



Agenda Item

Meeting Date: August 6, 2025

SUBJECT: Tyler Technologies Upgrade (Accounting Software System modernization)

Item: Discussion /Action Item

Department: Finance Department

Fiscal Impact: \$50,000.00 to \$62,444.00 / Funding Source: SPLOST

Presented By: Adam Kurt, Finance Director

Summary: The City of Stone Mountain implemented Tyler Technologies software to manage all accounting and financials in 2010. Since then, little investment has been made in new technological advancements and staff training. With this upgrade, the City's outdated software, which is managed in-house on City servers today, will move to Tyler's cloud solution, saving the City costs for hardware upgrades, disaster recovery preparedness, and cybersecurity, while also adding functionality and providing consulting and user training to serve constituents effectively with efficiency.

Software Future use: city staff office / citizen service

Project Scope:

- Tyler Technologies version 9 software moves off in-house servers and into Tyler's cloud environment.
- Tyler Consultants will work with City staff to conduct a full Business Process Review for configuration planning around current City processes and recommended best practices.
- ERP Pro 10 to include AP Automation with vendor disbursements will be implemented based on the deliverables in the Business Process Review.

Attachments/Exhibits:

- Tyler Technologies proposal for \$62,444 consisting of:
 - Annual costs: \$34,744 (replacing the \$9,394 the City currently pays today)
 - One-time costs: \$27,700
- RFP & Proposal awarded to Tyler December 2024 but contract never executed

Requested Action: Staff recommendation to Council is to approve the Tyler Technologies software upgrade.