

LEAK ADJUSTMENT REQUEST - Residential

Prepared By: Dawn Richardson
 Customer Name: City of St. Helens
 Account #: 01-00178-001

Date Filled Out: 03/08/24
 Date of Bill: 02/15/24

| | | | | | |
|---|--------------------|----------------|-----------------|---------------|--------------------|
| Enter Billing Specifics: RESIDENTIAL | <u>System Name</u> | <u>Detail</u> | <u>Amount</u> | <u>Volume</u> | <u>Rate</u> |
| | Water | Consumption | 1,207.80 | 25,550 | 4.7272 Residential |
| | Water | Fixed | 11.71 | | |
| | Water | Utility Assist | | | No |
| | Sewer | Winter Avg | 1,649.28 | 25,550 | 6.4551 Winter Avg |
| | Sewer | Fixed | 18.73 | | Standard Fixed |
| | Public Safety | Fixed | 10.00 | | |
| | Storm | Fixed | 16.79 | - | |
| Original Bill Amount = | | | 2,914.31 | | |

| | | |
|--------------------------------------|--------------------|--|
| <u>Previous Years Average</u> | | |
| <u>Month / Year</u> | <u>Consumption</u> | |
| 2/15/23 | 50 | |
| 1/15/22 | 20 | |
| 2/15/21 | 30 | |
| Average = | 33 | |

| | | | | | |
|---|---------------|---------------|-----------------|-------------|--|
| <u>LEAK ADJUSTMENT (50% Leak Amount)</u> | | | | | |
| <u>System Name</u> | <u>Detail</u> | <u>Amount</u> | <u>Volume</u> | <u>Rate</u> | |
| Water | Consumption | 603.11 | 12,758 | 4.7272 | |
| Sewer | Winter Avg | 1,647.15 | 25,517 | 6.4551 | |
| | | | <u>2,250.26</u> | | |

Adjustment Dollars: 2,250.26
 Adj Water Volume 12,758
 Adj Sewer Volume 1,305

Notes:
 Water pipe burst outside of building in back utility room. Could not hear/see the leak. Receipt provided from Northwest Plumbing Services. Billing cycle for 2/15/22 had 0 usage which is abnormal for this account, so I used 1/15/22.

Finance Director Authorization & Date Above

Entered By & Date Above

CITY OF ST. HELENS UTILITIES



265 Strand Street

St. Helens, OR 97051

Phone: 503-397-6272

Fax: 503-397-3490

Email: utilitybilling@sthelensoregon.gov

REQUEST FOR BILLING LEAK ADJUSTMENT FORM

The City of St. Helens Utilities has a policy of issuing partial adjustment for water leaks that are repaired by customers in a timely manner. Generally, we expect customers to repair leaks within 10 days of discovery or notification. Adjustments issued are based on your average usage for the same period in previous years. This average is deducted from the total consumption used during the time of the leak and an adjustment 50% of the water loss will be credited to your account.

DESCRIBE THE REPAIRS OR SPECIFIC CIRCUMSTANCE OF YOUR REQUEST

I have attached a plumbing repair for our property at 231/235 S 1st Street, St Helens, OR 97051 (Masonic Building). A water pipe burst outside of the building in the back utility room. There was no way for us to know that this had happened. When we became aware the water was shut off and we made a temporary repair on Saturday February 10th. We called and had NW Plumbing come out as soon as possible. The plumber has since made the permanent repair. Please take this into consideration for the excessive water bill received by our tenant.

ACCOUNT # 01-00178-001

ACCOUNT NAME: City of St. Helens

PHONE NUMBER 503-397-6272

SERVICE ADDRESS: 235 S 1st St St. Helens OR 97051

MAILING ADDRESS: 265 Strand St. St. Helens OR 97051

X _____

WATER CLERK _____



Northwest Plumbing Services
 PO Box 492
 St. Helens, Oregon 97051
 503-366-1323

BILL TO
 Elliot Michael
 862 Southeast Oak Street #1a
 Hillsboro, OR 97123 USA

| | |
|----------------------------|-------------------------------------|
| INVOICE 25167356 | INVOICE DATE Feb 13, 2024 |
|----------------------------|-------------------------------------|

JOB ADDRESS
 Elliot Michael - Masonic Building
 235 South 1st Street
 St. Helens, OR 97051 USA

Completed Date: 2/13/2024
Payment Term: Due Upon Receipt
Due Date: 2/13/2024

DESCRIPTION OF WORK

Plumber found a leak in the 1/2" water line, he replaced a 3' section of pipe with 1/2" Wirsbo piping.

| TASK | DESCRIPTION | QTY | PRICE | TOTAL |
|------------|--|------|----------|----------|
| 1HOURLABOR | First Hour of Labor - Minimum Service Charge | 1.00 | \$200.00 | \$200.00 |
| LABOR JP | Labor - Plumbing | 0.25 | \$175.00 | \$43.75 |

Materials

| MATERIAL | DESCRIPTION | QUANTITY | YOUR PRICE | YOUR TOTAL |
|----------|---|----------|------------|------------|
| 988725 | UPONOR LF4525050 1/2" PROPEX PEXXMIP MALE BRS ADAPTER | 2.00 | \$4.08 | \$8.16 |
| 236899 | UPONOR F1040500 1/2"X100' COIL AQUAPEX PIPE | 0.03 | \$47.14 | \$1.41 |

SUB-TOTAL \$253.32

TOTAL DUE \$253.32

BALANCE DUE \$253.32

Thank you for choosing Northwest Plumbing Services. We accept payment via mail, online, over the phone, or in person. Please note that unpaid invoices older than 60 days may be subject to a \$5 monthly late fee.

CUSTOMER AUTHORIZATION

Sign here

Date 2/13/2024

CUSTOMER ACKNOWLEDGEMENT

I find and agree that all work performed by Stan Lorimor has been completed in a satisfactory and workmanlike manner. I have been given the opportunity to address concerns and/or discrepancies in the work provided, and I either have no such concerns or have found no discrepancies or they have been addressed to my satisfaction. My signature here signifies my full and final acceptance of all work performed by the contractor.

Sign here

Date 2/13/2024



CITY OF ST. HELENS
 PO Box 35147 #2748
 SEATTLE, WA 98124-5147
 (503) 397-6272
 sthelensoregon.gov



| | |
|-----------------|---------------------------|
| Account Number | 01-00178-001 |
| AMOUNT DUE | Previous Balance Owed |
| \$2,914.31 | \$0.00 |
| Due Date | Previous Balance Due Date |
| 3/10/2024 | 2/29/2024 |
| Amount Enclosed | |
| | |

CITY OF ST. HELENS
 P.O. BOX 35147 #2748
 SEATTLE, WA 98124-5147

City of St Helens
 265 Strand St
 St Helens, OR 97051

There will be a charge on all returned checks.
 Please return this portion with your payment.
 When paying in person, please bring both portions of this bill.

01001780010000002914310000002939317

CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

| Name | | Service Address | | | Account Number | |
|-------------------|---------------|-----------------|--------|-----------|----------------|--------------|
| City of St Helens | | 235 S 1st St | | | 01-00178-001 | |
| Status | Service Dates | | | Bill Date | Due Date | Penalty Date |
| | From | To | # Days | | | |
| Active | 1/15/2024 | 2/15/2024 | 31 | 2/23/2024 | 3/10/2024 | 3/21/2024 |

| | |
|------------------------|---------------|
| PREVIOUS BALANCE | \$59.47 |
| PAYMENTS | \$59.47- |
| ADJUSTMENTS | \$0.00 |
| PENALTIES | \$0.00 |
| PAST DUE AMOUNT | \$0.00 |

| METER # | CURRENT READING | PREVIOUS READING | USAGE | |
|---------|-----------------|------------------|--------|--------------------------------|
| 000-14B | 172,190 | 146,640 | 25,550 | Water-Comm-Fixed 11.71 |
| | | | | Water-Com-Usage 1,207.80 |
| | | | | Sewer-Com-L-Fixed 18.73 |
| | | | 25,550 | Sewer-Com-L-Usage 1,649.28 |
| | | | | Storm Fixed 16.79 |
| | | | | Public Safety 10.00 |
| | | | | CURRENT BILL \$2,914.31 |

AMOUNT DUE \$2,914.31
 AMOUNT DUE AFTER 03/20/2024 \$2,939.31

