Tenant" as required by Cal. Bus. & Prof. Code section 8538.

In order to establish an account and provide you with service, we may collect personal information about you, such as your name or alias(es), physical address, phone number, and/or email address. During the course of business, we will maintain service records related to your established account. If financing a service via our internal financing options, we will also collect your social security number and date of birth in order to process a credit check for loan purposes. We do not sell your personal information. For additional information about your rights related to data privacy, please review our privacy policy, available at www.terminix.com/privacy.

FOR GEORGIA RESIDENTS: The Georgia Structural Pest Control Act requires all pest control companies to maintain insurance coverage. Information about this coverage is available from this pest control company.

FOR TEXAS RESIDENTS: Licensed and regulated by: Texas Department of Agriculture, PO Box 12847, Austin, TX 78711-2847 Phone 1.866.918.4481 Fax 1.888.232.2567.

1. **FEES.** Customer shall pay the fees for purchase and Installation of the Exclusion System Components set forth on page 1 of this Agreement based upon the Payment Option selected by Customer.
2. **INSPECTION GRAPH.** This Inspection Graph, prepared by Terminix and provided to Customer, is a record of a visual, non-destructive inspection by Terminix of certain readily accessible areas of the identified Structures for purposes of identifying access points utilized by Covered Pests to gain entry to the Structures.
3. **LIMITED EXCLUSION PLAN SERVICES.** Terminix shall provide the following services (hereinafter the "Services"): (a) Analyze the Structures on Customer's premises to identify actual and potential entry points to the Structures that could be used by commensal rodents (including rats and mice), bats, tree squirrels, flying squirrels, pigeons, starlings and sparrows (hereinafter "Pests") to gain access to the Structures; and (b) Seal such entry points through installation of exclusion components such as screens, cold patches, construction cloth, excluder fabrics, door sweeps, flashing, foam and sealants (the "Exclusion System Components") in the locations identified on the Inspection Graph attached to this Agreement.
4. **ROOF DAMAGE WAIVER. CUSTOMER ACKNOWLEDGES AND AGREES THAT, IN ORDER TO INSTALL CERTAIN EXCLUSION SYSTEM COMPONENTS, TERMINIX WILL HAVE TO GAIN ACCESS TO AND WALK ON THE ROOF OF CUSTOMER'S STRUCTURES AND THAT DAMAGE TO ROOFING TILES AND OTHER ROOFING SYSTEM COMPONENTS MAY BE UNAVOIDABLE IN SUCH INSTALLATION PROCESS, NO MATTER WHAT DEGREE OF CARE IS EXERCISED BY TERMINIX. ACCORDINGLY, CUSTOMER HEREBY RELEASES TERMINIX FROM ANY AND ALL CLAIMS OF DAMAGE TO THE STRUCTURES, INCLUDING ROOFING TILE, GUTTERS, PLUMBING VENTS OR ANY OTHER COMPONENT OF THE ROOFING SYSTEM, WHICH OCCURS AS A RESULT OF THE INSTALLATION OF THE EXCLUSION SYSTEM COMPONENTS.**
5. **ACCESS TO PROPERTY.** Customer must allow Terminix access to the Structures for any purpose contemplated by this Agreement including, but not limited to, installation of the Exclusion System Components. The failure to allow Terminix such access will terminate this Agreement without further notice.
6. **LIMITED WARRANTY; LIMITATION OF LIABILITY.** TERMINIX WARRANTS THAT THE EXCLUSION SYSTEM COMPONENTS SHALL BE FREE OF DEFECTS IN WORKMANSHIP AND MATERIALS FOR A PERIOD OF NINETY (90) DAYS FROM THE DATE OF INSTALLATION. THE SOLE OBLIGATION OF TERMINIX FOR ANY CLAIMS UNDER THIS LIMITED WARRANTY IS TO REPAIR OR REPLACE ANY DEFECTIVE COMPONENT(S), INCLUDING REMOVAL OF THE DEFECTIVE COMPONENT(S) AND INSTALLATION OF THE REPLACEMENT COMPONENT(S) ON THE STRUCTURES, FREE OF ANY CHARGES TO CUSTOMER. THE OBLIGATIONS OF TERMINIX SPECIFICALLY STATED IN THIS AGREEMENT ARE GIVEN IN LIEU OF ANY OTHER OBLIGATION OR RESPONSIBILITY, EXPRESS OR IMPLIED, INCLUDING ANY REPRESENTATION OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE. THIS AGREEMENT DOES NOT COVER AND TERMINIX SHALL HAVE NO OBLIGATION WHATSOEVER, WHETHER EXPRESS OR IMPLIED, TO REPAIR ANY DAMAGE CAUSED BY ANY PESTS TO THE STRUCTURES OR ITS CONTENTS OR TO THE EXCLUSION SYSTEM COMPONENTS. THIS AGREEMENT DOES NOT GUARANTEE, AND TERMINIX DOES NOT REPRESENT, THAT PESTS WILL NOT ATTEMPT TO, AND/OR REGAIN ENTRY TO, THE STRUCTURES SUBSEQUENT TO THE INSTALLATION OF THE EXCLUSION SYSTEM COMPONENTS. THIS AGREEMENT DOES NOT COVER AND TERMINIX SHALL HAVE NO OBLIGATION WHATSOEVER, WHETHER EXPRESS OR IMPLIED, TO CONTROL FOR AND MITIGATE AGAINST INFESTATIONS OF ANY PESTS. TERMINIX SHALL NOT BE RESPONSIBLE FOR ANY INJURY, DISEASE OR ILLNESS RESULTING FROM BITES, INFESTATION OR CONTAMINATION CAUSED BY ANY PESTS.
7. **INFORMATION REGARDING EXCLUSION SYSTEM SERVICES.** Customer acknowledges and agrees that the installation of the Exclusion System Components requires sealing of all potential access points to the Structures through which a Pest may gain entry which may require installation of certain Exclusion System Components. Customer further understands and agrees that the installation of the Exclusion System Components shall be determined by Terminix, in its sole discretion, based upon its review and analysis of the Structures. Customer hereby releases Terminix from any and all claims of damage to the Structures as a result of the installation of the Exclusion System Components. If Customer fails and refuses to authorize Terminix to install the Exclusion System Components in the locations and in the manner as determined by Terminix in its sole discretion, this Agreement shall automatically terminate.
8. **FORCE MAJEURE.** Terminix shall not be liable to Customer for any failure to perform or delay in the performance under this Agreement attributable in whole or in part to any cause beyond its reasonable control and without its fault or negligence including, but not limited to, acts of God, fires, floods, earthquakes, strikes, unavailability of necessary utilities, blackouts, government actions, war, civil disturbance, insurrection or sabotage.
9. **CHANGE IN LAW.** Terminix performs its services in accordance with the requirements of law. In the event of a change in existing law as it pertains to the services herein, Terminix reserves the right to terminate this Agreement.
10. **NON-PAYMENT; DEFAULT.** In case of non-payment or default by the Customer, Terminix has the right to terminate this Agreement. In addition, cost of collection, including reasonable attorney's fees, shall be paid by the Customer, whether suit is filed or not. In addition, interest at the highest legal rate will be assessed for the period of delinquency.
11. **SEVERABILITY.** If any part of this Agreement is held to be invalid or unenforceable for any reason, the remaining terms and conditions of this Agreement shall remain in full force and effect.
12. **MANDATORY ARBITRATION.** Any claim, dispute or controversy, regarding any contract, tort, statute or otherwise ("Claim"), arising out of or relating to this Agreement or the relationships among the parties hereto shall be resolved by one arbitrator through binding arbitration administered by the American Arbitration Association ("AAA"), under the AAA Commercial or Consumer, as applicable, Rules in effect at the time the Claim is filed ("AAA Rules"). Copies of the AAA Rules and forms can be located at www.adr.org, or by calling 1.800.778.7879. The arbitrator's decision shall be final, binding and non-appealable. Judgment upon the award may be entered and enforced in any court having jurisdiction. This clause is made pursuant to a transaction involving interstate commerce and shall be governed by the Federal Arbitration Act. Neither party shall sue the other party other than as provided herein or for enforcement of this clause or of the arbitrator's award; any such suit may be brought only in Federal District Court for the District or, if any such court lacks jurisdiction, in any state court that has jurisdiction. The arbitrator, and not any federal, state or local court, shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, unconscionability, arbitrability, enforceability or formation of this Agreement, including any claim that all or any part of the Agreement is void or voidable. However, the preceding sentence shall not apply to the clause entitled "Class Action Waiver." Venue for arbitration hereunder shall lie in Memphis, TN.
13. **CLASS ACTION WAIVER.** Any Claim must be brought in the parties' individual capacity, and not as a plaintiff or class member in any purported class, collective, representative, multiple plaintiff or similar proceeding ("Class Action"). The parties expressly waive any ability to maintain any Class Action in any forum. The arbitrator shall not have authority to combine or aggregate similar claims or conduct any Class Action nor make an award to any person or entity not a party to the arbitration. Any claim that all or part of this Class Action Waiver is unenforceable, unconscionable, void or voidable may be determined only by a court of competent jurisdiction and not by an arbitrator. THE PARTIES UNDERSTAND THAT THEY WOULD HAVE HAD A RIGHT TO LITIGATE THROUGH A COURT, TO HAVE A JUDGE OR JURY DECIDE THEIR CASE AND TO BE PARTY TO A CLASS OR REPRESENTATIVE ACTION. HOWEVER, THE PARTIES UNDERSTAND AND CHOOSE TO HAVE ANY CLAIMS DECIDED INDIVIDUALLY, THROUGH ARBITRATION.
14. **GOVERNING LAW.** Except for the Mandatory Arbitration Clause in Section 12 of this Agreement which is governed by and construed in accordance with the Federal Arbitration Act, this Agreement shall be governed by, and construed in accordance with, the laws of the state in which the dispute arises without regard to the conflict of laws provisions.
15. **ENTIRE AGREEMENT.** This Agreement, together with all exhibits thereto, constitutes the entire agreement between the parties, supersedes all proposals, oral or written, and all other communications between the parties relating to such subject matter, and no other representations or statements will be binding upon the parties. This Agreement may not be modified or amended in any way without the written consent of both parties.



Customer Output Document:
Date:



Your Pest Control Consultant:
Tishey, David M
Contact phone: 678-458-8895
Email:
david.tishey@activepestcontrol.com
Colleague License: NA
District: 108
Branch License:
Address: 2540 Lawrenceville Hwy
Lawrenceville, GA 30044-4424
Brand: www.activepestcontrol.com

THANK YOU!

We are looking forward to protecting your home and family.

Customer Information	
Service Address	Billing Address
Mike Helton	Mike Helton
922 Main St	922 Main St
7708919500	7708919500
mhelton@stonemountaincity.org	mhelton@stonemountaincity.org

Summary of Charges		
Fee Description	Total Per Bill	Billing Frequency
PEST AND WILDLIFE EXCLUSION MAINTENANCE WITH RENEWAL	\$ 6,270	OneTime
PEST AND WILDLIFE EXCLUSION MAINTENANCE WITH RENEWAL - Merchandise	\$ 0	OneTime
PEST AND WILDLIFE EXCLUSION MAINTENANCE WITH RENEWAL	\$ 525.44	ServiceBilling



District Address: 2540 Lawrenceville Hwy Lawrenceville, GA 30044-4424
Inspector: Tishey, David M
Inspection Date: 04-16-2026

Home Pest Inspection


















Please pay special attention to findings and comments below as these may indicate conditions that can lead to termite and pest problems.

Inspection Findings	
Inspection Types	
Will you be completing a full complete inspection or will this be a partial inspection?	Partial inspection
General Information	
What is the lot size?	1 Acre(s)
Interior Inspection	
What is the square footage of the structure?	1200 Square Ft.
Exterior Inspection	
Are the gutters and down-spouts clear of debris and standing water?	<input checked="" type="checkbox"/>
Are there any openings large enough for pests, rodents or wildlife entry?	<input checked="" type="checkbox"/>
Are there mosquito breeding sites visible?	<input type="checkbox"/>
Inspector's Description of Findings	
Conducive Conditions	
Pest Findings	
Treatment Recommendations	











































District Address: 2540 Lawrenceville Hwy Lawrenceville, GA 30044-4424
Inspector: Tishey, David M
Inspection Date: 04-16-2026

Floor Plan Legend					
Conductive Conditions					
ACH	Access holes allowing rodents/wildlife entry	CD	Cellulose debris	C	Cistern
EC	Earth contact	GV	Entrance at gable vent	EM	Excessive moisture
Existing damage	Existing damage	EXVA	Exterior dryer vent access	ES	Exterior slab (false porch) over basement area
EVRA	Exterior vegetation allowing roof access	EWIRE OH	Exterior wires overhead	FG	Faulty grade
FBINS	Foam board insulation	GAPS	Gaps at exterior J trim	DOOR GAP	Gaps at garage door/exterior doors
GAP PIPE	Gaps at pipes interior/exterior	IA	Inaccessible areas	LGAP	Large gaps around doors, windows, eaves
MSVC	Missing screens/vent covers	N/A EX.CC	Not Applicable - Exterior Conductive Condition	N/A IN.CC	Not Applicable - Interior Conductive Condition
ROOF PIPE	Plumbing pipes at roof	PHD	Possible hidden damage	RFBG	Rigid board / foam insulation at or below grade
RRA	Roof return access	SBG	Siding less than 6" from grade	SIBG	Styrofoam insulation or DRI-Vit below grade
SP	Sump pump	VW	Visible pond, lake, stream, or waterway	WELL	Well
WDC	Wood debris in crawlspace	WEMB	Wood embedded in concrete	WOOD PILE	Wood pile
Pests					
UPHD	Active termites	Ant activity	Bat		
Bed bug activity	Bird activity	Bobcat			
CA	Carpenter ants	Carpenter bees	Chipmunk		
DMP	Damp-wood termites	Deer	DWT		
Flies	Formosan termites	F	Fungus		
GNW	Gnaw marks/debris (rodent)	Gopher	RDT DRP		
Lanternfly	Mice	Mole/vole			
Mosquito activity	N/A EX.P	Not applicable - exterior pest	N/A IN.P		
Possum	PPBD	Powder-post beetle damage	PPB		
			Powder-post beetles		

	Raccoon		Rats		Roach activity
	Rodent tunneling in insulation		Rodent tunneling under slab/concrete pad		Rodent waste (droppings)
	Rub marks (rodent)		Skunk		Snake
	Spiders		Squirrel		Subterranean termites
	Termite damage		Tick		Wasp
	Wildlife		Wood boring beetles		


Property Details

	Air conditioner		Angles		Arches
	Buildings		Curves		Door
	Drains		Electrical Box/Meter		Exterior Natural Gas BBQ Grill/Fixture
	Exterior new paint		Exterior weather door		Fences
	Floor support		Flower beds		French drain
	Garage wall finished		Gas Meter		Gutters
	Heating Oil Line		Hedge rows		Interior new paint
	Pond		Pool		Post Tension Slab
	Spa		Spray Foam Insulation		Sprinkler System Shut-Off Valve
	Stall shower		Stone walks		Stump
	Tree - large		Tree - medium		Tree - small
	Vapo		Vents		Water Meter
	Water Shut-off Valve		Well Head		Well Water Line
	Zero property line				

Exclusion Services

152	Break ground contact on step stringers	940	Close off bottom of roof valley	939	Close off under deck
502	Core drill concrete for bait station installation	113	Cut encapsulation to have access for termite liquid treatments	144	Drill & treat basement door frames
133	Drill & treat brick veneer foundation voids	132	Drill & treat hollow block foundation voids	130	Drill & treat stone foundation voids

145	Drill & treat termite infested voids	131	Drill & treat triple brick foundation voids	123AA	Drill along 2 sides of load-bearing wall & treat soil beneath
140	Drill and treat a subterranean termite infested wooden joist(s)	138	Drill and treat a subterranean termite infested wooden sill or plate	129	Drill and treat voids of a double brick foundation wall per product label specifications
124	Drill exterior foundation wall & treat soil beneath from outside	121A	Drill exterior foundation wall from inside & treat soil beneath/along attachments	121C	Drill foundation walls of the dirt filled porch and treat the soil immediately beneath the slab by longrodding adjacent to the entire inside perimeter of the DFP
122A	Drill slab & treat along expansion joint & soil underneath	123A	Drill slab along 1 side of partition wall & treat soil beneath	121B	Drill through each side of the dirt filled porch foundation wall per product label specifications and treat the soil immediately beneath the dirt filled porch slab by short trodding along the entire inside perimeter of the DFP
118	Excavate soil beneath dirt filled porch slab at point or points of attachment to the structure and treat soil beneath	173	Horizontal Treatment Zone - entire surface to be covered by concrete slab	915	Install Chimney Cap
931	Install Dock Leveler Chain plug	933	Install Dock Leveler Rear Seals	932	Install Dock Leveler Side Seals
916	Install Door sweep at exterior door	912	Install Dryer Vent Cover - Wall	911	Install Garage Door Seal main garage door
934	Install Kritter Cap on vinyl siding outside corners	901	Install Mushroom/Turbine Vent Cage - Roof	910	Install One-Way Door Exclusion Cage
914	Install Oven Vent Cage - Roof	913	Install Oven Vent Cover - Wall	903	Install Plumbing Vent Cap - Roof
935	Install Ridge Vent protection	917	Install Rodent Shields at main garage door left and right side	503	Install above ground stations when needed
102	Install access to ceiling of basement for treatment	106	Install automatic vents	105	Install crawl space access door
206	Install floor supports as needed	104	Install plumbing access doors for soil treatment	919	Install rodent shield product at bottom of siding
501	Install termite bait station	205	Install vapor barrier over soil	146	Make small openings into termite shelter tubes and inject product inside
	Mosquito repellent cable		Mosquito repellent cable		Mosquito repellent controller
	Mosquito repellent deck mount		Mosquito repellent ground stake		Mosquito repellent hardscape base

	Mosquito repellent repeller	161	Prepare floor surface for drilling	101	Provide at least 14" under-structure clearance
929	Provide customer with off board rodent shields for customer contractor to install on satellite/electrical lines overhead	149	Remove all wood to ground contact	109	Remove cellulose/other debris
109A	Remove form boards	135	Remove stucco 3" above grade & fully below grade	936	Repair Builders gap
907	Repair Roof Return	938	Repair burrowing under Footing	920	Repair/Install soffit and or boxed eve opening
918	Repair/replace crawl entrance door	905	Replace Foundation Vent	906	Replace Soffit Vent
110	Scrape off termite tunnels	904	Screen Gable Vent	902	Screen Mushroom/Turbine Vent - In Attic
922	Seal AC encasement	909A	Seal Hole In Wall/Foundation, Floor, Etc. (Large)	909	Seal Hole In Wall/Foundation, Floor, Etc. (Small)
908	Seal Pipe Penetration	921	Seal around AC Line set	927	Seal gaps in siding, doors and around windows (Large)
926	Seal gaps in siding, doors and around windows (Small)	925	Seal holes in concrete foundation and or stucco wall (Large)	924	Seal holes in concrete foundation and or stucco wall (Small)
923	Seal service line utility access entry points (Not main power line unless it is de-energized)	937	Secure open bottom of siding	111	Set wooden supports on concrete pads
103	Spray foam insulation removal for inspection	900	Trap - Wildlife	141	Treat Taurus Dry to above ground breakouts on Trezona customers
147	Treat carton nests in building voids & trees	134	Treat chimney voids	148	Treat exposed wood with Bora Care
123	Treat soil adjacent to plumbing penetrations	160	Trench & rod planter box	114	Trench / rod / treat soil adjacent to inside of foundation walls
115	Trench / rod / treat soil adjacent to piers	116	Trench / rod / treat soil adjacent to pipes	119	Trench or trench and rod soil adjacent to a chimney of a crawl space
117	Trench or trench/rod soil adjacent to exterior foundation walls	128	Trench, remove, and treat soil by the Backfill Method (see label)	171	Vertical Treatment Zone - foundation pillars, chimneys, soil pipes, etc
172	Vertical Treatment Zone - slab penetrations for utilities, plumbing, conduit, etc	174	Vertical Treatment Zone - upon completion of grading, treat backfil along foundation wall	122	Vertically drill concrete basement slab floor & treat soil beneath
117A	Vertically drill exterior attached slabs & treat soil beneath/along attachment	120	Vertically drill porch slab & treat soil beneath/along attachments	126	Vertically drill slab along inside perimeter of foundation walls & treat soil beneath.

930

Weep holes in brick facade

928

Wrap base of trees that are touching home 2 feet above ground to prevent wildlife access



a Rentokil North America Company

ONE TIME
 RECURRING

District: 108
 Sales Colleague No: 475400104611

Colleague: Tishey, David M
 Date:

License No: NA

Invoice To		Existing Customer ID:	
Customer name:	Mike Helton	Contact Person:	Mike Helton
Address:	922 Main St	Email:	mhelton@stonemountaincity.org
City:	Stone Mountain	State:	GA Zip: 30083
Telephone:	7708919500	A/P Contact:	
		A/P Phone:	7708919500

Service Location		Existing Worksite ID:	
<input checked="" type="checkbox"/> Same as invoice information			
Customer name:	Mike Helton	Contact:	Mike Helton
Address:	922 Main St	Email:	mhelton@stonemountaincity.org
City:	Stone Mountain	State:	GA Zip: 30083
Telephone:	7708919500	Tax Exempt:	<input type="checkbox"/> If Yes Tax ID No:

Service(s) and Price Terms

ATTACHED TERMS AND CONDITIONS, RELATED DIAGRAMS, SPECIFICATION SHEETS, ADDENDUM AND/OR PROPOSALS ARE INTEGRAL PARTS OF THIS AGREEMENT.

PEST AND WILDLIFE EXCLUSION MAINTENANCE WITH RENEWAL - 5 OR LESS ENTRY POINTS

Target Pest(s)
 SQUIRRELS

Service Specifications					
Notes:	Seal entire structure and exclude all squirrel activity with let out. Place structure under full wildlife onre year warranty with option to renew				
Service Frequency:	Annually	Service visits in 2026 season:	1	Following years' default visit:	1

Applicable Fees				
Fee description	Fee	Discount	Total Per Bill	Billing Frequency
PEST AND WILDLIFE EXCLUSION MAINTENANCE WITH RENEWAL	\$ 6,600	\$ 330	\$ 6,270	OneTime
PEST AND WILDLIFE EXCLUSION MAINTENANCE WITH RENEWAL	\$ 553.09	\$ 27.65	\$ 525.44	ServiceBilling
All fees exclude tax.				

Payment terms

Payment Method:	CreditDebitCard	Payment Type for Service:	Recurring Service
Prices do not include any applicable taxes.			

Acceptance terms

By signing below, Customer hereby accepts, in their entirety, the above quotations, as well as the accompanying Terms and Conditions, including the Term enabling Company, in its sole discretion, to subcontract or delegate any of its duties or obligations under this Agreement, as well as mandatory arbitration and class action waiver provisions. Acceptance of Agreement: The above quotations are hereby accepted including Terms and conditions as found above.

Please read accompanying Terms and Conditions for Payment specifications. If Customer selects an automatic payment method, Customer authorizes Company to automatically debit Customer's checking account or credit card, as provided to Company by Customer, in an amount equal to any recurring service charges due to Company under this Agreement within five (5) days of the date such charge becomes due. This authorization will remain in effect until the fifth business day following the Company's receipt from Customer of a written notice to cancel such authorization. Customer understands that cancellation of this authorization does not cancel Customer's obligations under this Agreement.

Rentokil North America d/b/a: Active Pest Control

Customer name: Mike Helton **Customer signature:** **Date:**

Representative name: Tishey, David M **Representative signature** **Date:**

YOU, THE BUYER, MAY CANCEL THIS TRANSACTION AT ANY TIME PRIOR TO MIDNIGHT OF THE THIRD BUSINESS DAY AFTER THE DATE OF THIS TRANSACTION. SEE THE ATTACHED NOTICE OF CANCELLATION FOR AN EXPLANATION OF THIS RIGHT.

THIS SERVICE AGREEMENT SHALL BE SUBJECT TO THE FOLLOWING TERMS AND CONDITIONS:

Agreement, "Customer" and Rentokil North America, Inc. d/b/a Active Pest Control ("Company") agree to the following terms and conditions in connection with the services indicated on this agreement (hereinafter collectively referred to as "Agreement").

Standard of Care. Company will use its professional expertise to determine the products and services appropriate for treatment, and will follow all label and legal requirements. All reasonable care will be used in installing and maintaining the specified services. Company hereby affirmatively disclaims any liability for damage or injury caused by the use of any materials in accordance with the manufacturer label directions. Reasonable care will be taken in applying the treatment, however, the nature of the work is such that Company cannot be responsible for the safety of domestic animals, stains, discolorations, or other damages, except those directly caused by willful negligence on the part of the Company. If, for whatever reason, the Customer is dissatisfied with the service provided, the Customer will provide reasonable notice and allow the Company a period of up to 45 days to remedy the problem to the extent reasonably required.

Customer Responsibilities. Effective service requires the cooperation of the Customer. The Customer, therefore, warrants full cooperation with Company during this Agreement. Customer agrees to maintain premises free from any factor or condition conducive to identified issues and services and following instructions provided. This cooperation includes, but is not limited to, proper garbage handling; repairing structure; not adding chemicals or self-treating in ways that are not part of Service; emptying grease traps, not damaging or turning off equipment, etc. Any damage warranty specified in the Agreement will be voided should the presence of pests or issue be associated with conditions arising from Customer's non-cooperation. Company's failure to alert the Customer to any negative conditions does not alter the Customer's responsibility. If Customer is unable to comply with preparation or maintenance requirements, the Company will make determination on site if service can be completed or rescheduled; additional fees may be applied. If the Customer or other occupants of the structure(s), believe they are or may be sensitive to products being used or their odors, or if the Customer or other occupants have consulted with a medical doctor or other healthcare provider, regarding such sensitivity, the Customer must notify Company in writing, in advance of treatment of the structure(s). Company assumes no liability should Customer fail to warn Company of these sensitivities. Company reserves the right, upon receipt of such notification, to deny or terminate services. Any arrangements, costs or inconvenience resulting from the need to evacuate occupants, or other precautions deemed necessary, shall be the sole responsibility of the Customer. The Customer agrees to give Company complete or reasonable access to all areas, as may be required to enable effective service and maintenance, including individual units of multi-unit residential structures and electrical outlets, if needed.

Modification. Any deviation from the requirements outlined that involve extra cost of material and labor will result in extra charges. If conditions require Company to use specialized equipment or products to control the problem(s), Company shall advise the Customer of the additional costs. Due to safety concerns and regulations, Company may be required to use fall protection when Service involves working on the roof of a structure. Fall protection safety equipment includes a number of devices and may include roof anchors, of which Customer will be advised. Some roof anchors are designed to be left on the roof; others are to be removed. If Customer prefers to have anchors removed, this should be discussed with the sales representative before service is performed.

Substructure. Services under this Agreement do not include services to the substructure of the premises. Should substructural treatment be required, additional costs shall apply, of which the Company will advise the Customer.

Moisture, Mold and Mildew. Moisture is a condition found in varying degrees in most structures. Moisture conditions in and around structures can be conducive to a variety of pests and wood destroying insects. Moisture conditions can also provide an environment favorable to the growth of mold, mildew and other fungi. It is the Customer's sole responsibility to direct questions concerning the presence or dispersal of mold, mildew, mold spores or fungi; health-related issues; or indoor air quality to qualified professionals. Company does not possess the knowledge or expertise to identify mold, mildew or fungi that may lower air quality or be injurious to health, nor does it possess the knowledge or expertise to give opinion or recommendation regarding exposure to, or effective remediation of mold, mildew or other fungi (including decay or non-decay) as they might relate to air quality or health related risks. Company is not responsible for personal injury or property damage resulting from the presence, disruption or dispersal of mold, mold spores, mildew or fungi, even if Company inadvertently causes such disruption or dispersal by its inspection or treatment of pest-related problems. Customer waives and releases Company from any claim or injuries related to mold, mildew or fungal growth.

Warranty. For Equipment and Products, manufacturer warranties apply; there is no further warranty from Company on Products, Equipment or Service. Certain Services may carry limited Company warranty; refer to Service definition. For Air Hygiene products: As of the date of this Agreement, the product(s) is not required to be registered or approved by a regulatory agency including the Environmental Protection Agency.

Right to Subcontract. Company, in its sole discretion, may subcontract or delegate to an affiliate or third party any of its duties and obligations hereunder.

Ownership and Replacement of Equipment. All equipment, devices and components are property of and/or remain property of or under the control of the Company. Company will replace rental devices and components as required, except for those items lost or damaged due to Customer's neglect, in which event, the Customer will be responsible for replacement cost. Company will be granted access to the Customer's location to recover equipment, devices and components at the expiration of this Agreement, or at any time an amount due from the Customer to Company is more than sixty (60) days beyond due date. If Customer terminates an equipment rental earlier than the term of the Agreement then in effect, Customer is responsible for paying the full amount remaining for rental of devices.

Force Majeure. Company shall not be liable for any delay or failure in performing the services due to any cause beyond its reasonable control.

Insurance. Public liability and property damage insurance against injury to members of the public from accidents that may arise from operations will be carried by Company, and evidence of insurance will be issued to the Customer upon request. Georgia Customers, please note: The Georgia Structural Pest Control Act requires all pest control companies to maintain insurance coverage. Information about this coverage is available from this pest control Company.

Limitation of Liability. The Customer agrees that the work provided under this Agreement is not to be construed as Insurance, or as a covenant, guarantee, warranty, or promise of any kind that the Customer is in compliance with any legal guidelines or requirements. Company disclaims any liability or responsibility regarding the practices and operations of the Customer, and bears no responsibility or liability for whether the Customer carries out the recommendations made by Company, and in no event will the Company be liable for indirect, special, incidental, consequential, exemplary, punitive, and/or loss of enjoyment damages. The Customer shall indemnify and hold Company harmless from and against all claims, demands, liabilities, obligations and attorneys' fees or costs brought by any third parties, arising out of, or related to this Agreement, or by failure of the Customer to act in accordance with any requirements in connection with the services. The obligations of Company specifically stated in this agreement are given in lieu of any other obligation or responsibility, express or implied, including any representation of merchantability or fitness for a particular purpose. Customer expressly releases Company from, and agrees to indemnify Company with respect to, any other obligation to Customer whatsoever. Company will be responsible for only those damages, claims, causes of action, injuries or legal costs caused by its own direct negligence or misconduct, but then only to an amount not to exceed the annual fees charged under this Agreement.

Animal Disposal. Company will dispose of any trapped wildlife in accordance with the laws and regulations of local governing authorities; however, if Customer requests the release of the animal on his/her property, Company shall not be responsible for, nor guarantee, that the animal will not return to infest or damage the serviced property.

Choice of Law. Except for the Mandatory Arbitration provision of this Agreement, which is governed by and construed in accordance with the Federal Arbitration Act, this Agreement shall be governed by, and construed in accordance with the laws of the state in which the dispute arises without regard to the conflict of laws

provisions.

Mandatory Arbitration. Any claim, dispute or controversy, regarding any contract, tort, statute or otherwise ("Claim"), arising out of or relating to this Agreement or the relationships among the parties hereto, shall be resolved by one arbitrator through binding arbitration administered by the American Arbitration Association ("AAA"), under the AAA Commercial or Consumer, as applicable, Rules in effect at the time the Claim is filed ("AAA Rules"). Copies of the AAA Rules and forms can be located at www.adr.org, or by calling 1.800.778.7879. The arbitrator's decision shall be final, binding, and non-appealable. Judgment upon the award may be entered and enforced in any court having jurisdiction. This clause is made pursuant to a transaction involving interstate commerce and shall be governed by the Federal Arbitration Act. Neither party shall sue the other party other than as provided herein or for enforcement of this clause or of the arbitrator's award; any such suit may be brought only in Federal District Court for the District or, if any such court lacks jurisdiction, in any state court that has jurisdiction. The arbitrator, and not any federal, state or local court, shall have exclusive authority to resolve any dispute relating to the interpretation, applicability, unconscionability, arbitrability, enforceability or formation of this Agreement, including any claim that all or any part of the Agreement is void or voidable. However, the preceding sentence shall not apply to the clause entitled "Class Action Waiver." Venue for arbitration hereunder shall be within the state where the customer's property, that is the subject of the services provided, is located.

Class Action Waiver. Any Claim must be brought in the parties' individual capacity, and not as a plaintiff or class member in any purported class, collective, representative, multiple plaintiffs, or similar proceeding ("class action"). The parties expressly waive any ability to maintain any class action in any forum. The arbitrator shall not have authority to combine or aggregate similar claims or conduct any class action nor make an award to any person or entity not a party to the arbitration. Any claim that all or part of this class action waiver is unenforceable, unconscionable, void, or voidable may be determined only by a court of competent jurisdiction and not by an arbitrator. THE PARTIES UNDERSTAND THAT THEY WOULD HAVE HAD A RIGHT TO LITIGATE THROUGH A COURT, TO HAVE A JUDGE OR JURY DECIDE THEIR CASE AND TO BE PARTY TO A CLASS OR REPRESENTATIVE ACTION. HOWEVER, THE PARTIES UNDERSTAND AND CHOOSE TO HAVE ANY CLAIMS DECIDED INDIVIDUALLY, THROUGH ARBITRATION.

Intellectual Property. Except as expressly set forth herein, between Company and Customer, each is and shall remain the owner of all Intellectual Property that it owns or controls as of the effective date of this Agreement or that it develops or acquires thereafter. This shall be binding upon all successors of the Customer's business.

Data Security. Company may provide Customer with access to Company's online and digital tools to store service reports and visit history, or other applications that may be developed, to give Customers access to pest management information, if applicable to the services in this Agreement. While Company follows standard procedures to secure systems and Customer data, including securing online tools and applications through the use of hashed passwords, HTTPS encryption and a secure data center, Customer confirms and acknowledges that:

- a. Company and/or any of its subsidiaries are not responsible for the integrity or confidentiality of Customer's access credentials. Customers are encouraged to take precautions to secure login id's and passwords.
- b. All usage rights to Company's online or digital tools are immediately discontinued upon the Customer's termination of the Agreement.
- c. The Customer agrees to indemnify, defend, and hold Company harmless from any claims arising out of, or connected or associated with the use of Company's online and digital tools, including but not limited to, any claims arising from internet hacking.
- d. This agreement shall be binding upon all successors of the Customer.

In order to establish an account and provide you with service, we may collect personal information about you, such as your name or alias(es), physical address, phone number, and/or email address. During the course of business, we will maintain service records related to your established account. If financing a service via our internal financing options, we will also collect your social security number and date of birth in order to process a credit check for loan purposes.

We do not sell your personal information. For additional information about your rights related to data privacy, please review our privacy policy, available at <https://www.rentokil-initial.com/site-services/cookie-and-privacy-policy/privacy-policy.aspx>.

Third Party and Marketing Disclosure. Unless Customer notifies Company otherwise or opts out, Customer agrees to and accepts the receipt of periodic marketing and sales information relating to Company's service offerings.

Anti-Bribery and Anti-Corruption. Each party represents that neither it nor anyone acting on its behalf has offered, given, requested or accepted any undue financial or other advantage of any kind in entering into this Agreement, and that it will comply with applicable laws and regulations pertaining to corruption, competition and bribery in carrying out the terms and conditions of this Agreement.

Term. This agreement shall extend from month to month.

Termination. Agreements may be terminated by either party with 60 days written notice, providing all accounts are current. See Ownership and Replacement of Equipment for further ramifications of termination for Services that have Term other than month-to-month. In cases of Customer nonpayment or entering bankruptcy or insolvency per the Bankruptcy Code, Company reserves the right to terminate the Agreement upon immediate written notification.

Pricing. The initial price for services is set forth in the specifications of this Agreement. Company reserves the right to increase the amount charged for the services, which shall be communicated by written notice to Customer, which notice may be by invoice.

Payment. Introductory Service Fees are due upon completion of the service, unless another payment plan is selected on the Agreement. Other corrective service, rental and/or equipment/product fees will be invoiced upon completion/delivery. Subsequent services will be invoiced in accordance with the Agreement and payment plan selected by Customer. If a service date has been mutually agreed upon by Company and the Customer, it will be the Customer's responsibility to pay for service if Company has attempted to render service at the Customer's property. Payments for services are due upon receipt of invoice. Customer agrees to remit payment in one of the acceptable forms of payment detailed in the Agreement or invoice. In the event full payment is not made upon receipt of invoice, a finance charge per month will be added to the unpaid balance, up to the maximum allowed by law. Late fee charges may also be applied. Additionally, the Customer is responsible for all collection costs, including reasonable attorneys' fees, for any invoices not paid by the due date. Any check returned for any reason, will result in a fee in the amount charged by Company's bank. All service warranties under this Agreement will be voided should any payment due exceed sixty (60) days. Should it become necessary to temporarily discontinue a periodic service due to causes beyond the Company's control, it is agreed that the periodic payments due under this agreement will be suspended until service is resumed, and that such temporary discontinuation of service will, in no way, breach this agreement.

Fuel/Transportation Surcharge. Like many other companies that are impacted by the price of gasoline, a rise in gasoline prices may necessitate a fuel surcharge. As such, the Company reserves the right to add a fuel surcharge to Customer's invoice for any increase in the cost of fuel as measured above the same time period in the prior year (by the National U.S. Average Motor Gasoline-Regular Fuel Price per Gallon Index reported by the U.S. Department of Energy). The surcharge may be adjusted monthly (up or down) with the price of gasoline.

Change In Law. Company performs its services in accordance with the requirements of law. In the event of a change in existing law as it pertains to the services herein, Company reserves the right to revise the Renewal Term amount or terminate this Agreement.

Severability. If any part of this Agreement is held to be invalid or unenforceable for any reason, the remaining Terms and Conditions of this Agreement shall remain in full force and effect.

Entire Agreement. This Agreement, together with a record of initial application, and all exhibits thereto, constitutes the entire agreement between the parties, supersedes all proposals, oral or written, and all other communications between the parties relating to such subject matter, and no other representations or statements will be binding upon the parties. This Agreement may not be modified or amended in any way without the written consent of both parties.

ELECTRONIC COMMUNICATION ACKNOWLEDGEMENT STATEMENT

In accordance with state regulations, pest control companies have a responsibility to provide you with a record every time a pesticide product and/or pest system is applied. This record is required to be provided to the property owner, resident or custodian of the property. This record may include post-application precautionary information. Licensed and regulated by the Georgia Department of Agriculture, 19 Martin Luther King, Jr. Drive, Atlanta, Georgia 30334 (404) 656-3641.

I understand and request that my pesticide use records be provided or made available to me electronically.

Signature of owner, resident or custodian of the property

Date



Notice of Cancellation

Date:
922 Main St

A Rentokil North America Company

BY SIGNING THIS AGREEMENT, I UNDERSTAND THAT PERMISSION FOR THE COMPANY TO BEGIN WORK IMMEDIATELY SHALL NOT BE CONSTRUED AS A WAIVER OF ANY OF MY RIGHTS UNDER THIS NOTICE OF CANCELLATION

NOTICE OF CANCELLATION

DATE OF TRANSACTION:

YOU MAY CANCEL THIS TRANSACTION WITHOUT ANY PENALTY OR OBLIGATION, WITHIN THREE BUSINESS DAYS FROM THE ABOVE DATE.

IF YOU CANCEL, ANY PROPERTY TRADED IN, ANY PAYMENTS MADE BY YOU UNDER THE CONTRACT OR SALE, ANY NEGOTIABLE INSTRUMENT EXECUTED BY YOU WILL BE RETURNED WITHIN 10 BUSINESS DAYS FOLLOWING RECEIPT BY THE SELLER OF YOUR CANCELLATION NOTICE, AND ANY SECURITY INTEREST ARISING OUT OF THE TRANSACTION WILL BE CANCELLED.

IF YOU CANCEL, YOU MUST MAKE AVAILABLE TO THE SELLER AT YOUR RESIDENCE, IN SUBSTANTIALLY AS GOOD CONDITION AS WHEN RECEIVED, ANY GOODS DELIVERED TO YOU UNDER THIS CONTRACT OR SALE, OR YOU MAY IF YOU WISH, COMPLY WITH THE INSTRUCTIONS OF THE SELLER REGARDING THE SHIPMENT OF THE GOODS AT THE SELLER'S EXPENSE AND RISK.

IF YOU DO MAKE THE GOODS AVAILABLE TO THE SELLER AND THE SELLER DOES NOT PICK THEM UP WITHIN 20 DAYS OF THE DATE OF YOUR NOTICE OF CANCELLATION, YOU MAY RETAIN OR DISPOSE OF THE GOODS WITHOUT ANY FURTHER OBLIGATION. IF YOU FAIL TO MAKE THE GOODS AVAILABLE TO THE SELLER, OR IF YOU AGREE TO RETURN THE GOODS TO THE SELLER AND FAIL TO DO SO, THEN YOU REMAIN LIABLE FOR PERFORMANCE OF ALL OBLIGATIONS UNDER THIS CONTRACT.

TO CANCEL THIS TRANSACTION, MAIL OR DELIVER A SIGNED AND DATED COPY OF THIS CANCELLATION NOTICE OR ANY OTHER WRITTEN NOTICE.

District address: 2540 Lawrenceville Hwy Lawrenceville, GA 30044-4424
District License:

NOT LATER THAN MIDNIGHT OF: 04-29-2026

I HEREBY CANCEL THIS TRANSACTION.

Customer name: _____ Customer Signature: _____ Date: _____

A&A Wildlife and Home Solutions | A&A Illuminations

5020 Wiltshire Lane
 Suwanee, Georgia 30024
 678-744-9453
 aawildlifeoffice@gmail.com | aawildlifehome.com



Product/Service	Description	Qty.	Total
Full Exclusion Warranty - Annual	<p>One Year Warranty - Self Pay</p> <ul style="list-style-type: none"> ☐ Trapping and removal services if animals return ☐ Repairs to any previously sealed access points ☐ One full inspection of your property each year to stay ahead of issues <p>Even with expert exclusion work and top-quality screening, nature has a way of testing boundaries. While we seal up all known entry points, it's impossible to wrap the entire home in metal—and determined critters can still find or create new ways in. That's why keeping your wildlife warranty active is so important!</p> <p>Think of your warranty as your all-access pass to peace of mind. If the critters come back, you'll have the power to call us right away, without worrying about more repair or service costs.</p> <p>A quick note for clarity: A&A Wildlife and Home Solutions will guarantee all exclusion work performed as listed in the line items below. However, areas not included in the original scope—such as chimneys, ridge vents, roof vents, louver vents, underground entryways, sewer lines, or any areas not specifically mentioned in the contract—are not covered under the warranty. If animals enter through those spots, additional services and costs may apply.</p>	1	\$195.00*
Barn door repair	<ul style="list-style-type: none"> - Build slide track for sliding wood door - Make metal seal between door and wall 	1	\$600.00

* Non-taxable

A deposit of 50% will be required to book the job.

Subtotal	\$3,195.00
Discount	- \$195.00
Total	\$3,000.00

A&A Wildlife and Home Solutions | A&A Illuminations

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Suwanee, Georgia 30024
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aawildlifeoffice@gmail.com | aawildlifehome.com



Full Structure Exclusion Warranty: A & A Wildlife and Home Solutions (AAWHS or “the company”) guarantees that no wildlife/nuisance animal which AAWHS was contracted to prevent shall gain access into the structure during the initial one year term of the warranty. In the unlikely event that wildlife/nuisance animal enters the structure, for which AAWHS was contracted to prevent, the company will, at no additional charge to the customer, re-exclude said areas of entry to achieve the intended purpose of the exclusion. This warranty may be extended to an unlimited number of years upon receipt of an annual renewal fee and the mutual agreement of the company and customer. All renewal fees are due on or before the anniversary date of the service, and are the customer’s responsibility.

Partial Structure Exclusion: AAWHS guarantees that, during the initial one year term, no wildlife/nuisance animal which the company was contracted to exclude from the covered premises shall gain access into the structure through those locations corrected by the company and that the company has indicated on the contract. In the unlikely event that said wildlife/nuisance animal enters the structure through one of these areas, the company will, at no additional charge to the customer, re-exclude said areas to achieve the structurally intended purpose of the exclusion. This warranty will only cover those areas which have been excluded against the stated wildlife/nuisance animal structural access.

Areas not covered by warranty: If the customer chooses to not have ridge vent protection, roof vent covers, chimney caps or other uncommon entry points properly excluded, said areas shall not be covered by the warranty in the event animals use these places to gain entry to the home. Additional costs may be incurred in this event.

Renewal inspections: As a part of the original agreement and in consideration of the disclosed renewal, AAWHS will perform an annual renewal inspection to ensure the continued effectiveness of the exclusion work. This renewal inspection will identify and disclose any areas of additional concern, suggest preventive measures if any, and spot repair, at no additional charge to the customer, any exclusion work necessary to maintain wildlife/nuisance animal control within the scope of this contract.

Rats: In homes where rats are persistent and continue to chew new entries into the structure, AAWHS shall advise the customer to hire a pest control professional to install and maintain an exterior rodent baiting system to control the rodent population in the surrounding area. The baiting system may also be installed by the customer if they so choose. The rodent baiting system shall be maintained by either the customer, or a pest control professional. AAWHS shall not be held responsible for the baiting system or any resulting damages of said system, regardless of who installs and maintains it. If the customer is advised to install a rodent baiting system and fails to do so, or if the baiting system is not maintained on at least a quarterly basis, the warranty shall be deemed null and void. Any future exclusion and trapping shall be performed at the customer’s expense. The warranty may be reinstated after such work is performed by AAWHS.

This measure is necessary because some areas have a large rat population. When the rat population is large and/or not being controlled in some manner, it is almost certain that they will continue to create entries to the structure. Occasionally rats can burrow under ground to access a structure where is inaccessible. Additional fees may be charged to access and seal underground foundation openings due to burrowing animals.

PAYMENT TERMS

Customer is responsible for a deposit of 50% of the proposed amount at time of scheduling. The remaining 50% is due at the time the exclusion is completed. Exclusion completion is defined as the time at which the structure has been sealed and all structural modifications have been complete.

Payments made with a credit or debit card will be charged the other 50% on the same card after the job is completed. If a different credit/debit card needs to be used for the balance, AAWHS must be notified before the day the job is scheduled and given new payment info.

OTHER TERMS AND CONDITIONS

1. [X] It is understood and agreed between the parties that this contract, the specifications and the guarantees constitute the complete agreement between the parties and that said agreement may not be changed or altered in any manner, oral or otherwise, by any representative of AAWHS unless said alterations or changes are in writing and executed by a corporate

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wildlife/nuisance animal control. If purchaser fails to abide by this condition, the company has the right to terminate this agreement immediately and without refund.

10. The customer agrees that the company's obligation under this agreement and the guarantee shall be canceled if the company cannot perform its responsibilities because of acts of war, whether declared or undeclared, acts of any duly constituted government authority, seizure, riots, civil commotions, strikes, or other labor disputes, fires, floods, storms, explosions, acts of God, failure of supplies from ordinary sources, failure to allow the company access to my building for any purpose, specifically including pre-inspection and retreatment requested by the customer or for any other reason beyond the control of the company.

11. Cancellation: Customer agrees to pay 50% of the contract balance if said customer should cancel such services prior to the completion of the work detailed on this estimate or invoice of this service agreement. Customer agrees to pay a cancellation fee of 10% of the total proposed amount due if canceled after initial deposit is made. Any balance 30 days past due will be charged a late fee of 5%. On any account 60 days past due, AAWHS reserves the right to stop services on the account and place the account in the hands of an attorney for collection, suit or lien. Customer agrees to pay the attorney's fee paid or incurred, and the court costs incurred, if any, in addition to the unpaid balance of this contract. Customer agrees to pay the \$30 bank returned check fee or any other bank fees in addition to any unpaid balance on returned checks or refused credit card payments.

Signature: _____ Date: _____