



SERVICE CONTRACT
Pool Management Services
Invitation to Bid 23-128

This **CONTRACT** made and entered into this _____ day of _____ 2024 by and between the City of Stonecrest, (Party of the First Part, hereinafter called the “City”), **Pool Management, Inc.** Party of the Second Part, hereinafter called the “Service Provider” or “Contractor”).

NOW THEREFORE, for and in consideration of the mutual promises and obligations contained herein and under the conditions hereinafter set forth, the parties do hereby agree as follows:

1. TERMS:

This Contract shall commence on the date all parties have executed the Contract (“Effective Date”) and shall terminate absolutely without further obligation on the part of the City on December 31, 2024 (“Initial Term”). This Contract may renew upon the same terms and conditions at the end of the Initial Term for one (1) twelve-month period (“Renewal Option”) unless the City provides written notice of non-renewal to Contractor thirty (30) days prior to the expiration of the applicable renewal term or if the Contract is otherwise terminated pursuant to the terms herein. The Contract shall terminate absolutely without further obligation on the part of the City at the end of each calendar year as required by O.C.G.A. §36-60-13.

2. ATTACHMENTS:

The following documents are attached and are specifically incorporated herein by reference; and, along with this Contract and the General Conditions attached as Exhibit A encompass all of the **Contract documents**:

- Exhibit A: General Conditions.
- Exhibit B: Specifications and Scope of Work (ITB 23-128 reference herein).
- Exhibit C: Determination of Responsibility.
- Exhibit E: Georgia Security and Immigration Compliance Affidavit.
- Exhibit F: Drug-Free Workplace.
- Exhibit G: Purchasing Policy Addendum.
- Exhibit H: Affidavit Verifying Status for Public Benefit Application.
- Exhibit J: Non-Collusion Affidavit.
- Exhibit K: Bid Schedule.

3. PERFORMANCE:

Service Provider agrees to furnish all skill and labor of every description necessary to carry out perform, perform the services in accordance with the Contract Documents (the “Work”).

4. PRICE:

The City agrees to pay the Service Provider following receipt by the City of a detailed invoice reflecting the actual work performed by the Service Provider, provided, however, Service Provider guarantees that the maximum price for materials, labor, and expenses, shall be the amount reflected in Exhibit K.

5. INDEMNIFICATION AND HOLD HARMLESS:

[See Section 13 of Exhibit A. --- General Conditions]

Service Provider further agrees to protect, defend, indemnify, and hold harmless the CITY, its council members, officers, agents, and employees from and against any and all claims or liability for compensation under the Worker's Compensation Act arising out of injuries sustained by any employee or subcontract of the Service Provider, as allowed under the law.

6. TERMINATION FOR CAUSE:

The City may terminate this Contract for cause upon ten (10) days prior written notice to the Service Provider of the Service Provider's default in the performance of any term of this Contract. Such termination shall be without prejudice to any City's rights or remedies provide by law.

7. TERMINATION FOR CONVENIENCE:

The City may terminate this Contract for its convenience at any time upon 30 days written notice to the Service Provider. In the event of the City's termination of this Contract for convenience, the Service Provider will be paid for those services actually performed. Partially completed performance of the Contract will be compensated based upon a signed statement of completion to be submitted by the Service Provider who shall itemize each element of performance.

8. TERMINATION FOR FUND APPROPRIATION:

The City may unilaterally terminate this Contract due to lack of funding at any time by written notice to the Service Provider. In the event of the City's termination of this Contract for fund appropriation, the Service Provider will be paid for those services actually performed. Partially completed performance of the Contract will be compensated based upon a signed statement of completion to be submitted by the Service Provider which shall itemize each element of performance.

9. CONTRACT NOT TO DISCRIMINATE:

During the performance of this Contract, the Service Provider will not discriminate against any employee or applicant for employment because of race, creed, color, color, sex, national origin, age, or disability which does not preclude the applicate or employee from performing the essential functions of the position. The Service Provider will also, in all solicitations or advertisements for employees placed by qualified applicants, consider the same without regard to race, creed, color, sex, national origin, age, or disability which does not preclude the applicant from performing the essential functions of the job. The Service Provider will cause the foregoing provisions to be inserted in all subcontracts for any work covered by this Contract so that such provision will be binding upon each sub-service providers for standard commercial supplies of raw materials.

10. ASSIGNMENT:

The Service Provider shall not sublet, assign, transfer, pledge, convey, sell or otherwise dispose of the whole or any part of this Contract or his right, title, or interest therein to any person, firm, or corporation without the previous consent of the City in writing.

11. WAIVER:

A waiver by either party of any breach of any provision, term, covenant, or condition of this Contract shall not be deemed a waiver of any subsequent breach of the same or any other provision, term, covenant, or condition.

12. SEVERABILITY:

The parties agree that each of the provisions included in this Contract is separate, distinct and severable from the other and remaining provisions of this Contract and that the invalidity of any Contract provision shall not affect the validity of any other provision or provisions of this Contract.

13. GOVERNING LAW:

The parties agree that this Contract shall be governed and construed in accordance with the laws of the State of Georgia. This Contract has been signed in DeKalb County, Georgia.

14. MERGER CLAUSE:

The parties agree that the terms of this Contract included the entire Contract between the parties, and as such, shall exclusively bind the parties. No other representations, either oral or written, may be used to contradict the terms of this Contract.

IN WITNESS WHEREOF, the parties hereto, acting through their duly authorized agents, have caused this **CONTRACT** to be signed, sealed and delivered.

Signatures on the following page.

Stonecrest, GEORGIA

By: _____
Jazzmin Cobble
Mayor City of Stonecrest, Georgia

ATTEST: _____
Sonya Isom
City Clerk

APPROVED AS TO FORM:

Denmark Ashby, LLC, City Attorney

SERVICE PROVIDER: Pool Management, Inc.

Signature _____

Date _____

Print Name _____

Print Title _____

ATTEST:

Date _____

Signature

Print Name _____

Print Title _____

EXHIBIT A
GENERAL CONDITIONS

GENERAL CONDITIONS

1. SCOPE OF WORK

The Contract will be to provide services to the City in accordance with the Contract Documents. All work shall be performed in accordance with the Scope of Services attached hereto as Exhibit B.

2. REGULATIONS

- 2.1 The Service Provides shall comply with all applicable federal, state and local laws, ordinances, rules and regulations pertaining to the performance of the work specified herein.
- 2.2 The Service Provider shall obtain all permits, licenses, and certificates, or any such approvals of plans or specifications as may be required by Federal, State, and local laws, ordinance, rules and regulations, for the proper execution of the work specified herein.
- 2.3 During the performance of this Contract, the Service Provider shall keep current and, if requested by the City, provide copies of any and all licenses, registrations or permits required by applicable governing agencies, The Service Provider shall keep a copy of any and all licenses, registrations and permits on the job site while performing the Contract work.
- 2.4 The Service Provider will comply with the City of Stonecrest's Financial Management and Purchasing Policies.
- 2.5 Service Provider will complete all work in accordance with all applicable legal requirements, including but not limited to O.C.G.A. § 50-5-63, as applicable.

3. WORK HOURS

- 3.1 The Contractor shall normally perform on-site work during Standard Work Hours which are between 8:00 a.m. and 5:00 p.m., Monday through Saturday, excluding City's observed holidays. The City may require the Contractor to perform work on the city's premises during Non-standard Work Hours which are outside the Standard Work Hours. Non-Standard Work Hours may be arranged with prior written approval of the City. The Contractor shall advise the City no less than 48 hours in advance of its projected work schedule. The Contractor shall perform no work during City observed holidays without the prior written permission of the City.
- 3.2 In the event an emergency condition is declared by the City's Manager of his respective designee, the Contractor will perform work during such hours as requested by the City.
- 3.3 The City may order the Service Provider to suspend, delay, or interrupt all or any part of the work on for such a period of time as he may determine appropriate for the convenience of the City. The time for completion of the work shall be extended by the number of days their work is suspended. The City shall not be responsible for any claims, damages or costs stemming from any delay of the work.

4. SERVICE PROVIDER'S PERSONNEL

- 4.1** The Service Provider will abide by all State and Federal regulations on wages and hours of an employee dealing with the employment relationship between the Service Provider and its subsidiaries or related parties and its employees, including but not limited to the Federal National Labor Relations Act, the Federal Fair Labor Standards Act, the Federal Civil Rights Act of 1964, as amended, and the Americans with Disabilities Act.
- 4.2** The Service Provider shall require all prospective employees to show proof of citizenship, or proof from the United States Immigration and Naturalization Service of valid entry permits and/or work permits for legal aliens and proof that such legal aliens are eligible to be employed in the United States. This includes any requirement for participation in the DHS e-Verify or SAVE program.
- 4.3** Should the Service Provider engage employees who are illiterate in English, it will be the Service Provider's responsibility and obligation to train such employees to be able to identify and understand all signs and notices in and /or around the areas that relate to them or the services being performed by them pursuant to this Contract. In addition, the Service Provider will have someone in attendance at all times who can communicate instructions to said employee.
- 4.4** The Service Provider shall maintain a drug-free workplace within the meaning of the Georgia Drug-free Workplace Act. No employee shall be hired by a Service Provider for work on the City's premises prior to such employee having tested negative for drugs. In addition, existing employees have tested negative for drugs. In addition, existing employees of the Service Provider must be subject to drug testing by the Service Provider upon reasonable suspicion of drug use. Results of all such drug tests are to be retained by the Service Provider. Copies shall be provided to the City if requested.
- 4.5** The Service Provider shall transfer promptly from the City any employee or employees that the City advises are not satisfactory and replace such personnel with employees satisfactory to the City; but in no event shall the City be responsible for monitoring or assessing the suitability of any employee or agent of the Service Provider.
- 4.6** The Service Provider's employees shall be instructed that no gratuities shall be solicited or accepted for any reason whatsoever from the tenants, customers or other persons at the City.
- 4.7** A valid driver license (Commercial Driver License, if applicable) will be required of all personnel operating motor vehicles or motorized equipment on roadways in or around the City.
- 4.8** While working on city property all Service Provider's employees shall wear neat-appearing business casual attire or uniforms with the company name and/ or logo and footwear of a style that complies with all legal and safety requirements, including and without limitation, the requirements of OSHA.
- 4.9** Designation of Supervisor-the Service Provider shall designate an experienced Supervisor ("Supervisor") acceptable to the City for all purposes related to the work. The initial Supervisor shall be (TBD).
 - 4.9.1** The Supervisor shall be fully responsible for the Service Provider meeting all of its obligations under this Contract. The Supervisor shall provide the City with an appropriate status report on the progress of the project.

4.9.2 The Supervisor shall be available, as reasonably required, to be on-site during necessary times. Such times shall be discussed between the Supervisor and the City, but the final required times will be the City's discretion.

4.9.3 In the event that the designated Supervisor terminates employment with the Service Provider or is requested by the City to be removed from the role of Supervisor (as provided in Section 4.5), the position shall be assumed by an individual with equivalent qualifications, experience, and knowledge. Such replacement shall require the City's prior approval.

4.10 The process by which the implementation partner requests the removal of a team member from the project. If a Service Provider replaces a proposed team member, the Service Provider shall replace that team member of similar experience. The City reserves the right to accept or reject any proposed or replacement team member, with or without cause, at any time during the duration of the project.

5. TOOLS AND EQUIPMENT

It shall be the sole responsibility of the Service Provider to provide for all tools, parts, and equipment necessary to perform work under this Contract.

6. PERFORMANCE REQUIREMENTS

6.1 The Service Provider shall perform all of its obligations and functions under the Contract in accordance with the Contract specifications and industry standards. The Service Provider shall adjust and coordinate its activities to the needs and requirements of the City and perform its activities so as not to annoy, disturb, endanger, unreasonably interfere with or delay the operations or activities of the City.

6.2 The Service Provider's personnel shall perform work in compliance with all Federal, State, and City of Stonecrest regulations.

6.3 Dates for commencement and completion of work shall be coordinated with the City's Authorized Representative (CAR).

6.4 Any work required beyond that which is specified herein shall be reported in advance to the City. At no time shall work beyond the scope be performed without prior written authorization from the City.

6.5 The Service Provider shall utilize maximum safety procedures. Tools and equipment will be in a good state of repair, safe to use, and be used in the manner in which they were intended. The Service Provider is required to inform all workers and concerned persons of the Material Safety Data on all products being utilized on this project. No materials or equipment will be left unattended at any time.

7. CONFIDENTIAL INFORMATION

7.1 In the course of performing the contract work, the Service Provider may gain access to security-sensitive and other sensitive information of the City.

7.2 The Service Provider agrees to hold all City data and information in confidence and to make such information known only to its employees and subcontracts who have a legitimate need to know such information and only after advising such persons of the Service Provider's non-disclosure obligations.

7.3 The Service Provider shall seek the City's prior written consent before using for any

purpose other than the fulfillment of the Service Provider's obligations hereunder, or before releasing, disclosing, or otherwise making such information available to any other person.

7.4 The Service Provider shall employ such practices and take such actions to protect the City's information from unauthorized use or disclosure as the Service Provider employs and takes to protect its own information, but in no event shall the Service Provider use less than reasonable efforts to protect the City's information.

7.5 The provisions of this Section shall survive the expiration or earlier termination of the Contract.

8. USE OF PREMISES

During the progress of the work specified herein, to the extent any work is performed on the City's premises, the Service Provider shall keep the premises free from accumulation of waste materials, and other debris resulting from, work and about the premises as well as tools, equipment, machinery and surplus material, and leave the site clean and ready for occupancy by the City.

9. SAFETY AND PROTECTION

The Service Provider shall be solely and completely responsible for initiating, maintaining and supervising all safety precautions for the safety of, and shall provide the necessary protection to prevent damage, injury or loss to all employees on the worksite and other persons including, but not limited to, the general public who may be affected thereby.

10. COMPENSATION – INVOICE AND PAYMENT FOR SERVICES

10.1 The City shall pay the Service Provider, subject to any authorized deductions, the applicable prices set forth for each service authorized by the City, and actually delivered or performed, as the case may be, by the Service Provider to the satisfaction and acceptance, as appropriate, of the City. The timing of such payments shall be as set forth below in the Section.

10.2 The Service Provider shall invoice with such supporting documentation and other backup material as the City may reasonably require. The Service Provider shall provide the Proof of Payment attached as an Exhibit hereto, indicating all subcontractors have paid, with each invoice.

10.3 The Service Provider shall deliver to the City approval and acceptance, and before eligible for final payment of any amounts due, all documents and material prepared by the Service Provider for the City under this Contract.

10.4 The City shall pay the undisputed amount of the Service Provider's invoice, as it may be reduced to reflect unsubstantiated or unsatisfactory service. Items in dispute shall be paid upon the resolution of the dispute. No verification or payment of any amounts invoiced shall preclude the City from recovering any money paid in excess of that due under the terms of this Contract.

10.5 The Service Provider shall be obligated to pay promptly all proper charges and costs incurred by the Service Provider for labor and expenses incurred for the work performed hereunder. The City shall have the right, but not the obligation, to pay directly to third parties (including subcontractors) all past due amounts owed by the Service Provider to third parties for labor and materials used for the work hereunder, based on invoices

submitted by such third party, and all such amounts paid by the City shall be applied toward, and shall reduce, amount owed to Service Provider hereunder.

- 10.6 The Service Provider shall submit all invoices City of Stonecrest Accounts Payable Department electronically to payables@stonecrestga.gov.
- 10.7 The Service Provider will agree to comply with the City of Stonecrest's Financial Policies and Purchasing Policy, to the extent applicable.
- 10.8 The Service Provider agrees that the compensation provided herein shall be full and final settlement of all claims arising against Stonecrest for work done, materials furnished, costs incurred or otherwise arising out of this contract and shall release the City from any and all further claims related to the payment for services and materials furnished in connection with this Agreement.
- 10.9 The Service Provider and City agree that in any event a provision of this Contract pertaining to the time of payment, the rate of payment, and any rates of interest differs from any provision of the Prompt Pay Act, such provision of the Prompt Pay Act are hereby waived and said Contract provision shall control. The City shall not be responsible for any interest penalty or for any late payment.

11. COMPLIANCE WITH LAWS AND REGULATIONS

- 11.1 The Service Provider shall perform its obligations and functions hereunder in compliance with the applicable laws of the United States, the State of Georgia, DeKalb County, the City of Stonecrest, any applicable rules, regulations or directives of any agency thereof, and the applicable regulations of the City. OSHA rules and regulations shall be followed at all times. The City shall have the right (but not the obligation) to contest or challenge by any means whatsoever any law, regulation, rule or directive which in any way affects or otherwise impacts upon the Service Provider's performance of its obligations and functions hereunder; the Service Provider shall cooperate to the fullest extent and take whatever action (including becoming a party in any litigation) the City should reasonable request in connection with any such challenge or contest by the City.
- 11.2 The Service Provider shall obtain and keep current all licenses, permits and authorizations, whether municipal, county, state or deferral, required for the performance of its obligations and functions hereunder and shall pay promptly when due all fees, therefore.
- 11.3 The Service Provider shall abide by all applicable state and federal regulations pertaining to wages and hours of employees; including but not limited to the Service Provider's compliance with requirements of O.C.G.A. 13-10-91 AND Rule 300- 104-1-.02.

12. SERVICE PROVIDER'S LIABILITY

The Service Provider shall be responsible for the prompt payment of any fines imposed on the city or the Service Provider by any other federal, state or local governmental agency as a result of the Service Provider's, or its subcontractor's (or the officers' directors', employees' or agents' of either), failure to comply with the requirements of any law or any governmental agency rule, regulation, order or permit. The liability of the Service Provider under this Section 12 is in addition to and in no way a limitation upon any other liabilities and responsibilities which may be imposed by applicable law or by the indemnification provision of Section 13 hereof, and such liability shall survive the expiration or earlier termination of this Contract.

13. INDEMNIFICATION AND INSURANCE

- 13.1** The Service Provider shall, indemnify and hold harmless the City, and the members (including, without limitation, members of the City's Council, and members of the boards and of the City), officers, agents, representative and employees of each, from damages, losses, or expenses to the extent caused by or resulting from the negligence, recklessness, or intentionally wrongful conduct of the Service Provider or other persons employed or utilized by the Service Provider in the performance of the contract.
- 13.2** In addition to indemnification provisions stated above, if the City's use of any service, software, firmware, programming, or other item provided by or on behalf of the Service Provider is enjoined due to infringement of another person or entity's intellectual property rights, the Service Provider shall promptly, at its sole cost and expense, modify the infringing item so that it no longer infringes, procure for the City the legal right to continue using the infringing item, or procure for the City a non-infringing item, or procure for the City a non-infringing replacement item having equal or greater functional capabilities as the infringing item.
- 13.3** The Service Provider shall assume all responsibility for loss caused by neglect or violation of any state, federal, municipal or agency law, rule, regulation or order. The Service Provider shall give to the proper authorities all required notices relation to its performance, obtain all official permits and licenses, and pay all proper fees and taxes. It shall promptly undertake proper monetary restitution with respect to any injury that may occur to any building, structure or utility in consequence of its work. The Service Provider will notify the City in writing of any claim made or suit instituted against the Service Provider because of its activities in performance of the Contract.
- 13.4** No recourse under or upon any obligation, covenant or agreement contained in this Contract, or any other agreement or document pertaining to the work or services of the Service Provider hereunder, as such may from time to time be altered or amended in accordance with the provisions hereof, or any judgment obtained against the City, or by the enforcement of any assessment or by any legal or equitable proceeding by virtue of any statute or otherwise, under or independent of this Contract, shall be had against any member (including without limitation members of the City's Council, or members of the citizens advisory committees of each), any officer, employee representative or agent, as such, past, present, or future of the City, either directly or through the City or otherwise for any claim arising out of or in connection with this Contract or the work or services conducted pursuant to it, or for any sum that may be due and unpaid by the City. Any and all personal liability of every nature, whether at common law or in equity, or by statute or by constitution or otherwise, of any such member, officer, employee, representative or agent, as such, to respond by reason of any act or omission on his or her part or otherwise for any claim arising out of or in connection with this Contract or the work or services conducted pursuant to it, or for the payment for or to the City, or any receiver therefore or otherwise, or any sum that may remain due and unpaid by the City, is expressly waived and released as a condition of and in consideration of the execution of this Contract and the promises made to the Service Provider pursuant to this Contract.
- 13.5** In any and all claims against the City, or any of their officers, members, agents, representatives, servants or employees, by any employee of the Service Provider, any subcontractor, anyone directly or indirectly employed by any of them or anyone for whose acts any of them may be liable, the indemnification obligation of the Service Provider under this Section 112 shall not be limited in any way by any limitation on the amount or type of damages, compensation or benefit payable by or for the Service Provider or any subcontractor under Workers' Compensation Acts, disability benefit acts or other

employee benefit acts.

13.6 No provisions of Section 12 herein shall be construed to negate, abridge, or otherwise reduce any other right of indemnity that the City may have as to any party or person described therein.

13.7 Insurance

13.7.1 General Liability and Automobile Liability. The Service Provider shall purchase and maintain in force during the term of the Contract, at its own cost and expense, to protect the Service Provider, the City, and the members (including, without limitation, all members of the governing City's Council and the citizens' advisory committees of each), officers agents, and employees of each, from and against any and all liabilities arising out of or in connection with the Service Provider's performance of the Contract work:

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CONTRACTS FOR UP TO \$50,000

Worker’s Compensation – Worker’s Compensation coverage on a statutory basis for the State of Georgia with an Employer’s Liability limit of \$100,000 each Accident, Disease \$100,000 each employee, \$500,000 Disease policy limit.

Automobile Liability – Automobile liability coverage for owned, hired and non-owned vehicles in the amount of \$500,000 combined single limit.

Commercial General Liability – Coverage to be provided on “occurrence” not “claims made” basis. The coverage is to include Contractual liability, Per Project Limit of Liability, losses caused by Explosion, Collapse and Underground (“xcu”) perils, the “City of Stonecrest” is to be added as an Additional Insured and Products and Completed Operations coverage is to be maintained for three (3) years following completion of work.

CONTRACTS FOR MORE THAN \$50,000

Worker’s Compensation – Worker’s Compensation coverage on a statutory basis for the State of Georgia with an Employer’s Liability limit of \$1,000,000. The increased Employer’s Liability limit may be provided by an Umbrella or Excess Liability policy.

Automobile Liability - Automobile liability coverage for owned, hired and non-owned vehicles in the amount of \$1,000,000 combined single limit.

Commercial General Liability – Coverage to be provided on “occurrence” not “claims made” basis. The coverage is to include Contractual liability, Per Project Limit of Liability, losses caused by Explosion, Collapse and Underground (“xcu”) perils, the “City of Stonecrest” is to be added as an Additional Insured and Products and Completed Operations coverage is to be maintained for three (3) years following completion of work.

CONTRACTS FOR UP TO \$50,000

CONTRACTS FOR MORE THAN \$50,000

LIMITS OF LIABILITY:

\$1,000,000	Per Occurrence
\$1,000,000	Personal and Advertising
\$50,000	Fire Damage*
\$5,000	Medical Payments*
\$1,000,000	General Aggregate
\$1,000,000	Products/Completed Operations per Occurrence and Aggregate

**These are automatic minimums*

Owner’s Protective Liability – The City’s Management may, in its discretion, require Owner’s Protective Liability in some situations.

Umbrella and/or Excess Liability – The umbrella or Excess Liability Policy may be used to combine with underlying policies to obtain the limits required. The Management of the City may elect to require higher limits.

13.7.2 Health Insurance. Not applicable.

13.7.3 Garage Liability Insurance. Not applicable.

13.7.4 Garage Keeper's Legal Liability Insurance. Not applicable.

13.7.5 Crime Coverage. Not applicable.

13.7.6 Pollution Liability Insurance. Not applicable.

13.7.7 Other Insurance Requirements. All insurance policies required by this Section 13 shall provide that they are primary insurance with respect to any other valid insurance the City may possess, and that any other insurance the City does possess shall be considered excess insurance only. All such insurance shall be carried with a company or companies which meet the requirements of Section 14.2 of these General Conditions and said policies shall be in a form satisfactory to the City. A properly completed and executed Certificate of Insurance on a form provided or approved by the City (such as a current ACORD certificate of insurance) evidencing the insurance coverage required by this Section shall be furnished to the City upon the Service Provider shall provide the City with at least thirty (30) days' prior written notice of any adverse material change in the Service Provider's required insurance coverage except that ten (10) days' notice of cancellation for non-payment is required. For purposes of this Section 13.7.10, and "adverse material change" shall mean any reduction in the limits of the insurer's liability, any reduction, non-renewal or cancellation of any insurance coverage, or any increase in the Service Provider's self-insured retention. Prior to the expiration of any such policy, the Service Provider shall file with the City a certificate of insurance showing that such insurance coverage has been renewed. If the insurance coverage is canceled or reduced, the Service Provider shall, within five (5) days after such cancellation or reduction in coverage, file with the City a certificate showing that the required insurance has been reinstated or provided through another insurance company or companies approved by the City. If the Service Provider fails to obtain or have such insurance reinstated, the City may, if it so elects, and without waiving any other remedy it may have against the Service Provider, immediately terminate this Contract upon written notice to the Service Provider. The City Manager shall have the right to alter the monetary limits or coverage herein specified from time to time during the term of this Contract, and the Service Provider shall comply with all reasonable requests of the City Manager with respect thereto.

14. LIABILITY INSURANCE

- 14.1** The Contractor shall be required to provide the bonds as dictated in the Procurement Documents in Exhibit D.
- 14.2** All bonds and liability Insurance Companies furnishing insurance coverage required by these General Conditions shall (a) be approved by City Management, (b) approved to issue insurance policies in the State of Georgia, and (c) must have no less than a “B+” Financial Rating and a Financial Size Category of “Class VI” or higher according to the most current edition of A.M. Best’s Insurance Reports or rated by Standard & Poors Insurance Ratings, latest edition as Secure (“BBB” or better). If the liability insurer is rated by A.M. Best’s Insurance Reports at an “A- Financial Rating and a Financial Size Category of “Class VIII” or higher, the City Manager may waive the requirement for the insurer to be approved by the State of Georgia. Worker’s Compensation self-insurance for individual Contractors must be approved by the Worker’s Compensation Board, State of Georgia, and/or Self-Insurance pools approved by the Insurance Commissioner, State of Georgia.

15. CONTRACT ADJUSTMENTS

- 15.1** Notwithstanding any provision herein to the contrary, the City reserves the right to modify at any time the nature, method, scope, frequency, or timing of the Service Provider’s obligations under this Contract (Contract Adjustments) in whatever manner it determines to be reasonably necessary for the proper completion of the Service Provider’s work hereunder. Both parties agree that, should any Contract Adjustments be made, the Service Provider’s compensation will be adjusted accordingly, in such amount or amounts as will be mutually agreed to by means of good-faith negotiation by the City and Service Provider and, to the extent possible, by reference to any unit costs already established in the Proposal. Without exception, all deletion or additions to the scope of work will be set forth in a written Amendment to this Contract.
- 15.2** Notwithstanding the foregoing, the City shall have the right to terminate this Contract herein should the Service Provider and the City fail to reach agreement on the adjusted compensation within thirty (30) days after the date of the Contract Adjustment.
- 15.3** Notwithstanding the foregoing, there shall be no upward adjustment of the compensation on account of any Contract Adjustment made necessary or appropriate as a result of the mismanagement, improper act, or other failure of the Service Provider, its employees, agents, or its subcontractors to properly perform its obligations and functions under this Contract.

16. SUBCONTRACTORS

- 16.1** The Service Provider shall perform all of its obligations and functions under this Contract by means of its own employees or by a duly qualified subcontractor, which is approved in advance by the City. Such subcontractor which is an affiliate, parent, or subsidiary company; or had principal owners, relative, management, or employees common to the Service Provider; or any other party that has the ability to significantly influence the management or daily business operations of the subcontractor must be disclosed in writing to the City Manager. Goods and services provided by subcontractors which are reimbursed by the City must be bona fide arms-length transactions. In the event a subcontractor is employed, the Service Provider shall continuously monitor the subcontractor’s performance shall remain fully

responsible to ensure that the subcontractor performs as required and itself performs or remedy any obligations or functions which the subcontractor fails to perform properly. Nothing contained herein shall be construed to prevent the Service Provider from using the services of a common carrier for delivering goods to the City. The City approves the sub-Service Providers listed in the bid.

- 16.2** This Contract shall be referred to and incorporated within any contractual arrangement between the Service Provider and a subcontractor and, in such contractual arrangement; the subcontractor shall give its express written consent to the provisions of this Section.
- 16.3** To the extent feasible, the provisions of this Contract shall apply to any such subcontractor in the same manner as they apply to the Service Provider. However, such application shall neither make any subcontractor a party to this Contract nor make such subcontractor a third-party beneficiary hereof.
- 16.4** In the event that the Service Provider employs a subcontractor, then the City may require that copies of invoices for all work (including invoices submitted to the Service Provider for work performed by a subcontractor) shall be submitted to the City by the Service Provider and the City shall pay all compensation to the Service Provider. It shall be the sole responsibility of the Service Provider to deal with a subcontractor with respect to the collection and submission of invoices and the payment of compensation. In no event shall the City have any obligation or liability hereunder to any subcontractor, including, in particular, any obligations of payment.

17. DEFAULT AND TERMINATION

17.1 In the event that:

- 17.1.1** the Service Provider shall fail to keep, perform or observe any of the promises, covenants or agreements set forth in this Contract (provided that notice of the first failure shall have been given to the Service Provider, but whether or not the Service Provider shall have remedied any such failure); or
- 17.1.2** the Service Provider shall fail to keep, perform or observe any promise, covenant, or agreement set forth in this Contract, and such failure shall continue for a period of more than five (5) days after delivery to the Service Provider of a written notice of such breach or default; or
- 17.1.3** the Service Provider's occupational or business license shall terminate, or the Service Provider shall fail to provide the City with any bond, letter of credit, or evidence of insurance as required by the Contract Documents, for any reason; or
- 17.1.4** the Service Provider fails for any reason to provide the City with an acceptable renewal or replacement bond or letter of credit within the time period specified by a provision for this Contract; or
- 17.1.5** the Service Provider shall become insolvent, or shall take the benefit of any present or future insolvency statute, or shall make a general assignment for the benefit of creditor, or file a voluntary petition in bankruptcy or a petition or answer seeking an arrangement for its reorganization, or the readjustment of its indebtedness under the Federal Bankruptcy laws, or under any other law or statute of the United States or any State thereof, or shall consent to the

appointment of a receiver, trustee or liquidator of all or substantially all of its property; or

- 17.1.6** the Service Provider shall have a petition under any part of the Federal Bankruptcy laws, or an action under any present or future insolvency laws or statute filed against it, which petition is not dismissed within thirty (30) days after the filing thereof; or
- 17.1.7** there is an assignment by the Service Provider of this Contract or any of the Service Provider's rights and obligations hereunder for which the City has not consented in writing; or
- 17.1.8** the Service Provider shall default on any other agreement entered into by and between Service Provider and the City, then, in its discretion, the City shall have the right to terminate this Contract for default, which termination shall be effective upon delivery of written notice of such termination to the Service Provider. In the event that the City terminates this Contract for default, or the Service Provider abandons or wrongfully terminates the Contract, the Service Provider shall be paid for compensation earned to the date of termination or abandonment (but the City shall have the right to reduce by off-set any amounts owed to the Service Provider hereunder or under any other Contract or obligation by the amount of the City's damages and any amounts owed by the Service Provider to the City), but the Service Provider shall not be compensated for any profits earned or claimed after the receipt of the City's notice of termination by default or after abandonment or wrongful termination. The City's election to terminate or not to terminate this Contract in part or whole for the Service Provider's default shall in no way be construed to limit the City's right to pursue and exercise any other right or remedy available to it pursuant to the terms of the Contract or otherwise provided by law or equity.
- 17.2** Notwithstanding anything else herein contained, the City may terminate this Contract in whole or in part at any time for its convenience by giving the Service Provider thirty (30) days written notice. In that event, the Service Provider shall proceed to complete any part of the work, as directed by the City, and shall settle all its claims and obligations under the Contract, as directed by the City. The Service Provider shall be compensated by the City in accordance with the provisions hereof, including in particular Section 2 of these General Conditions, provided, however, that in no event shall Service Provider be entitled to compensation for work not performed or for anticipatory profits. Service Provider shall justify its claims, as requested by the City, with accurate records and data.
- 17.3** Bankruptcy and Liquidation – In the event the Service Provider (1) makes an assignment for the benefit of creditors, or petition or apply to any tribunal for the appointment of a custodian, receiver, or trustee for all or a substantial part of its assets; (2) commences any proceeding under any bankruptcy, reorganization, arrangement, readjustment of debt, dissolution, or liquidation law or statute of any jurisdiction whether now or hereafter in effect; (3) has had any such petition or application filed or any such proceeding commenced against it in which an order for relief is entered or an adjudication or appointment is made, and which remains undismitted for a period of sixty(60) days or more; (4) takes any corporate action indicating its consent to, approval of, or acquiescence in any such petition, application, proceeding, or order for relief or the appointment of a custodian, receiver, or trustee for all or substantial part of its assets; or

(5) permits any such custodianship, receivership, or trusteeship to continue undischarged for a period of sixty (60) days or more causing the Service Provider or any third party, including, without limitation, a trustee in bankruptcy, to be empowered under state or federal law to reject this Contract or any agreement supplementary hereto, the City shall have the following rights:

- (i) In the event of a rejection of this Contract or any agreement supplementary hereto, the City shall be permitted to retain and use any back-up or archival copies of the software licensed hereunder under this Agreement for the purpose of enabling it to mitigate damages caused to the City because of the rejection of this Contract. The City shall exert reasonable efforts to mitigate such damage by use of such back-up or archival copies.
- (ii) In the event of rejection of this Contract or any agreement supplementary hereto, the City may elect to retain its rights under this Contract or any agreement supplementary hereto as provided in Section 365(n) of the Bankruptcy Code.

Upon written request of the City to, as applicable, the Service Provider or the bankruptcy trustee or receiver. The Service Provider or such bankruptcy trustee or receiver shall not interfere with the rights of the City as licensee as provided in this Contract or in any agreement supplementary hereto to obtain the Source Material(s) from the bankruptcy trustee and shall, if requested, cause a copy of such Source Material (s) to be available to the City.

- (iii) In the event of rejection of this Contract or any agreement supplementary hereto, the City may elect to retain its rights under this Contract or any agreement supplementary hereto as provided in section 365(n) of the Bankruptcy Code without prejudice to any of its rights of setoff with respect to this Contract under the Bankruptcy Code or applicable non-bankruptcy law; or In the event of a rejection of this Contract or any agreement supplementary hereto, the City may retain its rights under this Contract or any agreement supplementary hereto as provided in section 365(n) of the Bankruptcy Code without prejudice to any of its right under section 503(b) of the Bankruptcy Code.

18. CITY'S AUTHORIZED REPRESENTATIVE

During the term of this Contract, the City manager or designee may from time to time designate an individual to serve as the City's Authorized Representative (CAR) and an Assistant CAR designated to serve in that capacity in the absence of the CAR, who shall have such authority to act on the City's behalf as the City Manager may from time to time actually delegate to such person, but in no event shall the CAR have authority to modify or terminate this Contract, or make final decisions with respect to amendments, time extensions, assignments, cost or payment adjustments or payment disputes.

19. ASSIGNMENT

Neither this Contract nor any of the Service Provider's rights or obligations hereunder may be assigned by the Service Provider without the City's prior written consent, which consent may be granted or withheld at the City's sole discretion. Any transfer of this Contract by merger, consolidation or liquidation (unless the stock of the Service Provider is traded on a national stock exchange or in a generally recognized over the counter securities market) any change in ownership of a power to vote a majority of the outstanding voting stock or ownership interests

of the Service Provider shall constitute an assignment of this Contract for purposes of this Section. In the event the Service Provider assigns or subcontracts or attempts to assign or subcontract any right or obligation arising under this Contract without City's prior written consent, the City shall be entitled to terminate this Contract pursuant to the provisions of Section 17 hereof.

20. NOTICES

20.1 Unless otherwise stated herein, all notices or other writings which the City is required or permitted to give to the Service Provider may be hand-delivered, mailed via U.S. Certified Mail or sent next-day delivery by a nationally recognized overnight delivery service to the Service Provider's address set forth in the Proposal. Any such notice shall be deemed to have been delivered upon actual delivery, or one (1) day following submission to a nationally recognized overnight delivery service for next day delivery to the Service Provider, or three (3) days following submission to the Service Provider by U.S. Certified Mail.

20.2 Unless otherwise stated herein, all notices or other writings which the Service Provider is required or permitted to give to the City may be hand-delivered to the City Manager, mail via U.S. Certified Mail. Or sent next-day delivery by a nationally recognized overnight delivery service for next day delivery to City or three (3) days following submission to the City by U.S. Certified Mail. Any such notice shall be sent to:

City Manager
Stonecrest City Hall
3120 Stonecrest Blvd.
Stonecrest, Georgia 30038

City Attorney
Denmark Ashby, LLC
100 Hartsfield Center Pkwy #400,
Atlanta, GA 30354

Service Provider

20.3 Either party may change its notice address by written notice to the other given as provided in this section.

21. NONDISCRIMINATION

21.1 During the performance of this Contract, the Service Provider, for itself, its assignees and successors in interest agrees as follows:

21.1.1 Compliance with Regulations. The Service Provider shall comply with the Law and Regulations as they may be amended from time to time (hereafter referred to as the "Regulations"), which are herein incorporated by reference and made a part of this Contract.

21.1.2 Nondiscrimination. The Service Provider, with regard to the work performed by it during the Contract, shall not discriminate on the grounds of race, color, or national origin in the selection and retention of any subcontractor, including procurement of materials and leases of equipment. The Service Provider shall not participate either directly or indirectly in the discrimination prohibited by the Regulations.

- 21.1.3** Solicitations for Subcontracts, Including Procurement of Materials and Equipment. In all solicitations either by competitive proposing or negotiation made by the Service Provider for work to be performed under a subcontract, including procurement of materials or leases of equipment, each potential subcontractor or supplier shall be notified by the Service Provider of the Service Provider's obligations under this Contract and the Regulation relative to nondiscrimination on the grounds of race, color or national origin.
- 21.1.4** Information and Reports. The Service Provider shall provide all information and reports required by the Regulations or directives issued pursuant thereto and shall permit access to its books, records, accounts, other sources or information, and its facilities as may be determined by the City to be pertinent to ascertain compliance with such regulations, orders, and instructions, the Service Provider shall so certify to the City, as appropriate, and shall set forth what efforts it has made to obtain the information.
- 21.1.5** Sanctions for Noncompliance. In the event of the Service Provider's noncompliance with the nondiscrimination provisions of this Contract, the City shall impose such Contract Sanctions as it may determine to be appropriate, including but not limited to:
- 21.5.1** Withholding of payments to the Service Provider under the Contract until the Service Provider complies, and/or
- 21.5.2** Cancellation, termination or suspension of the Contract, in whole or in part.
- 21.1.6** Incorporation of Provisions, The Service Provider shall include the provisions of subsections 21.1.1 through 21.1.5 in every subcontract, including procurement of materials and leases of equipment, unless exempt by the Regulations or directives issued pursuant thereto. The Service Provider shall take such action with respect to any subcontractor procurement as the City may direct as a means of enforcing such provisions including sanctions for noncompliance. Provided, however, that in the event the Service Provider becomes involved in, or is threatened with, litigation with a subcontractor or supplier as a result of such direction, the Service Provider may request the City to enter into such litigation to protect the interest of the City and, in addition, the Service Provider may request the interest of the City and, in addition, the Service Provider may request the United States to enter into such litigation to protect the interests of the United States.
- 21.2** The Service Provider assures the City that it will comply with the pertinent statutes, Executive Orders and such rules as are promulgated to assure that no person shall, on the grounds of race, creed, color, national origin sex, age, marital status, or handicap be excluded from participating in any activity conducted with or benefiting from Federal assistance. This provision shall bind the Service Provider from the period beginning with the initial solicitation through the completion of the Contract.

22. COPYING DOCUMENTS

The Service Provider hereby grants the City and its agent's permission to copy and distribute any and all materials and documents contained in, comprising, or which are otherwise submitted to the City with or in connection with the Service Provider's Proposal or which are contained in

the Contract Documents (the "Submittals"). The permission granted by the Service Provider shall be on behalf of the Service Provider and any and all other parties who claim any rights to any of the materials or documents comprising the Submittals. Such permission specifically authorizes the City and its agents to make and distribute such copies of the Submittals or portions thereof as may be deemed necessary or appropriate by the City for its own internal purposes or for responding to requests for copies from any member of the public regardless of whether the request is specifically characterized as a public records request pursuant to Georgia Code. This provision shall survive the expiration or termination of the Contract.

23. GENERAL PROVISIONS

23.1 The Contract Documents consist of the Contract, the Proposal Forms, the Instructions to Proposers, Request for Qualifications, all Addendum(s) issued prior to execution of this Contract, these General Conditions, and Specifications. Together, these documents comprise the Contract and all the documents are fully a part of the Contract as if attached to the Contract or repeated herein. Precedence of the Contract Documents shall be as follows: (i) addendum(s) to the Contract Documents, (ii) the Contract, (iii) the General Conditions, (iv) the Scope of Work in Exhibit B, (v) the Invitation to Bid, and (vii) the Bid Form.

23.2 This Contract represents the entire agreement between the parties in relation to the subject matter hereof and supersedes all prior agreements and understandings between such parties relating to such subject matter, and there are no contemporaneous written or oral agreements, terms or representation made by any party other than those contained herein. No verbal or written representations shall be relied upon outside the Contract terms and amendments. Without exception, all deletions or additions to the scope of work will be set forth in a written amendment to this Contract. No amendment, modification, or waiver of this Contract, or any part thereof, shall be valid or effective unless in writing signed by the party or parties sought to be bound or charged therewith; and no waiver of any breach or condition of this Contract shall be deemed to be a waiver of any other subsequent breach or condition, whether of a like or different nature.

23.3 The Service Provider shall, during the term of this Contract, repair any damage caused to real or personal property of the City and/or its tenants, wherever situated, caused by the intentional, reckless, or negligent acts or omissions of the Service Provider's officers, agents, or employees, and any subcontractors and their officers, agents, or employees, or, at the option of the City, the Service Provider shall reimburse the City for the cost of repairs thereto and replacement thereof accomplished by or on behalf of the City.

23.4 The Service Provider warrants to the City that no work performed or materials purchased pursuant to the Contract, whether by, from, or through the Service Provider or a subcontractor, shall cause any claim, lien or encumbrance to be made against any property of the City, and the Service Provider shall indemnify and save the City harmless from and against any and all losses, damages and costs, including attorneys' fees, with respect thereto. If any such claim, lien or encumbrance shall be filed, the Service Provider shall, within thirty (30) days after notice of the filing thereof, cause the same to be discharged of record by payment, deposit, bond, an order of a court of competent jurisdiction or otherwise. This provision shall survive the expiration or termination of the Contract.

- 23.5** The language of this Contract shall be construed according to its fair meaning, and not strictly for or against either the City or the Service Provider. This Contract shall be deemed to be made, construed and performed according to the laws of the State of Georgia. Any suit or proceeding initiated for the purpose of interpreting or enforcing any provision of this Contract or any matter in connection therewith shall be brought exclusively in a court of competent jurisdiction in DeKalb County, Georgia, and the Service Provider waives any venue objection, including, but not limited to, any objection that a suit has been brought in an inconvenient forum. The Service Provider agrees to submit to the jurisdiction of the Georgia courts and irrevocably agrees to acknowledge service of process when requested by the City.
- 23.6** The section headings herein are for the convenience of the City and the Service Provider and are not to be used to construe the intent of this Contract or any part thereof or to modify, amplify, or aid in the interpretation or construction of any of the provisions hereof.
- 23.7** The use of any gender herein shall include all genders, and the use of any number shall be construed as the singular or the plural, all as the context may require.
- 23.8** The delay or failure of the City at any time to insist upon performance of any of the terms, conditions, and covenants herein shall not be deemed a waiver of that breach or any subsequent breach or default in the terms, conditions, or covenants of this Contract. The Service Provider shall not be relieved of any obligation hereunder on account of its failure to perform by reason of any strike, lockout, or other labor disturbance.
- 23.9** If the City shall, without any fault, be made a party to any litigation commenced between the Service Provider and a third party arising out of the Service Provider's operations and activities at the premises, then the Service Provider shall pay all costs and reasonable attorney's fees incurred by or imposed upon the City in connection with such litigation for all trial and appellate proceedings. The City shall give prompt notice to the Service Provider of any claim or suit instituted against it by such third party. The provisions of this Section supplement and are not intended to be in lieu of the indemnification provisions of Section 5 hereof. The provisions of this Section shall survive the acceptance of the services and payment, therefore, and the expiration or earlier termination of this Contract.
- 23.10** The City shall have the right to recover from the Service Provider all of the City's costs and expenses incurred in enforcing the provisions of this Contract including, but not limited to, (1) the cost of administrative investigation and enforcement (including, without limitation, audit fees and costs, attorneys' fees) and (2) the cost of any trial, appellate or bankruptcy proceeding (including, without limitation, investigation costs, audit fees and costs, attorney's fees, court costs, paralegal fees and expert witness fees). This provision shall survive the expiration or termination of the Contract.
- 23.11** The Service Provider shall not during the term of the Contract knowingly hire or employ (on either a full-time or part-time basis) any employee of the City.
- 23.12** The Service Provider shall be required, during the term of the Contract at no additional cost to the City, to take such reasonable security precaution with respect to its operations at City Hall as the City in its discretion may from time to time prescribe. The Service Provider shall comply with all regulations, rules, and policies of any governmental authority, including the City, relating to security issues.

- 23.13** The City may, but shall not be obligated to, cure, at any time, upon five (5) days written notice to the Service Provider (provided, however, that in any emergency situation to the City shall be required to give only such notice as is reasonable in light of all the circumstances), any default by the Service Provider under this Contract; whenever the City so cures a default by the Service Provider, all costs and expenses incurred by the City in curing the default, including but not limited to, reasonable attorneys' fees, shall be paid by the Service Provider to the City on demand.
- 23.14** The City shall, in its discretion, be entitled to deduct from the compensation to which the Service Provider is otherwise entitled hereunder, an amount equal to any liabilities of the Service Provider to the City which is then outstanding. In the event that additional work beyond the scope of this Contract is requested by the City Manager and it results in any extra charges to the City, the Service Provider shall so advise the City in writing of the amount of the extra charges. The City is not required to pay any extra charges for additional work unless such work and the charges, therefore, have been approved in advance and have been confirmed in writing within twenty-four (24) hours by the City Manager, in his or her exclusive discretion.
- 23.15** The Service Provider is an Independent Service Provider, and nothing contained herein shall be construed as making the Service Provider an employee, agent, partner or legal representative of the City for any purpose whatsoever. The Service Provider acknowledges that it does not have any authority to incur any obligations or responsibilities on behalf of the City and agrees not to hold itself out as having any such authority. Nothing contained in this Contract shall be construed to create a joint employer relationship between the City and the Service Provider with respect to any employee of the Service Provider or of its subcontractors.
- 23.16** The Service Provider and its subcontractors if any, shall maintain complete and accurate books and records in accordance with generally accepted accounting principles, consistently applied, and shall be in a form reasonably acceptable to the City Manager or designee. The Service Provider and its subcontractors shall account for all expenses of any nature related to transactions in connection with the Contract in a manner which segregates in detail those transactions from other transactions of the Service Provider and subcontractors and which support the amounts reported and /or invoiced to the City. At a minimum, the Service Provider's and subcontractor's accounting for such expenses and transactions shall include such records in the form of electronic media compatible with or convertible to a format compatible with computers utilized by the City at its offices; a computer run hard copy; or legible microfilm or microfiche, together with access to the applicable reader. All such books and records and computerized accounting systems shall upon reasonable notice from the City be make available in Dekalb County, Georgia, for inspection, examination, audit and copying by the City through and by its duly authorized representatives at any time for up to four (4) years after the year to which books and records pertain. Such inspection, examination, or audit may include but is not limited to a review of the general input, processing and output controls of information systems, using read- only access, for all computerized applications used to record financial transactions and information. The Service Provider and subcontractor shall freely lend its own assistance in a timely manner in making such inspection, examination, audit, or copying and, if such records are maintained in electronic and other machine-readable formats, shall provide the City and/or its representative such assistance as may be required to allow complete access to such records. The City Manager may require the Service Provider and

subcontractors to provide other records the City Manager, in his or her sole discretion, deems necessary to enable the City to perform an accurate inspection, examination or audit of expenses incurred in and transactions related to performance of this Contract. Such records shall be provided within thirty (30) days or request thereof. In the event that expenses incurred or reimbursed are found by such inspection, examination, or audit to have been overpaid, the Service Provider and its subcontractors agree that such amounts shall be payable to the City. If, prior to the expiration of the above-state four (4) year record retention period, an audit or investigation is commenced by the City, or any claim is made or litigation commenced relating to this Contract by the City, the Service Provider, or third party, the Service Provider shall continue to maintain all such records, and the City shall continue to have the right to inspect such records in the manner stated above, until the inspection, examination, audit, claim, or litigation is finally resolved (including the determination of any and all appeals or the expiration of time for an appeal). This provision shall survive the expiration or earlier termination of this Contract. In the event of any conflict between any provision of this Contract and generally accepted accounting principles or generally accepted auditing standards, the provisions of this Contract shall control even where this Contract references such provisions or standards. In particular, without limitation, the Service Provider and subcontractors shall maintain all records required under this Contract to the full extent required hereunder, even if some or all such records would not be required under such generally accepted accounting principles or auditing standards. If as a result of an inspection, examination or audit, it is established that amounts are due from the Service Provider to the City, the Service Provider shall forthwith, upon written demand from the City, pay the City such amount, together with interest on the amount due at the rate of twelve (12%) percent per annum, or if less, the maximum rate of interest allowed by law, from the date such additional amounts were overpaid by the City. Further, if such inspection, examination or audit establishes that the Service Provider has overbilled such amounts for any Contract period by two (2%) percent or more, then the entire expense of such inspection, examination or audit shall be paid by the Service Provider.

- 23.17** The Service Provider and subcontractors shall prepare and provide the City with all detailed reports as required under the Contract on a timely basis. The City reserves the right to modify the reporting procedures or the form and content of any report as it deems necessary.
- 23.18** There are no third-party beneficiaries to this Contract, and nothing contained herein shall be construed to create such.
- 23.19** Time is of the essence for the performance of each of the Service Provider's obligations under this Contract.
- 23.20** In computing any period of time established under this Contract, except as otherwise specified herein the word "days" when referring to a period of time is ten (10) days or less means business days, and when referring to a period of time that is more than ten (10) days means calendar days. The day of the event, from which the designated period of time begins to run shall not be included. A business day is any day other than Saturday, Sunday, or Federal, State of Georgia or City holidays.
- 23.21** The Service Provider agrees to perform all acts and execute all supplementary instruments or documents which may be reasonably necessary to carry out or complete the transaction(s) contemplated by this Contract.
- 23.22** The City reserves the right to further develop, improve, repair and alter the facilities and all roadways, and parking areas, as it may reasonably see fit, free from any and all

liability to the Service Provider for loss of business or damages of any nature whatsoever to the Service Provider occasioned during the making of such improvements, repairs, alterations and additions, including, but not limited to, any damages resulting from negligence of the City or its employees, agents or Service Providers.

23.23 The Service Provider and the City hereby mutually waive any claim against each other and their respective members, officials, officers, agents and employees for damages (including damages for loss of anticipated profits) caused by any suit or proceedings brought by either of them or by any third party directly or indirectly attacking the validity of this Contract or any part thereof, or any addendum or amendment hereto, or the manner in which this Contract was solicited, awarded or negotiated, or arising out of any judgment or award in any suit or proceeding declaring this Contract, or any addendum or amendment hereto, null, void or voidable or delaying the same, or any part thereof, from being carried out.

23.24 At the option of the Service Provider, the products and/or services provided under the Contract resulting from this solicitation may be provided to other governmental agencies, including the State of Georgia, its agencies, political subdivisions, counties and cities under the same terms and conditions, including price, as such products and/or services are provided under this Contract. Each governmental agency allowed by the Service Provider to purchase products and/or services in connection with this Contract shall do so independent of the City or any other governmental entity. Each agency shall be responsible for its own purchases and shall be liable only for goods and services ordered, received and accepted by it. The City shall have no liability to Service Provider or any governmental agency resulting from the purchase by that agency of products and /or services from the Service Provider in connection with this Contract.

24. GRATUITIES, REBATES, OR KICKBACKS.

24.1 GRATUITIES. It shall be unethical for any person to offer, give or agree to give any employee or official of the City or for any employee or official of the City to solicit, demand, accept from another person, a gratuity, rebate, loan, offer of employment or other services or property of value in connection with any decision, approval, disapproval, recommendation or preparation of any part of a program requirement or a purchase request including the content of any specification or procurement standard, rendering of advice, investigation, auditing or in any other advisory capacity in any particular matter, pertaining to any program requirement or a Contract or subcontract, or to any solicitation or proposal therefore in any manner inconsistent with the State of Georgia's Department of Administrative Services Gratuity Policy. Rebates normally or routinely offered to customers in the ordinary course of business for the purchase of goods and services are acceptable and are the property of the City.

24.2 KICKBACK AND REBATES. It shall be unethical for any payment, gratuity, or offer of employment to be made by or on behalf of a subcontractor to this Contract to the prime contract or higher tie subcontractor, or any person associated therewith, as an inducement for a subcontractor or order.

******* END OF GENERAL CONDITIONS*****

EXHIBIT B
SPECIFICATIONS AND SCOPE OF WORK

EXHIBIT B
SPECIFICATIONS AND SCOPE OF WORK

I. INTRODUCTION

The City of Stonecrest is seeking a qualified Aquatics/Waterpark Management vendor to provide Aquatics/Waterpark maintenance services and janitorial services to the City site. The successful respondent will enter into a contract with the City of Stonecrest for the provision of the services above mentioned.

It is important that the City have the ability to select the most advantageous proposal based on the quality and scope of the proposal, proposed budgets, adherence to proposal City requirements as identified within this ITB, and the City's established deadline for initiation of TBD. The term of the services will be for TBD, commencing TBD and expire on TBD based upon satisfactory contract performance.

Background

The City of Stonecrest (CITY) is in the southern portion of DeKalb County. Our Parks and Recreation Mission is to provide quality parks, programs, services, and experiences that energize visitors and create life-long users and advocates. The City will provide and promote safe, healthy, and enriching recreational and educational opportunities that promote stewardship of Stonecrest's natural and cultural heritage.

II. SCOPE OF WORK

AQUATIC FACILITIES: The City of Stonecrest owns and operates an Aquatic Center with lap pool, flume slides, lazy river, children's water area and other water features.

The Stonecrest Aquatic Center is located at 4929 Browns Mill Road, Stonecrest, Georgia, 30038. The pool must be ready for swimming by Memorial Day weekend. Opening day for the public is Saturday of Memorial Day weekend and it will remain open seven (7) days a week until DeKalb County Public Schools resumes. After that date, the pool will be open 3-5 days a week for Senior activities and on the weekends (Saturday and Sunday) through Labor Day for public swimming, closing the day after Labor Day. Monday-Saturday the pool is open to the public from 12:00pm until 8:00pm. Sunday it is open from 12:00pm until 6:00pm. The facility may stay open to a limited capacity for lessons, programs, or rentals, depending on the request. No activity will extend beyond 11:00pm. Stonecrest Aquatic Center consists of a Main Pool with zero entry and a double tower slide, plus an attached 4 lane lap pool, a small child pool area with zero entry and water play features and a lazy river area.

If the City elects to renew the contract for subsequent years, the dates notated in this Contract shall be adjusted to reflect the actual calendar dates for the subsequent year.

Optional Extension: The City may, at its sole discretion, extend the time for which the pools are open to the public. In the event the City decides to exercise this option to extend the time, the City will give the Service Provider thirty (30) days written notice. The Service Provider agrees to provide additional services at the rate described in Exhibit C. During this Optional Extension, the Service Provider shall provide the following level of staffing: 7 staff members (Seven Lifeguards provided by Service Provider)

The Pool Coordinator provided by Stonecrest will be the gate attendant while on duty. During the Optional Extension, the Service Provider must continue to perform all the duties of the scope of this Contract.

A. STAFFING

The Pool Service Provider will provide the following staffing to provide the work described in the scope of the work.

The City will hire and train the Pool Coordinator that will work with the Pool Service Providers lifeguards, lifeguard supervisors and pool maintenance staff.

1. The Pool Service Provider along with the Athletic & Aquatic Coordinator will visit the Pool periodically to check the Pool operation and condition of the facilities.
2. Site Supervisor: The Pool Service Provider will assign a Site Supervisor who will be a certified pool operator, responsible for overseeing pool lifeguards, coordinating the seasonal opening, and closing procedures of the pools, and facilitating the delivery of all pool necessities, including chemicals, cleaning equipment, and lifesaving equipment in accordance with the City's Financial Management Purchasing Policy. The Site Supervisor is responsible for scheduling work for these procedures and scheduling a county inspection. The Site Supervisor will also conduct inspections of the Pool's operation and facility conditions at least three times per week. The results of these inspections will be reported to the Athletic & Aquatic Coordinator immediately so that any necessary action can be taken quickly. The Site Supervisor will also provide the City with a cell phone number where he/she may be reached in the event of an emergency. The Site Supervisor shall be responsible for resolving any complaints or issues that may arise in connection with the operation of the Pool. The Site Supervisor may enlist the help of the Pool Service Provider as needed.
3. Service Technician: The Service Technician is on call seven days a week in season for maintenance and repair calls. The Service Technician is responsible for performing all minor repairs on an as needed basis. The Site Supervisor will notify the Service Technician when a repair is needed. The City must approve repairs in writing prior to the Service Technician initiating the repair. The Service Technician will schedule the repair, gather parts and materials, and perform the repair in accordance with the City's Financial Management Purchasing Policy.
4. Pool Coordinator: The City will hire and train the Pool Coordinator that will work with the Pool Service Provider's lifeguard supervisor, lifeguards, and pool maintenance staff. The Pool Service Provider shall also be responsible for maintaining pool records of pool chemistry as dictated by county law. The Pool Coordinator shall report any shortages of pool chemicals or pool supplies to Service Provider management. In addition, the Pool Coordinator shall report to the Athletic & Aquatic Coordinator about the condition of the pool and the performance of the lifeguards. The Pool Coordinator shall be responsible for ensuring the daily admittance fees are collected by the gate attendant and will oversee concession operations. Monies collected for any purpose, in any form of payment, will be managed by The City of Stonecrest staff and will be deposited with the City in accordance with the provisions or policies determined by the Finance Director.
5. Lifeguards: The Pool Service Provider will provide lifeguard supervision for public swimming, swim lessons, and other organized pool activities such as private parties. Lifeguards must be certified through the Red Cross in lifeguard training, first aid, and CPR for infants, children, and adults. Proof of certification must be provided to the City prior to opening of pools. Lifeguards will be responsible for the safety of the pool patrons and environment, as well as the upkeep and cleanliness of the pool, deck, and the bathhouse. The Lifeguards are responsible for supervising pool activities and ensuring safety. The Lifeguards shall also maintain pool chemistry, basic pump house maintenance, and debris removal from the pool area. They are to report any problems to the Pool Coordinator or Site

Supervisor. All Lifeguards must be employees of the Pool Service Provider and not independent contractors. At a minimum, four (4) lifeguards must be on duty, in public view, always when the facility is open, including a lifeguard on duty at the top of the Slide Tower. One (1) additional lifeguard is required for every twenty-four (24) people in attendance beyond the first fifty (50) attendees, and there must be a minimum of one (1) lifeguard in reserve for rotations. The Pool Coordinator and Site Supervisor will supervise the swimming pools but will not be counted in the ratio of required lifeguards. If operations warrant additional lifeguards due to attendance or other factors, the City will agree to additional lifeguard staff at the rate established in this proposal for lifeguards.

The Pool Service Provider is required to effectively communicate in writing their training, evaluation, and disciplinary policy and procedures for all employees. The Pool Service Provider is to conduct service training as per guidelines of Ellis, Red Cross or Star Guard. The Pool Service Provider will provide both orientation and training onsite prior to the opening of the season along with monthly training in services for the duration of the season. The Pool Service Provider will prepare a manual for employees dictating the securing of pool areas, opening/closing duties, vacuuming the pool, backwashing the filter, post event clean-up, on duty policies (including appropriate dress), guard stationing and rotations, basic pool rules, importance of keeping working areas clean (pump house), and the importance of customer service.

The Pool Service Provider must supervise lifeguards on a weekly basis and provide written proof of supervision and evaluation to the City of Stonecrest Parks and Recreation Department. The Pool Service Provider must provide the City with any opening/closing incident and accident reports. In no event shall the City be responsible for monitoring or assessing the suitability of any employee or agent of the Pool Service Provider.

The Pool Service Provider will be responsible for completing and obtaining all county department of health certifications prior to opening each year. The Pool Service Provider shall invoice the permit fees for DeKalb County to the City for payment with the first payment invoice. All other pool facility requirements, documents, permits, and inspections will also be obtained by the Pool Service Provider for the City.

The Pool Service Provider will be required to E-Verify each employee and conduct both state and national background checks. Verifying documentation will be required by the City.

The City has the authority to require and impose rules and regulations to be enforced by the Pool Service Provider. The City has the right to request any employee be removed from performing the work under this contract.

B. Facility Prep:

a. Spring Opening:

(Access to the facilities for this preparation work is to be coordinated with the City's Athletic & Aquatic Coordinator of Parks and Recreation.)

Pre-Season Site Evaluation and Recommendations: The Pool Service Provider will review all bathhouses, pool decks, pool shells, pump/chemical/filtration systems, and essential pool equipment to recommend the needed improvements prior to March 4, 2024. A detailed report will be submitted to the City of Stonecrest Parks and Recreation Athletic & Aquatic Coordinator no later than this date. This is to ensure ample time to make repairs and improvements to successfully open sites prior to opening date. The Pool Service Provider shall provide the following services no later than two (2)

weeks prior to the scheduled opening date of the pool, or the date authorized by the City's representative:

- i. Pressure wash pool deck.
- ii. Clean, inspect and prepare vacuuming equipment and hoses.
- iii. Drain and acid wash pools or surfaces if necessary.
- iv. Order, store, and utilize necessary chemicals.
- v. Fill pools and balance pool chemistry.
- vi. Install ladders, check diving boards, place lifeguard chairs and place furniture.
- vii. Check and test equipment, i.e., chemical feeders, flow meters, pressure gauges, valves, underwater lights, skimmers, vacuum systems, return inlets, report status to the City.
- viii. Check all pumps and motors to the attractions; lubricate valves and pump bearings, as necessary.
- ix. Clean pool area within the pool enclosure and pool bathrooms.
- x. As a good practice, circulate water through filtration system.
- xi. Furnish, store, and inject necessary chemicals for operation of the pools.
- xii. Backwash filters and inspect for any defects.
- xiii. Have pools ready for operation at least seven (7) days before opening day, or the date approved by the City's authorized representative.
- xiv. Report to the City in a timely manner of all operating deficiencies found.
- xv. Be responsible for check-out and handling of facility keys to staff.
- xvi. Check the condition of life saving equipment and report any damaged or missing equipment to the City.
- xvii. Checking the condition of proper maintenance and cleaning equipment.
- xviii. Ensure annual maintenance service task has been completed on chemical feeders since prior season's end.
- xix. As a safety rule, conduct maintenance servicing to underwater pool lights. It must include the proper waterproof.
- xx. Other items as assigned by the City.
- xxi. Facility Operations:

The Pool Service Provider will be responsible for the following duties, daily or as needed:

- A. The Pool Service Provider shall complete a documented (written) daily safety check of the entire facility.
- B. The Pool Service Provider shall be on duty a minimum of one (1) hour before and one (1) hour after public swimming operating hours.
- C. Pool vacuuming should be scheduled daily. Each pool will be vacuumed entirely, at a minimum of once per week. Pools will be vacuumed before the public enters the pool.
- D. Pool filters must be backwashed as needed.
- E. Lifeguard's room, outdoor bathhouse/restroom, all areas within the fencing, and the premises within twenty-five (25) feet of the facility must be maintained in a clean and orderly fashion by the proper collection of waste, garbage, and all other debris. Everyone on duty within the Aquatic Center, regardless of employment, will assist with litter and cleanliness of any common area, or when a visual need for cleaning or re-stocking arises. It is in everyone's interest to keep the facility clean and always functioning. The Parks & Recreation Department shall conduct ongoing cleaning during hours of operation to maintain the reasonable condition of the facilities. The primary cleaning of the outdoor bathhouse/restrooms must be completed during times not scheduled for public swimming or programing. The City shall restock restrooms daily and be responsible for opening pool area bathhouse/restrooms each morning and lock and secure the pool areas at the end of each day.

The Pool Service Provider will assist City Staff by maintaining the areas around the Lifeguard stands, pump houses, lifeguard rooms/lockers and assisting with cleaning and stocking based on availability and/or upon request by City Staff for assistance.

- F. The pool deck must be cleaned and maintained throughout each day.
- G. Trash must be emptied as needed daily. All bags must be emptied at the end of the day to prevent pests. All bags must be placed in the dumpsters outside the facility.
- H. Deck furniture must be straightened daily and set up upon closing in preparation for the following day.
- I. Pool deck must be blown and kept debris free daily.
- J. All safety equipment must be checked and tested.
- K. The Pool Service Provider will retain a record of all problems brought to their attention. The Athletic & Aquatics Coordinator should be contacted within 24 hours (about 1 day) of all problems.
- L. The Pool Service Provider will keep detailed records of any pullouts, rescues, or injuries, describing the circumstances surrounding the incident and denoting the specific location of the incident. The Athletic & Aquatics Coordinator should be notified immediately if any of the above incidents occur.
- M. The Pool Service Provider will keep detailed records of pool closings for partial or full days.
- N. The Pool Service Provider shall use testing kits and chemicals to maintain the proper pool water chemical balance, pH levels, chlorine levels, alkalinity levels, cyanuric acid levels, and calcium hardness levels.
- O. The Pool Service Provider will stock chlorine, cyanuric acid, sodium bicarbonate, muriatic acid, soda ash, calcium chloride, polyquat algaecide, pool clarifier, and other chemicals necessary to maintain proper pool chemical balance.
- P. The Pool Service Provider will supervise all lifeguard personnel and instructors employed by PSP. Once the season has opened for regular hours of operation, PSP shall make supervisory site visits to the pool facilities with regular frequency. Attention to safety, health and general maintenance of the physical plant will be the focus of these reviews.
- Q. Ensure staff are trained to meet professional standards and in proper "Lifeguard" uniform for quick identification.
- R. Post results of each County Health Inspection.

2. Water Quality Standards:

The Pool Service Provider will maintain, at its expense, an inventory of all chemicals appropriate for the proper routine operation, safety and cleanliness of the swimming pool. The Pool Service Provider will use the current sanitation systems in place. (Acid PH Control and Pulsar Chlorination System, or other) The Pool Service Provider will also maintain the pool chemistry levels in accordance with such statutes, ordinances, rules, and regulations governing pool chemistry as are adopted from time to time by the State of Georgia and DeKalb County, at its expense.

The Pool Service Provider shall maintain the swimming pool water within the recommended tolerances:

Chlorine: 2.0-5.0 ppm

pH: 7.2-7.8

Calcium Hardness: 200-400 ppm

Cyanuric Acid: less than 100 ppm

At no time will the water chemistry cause a failure of permission to operate the pool granted by local health departments. If the local health department revokes permission to operate a pool due to poor water quality, and the City shall be entitled to a partial refund of the contract price, determined using the following formula: (number of days closed) X (average daily portion of the contract price).

3. Repair Work/Emergency on Call Service:

The Pool Service Provider will notify the Athletic & Aquatics Coordinator promptly regarding any required repair work. The Pool Service Provider will be given the opportunity to bid on said work. Likewise, the Pool Service Provider must designate a representative contact for twenty-four (24) hour on-call service in the event of pool facility emergencies. This representative must have the ability to respond to any emergencies within two (2) hours of an emergency call.

4. Supplies:

The City shall furnish all first aid supplies as specified through its internal contractor. The Pool Service Provider will be expected to let the City know if any items need to be replaced. The City shall provide janitorial supplies (paper towels, soap, trash bags, toilet paper, cleaners, and light bulbs) for the facility. The City shall furnish water, telephone, electricity, gas, and garbage collection and pay for the same.

5. Programming:

The Pool Service Provider will work with The City of Stonecrest Athletic & Aquatic Coordinator to develop seasonal program offerings outside of regularly scheduled pool operational hours. These may be scheduled in the morning hours 3-5 times per week prior or after the regular pool operation hours of 12:00 pm-8:00 pm. These must be planned and organized no later than April 3, 2024, and will include but not be limited to:

- Water Aerobics
- Swim Team Practices and Meets
- Swim Lessons
- Pool Rentals
- Age and Skill Based Swimming lessons
- Water Safety and Lifeguard Training
- Monthly Special Event Nights at the Pool

Lifeguards and pool facility operation will be requested during all swim meet practices, pool rentals, and meets. (If any

6. Pool Rentals

Pool rentals and birthday parties may be scheduled outside of regular public operations, programming, and swim team hours. The City of Stonecrest Parks and Recreation Department office and staff will oversee the scheduling of all rentals and will communicate the rental schedule to the Company no less than seven (5-7) days prior to rental. The Pool Service Provider will be responsible for staffing (lifeguards) the rental based on the number of people expected.

The Pool Service Provider shall for provision of lifeguard services for pool rentals and other special programs scheduled outside public swim hours that are not listed in the above paragraph at the hourly rate of \$25.00 per hour. Each invoice submitted by The Pool Service Provider is to detail the additional cost of staff rentals during the invoice period.

7. Pool Open and Closing:

The Pool Service Provider shall have the authority to close the facilities during inclement weather and shall be prepared to reopen the facilities when the weather permits.

If a facility is to be closed for the day, there will be a mutual agreement by the Pool Service Provider and the City to close the facility to the public.

8. Post Season Service and Winterization:

The Pool Service Provider is required to submit winter service program and winterization plans for the City aquatic facility, including but not limited to:

- A. Inspecting pumps and motors and notifying the City of Stonecrest of any malfunctioning equipment in a timely manner.
- B. Removing and storing movable equipment.
- C. Draining and storing all hoses.
- D. Draining filtration system.
- E. Removing and storing all plugs from plumbing.
- F. Backwashing filters and inspecting for any defects; cleaning elements, checking for any defects.
- G. Draining and re-lubricating chemical feeders.
- H. Leaving all valves at appropriate settings.
- I. Inspecting all pool machinery and equipment and listing parts required for next season's operation to the City.
- J. Checking all pool plumbing and electrical systems, notifying the City of any problems.
- K. Cleaning bathhouse areas, restrooms, lifeguard room, guard dressing rooms, manager's office, breezeway entry, deck area, storage areas, etc.
- L. Draining all bathhouse plumbing and preparing with anti-freeze wherever necessary.
- M. Draining all plumbing, removing any debris.
- N. Draining appropriate pools or providing winter treatment plans.
- O. Removing hair and debris from hair and lint traps.
- P. An end of season inspection shall be conducted immediately upon conclusion of the pool season, and a written report submitted to the Athletic & Aquatic Coordinator of Parks and Recreation. The Pool Service Provider shall perform reasonable inspections of all equipment and advise the City of needed repairs and/or replacement of defective, worn, or damaged equipment in the year end written report. At the City's request, the Pool Service Provider shall provide specifications for the repairs and/or replacement and present them to the City.
- Q. The Pool Service Provider shall also be responsible for inspecting pool signage and shall advise the City of any needed replacements to ensure safe pool operations. The City will be responsible for fabricating signs.
- R. The Pool Service Provider shall prepare a fall Inspection/Year-end Report to be submitted to the Athletic & Aquatic Coordinator of Parks and Recreation by October 15th of each year of the contract. The winter service program is to begin immediately upon closing of the facilities in September 2024.

The Company will also be required to provide winter service chemical treatments, cleaning, and supervision September 2024 through April 2025.

End of Exhibit B.

EXHIBIT C
DETERMINATION OF RESPONSIBILITY

Bidders shall provide the following information on attached sheets; this information shall be submitted with the bid in the format specified. Provide the response, to each section of the information, on a separate sheet of paper, preferably typewritten, and attached to the bid at the time it is submitted. Failure to provide information requested in complete and accurate detail may result in rejection of the bid.

1) History and Organizational Structure of the Firm

Provide a cover letter introducing the company and including the corporate name, address and telephone number of the corporate headquarters and local office. **The name and phone number of one individual who will be the company's primary contact with the City of Stonecrest for contract negotiation and the name of the project manager.** A brief history of the company and the present organizational structure of the firm describing the management organization, permanent employees by discipline, and this project's coordination structure; if the firm is a partnership, indicate the name of all partners; if incorporated indicate where and when. If the Contractor has changed names or incorporation status within the last five (5) years, then please list all of such preceding organizations and a brief reason for the change. Contractor shall also provide a business license indicating that the Contractor can conduct business in Dekalb County, Georgia. Further, Contractor shall provide documentation showing that the Contractor is properly registered to conduct business in the State of Georgia. Contractor acknowledges and agrees that any business license and registration must remain current for the duration of the contract and such documents are material term to this agreement.

2) References

List as references (names, addresses, contact persons and toll-free phone numbers) a minimum of three (3) government municipalities or other clients of similar size and nature to City of Stonecrest for which a project comparable to the scope of this project was completed.

3) Subcontractors

Indicate the names and addresses and degree of utilization of any and all subcontractors which would be used in the performance of this contract.

4) Previous Default

Indicate if you or any predecessor organization have ever defaulted on a contract or denied a bid due to non-responsibility to perform. If so, provide the facts and circumstances. If your firm or any successor organization is now involved in any litigation or in the past ten (10) years have been involved in litigation with owners, please list the parties to the litigation, the civil action number and a brief explanation of the matter.

City of Stonecrest



Swimming Pool Management Service

855.794.6764

joel@poolmanagementinc.com

Susan Angelo
Purchasing Coordinator
4929 Browns Mill Road,
Stonecrest, Georgia, 30038

Pool Management Inc will place the right lifeguard according to your pool's specific needs. Pool Management Inc only recruit, hire and provide the best lifeguard services so you can relax and enjoy your summer.

Certified and affiliated with National Associations such as; CAI, (Community Association Institute) CMAA, (Club Managers Association of America) NRPA, (National Park and Rec. Association) and NPMA (National Pool Management Association).

Automated computerized timekeeping and staff attendance system.

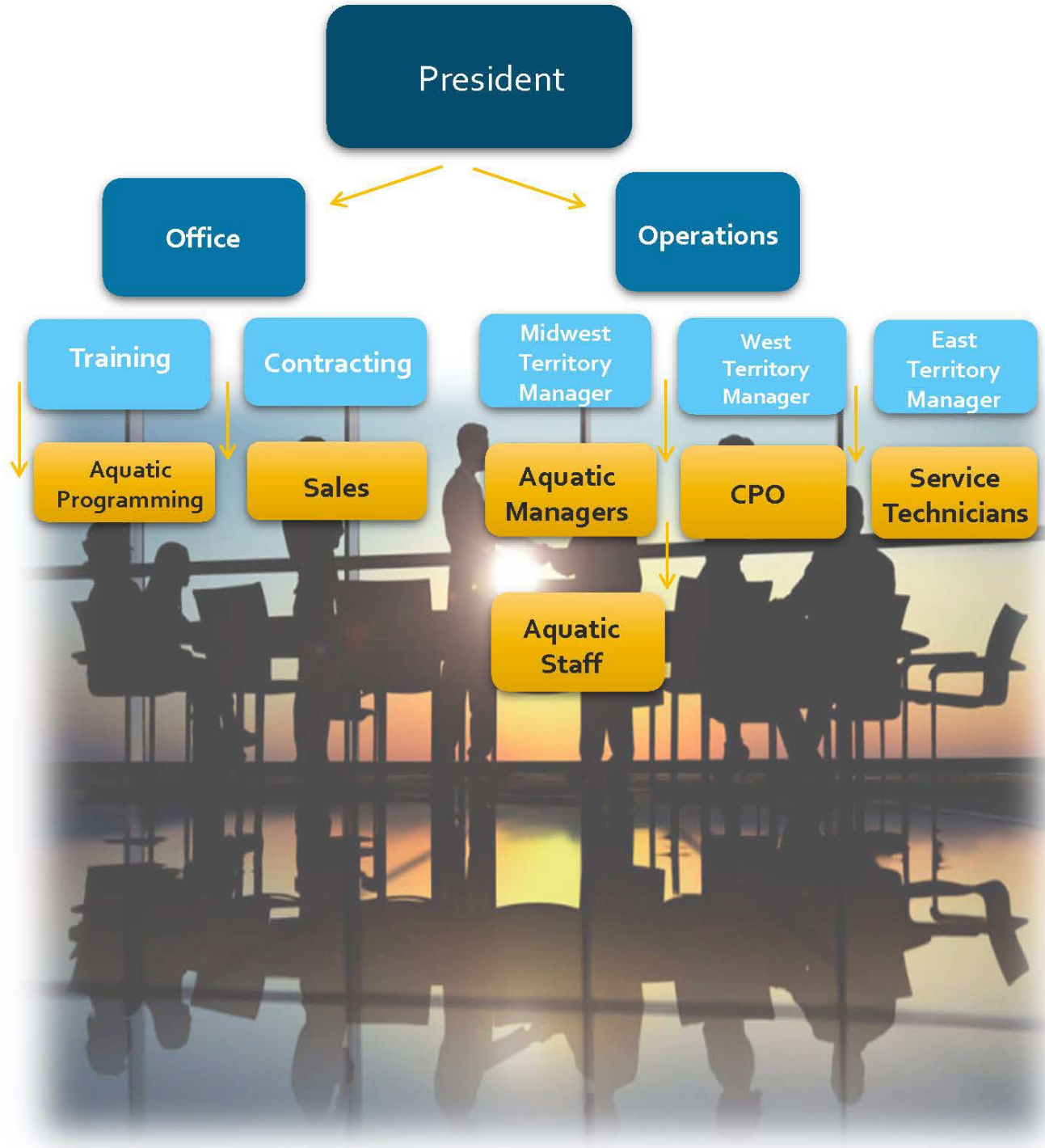
Highly trained national and international certified Lifeguards. Coupled with our own training and written review examinations.

Full compliance with local, state and federal codes including OSHA regulations of Blood Born Pathogens and MSDS chemical data sheets.

A full range of Swimming pool management related programs are available including: Swim lessons, personal training, water aerobics, and water fitness programs. Excellent Workers Compensation coverage. We carry a \$1,000,000 general liability insurance program coupled with professional and punitive damages for your protection.



Our Organization



Management



Our team is comprised of several team members dedicated to the success of your community's operation.

1. Hiring - It starts with hiring the right leader will ensure smooth flow of operations. We begin recruiting in the fall to find the right fit just for your community.

2. Training - It takes hearing the same thing about 30 times before the average person remembers it. Before the season begins, we are already showing our team videos, emails and in person training to keep them fresh with their lifeguarding skills.

3. Operations - Team leaders make 2-week schedules and host conference calls weekly to keep teams organized. On site teams complete opening, hourly and cleaning duties that provide transparency of work performed. Everything is in one place: schedules, certifications, clock in and out time, service visits and reporting. Best news yet... you can view it all too!

4. Safety - Priority #1, how do we keep your community safe?! We conduct swim testing for all patrons under 14 years old. We promote swim lessons for those that are not strong swimmers. Guard staff attend an in-service training each month and the facility managers audit each team member each month.

5. Service - Our service team is ready to keep your facility running at a top-notch level. Annually we will complete a walk through to help you keep your facility looking great and optimally operational.



Safety Information

Here are some startling facts on drowning...

Child drowning is a silent death. There's no splashing to alert anyone that the child is in trouble.

58 percent of parents do not consider drowning a threat to their children. (Resource ISR)

Drowning is the leading cause of death for infants and young children between the ages of 1-4. (CDC)

Drowning is the second-leading cause of unintentional injury deaths in children aged 1-14 years. (CDC)

Rates of fatal drowning for minorities are notably higher among these populations in certain age groups. The fatal drowning rate of African American children is 20% higher than that of Caucasian children in the same age range. (CDC)

Safety training and qualified lifeguards are a **MUST**.



Active Lifeguarding

Here are some simple practices of **Active Lifeguarding**.

01. Lifeguards are on duty to enforce rules and water safety.
02. Lifeguards are to provide ACTIVE water safety skills.
03. Lifeguards are to follow the 5 minute scanning rule.
04. Lifeguards are to enforce a "swim test" to identify non-swimmers.
05. Lifeguards are to enforce "touch-supervision" to non-swimmers.
06. Lifeguards are to enforce USCG life jackets to non-swimmers.
07. Lifeguards are to enforce the "buddy system" to all swimmers.
08. Lifeguards should promote learn to swim classes and CPR to all patrons.
09. Lifeguards should enforce proper supervision by parents & guardians at all times.
10. Lifeguards understand that air & form toys are NOT flotation devices.
11. Lifeguards are to promote that Water Safety starts at home with parents.
12. Lifeguards attend at least 1 mandatory water safety training each month.

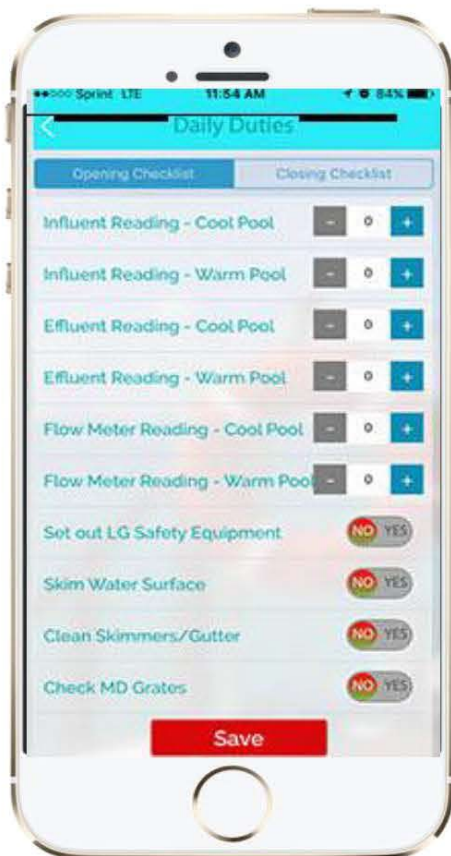


Zone Coverage



Technology and Transparency

Our Tech. Department has done an extraordinary job in listening to our clients and their needs. With gadgets and phone applications our world has become web-based. Our Web Portal is different for every client and customized to meet your facility and community needs.



For a Demo on what this system looks like please contact me. I will happily email you the link with the username and password.



Community

We offer several different options that can be an asset to your community:

- Swim lessons
- Aquatic fitness classes
- Movie nights
- Themed parties
- Event nights



Our Partnership

Advantages to what we can offer:

- Full-Service Department
- Certified lifeguard staff
- Insurance
- Monthly safety training and audits
- Community programs
- Technology for transparency
- Additional management personal
- Easy billing and payments
- Team support and field knowledge experts.



Questions:

Is your company currently involved in or has it been involved in any type of litigation in the last 5 years? No

Please briefly describe your company's hiring process for your seasonal staff members.

- School visits, advertisement, recruitment at sports clubs.
- Apply on our website
- Complete a virtual AI video to see if they comply with our company standards.
- If approved, we interview them
- Run background checks
- Must complete Red Cross Certifications
- We do in person hands on training preparing them for the upcoming season.
- Pay using a performance contract pay which encourages lifeguards to stay entire season.

Please describe ways in which your company actively helps its clients save money on operating their facility.

- Actual lifeguard hours worked are billed vs lump sum billing.
- Provide all the services as well as maintenance, so operations run smoother.
- Buy chemicals in bulk.
- Test the pool every hour and adjust, so maintenance does not fall behind.
- Check equipment weekly, as preventative maintenance.

Corporate experience and capacity:

PMI offers various aquatic management services for your facility. Whether its staffing, maintenance, programming, or total management, there is no job too big or small we cannot tackle.

PMI is a professional full-service pool management company that provides staffing solutions for aquatics centers, water parks, community pools, and city pools. We manage facilities in multiple states and can provide you with various solutions for your aquatic facility. We also offer new aquatic facility design and build options or renovations and upgrades. Does your facility simply need weekly chemicals and maintenance? We offer that as well.

What we offer:

- Aquatic Management
- Staffing Services
- Project Management
- Construction Services
- Maintenance Services
- Chemicals & Supplies
- Consulting & Safety Audit
- Revenue Sharing
- Programming & Instruction
- Employment Opportunities



Government References:

- Department of Homeland Security
- Fort MacArthur
- Sierra Army Depot
- Eglin Airforce Base
- Fort Bragg
- City of Petersburg, VA
- Gwinnett County
- Fort Collins AFB
- Fort Rucker
- Fort Polk
- Fort Sill
- DeKalb County
- Peterson SFB
- Fort Benning
- Airforce Academy
- Quantico



Personnel:

General Managers- responsible the department's operations generating revenue and controlling costs.

Hiring Manager- Interviews, assessment, oversees staff in hiring process.

Operations Manager- negotiating contracts, daily maintenance is being performed.

Account Managers- Oversee facility operations on a day-to-day basis, schedules and manage lifeguards, problem solve.

Hiring Team- Recruiting, onboarding, interviewing, background checks, online certification portion.

Red Cross Instructors- In person portion of certifications.



Aquatic Management Agreement

THIS AGREEMENT, between Pool Management Inc (the “Company”) and City of Stonecrest (the “Owner”), is to provide management services by the Company of the Owner’s aquatic facility located in DeKalb County, GA, in accordance with the specification, conditions, and terms set forth herein.

PROPOSAL EXPIRATION OPTION: This contract is void at the Company’s option if not executed by the Owner and returned to the Company by **February 29, 2024**.

SCOPE AND OPERATIONS* Company shall commence operations upon award and execution and is prepared to provide service in the form of seasonal lifeguard and staffing contract from that point forward, and for those successive years as awarded for the period being May 25, 2024, through September 2, 2024.

Company shall conduct a full walkthrough inspection of pool(s) and of all pool safety zones and areas, equipment and supplies. Company shall provide Customer with written report of same prior to pool opening date, to include risk management and water safety recommendations.

Company shall provide lifeguard services and staffing including interviewing, hiring, placement, training, and management, consistent with the operating schedule provided by the Customer. The requested staffing and operational hours are:

Dates Of Operations: 05/25/2024 to 09/02/2024

Hours Of Operations: Monday to Saturday 12 PM – 8 PM, Sunday 12 PM – 6 PM

Company shall assist in maintaining daily maintenance, safety and service logs, and record electronically.

Company shall offer assistance with programming and special events, if requested

Company shall offer opening and closing services, if requested

Company shall offer chemicals, supplies, maintenance and repairs if requested

PAYMENTS PMI (the Company) is a vendor unique to the pool management industry in that we offer a two-tier pricing program that allows our client complete control of the staffing and labor component of their operations.

Company shall present a base management fee that covers the cost of opening, closing, maintenance, advertising, marketing, recruiting, interviewing, pre-screening, background checks, on-boarding, pre-opening training and in-service, certifications, daily management of operations, insurance, risk management, water safety support, water safety training, Aquatic Supervisor, chemicals and water safety audits. This annual fee shall be paid on an agreed payment plan by the Customer and Company.

**Base Management Fee:
1 Year Contract \$Per Year \$120,520**

		DUE						
Base Management		15-Sep	1-Dec	1-Feb	1-Apr	1-Jun	1-Jul	1-Aug
1 Year	\$120,520.00	\$6,026.00	\$6,026.00	\$6,026.00	\$12,052.00	\$36,156.00	\$36,156.00	\$18,078.00

Note: if payment schedule is past the month of signing, payments must be caught up to reflect the payment schedule

Revenue share for all monies that is above \$150,000 (70/30)

Aquatic Management Agreement Continued

PMI (the Company) shall also present an hourly rate for staff provided at Customers facility. The Customer agrees to pay for the **actual hours** used at Customers facility that Company's staff works on your site, which is captured by an electronic time keeping system. Company shall invoice Customer only for the **actual hours** used. No longer will you pay for days your pool is closed or for hours that staff is not at your facility. Example; bad weather, special events, low bathing load or mechanical failure.

Hourly Rate:

\$18.85 Per Hour, Per Lifeguard/Gate Attendant
\$20.15 Per Hour, Per Manager/CPO

**Hours of operations and staffing levels are based upon the schedule provided by the Customer.*

ACCEPTANCE: Acceptance of this Agreement by Owner through signatures below, along with any payments due above will constitute a contract entered in accordance with the specifications, terms and conditions and addenda attached hereto. Owner may cancel the Agreement for nonperformance by the Company as provided in the Cancellation section of the Agreement. Owner acknowledges that it owns and/or operates the pool facility and has legal capacity and authority to enter into this agreement and bind the property owner of the pool facility. Owner agrees to the contract specifications in the proceeding body Agreement. Any actual changes must be listed in a separate Addendum.

Pool Management Inc.

By: Pool Management, LLC

Name: _____

By: Contract Department

Date: January 10, 2024

City of Stonecrest

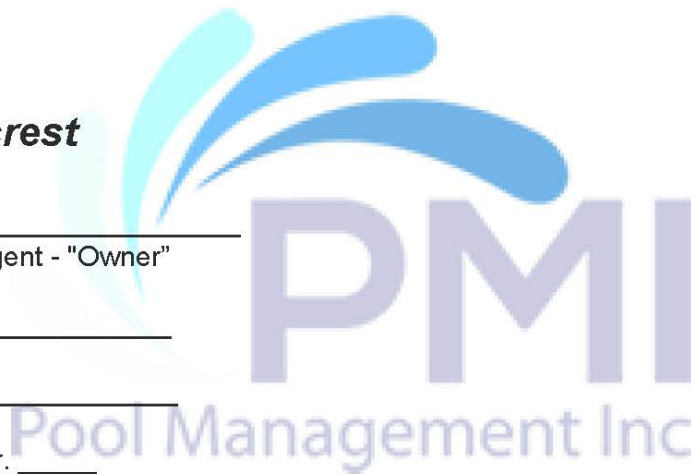
Name: _____

Authorized Agent - "Owner"

Title: _____

Date: _____

Check 1 Yr. 3 Yr.



Aquatic Management Agreement Alternates

Add Option 1: _____ (initial to accept)

On-call staff member

\$3.50 per hour

Add Option 2: _____ (initial to accept)

Staff Uniforms

\$89.00 per staff member

Add Option 3: _____ (initial to accept)

Staff Lifeguard Certifications

\$265.00 per staff member



EXHIBIT E
GEORGIA SECURITY AND IMMIGRATION COMPLIANCE AFFADAVIT

EXHIBIT E
GEORGIA SECURITY AND IMMIGRATION COMPLIANCE ACT AFFIDAVIT

Contractor(s) Name: Pool Management LLC
Address: 1595 Peachtree Pkwy, Suite 204-344, Cumming GA 30041

By executing this affidavit, the undersigned person or entity verifies its compliance with O.C.G.A. § 13-10-91, stating affirmatively that the individual, firm, or corporation which is registered with, is authorized to participate in, and is participating in the federal work authorization program commonly known as E-Verify,* in accordance with the applicable provisions and deadlines established in O.C.G.A. § 13-10-91.

The undersigned person or entity further agrees that it will continue to use the federal work authorization program throughout the contract period, and it will contract for the physical performance of services in satisfaction of such contract only with subcontractors who present an affidavit to the undersigned with the information required by O.C.G.A. § 13-10-91(b).

The undersigned person or entity further agrees to maintain records of such compliance and provide a copy of each such verification to the City of Stonecrest within five (5) business days after any subcontractor(s) is/are retained to perform such service.

621012
E Verify™ Company Identification Number

11/30/2012
Date of Authorization

Joel Copes
BY: Authorized Officer or Agent
(Name of Person or Entity)

01/02/2024
Date

SUBSCRIBED AND SWORN BEFORE
ME ON THIS THE

2 DAY OF Jan, 2024


Notary Public

KIMBERLY BROWN
[NOTARY SEAL] **NOTARY PUBLIC**
FULTON COUNTY
GEORGIA

My Commission Expires: 11-27-26

My Commission Expires November 27, 2026

* or any subsequent replacement operated by the United States Department of Homeland Security or any equivalent federal work authorization program operated by the United States Department of Homeland Security to verify information of newly hired employees, pursuant to the Immigration Reform and Control Act of 1986 (IRCA), P.L. 99-603.

EXHIBIT F
DRUG FREE WORKPLACE

**EXHIBIT F
DRUG-FREE WORKPLACE**

The undersigned certifies that the provisions of Code Sections 50-24-1 through 50-24-6 of the Official Code of Georgia Annotated, relating to the "Drug-free Workplace Act", have been complied with in full.

The undersigned further certifies that:

(1) A drug-free workplace will be provided for the Service Provider's employees during the performance of the Contract; and

(2) Each Service Provider who hires a subcontractor to work in a drug-free workplace shall secure from the subcontractor the following written certification:

"As part of the subcontracting agreement with Pool Management LLC (Service Provider), N/A (subcontractor) certifies to the Service Provider that a drug-free workplace will be provided for the subcontractor's employees during the performance of this Contract pursuant to paragraph (7) of the subsection (b) of Code Section 50-24-03."

Also, the undersigned further certifies that he/she will not engage in the unlawful manufacture, sale, distribution, dispensation, possession, or use of a controlled substance or marijuana during the performance of the Contract.

Pool Management LLC

Company Name



01/02/2024

BY: Authorized Officer or Agent

Date

(Service Provider Signature)

CEO

Title of Authorized Officer or Agent of Service Provider

Joel Copes


Printed Name of Authorized Officer or Agent

End of Exhibit F.

EXHIBIT G
PURCHASING POLICY ADDENDUM

EXHIBIT G
PURCHASING POLICY ADDENDUM

I, Joel Copes, hereby certify that I have received a copy of the City of Stonecrest, GA, Financial Management Policies Purchasing Policy, which can be found at <https://www.stonecrestga.gov/Procurement.aspx> and agree to comply with all requirements of the City of Stonecrest, GA Financial Management Policies Purchasing Policy to the extent the policy is applicable to the undersigned.

 01/02/2024
BY: Authorized Officer or Agent Date
(Service Provider Signature)

CEO
Title of Authorized Officer or Agent of Service Provider

Joel Copes 01/02/2024
Printed Name of Authorized Officer or Agent Date

End of Exhibit G.

EXHIBIT H
AFFADAVIT VERIFYING STATUS FOR PUBLIC BENEFIT APPLICATION

EXHIBIT H
AFFIDAVIT VERIFYING STATUS FOR CITY PUBLIC BENEFIT APPLICATION

By executing this affidavit under oath, as an applicant for a City of Stonecrest, Georgia Business License or Occupation Tax Certificate, Alcohol License, Taxi Permit, execution of contract, or other public benefit as referenced in O.C.G.A. § 50-36-1, I am stating the following with respect to my application for a City of Stonecrest license/permit and /or contract for

Dianna Mospanyuk

[Name of natural person applying on behalf of an individual, business, corporation, partnership, or other private entity]:

1. Yes I am a United States citizen

OR

2. _____ I am a legal permanent resident 18 years of age or older or I am an otherwise qualified alien or non-immigrant under the Federal Immigration and Nationality Act 18 years of age or older and lawfully present in the United States. *

In making the above representation under oath, I understand that any person who knowingly and willfully makes a false, fictitious, or fraudulent statement or representation in an affidavit shall be guilty of a violation of O.C.G.A. § 16-10-20.

Signature of Applicant: _____

Date: 01/10/2024

Printed Name: Dianna Mospanyuk

* Alien Registration number for non-citizens: _____

This documentation will be provided on award

**** PLEASE INCLUDE A COPY OF YOUR PERMANENT RESIDENT CARD, EMPLOYMENT AUTHORIZATION, GREEN CARD, PASSPORT WITH A COPY OF YOUR DRIVER LICENSE, OR OTHER DOCUMENTATION AS ALLOWED UNDER THE LAW IF YOU ARE A LEGAL PERMANENT RESIDENT (#2).**

Subscribed and Sworn Before Me, this the 10 day of January, 2024

Notary Public: _____

My Commission Expires: 11-27-2026

KIMBERLY BROWN
NOTARY PUBLIC
FULTON COUNTY
GEORGIA

My Commission Expires November 27, 2026

* Note: O.C.G.A. § 50-36-1(e)(2) requires that aliens under the Federal Immigration and Nationality Act, Title 8 U.S.C., as amended, provide their alien registration number. Because legal permanent residents are included in the Federal definition of "alien", legal permanent residents must also provide their alien registration number. Qualified aliens that do not have an alien registration number may supply another identifying number below:

EXHIBIT J
NON-COLLUSION AFFADAVIT

The undersigned bidder or agent, being duly sworn on oath, says that he/she has not, nor has any other member, representative, or agent of the firm, company, corporation or partnership represented by him, entered into any combination, collusion or agreement with any person relative to the price to be bid by anyone at such letting nor to prevent any person from bidding nor to include anyone to refrain from bidding, and that this bid is made without reference to any other bid and without any agreement, understanding or combination with any other person in reference to such bidding.

He/She further says that no person or persons, firms, or corporation has, have or will receive directly or indirectly, any rebate, fee gift, commission or thing of value on account of such sale.

OATH AND AFFIRMATION

I HEREBY AFFIRM UNDER THE PENALTIES FOR PERJURY THAT THE FACTS AND INFORMATION CONTAINED IN THE FOREGOING BID FOR PUBLIC WORKS ARE TRUE AND CORRECT.

Dated this 2nd day of January, 2024

Pool Management LLC

(Name of Organization)

CEO

(Title of Person Signing)

[Signature]
(Signature)

23-128

(Bid Number)

ACKNOWLEDGEMENT

STATE OF GEORGIA)

COUNTY OF FULTON)

Before me, a Notary Public, personally appeared the above named and swore that the statements contained in the foregoing document are true and correct.

Subscribed and sworn to me this 2nd day of January, 2024.

[Signature]
Notary Public Signature

KIMBERLY BROWN
NOTARY PUBLIC
FULTON COUNTY
GEORGIA

My Commission Expires: 11-27-2026

My Commission Expires November 27, 2026

EXHIBIT K
BID SCHEDULE

Pool Management Services
Estimated Contract Value (\$0)
Total Awarded Value \$ 0.00

Item No	Description	Brand Preference	UOM
1	Total Job Cost - 1 year	Not Applicable - Service Item	Year

Pool Management Inc						
Item No	Quote type	Price	Total Cost	Bid Rank	Vendor Comment	Buyer Comment
1	Bid	120520	120520	1		
Total : \$ 120520						