

**Jamie Ford**

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**From:** Vishal Nishar <vishal.nishar@gmail.com>  
**Sent:** Monday, March 4, 2024 3:10 PM  
**To:** Jamie Ford  
**Subject:** Re: [External] Leak Adjustment Follow Up

To St Helens City Council-

Dear Sir/Madam,

I wanted to bring to your attention a major unintended overuse and consequently overbilling that was discovered for account #10-03330-002 at 335 S Columbia River Hwy, St Helens, OR 97051. On finding out some time in January that we were paying 10x the normal bill for this account, we immediately called the city and they advised me to get a plumber to check for any leaks. We promptly did that and found that the adjacent (vacant & unused) space had a toilet that had a minor leak. The plumber fixed the leak promptly. The bill from the plumber was already provided to the City of St Helens.

I request you to please adjust the overbilling that has been going on with this account since June of 2023. Please also look at the good standing of my account. I have always been on time with payments and the account is on autopay (direct withdrawal through my bank).

Please adjust the bill to remove all the inadvertent overcharging.

With Warm Regards-  
Vishal Nishar

On Mon, Mar 4, 2024 at 10:39 AM Jamie Ford <jford@sthelensoregon.gov> wrote:

Thank you 😊

Thank you,

*..Jamie Ford..*

Administrative Billing Specialist

**City of St. Helens**

503-397-6272

275 Strand Street, St. Helens, OR 97051

[www.sthelensoregon.gov](http://www.sthelensoregon.gov) | [jford@sthelensoregon.gov](mailto:jford@sthelensoregon.gov)



**From:** Vishal Nishar <[vishal.nishar@gmail.com](mailto:vishal.nishar@gmail.com)>  
**Sent:** Monday, March 4, 2024 10:32 AM  
**To:** Jamie Ford <[jford@sthelensoregon.gov](mailto:jford@sthelensoregon.gov)>  
**Subject:** Re: [External] Leak Adjustment Follow Up

I am seeking full adjustment. I am sorry I have not been able to get to this. I will get back to you with written request this week.

On Mon, Mar 4, 2024 at 9:11 AM Jamie Ford <[jford@sthelensoregon.gov](mailto:jford@sthelensoregon.gov)> wrote:

Good Morning, Vishal.

I am following up on an email I sent to you February 20<sup>th</sup>. You had suggested the idea of asking for a full refund, If you would like the maximum adjustment (that would cover the months since the leak began on your June Statement - 06/15/2023), you will need to submit something in writing addressed to the Council asking specifically for the remaining balance to be adjusted. Any adjustments above \$1,000.00 need Council approval. If you would like to write/type something up and send it back to me, I would be happy to forward it on for you.

If you are not seeking the full adjustment, please let me know so that I can complete your paperwork on my end.

Thank you,

*..Jamie Ford..*

Administrative Billing Specialist

**City of St. Helens**

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St. Helens, OR

# Adjustment Register

UBPKT02766 - Single Account Adjustment - 10-03330-002

## Adjustment Detail

Account	Name	Adjustment Code	Date	Adjust			Total	Revenue Distribution			Amount	
				Account Balance	Adjust Fee	Adjust Donation		Adjustment Amount	Deposit Code	Code		Amount
10-03330-002	Nishar, Vishal	MISC-100	2/20/2024	0.00	0.00	0.00	-79.80		100 - Water		-79.80	
User Name: jford Create Date: 2/20/2024 11:39:50 AM Note: Vishal discovered a leak in a toilet. Sharp's Plumbing provided and installed a flush-valve washer and it improved flush. Receipt is included. Customer does not have 3 years history for consumption average. Used the 3 months prior to leak to calculate consumption average.												
10-03330-002	Nishar, Vishal	MISC-100	2/20/2024	0.00	0.00	0.00	-80.10		100 - Water		-80.10	
Reference: 1/15/24 Leak Adjustment												
10-03330-002	Nishar, Vishal	MISC-400	2/20/2024	0.00	0.00	0.00	-218.76		400 - Sewer		-218.76	
Reference: 1/15/24 Leak Adjustment												
10-03330-002	Nishar, Vishal	MISC-400	2/20/2024	0.00	0.00	0.00	-217.92		400 - Sewer		-217.92	
Reference: 12/15/2023 Leak Adjustment												
				<b>Total:</b>	<b>0.00</b>	<b>0.00</b>	<b>0.00</b>	<b>-596.58</b>				

## Adjustment Code Summary

Adjustment Code	Count	Amount	Revenue Code	Total Distributed	Current Amount	Past Due amount
MISC-100 - Water-ADJ	2	-159.90	100 - Water	-159.90	-159.90	0.00
MISC-400 - Sewer-ADJ	2	-436.68	400 - Sewer	-436.68	-436.68	0.00
<b>Total:</b>		<b>-596.58</b>				

## Adjustment Revenue Code Summary

Revenue Code	Total Distributed
100 - Water	-159.90
400 - Sewer	-436.68
<b>Adjustment Revenue Total:</b>	<b>-596.58</b>

# General Ledger Distribution

Posting Date: 02/20/2024

Account Number	Account Name	Posting Amount	IFT
<b>Fund: 601 - WATER</b>			
601-000-11300	Accounts Receivable	-159.90	
601-000-34007	Water Sales	159.90	
	<b>601 Total:</b>	<b>0.00</b>	
<b>Fund: 603 - SEWER</b>			
603-000-11300	Accounts Receivable	-436.68	
603-000-34011	Sewer Service Charges	436.68	
	<b>603 Total:</b>	<b>0.00</b>	
	<b>Distribution Total:</b>	<b>0.00</b>	

**LEAK ADJUSTMENT REQUEST - Residential**

Prepared By: Jamie Ford  
 Customer Name: Vishal Nishar  
 Account #: 10-03330-002

Date Filled Out: 02/20/24  
 Date of Bill: 12/15/23

Enter Billing Specifics:  RESIDENTIAL	<u>System Name</u>	<u>Detail</u>	<u>Amount</u>	<u>Volume</u>	<u>Rate</u>
	Water	Consumption	164.32	3,476	4.7272 Residential
	Water	Fixed	11.71		
	Water	Utility Assist			No
	Sewer	Consumption	224.38	3,476	6.4551 Consumption
	Sewer	Fixed	18.73		Standard Fixed
	Public Safety	Fixed	10.00		
	Storm	Fixed	16.79	-	
<b>Original Bill Amount =</b>			<b>445.93</b>		
<b><u>Previous Years Average</u></b>		<b><u>LEAK ADJUSTMENT (50% Leak Amount)</u></b>			
<u>Month / Year</u>	<u>Consumption</u>	<u>System Name</u>	<u>Detail</u>	<u>Amount</u>	<u>Volume</u>
05/15/2023	139	Water	Consumption	79.80	1,688
04/15/2023	91				
03/15/2023	70	Sewer	Consumption	217.92	3,376
Average =	100				
			<u>297.72</u>		
Adjustment Dollars:	297.72	<b>Notes:</b>			
Adj Water Volume	1,688	Vishal discovered a leak in a toilet. Sharp's Plumbing provided and installed a flush-valve washer and it improved flush. Receipt is included. Customer does not have 3 years history for consumption average. Used the 3 months prior to leak to calculate consumption average.			
Adj Sewer Volume	1,305				
Finance Director Authorization & Date Above					
Entered By & Date Above					

**LEAK ADJUSTMENT REQUEST - Residential**

Prepared By: Jamie Ford  
 Customer Name: Vishal Nishar  
 Account #: 10-03330-002

Date Filled Out: 02/20/24  
 Date of Bill: 01/15/24

Enter Billing Specifics:		<u>System Name</u>	<u>Detail</u>	<u>Amount</u>	<u>Volume</u>	<u>Rate</u>
RESIDENTIAL	}	Water	Consumption	164.93	3,489	4.7272 Residential
		Water	Fixed	11.71		
		Water	Utility Assist			No
		Sewer	Consumption	225.22	3,489	6.4551 Consumption
		Sewer	Fixed	18.73		Standard Fixed
		Public Safety	Fixed	10.00		
		Storm	Fixed	16.79		
<b>Original Bill Amount =</b>				<b>447.38</b>		

<u>Previous Years Average</u>		<u>LEAK ADJUSTMENT (50% Leak Amount)</u>				
<u>Month / Year</u>	<u>Consumption</u>	<u>System Name</u>	<u>Detail</u>	<u>Amount</u>	<u>Volume</u>	<u>Rate</u>
05/15/2023	139	Water	Consumption	80.10	1,695	4.7272
04/15/2023	91					
03/15/2023	70					
Average =	100	Sewer	Consumption	218.76	3,389	6.4551
				<b>298.87</b>		

Adjustment Dollars: 298.87 Adj Water Volume 1,695 Adj Sewer Volume 1,305	<b>Notes:</b> Vishal discovered a leak in a toilet. Sharp's Plumbing provided and installed a flush-valve washer and it improved flush. Receipt is included. Customer does not have 3 years history for consumption average. Used the 3 months prior to leak to calculate consumption average.
Finance Director Authorization & Date Above	
Entered By & Date Above	

# CITY OF ST. HELENS UTILITIES



265 Strand Street

St. Helens, OR 97051

Phone: 503-397-6272

Email: [jamiee@ci.st-helens.or.us](mailto:jamiee@ci.st-helens.or.us) or [dawnr@ci.st-helens.or.us](mailto:dawnr@ci.st-helens.or.us)

## REQUEST FOR BILLING LEAK ADJUSTMENT FORM

The City of St. Helens Utilities has a policy of issuing partial adjustments for water leaks that are repaired by customers in a timely manner. Adjustments issued are based on your average usage for the same period in previous years. This average is deducted from the total consumption used during the time of the leak and an adjustment will be credited to your account.

### DESCRIBE THE REPAIRS OR SPECIFIC CIRCUMSTANCE OF YOUR REQUEST

A small leak was discovered in a toilet of the unoccupied space. As soon as it was discovered, plumber was called in and the leak was fixed.

ACCOUNT # 10-03330-002

ACCOUNT NAME: Cravings Cigs & Vape

PHONE NUMBER 503-330-3672

SERVICE ADDRESS: 335 S Columbia River Hwy St. Helens OR 97051

MAILING ADDRESS: 335 S Columbia River Hwy, St Helens, OR 97051

X  \_\_\_\_\_

WATER CLERK \_\_\_\_\_



Customer Order # 24-11

# SHARP'S PLUMBING CO., INC.

P.O. Box 977  
St. Helens, Oregon 97051  
(503) 397-7900

NAME	Crawlers Coys L Vaps	DATE	9-24
BILLING ADDRESS		PHONE	
JOB ADDRESS	335 Columbia river Hwy. St	PHONE	366-4338
AUTHORIZED BY:	Kim Doby	P.O. #	
RENTAL EQUIPMENT:	meter	AMOUNT	195
SUB-CONTRACTORS	Luben		
PERMIT			
Sharp's Plb Co provided & installed 1- Flush valve washer & improved flush.			
\$ 195			
Office Use Only			
PLEASE REMIT PINK COPY		BILLING DATE	

- All work done on a time and material basis.
- Permits provided by others.
- Work done as per owner request.
- No warranty or liability on existing materials or connections to.
- NOTICE OF RIGHT TO A LIEN (ORS 87.021)

Visa & MasterCard Accepted  
3% Merchant Fee



Owner or Agent Authorization

SIGNATURE \_\_\_\_\_

Net 15 days. 1 1/2% per month on past due accounts. 18% APR. Accounts subject to collection shall include all fees and collection costs. All trade work other than plumbing is provided and paid for by others.



CITY OF ST. HELENS  
 PO Box 35147 #2748  
 SEATTLE, WA 98124-5147  
 (503) 397-6272  
 sthelensoregon.gov



Account Number	10-03330-002
AMOUNT DUE	Previous Balance Owed
\$445.93	\$0.00
Due Date	Previous Balance Due Date
1/10/2024	12/31/2023
<b>Amount Enclosed</b>	
PAID BY AUTO PAY	

CITY OF ST. HELENS  
 P.O. BOX 35147 #2748  
 SEATTLE, WA 98124-5147

Vishal Nishar  
 335 S Columbia River HWY  
 St Helens, OR 97051

There will be a charge on all returned checks.  
 Please return this portion with your payment.  
 When paying in person, please bring both portions of this bill.

10033300020000000445930000000470937

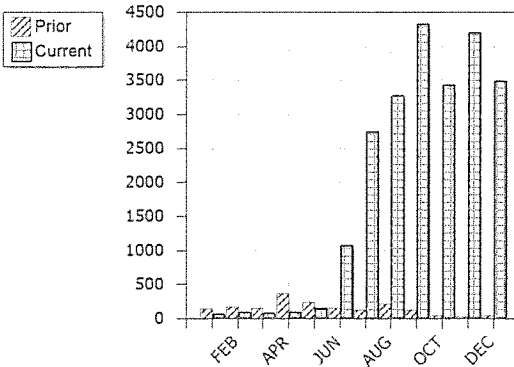
**CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS**

Name		Service Address			Account Number	
Vishal Nishar		335 S Columbia River Hwy			10-03330-002	
Status	Service Dates			Bill Date	Due Date	Penalty Date
	From	To	# Days			
Active	11/15/2023	12/15/2023	30	12/22/2023	1/10/2024	1/21/2024

PREVIOUS BALANCE	\$526.55
PAYMENTS	\$526.55-
ADJUSTMENTS	\$0.00
PENALTIES	\$0.00
<b>PAST DUE AMOUNT</b>	<b>\$0.00</b>

METER #	CURRENT READING	PREVIOUS READING	USAGE	
000-339A	57,119	53,643	3,476	Water-Comm-Fixed 11.71
				Water-Com-Usage 164.32
				Sewer-Com-L-Fixed 18.73
			3,476	Sewer-Com-L-Usage 224.38
				Storm Fixed 16.79
				Public Safety 10.00
				<b>CURRENT BILL \$445.93</b>
				<b>AMOUNT DUE \$445.93</b>

PAID BY AUTO PAY





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Account Number	10-03330-002
AMOUNT DUE	Previous Balance Owed
\$447.38	\$0.00
Due Date	Previous Balance Due Date
2/10/2024	1/31/2024
<b>Amount Enclosed</b>	
PAID BY AUTO PAY	

CITY OF ST. HELENS  
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Vishal Nishar  
 335 S Columbia River HWY  
 St Helens, OR 97051

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10033300020000000447380000000472383

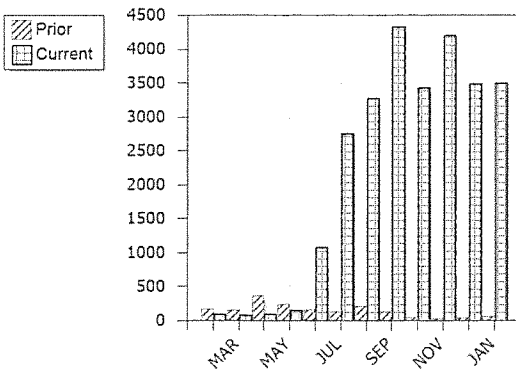
**CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS**

Name		Service Address			Account Number	
Vishal Nishar		335 S Columbia River Hwy			10-03330-002	
Status	Service Dates			Bill Date	Due Date	Penalty Date
	From	To	# Days			
Active	12/15/2023	1/15/2024	31	1/23/2024	2/10/2024	2/21/2024

PREVIOUS BALANCE	\$445.93
PAYMENTS	\$445.93-
ADJUSTMENTS	\$0.00
PENALTIES	\$0.00
<b>PAST DUE AMOUNT</b>	<b>\$0.00</b>

METER #	CURRENT READING	PREVIOUS READING	USAGE		
000-339A	60,608	57,119	3,489	Water-Comm-Fixed	11.71
				Water-Com-Usage	164.93
				Sewer-Com-L-Fixed	18.73
			3,489	Sewer-Com-L-Usage	225.22
				Storm Fixed	16.79
				Public Safety	10.00
				<b>CURRENT BILL</b>	<b>\$447.38</b>
				<b>AMOUNT DUE</b>	<b>\$447.38</b>

PAID BY AUTO PAY



## Jamie Ford

---

**From:** Vishal Nishar <vishal.nishar@gmail.com>  
**Sent:** Sunday, February 18, 2024 1:12 PM  
**To:** Jamie Ford  
**Subject:** [External] Water bill adjustment  
**Attachments:** 90afb107-7ace-4048-aac3-4e00367458f0.jpg; Leak Adjustment Form and Guidelines.pdf

**Follow Up Flag:** Follow up  
**Flag Status:** Completed

Hi Jamie -

I am attaching the form to adjust the water bill. I have been paying inflated water bills for a number of months - so please adjust to the maximum extend possible. Also - if possible please forward this to the city council for their consideration as well.

We fixed the problem as soon as it was discovered.

Vishal



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Account Number	10-03330-002
AMOUNT DUE	Previous Balance Owed
\$526.55	\$0.00
Due Date	Previous Balance Due Date
12/10/2023	11/30/2023
Amount Enclosed	
PAID BY AUTO PAY	

CITY OF ST. HELENS  
 P.O. BOX 35147 #2748  
 SEATTLE, WA 98124-5147

Vishal Nishar  
 335 S Columbia River HWY  
 St Helens, OR 97051

There will be a charge on all returned checks.  
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1003330002000000052655000000551551

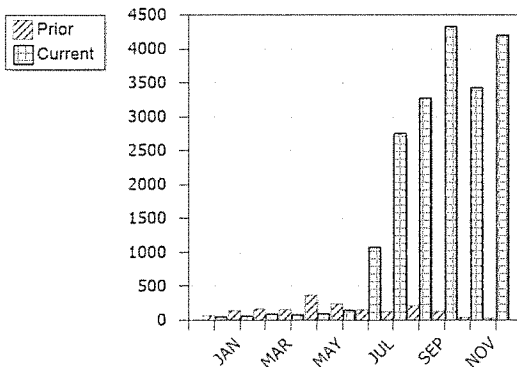
CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name		Service Address			Account Number	
Vishal Nishar		335 S Columbia River Hwy			10-03330-002	
Status	Service Dates		# Days	Bill Date	Due Date	Penalty Date
	From	To				
Active	10/15/2023	11/15/2023	31	11/22/2023	12/10/2023	12/21/2023

PREVIOUS BALANCE	\$439.66
PAYMENTS	\$439.66-
ADJUSTMENTS	\$0.00
PENALTIES	\$0.00
<b>PAST DUE AMOUNT</b>	<b>\$0.00</b>

METER #	CURRENT READING	PREVIOUS READING	USAGE		
000-339A	53,643	49,446	4,197	Water-Comm-Fixed	11.71
				Water-Com-Usage	198.40
				Sewer-Com-L-Fixed	18.73
			4,197	Sewer-Com-L-Usage	270.92
				Storm Fixed	16.79
				Public Safety	10.00
				<b>CURRENT BILL</b>	<b>\$526.55</b>
				<b>AMOUNT DUE</b>	<b>\$526.55</b>

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adj. would be \$ 361.30



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Account Number	10-03330-002
AMOUNT DUE	Previous Balance Owed
\$439.66	\$0.00
Due Date	Previous Balance Due Date
11/10/2023	10/31/2023
<b>Amount Enclosed</b>	
PAID BY AUTO PAY	

CITY OF ST. HELENS  
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Vishal Nishar  
 335 S Columbia River HWY  
 St Helens, OR 97051

There will be a charge on all returned checks.  
 Please return this portion with your payment.  
 When paying in person, please bring both portions of this bill.

10033300020000000439660000000464667

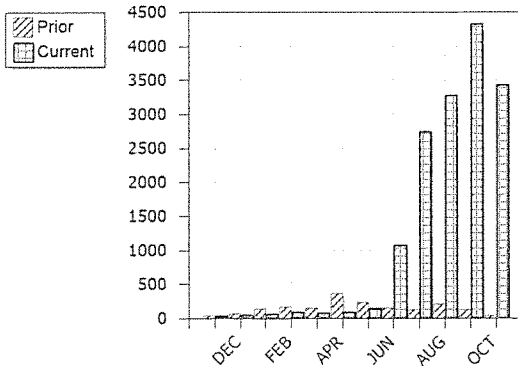
CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name		Service Address			Account Number	
Vishal Nishar		335 S Columbia River Hwy			10-03330-002	
Status	Service Dates			Bill Date	Due Date	Penalty Date
	From	To	# Days			
Active	9/15/2023	10/15/2023	30	10/24/2023	11/10/2023	11/21/2023

PREVIOUS BALANCE	\$540.64
PAYMENTS	\$540.64-
ADJUSTMENTS	\$0.00
PENALTIES	\$0.00
<b>PAST DUE AMOUNT</b>	<b>\$0.00</b>

METER #	CURRENT READING	PREVIOUS READING	USAGE		
000-339A	49,446	46,026	3,420	Water-Comm-Fixed	11.71
				Water-Com-Usage	161.67
				Sewer-Com-L-Fixed	18.73
			3,420	Sewer-Com-L-Usage	220.76
				Storm Fixed	16.79
				Public Safety	10.00
				<b>CURRENT BILL</b>	<b>\$439.66</b>
				<b>AMOUNT DUE</b>	<b>\$439.66</b>

PAID BY AUTO PAY



*Adj would be \$ 292.78*



CITY OF ST. HELENS  
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Account Number	10-03330-002
AMOUNT DUE	Previous Balance Owed
\$540.64	\$0.00
Due Date	Previous Balance Due Date
10/10/2023	9/30/2023
<b>Amount Enclosed</b>	
PAID BY AUTO PAY	

CITY OF ST. HELENS  
 P.O. BOX 35147 #2748  
 SEATTLE, WA 98124-5147

Vishal Nishar  
 335 S Columbia River HWY  
 St Helens, OR 97051

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10033300020000000540640000000565648

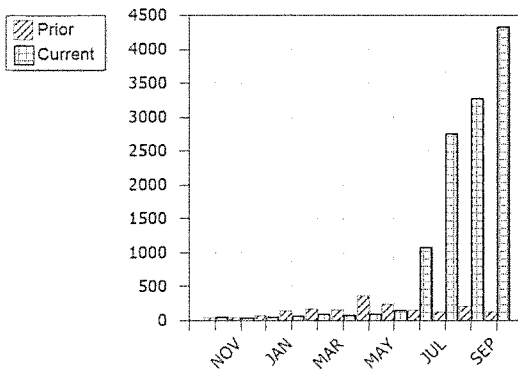
CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name		Service Address			Account Number	
Vishal Nishar		335 S Columbia River Hwy			10-03330-002	
Status	Service Dates			Bill Date	Due Date	Penalty Date
	From	To	# Days			
Active	8/15/2023	9/15/2023	31	9/22/2023	10/10/2023	10/21/2023

PREVIOUS BALANCE	\$422.44
PAYMENTS	\$422.44-
ADJUSTMENTS	\$0.00
PENALTIES	\$0.00
<b>PAST DUE AMOUNT</b>	<b>\$0.00</b>

METER #	CURRENT READING	PREVIOUS READING	USAGE		
000-339A	46,026	41,703	4,323	Water-Comm-Fixed	11.71
				Water-Com-Usage	204.36
				Sewer-Com-L-Fixed	18.73
			4,323	Sewer-Com-L-Usage	279.05
				Storm Fixed	16.79
				Public Safety	10.00
				<b>CURRENT BILL</b>	<b>\$540.64</b>
				<b>AMOUNT DUE</b>	<b>\$540.64</b>

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*Adj. would be \$372.41*





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Account Number	10-03330-002
AMOUNT DUE	Previous Balance Owed
\$422.44	\$0.00
Due Date	Previous Balance Due Date
9/10/2023	8/31/2023
<b>Amount Enclosed</b>	
PAID BY AUTO PAY	

CITY OF ST. HELENS  
 P.O. BOX 35147 #2748  
 SEATTLE, WA 98124-5147

Vishal Nishar  
 335 S Columbia River HWY  
 St Helens, OR 97051

There will be a charge on all returned checks.  
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 When paying in person, please bring both portions of this bill.

10033300020000000422440000000447444

**CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS**

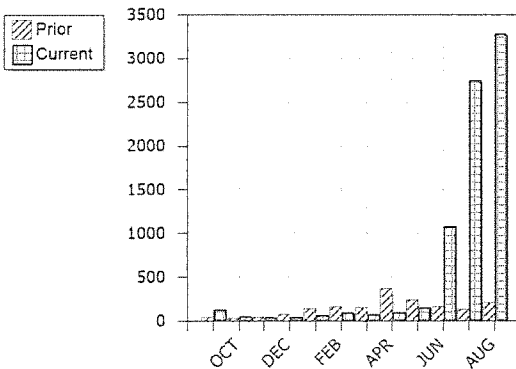
Name		Service Address			Account Number	
Vishal Nishar		335 S Columbia River Hwy			10-03330-002	
Status	Service Dates		# Days	Bill Date	Due Date	Penalty Date
	From	To				
Active	7/15/2023	8/15/2023	31	8/22/2023	9/10/2023	9/21/2023

PREVIOUS BALANCE	\$335.51
PAYMENTS	\$335.51-
ADJUSTMENTS	\$0.00
PENALTIES	\$0.00
<b>PAST DUE AMOUNT</b>	<b>\$0.00</b>

METER #	CURRENT READING	PREVIOUS READING	USAGE
000-339A	41,703	38,437	3,266
			3,266

Water-Comm-Fixed	11.71
Water-Com-Usage	154.39
Sewer-Com-L-Fixed	18.73
Sewer-Com-L-Usage	210.82
Storm Fixed	16.79
Public Safety	10.00
<b>CURRENT BILL</b>	<b>\$422.44</b>
<b>AMOUNT DUE</b>	<b>\$422.44</b>

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*Adj. would be \$ 279.20*





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Account Number	10-03330-002
AMOUNT DUE	Previous Balance Owed
\$335.51	\$0.00
Due Date	Previous Balance Due Date
8/10/2023	7/31/2023
Amount Enclosed	
PAID BY AUTO PAY	

CITY OF ST. HELENS  
 P.O. BOX 35147 #2748  
 SEATTLE, WA 98124-5147

Vishal Nishar  
 335 S Columbia River HWY  
 St Helens, OR 97051

There will be a charge on all returned checks.  
 Please return this portion with your payment.  
 When paying in person, please bring both portions of this bill.

10033300020000000335510000000360515

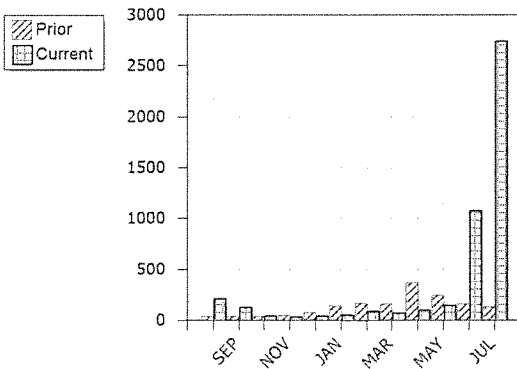
CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name		Service Address			Account Number	
Vishal Nishar		335 S Columbia River Hwy			10-03330-002	
Status	Service Dates			Bill Date	Due Date	Penalty Date
	From	To	# Days			
Active	6/15/2023	7/15/2023	30	7/24/2023	8/10/2023	8/21/2023

PREVIOUS BALANCE	\$159.21
PAYMENTS	\$159.21-
ADJUSTMENTS	\$0.00
PENALTIES	\$0.00
<b>PAST DUE AMOUNT</b>	<b>\$0.00</b>

METER #	CURRENT READING	PREVIOUS READING	USAGE		
000-339A	38,437	35,699	2,738	Water-Comm-Fixed	11.37
				Water-Com-Usage	125.66
				Sewer-Com-L-Fixed	17.35
			2,738	Sewer-Com-L-Usage	163.74
				Storm Fixed	14.39
				Public Safety	3.00
				<b>CURRENT BILL</b>	<b>\$335.51</b>
				<b>AMOUNT DUE</b>	<b>\$335.51</b>

PAID BY AUTO PAY



adj. would be \$232.64



CITY OF ST. HELENS  
 PO Box 35147 #2748  
 SEATTLE, WA 98124-5147  
 (503) 397-6272  
 sthelensoregon.gov



Account Number	10-03330-002
AMOUNT DUE	Previous Balance Owed
\$159.21	\$0.00
Due Date	Previous Balance Due Date
7/10/2023	6/30/2023
<b>Amount Enclosed</b>	
PAID BY AUTO PAY	

CITY OF ST. HELENS  
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 SEATTLE, WA 98124-5147

Vishal Nishar  
 335 S Columbia River HWY  
 St Helens, OR 97051

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10033300020000000159210000000184211

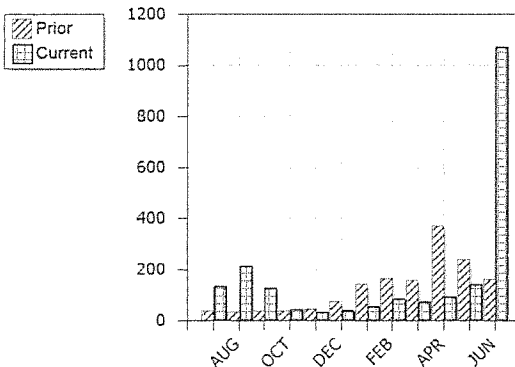
**CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS**

Name		Service Address			Account Number	
Vishal Nishar		335 S Columbia River Hwy			10-03330-002	
Status	Service Dates		# Days	Bill Date	Due Date	Penalty Date
	From	To				
Active	5/15/2023	6/15/2023	31	6/22/2023	7/10/2023	7/21/2023

PREVIOUS BALANCE	\$60.80
PAYMENTS	\$60.80-
ADJUSTMENTS	\$0.00
PENALTIES	\$0.00
<b>PAST DUE AMOUNT</b>	<b>\$0.00</b>

METER #	CURRENT READING	PREVIOUS READING	USAGE		
000-339A	35,699	34,629	1,070	Water-Comm-Fixed	11.37
				Water-Com-Usage	49.11
				Sewer-Com-L-Fixed	17.35
			1,070	Sewer-Com-L-Usage	63.99
				Storm Fixed	14.39
				Public Safety	3.00
				<b>CURRENT BILL</b>	<b>\$159.21</b>
				<b>AMOUNT DUE</b>	<b>\$159.21</b>

PAID BY AUTO PAY



*adj. would be \$ 85.54*

Utility billing rates are changing effective July 15, 2023. New rates will first appear on the August 22, 2023, billing which is due on September 10. Learn more at <https://www.sthelensoregon.gov/utilities>.

The 2022 Water Quality Report is available on the City's website at [www.sthelensoregon.gov/publicworks/page/water-quality-reports](http://www.sthelensoregon.gov/publicworks/page/water-quality-reports)