



3-Year MoreAware Essentials Agreement Proposal

Quote Number: QWSQ11674-03

Expiration: 4/13/2026

Prepared For:
Mouhamad Zaher
City of St. Helens

Presented By:



Chris Leiker
President

888-556-8049
503-556-8105
cleiker@morepowertech.com



3/24/2026

Dear Mouhamad,

The City of St. Helens relies on technology throughout many of the business processes that the municipality provides to the public. Due to the nature of the municipality, there are multiple regulatory compliance requirements alongside cybersecurity insurance requirements that must be kept in compliance. Like many public sector organizations, fiscal pressure is causing demand to do more with less while still maintaining a satisfactory delivery of services to the public.

Leveraging the co-managed IT model has proven an advantageous strategy for the City of St. Helens. A full-time internal IT staff member that works collaboratively to reduce time to resolution, keep labor costs controlled, and to provide liaison assistance as necessary has enabled the organization to execute major technology improvement initiatives while maintaining operations.

Our team approach for IT support mitigates the concerns related to a lone-wolf internal IT model. Leveraging a team enables more IT professionals skilled in the technology that City of St. Helens relies upon. This enables a diverse set of skills and expertise to support the various needs and challenges the City encounters.

Our holistic approach to IT stewardship that marries awareness of the business function relative to the technology that supports it is critical to our success in resolving issues and strategically planning for future initiatives. As the IT stewards for the City of St. Helens for the past 5+ years, we are excited to continue the opportunity to support its mission.

If you have any questions or concerns, please feel free to contact us via phone, email or Teams.

Regards,

Chris Leiker

(888) 556 - 8049

cleiker@morepowertech.com



Prepared For:
 Mouhamad Zaher
 City of St. Helens
 mzaher@sthelensoregon.gov
 (503) 366-8235
 265 Strand Street
 St. Helens, OR 97051

QUOTE #	QWSQ11674-03
PRESENTED	3/24/2026

PO Number	Payment Terms	Valid Through
TBD	Due upon acceptance	Apr 13, 2026

**Adding new equipment to a network may increase monthly MoreAware rates based on subscription increases for service, software, and security needs.

Monthly Recurring Fees	Qty	Ext. Price
3-Year MoreAware Essentials Agreement Bundle Included subscriptions: Management of equipment & accounts listed in Appendix E Workstations, servers, firewalls, switches, email accounts (Microsoft/Google subscription paid separately) 3rd Party Software Deployment & Patch Management (per workstation & server) Next-Gen Endpoint Detection & Response (per workstation & server) Darkweb Compromise Monitoring (per domain) Email Blacklist Monitoring (per email domain) Business Email Security (per email account) Secure Cloud Business Email Backup Recovery (per email account) Advanced Network Monitoring (per switch, firewall, wireless controller, & router) Managed SIEM w/ 1-Year Retention (per workstation, server, & firewall)* Attack Surface Management subscription (per workstation, server, & firewall) Account Management Tool for IT Standards, IT Policies, & Strategic Roadmap Planning Shared IT Documentation Account (per approved user)	1	\$10,469.51
<i>* Note: The Security Information & Event Management (SIEM) w/ 1-Year Retention subscription applies only to the Police workstations, servers, & firewalls.</i>		
ACH Discount (Optional)	Qty	Ext. Price
Monthly savings of 5% on MoreAware when you pay with ACH (Optional)	-1	-\$523.48 (First Monthly Payment) \$-523.48 billed Monthly
One-Time Fee	Qty	Ext. Price
MoreAware Essentials Agreement On-boarding Fee	1	\$10,469.51

Quote Name: 3-Year MoreAware Essentials Agreement Proposal

Qty

Ext. Price

Customer Loyalty Discount

1

-\$7,852.13

Recurring Amounts: \$10469.51 Billed Monthly

Solution Subtotal

\$13,086.89

Acceptance: Quote can be signed below
(for paper copies) or digitally e-signed

Sales Tax

\$0.00

Agreement Start: _____

Shipping

\$0.00

Signature: _____

Date Signed: _____

Grand Total

\$13,086.89

MoreAware™ Essentials Managed Services Agreement

This Service Agreement ("Agreement") is made on the date set forth below by and between More Power Technology Group (MPTG), with principal office located at 1461 Broadway St. Suite B, Longview, Washington, 98632 and City of St. Helens (CUSTOMER/Account) with principal office located at 265 Strand Street, St. Helens, OR, 97051.

WHEREAS MPTG is a provider of managed technology support services, security, cloud, and networking solutions;

WHEREAS CUSTOMER desires to contract with MPTG for the provision of MPTG managed technology support services, security, cloud, and networking solutions.

NOW THEREFORE, for and in consideration of the promises contained herein and other good and valuable consideration, the parties agree as follows:

- 1) **SCOPE OF SERVICES** - This Agreement is designed to provide the CUSTOMER with a range of managed services, centralized proactive monitoring, and other support services for CUSTOMER'S Network and other technology needs. This Agreement includes the services listed in Appendix A "Scope of Services".
- 2) **TERM OF SERVICE** - This Agreement shall be for a term of three (3) years.
- 3) **PURCHASE PRICE** - CUSTOMER is purchasing services from MPTG under this Agreement for the term as stated in Paragraph 2 above. Said price shall be paid in monthly installments with the first monthly installment due upon execution of this Agreement.
- 4) **AUTOMATIC INCREASE** - The monthly price of this Agreement as stated in paragraph (3) above shall be automatically increased annually on the anniversary of the Agreement as determined by the Consumer Price Index (CPI) published by the Federal Bureau of Labor Statistics (<https://www.bls.gov/cpi/> "All items" category) for the covered period not to exceed 5%.
- 5) **CONTINUANCE/AUTOMATIC RENEWAL** - This Agreement shall renew automatically at the end of the prior Agreement term for a period of one (1) year. MPTG shall provide written notice of automatic renewal to the CUSTOMER within thirty (30) days of the expiration of the initial term. MPTG or the CUSTOMER may affirmatively terminate this Agreement following the initial period of service by written notice to the other party prior to expiration of the Agreement.
- 6) **COVERED EQUIPMENT** - For purposes of this Agreement, the "Network" shall be defined as, and shall include the servers, workstations, laptops, mobile devices, firewalls, switches, and other devices currently installed or used to connect to network applications and storage from the location(s) listed in Appendix B "Locations". Printers and other copying devices are NOT included other than in their ability to connect to the network.
- 7) **ADDITIONS/REMOVALS** - Any equipment added to or removed from the Network and which are/will be included in this Agreement shall have an incremental increase/decrease in cost as shown in the table located in Appendix F "Additions & Removals".
- 8) **LOCATION(S)** - Services under this Agreement shall be provided at/to the location(s) listed in Appendix B "Locations".
- 9) **SERVICE LIMITATIONS** - In addition to other limitations and conditions set forth in this Agreement, the following service and support limitations and conditions are explicitly expressed:
 - a. On-site support services are NOT included in this agreement. Services requiring on-site support shall be billed in 15-minute increments, including portal-to-portal drive time, at the applicable rate shown in Appendix C "Out of Scope Service Rates".
 - b. Project services are NOT included in this Agreement. A Project is defined as: A predetermined set of tasks and objectives of a temporary nature, with a defined beginning and end, resulting in a projected outcome which may require, as an example, any one of the following: six (6) or more hours of support labor; installation or support of installation of new software; installation, upgrade, replacement, or relocation of one (1) or more servers, or installation or replacement of one (1) or more workstations within one month; installation, upgrade, replacement or relocation of networking equipment. Project services shall be proposed to and approved by the CUSTOMER in a "Statement of Work" prior to initiation of a project.
 - c. The cost of consumables, replacement parts, hardware, software, network upgrades and associated services are NOT included in this Agreement. When requested by CUSTOMER, MPTG shall provide consultative, specification, sourcing guidance, Time and Material, and Project offerings.
 - d. Except as may otherwise be stated in this Agreement, software and other software application upgrades are NOT included in this Agreement.
 - e. Maintenance and support services for printers and copying devices are NOT included in this Agreement.
 - f. Except as may otherwise be stated in this Agreement, software application support services are NOT included in this Agreement.
 - g. Manufacturer provided warranty parts and labor/services are NOT included in this Agreement.

- h. Restoration of lost data caused by systems, hardware, or software failure is NOT included in this Agreement and MPTG assumes no responsibility for any such loss or failure.
 - i. MPTG SHALL NOT BE RESPONSIBLE FOR AND GIVES NO WARRANTY FOR MANUFACTURAL WARRANTED PARTS.
 - j. Periodic reboots for such devices as firewalls, routers, and servers are required to apply/activate critical update patches and configuration changes. MPTG's support services are predicated upon the CUSTOMER'S support and commitment to providing time/scheduling for network device reboots with its staff and/or user's support.
 - k. Virus mitigation depends upon CUSTOMER satisfying recommended backup schemes and having appropriate security software with current updates.
 - l. This Agreement and the support services defined herein are contingent upon CUSTOMER'S permitting of MPTG secure remote access into CUSTOMER'S network.
 - m. Support services requested outside the scope of this Agreement may not be exchanged for days or services within this Agreement. Additional support services are available on both a "Time and Materials," or "Project" basis.
- 10) **CHARGES FOR SUPPLEMENTAL AND PROJECT SERVICES** - Supplemental and Project services requested by CUSTOMER and provided by MPTG which are outside the scope of this Agreement shall be charged to CUSTOMER as an additional charge. MPTG shall inform CUSTOMER when there will be an additional charge and how the charge will be calculated. Additional charges will be billed at the time of service.
- 11) **RIGHT TO RENEGOTIATE** - MPTG reserves the right to renegotiate rates or responsibilities under this agreement (or any portion thereof) based on additions of locations, hardware, software, hardware support requirements, and/or services. MPTG shall give thirty (30) day notice before exercising its rights under this section. The right to renegotiate also extends to the CUSTOMER under the same conditions.
- 12) **GUARANTEED RESPONSE TIMES AND PRIORITY** - The MPTG Service Desk documents and tracks issues and service requests. Service tickets are assigned priority based upon the severity of the issue and other considerations. Appendix D "Priorities and Response Times" provides a definition of each level of priority and the average time in which MPTG guarantees to respond to an issue.
- 13) **TAXES** - CUSTOMER shall, in addition to the other amounts payable under this Agreement, pay all sales and other taxes, federal, state, or otherwise, however designated, which are levied or imposed by reason of the services provided pursuant to this Agreement. Without limiting the foregoing, CUSTOMER shall promptly pay to MPTG an amount equal to any such taxes actually paid or required to be collected or paid by MPTG.
- 14) **FAILURE TO PAY** - MPTG reserves the right to refuse or suspend service under this Agreement in the event CUSTOMER has failed to pay any invoice within thirty (30) days of said invoice date, whether it is an invoice for services provided under this Agreement, supplemental services, services provided under any other Agreement between the parties, or product purchases.
- 15) **CONDITIONS OF SERVICE** - The CUSTOMER Network is eligible for support under this Agreement provided it shall be, and remain in, good condition and MPTG serviceability requirements and site environmental conditions are met. MPTG reserves the right to inspect the Network upon the commencement of this Agreement for the purpose of creating a diagram of the Network and/or conducting a diagnostic test of the Network.
- 16) **LOSS OF USE** - MPTG shall not be responsible to CUSTOMER for loss of use of the Network or for any other liabilities arising from alterations, additions, adjustments, or repairs which have been made to the Network by the CUSTOMER. MPTG shall not be responsible for acts done by third parties who are not authorized representatives of MPTG.
- 17) **MPTG SERVICE RESPONSIBILITY** - MPTG shall provide remote support services in a timely manner via telephone, email, cloud application, and other remote access methods.
- a. MPTG shall provide off-site services during MPTG normal business hours and on MPTG normal business days. On-site support services shall be provided in accordance with paragraph (17b) below. MPTG shall notify the designated CUSTOMER representative prior to commencing ALL support services and at the completion of ALL support services which might impact the CUSTOMER's ability to use its Network or network devices. MPTG's representatives shall have, and the CUSTOMER shall provide full access to the Network in order to affect the necessary support services.
 - b. If on-site or off-site services are requested by the CUSTOMER outside of normal MPTG business hours MPTG shall provide such support service subject to the availability of its representatives according to the terms and conditions set forth in this Agreement and paragraph (17a) above.
 - c. MPTG shall be obligated to provide support service only at the location(s) defined in this Agreement. If the CUSTOMER desires to relocate, add, or remove locations, the CUSTOMER shall give appropriate notice to MPTG of its intention to relocate sixty (60) days in advance. MPTG reserves the right to renegotiate service terms with respect to any relocation and/or addition of locations by the CUSTOMER. Such right includes the right to refuse service to CUSTOMER at the relocation and/or new site.
- 18) **CUSTOMER RESPONSIBILITY** - CUSTOMER shall provide adequate workspace, heat, light, ventilation, electric current and outlets, internet access, and remote access for use by MPTG's representatives.

- a. CUSTOMER shall promptly notify MPTG of any events/incidents that might impact the services defined within this Agreement and/or any supplemental service needs.
 - b. CUSTOMER agrees that it will inform MPTG of any modification, installation, or service performed on the Network by individuals not employed by MPTG in order to assist MPTG in providing an efficient and effective support response.
 - c. CUSTOMER shall designate a managerial level representative to authorize all network support services. Whenever possible, said representative shall be present when a MPTG service representative is on-site.
 - d. CUSTOMER shall strictly control remote access to its network by restricting access permission and by implementing encryption methodologies and strong password protection policies. Personal equipment used to connect to the CUSTOMER network must meet the security and access requirements established by MPTG.
 - e. CUSTOMER agrees that payment for the full term for cloud or other service subscriptions included in this agreement shall be the responsibility of the CUSTOMER in the event the CUSTROMER terminates this Agreement prior to its expiration or to the expiration of any automatic renewal period.
- 19) **OPT-OUT/TERMINATION** - MPTG and/or CUSTOMER shall have the right to terminate this Agreement under any of the following conditions:
- a. If in MPTGs sole discretion, such discretion not to be unreasonably exercised, conditions at the service site(s) have materially changed or pose a health or safety threat to any MPTG representative.
 - b. If the CUSTOMER does not pay MPTG within thirty days from receipt of MPTG's invoice and/or otherwise materially breaches this Agreement.
 - c. If upon thirty (30) days written notice MPTG fails to perform its obligations under this Agreement.
 - d. If either party provides ninety (90) days written notice to the other party of its intention to terminate.
 - e. If both parties agree to terminate the Agreement.
 - f. If this Agreement is superseded by a new MoreAware™ agreement between both parties to this Agreement.
 - g. If one of the parties shall be declared insolvent or bankrupt.
 - h. If a petition is filed in any court and not dismissed in ninety (90) days to declare one of the parties bankrupt and/or for a reorganization under the Bankruptcy Law or any similar statute.
 - i. If a Trustee in Bankruptcy or a Receiver or similar entity is appointed for one of the parties. Upon termination, all hardware and software installed by MPTG that was required to conduct network support services are the property of MPTG and shall be surrendered and returned to MPTG at end of the Agreement, except as otherwise specifically agreed herein.
- 20) **REMEDIES** - In the event CUSTOMER terminates this Agreement for any reason other than a breach of the terms hereof by MPTG, CUSTOMER shall NOT be entitled to a refund of any monies paid by CUSTOMER in advance of the month or part thereof for which services by MPTG were last performed.
- 21) **INDEPENDENT ENGAGEMENT/NON-HIRE** - CUSTOMER acknowledges that MPTG is involved in a highly strategic and competitive business. CUSTOMER further acknowledges that CUSTOMER would gain substantial benefit and that MPTG would be deprived of such benefit, if CUSTOMER were to directly hire any personnel employed by MPTG. Except as otherwise provided by law, CUSTOMER shall not, without the prior written consent of MPTG, solicit the employment of MPTG personnel during the term of this Agreement and for a period of twelve (12) months following expiration of this Agreement.
- a. CUSTOMER agrees that calculation of MPTG's damages resulting from breach by CUSTOMER of this provision would be impracticable and that it would be extremely difficult to ascertain the actual amount of damages. Therefore, in the event CUSTOMER violates this provision, CUSTOMER shall immediately pay MPTG an amount equal to 50% of employee's total annual compensation as liquidated damages and MPTG shall have the option to terminate this Agreement without further notice or liability to CUSTOMER. The amount of the liquidated damages reflected herein is not intended as a penalty and is reasonably calculated based upon the projected costs MPTG would incur as a result of any breach of this part of this Agreement, and to identify, recruit, hire and train suitable replacements for such personnel whether or not actually employed by CUSTOMER.
 - b. In no event shall it be a violation of this section for CUSTOMER to engage in solicitations incidental to general advertising or other general solicitation in the ordinary course not specifically targeted at such persons or to employ any person not solicited in violation of this agreement.
 - c. This provision shall survive termination of this Agreement and any other Agreements between CUSTOMER and MPTG.
- 22) **CONFIDENTIALITY** - This Confidentiality portion of this Agreement is in addition to other terms and conditions set forth in any and all Agreements currently existing or hereafter created between CUSTOMER and MPTG. This Agreement shall under no circumstances be deemed to alter any such contract except as specifically provided below.

- a. MPTG acknowledges that in the course of providing services to CUSTOMER, MPTG may learn from CUSTOMER certain non-public personal and otherwise confidential information relating to CUSTOMER, including its customers, consumers, or employees. MPTG shall regard any and all information it receives which in any way relates or pertains to CUSTOMER, including its customers, consumers, or employees as confidential.
- b. MPTG shall take commercially reasonable steps to not disclose, reveal, copy, sell, transfer, assign, or distribute any part or parts of such information in any form, to any person or entity, or permit any of its employees, agents, or representatives to do so for any purpose other than purposes which serve CUSTOMER or as expressly and specifically permitted in writing by said CUSTOMER or as required by applicable law.
- c. CUSTOMER acknowledges that it also has certain obligations to keep records and information of its business, customers, consumers, and employees, confidential.
- d. CUSTOMER also acknowledges that all information and services, consulting techniques, proposals, and documents disclosed by MPTG, or which comes to its attention during the course of business and provided under this Agreement constitute valuable assets of and are confidential and/or proprietary to MPTG. CUSTOMER shall not reveal such information except as provided by law and will use its best efforts to give reasonable and timely notification to MPTG of any disclosure it may be bound to make so MPTG can seek its own remedy if it chooses to do so.
- e. This provision shall survive termination of this Agreement and any other Agreements between CUSTOMER and MPTG.

23) WARRANTIES AND DISCLAIMERS -

- a. **MPTG MAKES AND THE CUSTOMER RECEIVES NO WARRANTY, EXPRESS OR IMPLIED, AND ALL WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE ARE EXPRESSLY EXCLUDED. IN NO EVENT SHALL MPTG OR ANY OF ITS DIRECTORS, EMPLOYEES OR OTHER REPRESENTATIVES BE HELD RESPONSIBLE FOR ANY SPECIAL, INCIDENTAL, INDIRECT, OR CONSEQUENTIAL DAMAGES OF ANY KIND INCLUDING, WITHOUT LIMITATIONS, THOSE RESULTING FROM LOSS OF DATA, INCOME, PROFIT, OR ANY THEORY OF LIABILITY, ARISING OUT OF OR IN CONNECTION WITH THE SERVICES OR USE THEREOF EVEN IF MPTG HAS BEEN ADVISED OR HAS KNOWLEDGE OF THE POSSIBILITY OF SUCH DAMAGES. CUSTOMER UNDERSTANDS AND ACKNOWLEDGES THAT MPTG'S SERVICES DO NOT CONSTITUTE ANY GUARANTEE OR ASSURANCE THAT THE SECURITY OF CUSTOMER'S SYSTEMS, NETWORKS AND ASSETS CANNOT BE BREACHED OR ARE NOT AT RISK OF A DATA BREACH.**
- b. **CUSTOMER ASSUMES FULL RESPONSIBILITY FOR THE OVERALL EFFECTIVENESS AND EFFICIENCY OF THE OPERATING ENVIRONMENT IN WHICH THE NETWORK IS TO FUNCTION.**
- c. **CUSTOMER ACKNOWLEDGES THAT THIS AGREEMENT DOES NOT CREATE ANY DIRECT OR IMPLIED FEDUCIARY RESPONSIBILITY ON THE PART OF MPTG.**

24) INDEMNIFICATION - CUSTOMER hereby agrees to indemnify and defend at its sole expense: MPTG, its employees, agents, representatives, directors and shareholders, from and against any and all claims arising out of or based upon CUSTOMER'S use of all services, software or hardware provided or serviced hereunder, including, but not limited to, claims based on software licensing violations, copyright infringement, trademark infringement and patent infringement. In addition, CUSTOMER agrees to pay any judgment and costs including but not limited to MPTG's reasonable Attorneys' Fees.

25) GENERAL PROVISIONS -

- a. **Sole Agreement:** This Agreement constitutes the entire and only understanding and Agreement between the parties hereto with respect to the subject matter hereof and, except as expressly set forth herein, maybe amended only by a writing signed by each of the parties hereto.
- b. **Severability:** If a court of competent jurisdiction determines that any terms or provision of this Agreement is invalid or un-enforceable, such determination shall not affect the validity or enforceability of the remaining terms and provisions of this Agreement, which shall continue to be given full force and effect.
- c. **Captions:** The captions of the paragraphs of this Agreement are for convenience only and shall not affect in any way the meaning or interpretation of this Agreement or any of the provisions hereof.
- d. **Binding Effect:** This Agreement shall be binding upon, and shall inure to the benefit of, the parties hereto and their heirs, legal representatives, personal representatives, administrators, successors, and permitted assigns, as the case may be.
- e. **Waiver:** Any failure of either party to comply with any obligation, covenant, Agreement, or condition herein may be expressly waived, but only if such waiver is in writing and signed by the other parties. Any such waiver or failure to insist upon strict compliance with such obligation, covenant, Agreement, or conditions shall not operate as a waiver of and/or set precedence with respect to any subsequent and/or other failure.
- f. **Governing Law:** Notwithstanding the place where this Agreement may be executed by any party, this Agreement, the rights and obligations of the parties, and any claims and disputes relating hereto shall be subject to and governed by the laws of the State of Oregon, and such laws shall govern all aspects of this Agreement. The parties agree to submit to the personal jurisdiction and venue of the state and federal courts in the State of Oregon, for the Judicial District where CUSTOMER has its principal office, for resolution of all disputes and causes of action arising out of this Agreement, and the parties hereby waive all questions of personal jurisdiction and venue of such courts, including, without limitation, the claim or defense therein that such courts constitute an

inconvenient forum.

- g. Assignment: This Agreement and the rights and duties hereunder shall not be assignable by either party hereto except upon written consent of the other.
- h. Force Majeure: MPTG shall not be liable for any problems created due to external causes beyond its control including, but not limited to, terrorist acts, natural catastrophe, fire, flood, or other act of God, and/or power failure, virus propagation, improper shut down of the Network and related Network systems/services, or service interruptions caused by the Internet service provider.
- i. Attorneys' Fees. In any action between the parties to enforce any of the terms of this Agreement, the prevailing party shall be entitled to recover all expenses, including reasonable attorneys' fees.

26) REGULATORY NON-COMPLIANCE CLAUSE – Each Party shall comply with all applicable laws, regulations, and governmental requirements relevant to the performance of this Agreement. If a Party fails to comply with such regulatory requirements:

- a. Notice and Right to Cure Period: The non-compliant Party shall be notified in writing of the breach and shall have thirty (30) calendar days from the date of notice to cure the non-compliance.
- b. Remedial Actions: If the non-compliance is not remedied within the cure period, the non-breaching Party may:
 - Suspend performance under the Agreement until compliance is restored.
 - Seek reimbursement for any fines, penalties, or damages incurred because of the non-compliance.
 - Terminate the Agreement with immediate effect upon written notice.
- c. Audit and Cooperation: The non-breaching Party may request access to relevant records to verify compliance. The non-compliant Party shall cooperate fully and bear any reasonable costs associated with such verification.
- d. Indemnification: The non-compliant Party agrees to indemnify, defend, and hold harmless the other Party from any claims, liabilities, or losses arising out of or related to the non-compliance.

27) SURCHARGE FOR CLIENT NON-COMPLIANCE WITH REGULATORY REQUIREMENTS – CUSTOMER agrees to comply with all applicable laws, regulations, and industry standards relevant to the performance of this Agreement, including but not limited to data protection laws (e.g. HIPAA, PCI-DSS, CJIS) and cybersecurity regulations (e.g. NIST, CIS, ISO).

28) SURCHARGE FOR NON-COMPLIANCE – If the CUSTOMER's non-compliance with regulatory requirements results in additional work, risk mitigation, legal exposure, or increased operational costs for MPTG, MPTG reserves the right to assess a surcharge to cover such costs. This surcharge shall be equal to the greater of a) ten percent (10%) of the Agreement monthly purchase price or, b) actual expenses incurred because of the non-compliance which may include, but is not limited to:

- a. Additional Monitoring and Remediation Efforts – Costs associated with enhanced security monitoring, incident response, or remediation activities required due to the CUSTOMER's non-compliance.
- b. Legal and Regulatory Support – Fees incurred for legal consultation, regulatory reporting, or compliance documentation necessitated by the CUSTOMER's breach of regulatory requirements or requirements of this Agreement.
- c. Audit and Certification Costs – Expenses related to third-party audits, certifications, or assessments triggered by the CUSTOMER's failure to meet regulatory obligations.
- d. Administrative Overhead – Reasonable administrative fees for time and resources spent managing the consequences of non-compliance.

29) NOTICE AND DOCUMENTATION – MPTG shall provide written notice detailing the nature of the non-compliance, the associated impact, and the basis for the surcharge. The CUSTOMER shall have the right to request supporting documentation and may dispute the surcharge in good faith within ten (10) business days of receipt.

IN WITNESS WHEREOF, the parties have executed this Agreement as of the day and year below written.

Appendix A – Scope of Services

Proactive Technology Support

- Application monitoring
- Domain monitoring
- SSL certificate monitoring
- Wireless monitoring
- UPS monitoring
- RAID monitoring
- Services monitoring
- Website monitoring
- Cloud services monitoring
- Email blacklist monitoring
- Backup monitoring
- Firewall monitoring
- ISP service monitoring
- IoT monitoring
- NAS monitoring
- SAN Monitoring
- Network switch monitoring
- Printer monitoring
- Virtualization monitoring
- VoIP monitoring
- Periodic UPS tests
- Periodic backup restoration tests
- Server operating system patch management
- Server firmware management
- Server performance management
- Workstation operating system patch management
- Workstation firmware management
- Workstation performance management

Technology Management and Administration

- 3rd Party software administration
- Active directory administration
- Azure active directory administration
- Microsoft 365 administration
- Group Policy administration
- Exchange on-premises administration
- Exchange online administration
- Virtualization administration
- Dynamic network diagramming
- Power management
- Strategic client account management
- Customized network group policies, standards, and profiles
- Hardware & software asset tracking

Reactive Technology Support Services

- Secure media destruction
- E-waste recycling
- Shared help desk system account(s)
- Shared documentation system account(s)
- Shared remote support system account(s)
- Remote support

Essential MPTG Services

- Advanced network device monitoring
- Basic network device monitoring
- Business Endpoint Security licensing
- Business Email Security licensing
- Dark web compromise monitoring
- Disaster recovery licensing & storage

Technology Vendor Relationship Management

- Procurement assistance
- Change management consultation
- Domain tracking
- SSL tracking
- Warranty tracking
- 3rd Party hardware & software implementation support
- Software vendor documentation
- Hardware vendor documentation
- Services vendor documentation

Technology Consulting and Strategic Planning

- Chronic issue(s) mitigation
- IT standards assessment & gap analysis
- IT policies assessment & gap analysis
- Strategic technology roadmaps
- Strategic technology business reviews
- Warranty & aging report

Appendix B – Locations

Services under this Agreement shall only be provided at/to the following location(s):

- City Hall - 265 Strand Street, St. Helens, OR 97051
- Municipal Court - 277 Strand Street, St. Helens, OR 97051
- Parks - 475 S 18th Street, St. Helens, OR 97051
- Police - 150 S 13th Street, St. Helens, OR 97051
- Public Library - 375 South 18th Street, Suite A, St. Helens, OR 97051
- Public Works - 948 Oregon Street, St. Helens, OR 97051
- Recreation Center - 2625 Gable Road, St. Helens, OR 97051
- Waste Water Treatment - 451 Plymouth Street, St. Helens, OR 97051
- Water Filtration Facility - 1215 4th Street, Columbia City, OR 97018

Appendix C – Out of Scope Service Rates

Days of Service	Hours of Service	Rate
Business Days	Monday through Friday, 8:00 am to 5:00 pm	\$150.00/hour
After Hours	Monday through Friday, 5:00 pm to 11:00 pm Saturday, 9:00 am to 5:00 pm	\$200.00/hour
Overnight	Hours outside of those listed above.	\$250.00/hour
Holidays/Sundays	12:00 am to 11:59 pm	\$300.00/hour

Appendix D – Priorities and Response Times

Priority	Issue	Response Time
Low	No immediate impact on the user or organization. First come, first serve.	Within the next business day
Medium	Some impact on the user or organization, but not affecting mission-critical functions. Scheduled appointments.	Within the same business day
High	ALL MPTG WARRANTY ISSUES. Impacts some user or organization mission-critical functions. Monitored device WARNING notifications.	Within 4 business hours
Critical	Broad organization mission-critical functions affected. Monitored device FAILURE notifications.	Within 30 business minutes

Appendix E – Assets Under Management

	Domains:	Used for Email:	Used for Website:
1.	sthelensoregon.gov	Yes	Yes

	Firewalls:	Manufacturer:	Model:	Serial #:
1.	COSH-Police-Admin-T20	WatchGuard	T20	D0261388AFF36
2.	COSH-WaterFiltration-T40	WatchGuard	T40	D0280AAC4A723
3.	COSH-McCormickPark-T15	WatchGuard	T15	D0FE0CEFA439F
4.	COSH-CityHall-M270	WatchGuard	M270	80140674736BD
5.	COSH-PoliceDepartment-T35	WatchGuard	T35	D0200FA97FA40
6.	COSH-PublicWorks-T35	WatchGuard	T35	D0200FAAD1F23
7.	COSH-RecreationCenter-T15	WatchGuard	T15	D0FE0CE8206FF
8.	COSH-WasteWater-T15	WatchGuard	T15	D0FE0BF84F88E
9.	COSH-Library-T35	WatchGuard	T35	

	Managed Switches:	Manufacturer:	Model:	Serial #:
1.	COSH-PW-SW01	Netgear	GS308EP	6JE4255BA03AD
2.	COSH-PW-SW02	Netgear	GS108Ev3	
3.	cosh-sw01 Member 1	Netgear	M4300-52G-PoE+	53LC0C59A0505
4.	cosh-sw01 Member 2	Netgear	M4300-52G-PoE+	53LC0C5HA050D
5.	COSH-Araknis-AV-Room-Switch	Araknis	210	ST1650035906841A
6.	COSH-Araknis-Council-Chambers-Switch	Araknis	210	ST1924000307842C
7.	COSH-Library-Private-SW01	Cisco	SG300-28PP	
8.	Hirschmann RS2	Hirschmann	Hirschmann RS2	
9.	MPTG-Spare	Netgear	ProSafe M4100-50G	
10.	Parks Switch	Netgear	GS308E-100NAS	5W23035SA00EE
11.	RC-CoreSwitch	Ubiquiti	USW-24P-500	
12.	Water Filtration Switch	Netgear	M4100-26G	3928975WF00C0
13.	Waste Water Switch	Netgear	GS308E-100NAS	5W23035JA03D0

	Servers:	Manufacturer:	Serial #:	Role:
1.	cosh-host02 vmware node	Lenovo	J101BGRZ	City Hall
2.	cosh-host01 vmware node	Lenovo	J101DE3D	City Hall
3.	cosh-pdvmh01	Dell Inc.	1KWYV52	City Hall
4.	cosh-voip01v			City Hall
5.	cosh-dc02v	Microsoft		City Hall
6.	cosh-pdfsv	Microsoft		Police Department
7.	costhallied			City Hall
8.	cosh-dc03v	Microsoft		City Hall – Domain Controller
9.	COSTHSB	Microsoft		
10.	cosh-pddc01v	Microsoft		Police Department – Domain Controller
11.	cosh-toolsv	Microsoft		City Hall
12.	cosh-networkv	Microsoft		City Hall
13.	cosh-fsv	Microsoft		City Hall
14.	costhtyler	Microsoft		City Hall

	Workstations:	Manufacturer:	Serial #:	Role:	Assigned User:
1.	brett-pc-4-18	Dell Inc.	5VZ97P2	Public Works	Brett Long
2.	ch-adm-01	Lenovo	MJ09RK2F	City Hall	John Walsh
3.	ch-adm-02	Microsoft	MJ09RK2E	City Hall	Crystal King
4.	ch-adm-03	Microsoft	MJ0BFPQV	City Hall	Angelica Artero
5.	ch-admlt-02	Lenovo	PF2VCV7J	City Hall	Crystal King
6.	ch-admlt-03	Lenovo	PF2VCWL6	City Hall	SPARE – was April's
7.	ch-admlt-04	Lenovo	PF2GDN9V	Public Works	Crystal King
8.	ch-av-01	Microsoft	MJ09RJXE	City Hall	Right Court Zoom
9.	ch-av-02	Microsoft	MJ0BD85V	City Hall	Left Court Minutes
10.	ch-bld-01	Microsoft	00330-52214-14456-AAOEM	City Hall	Flex Office
11.	ch-bld-02	Lenovo	MJ0EZRAQ	City Hall	Heidi Davis
12.	ch-bld-03	Lenovo	MJ09RK5G	City Hall	Public Facing Device
13.	ch-bldg-04	Lenovo	MJ09RK7F	City Hall	Plans
14.	ch-bldoff	Dell Inc.	6CV3X33		Mike DeRoia
15.	ch-commnt	Lenovo	PF5BSEYL	City Hall	Cameron Page
16.	ch-conference	Microsoft	F7JRCH2	City Hall	Conference Room
17.	ch-crt-01	Lenovo	MJ09RK3Q	City Hall	Melanie Payne
18.	ch-crt-02	Microsoft	MJ0BFPQW	City Hall	User Not Listed
19.	ch-crt-04	Microsoft	MJ09RK4G	City Hall	Judge Court Room
20.	ch-crt-05	Microsoft	MJ0EZR9L	Municipal Court	Court Clerk
21.	ch-crt-06	Lenovo	MJ0BFPS0	City Hall	Sam Erskine
22.	ch-crtlt-02	Lenovo	PF2W61N8	Municipal Court	Doug Treat - PD
23.	ch-eng-01	Lenovo	MJ0GVC9D	City Hall	Alex Bird
24.	ch-eng-03	Microsoft	MJ0BFPQD	City Hall	SPARE
25.	ch-eng-04	Microsoft	MJ0CWZVA	City Hall	Shannon Darroux
26.	ch-eng-05	Lenovo	MJ0GVC95	City Hall	SPARE at DESK
27.	ch-eng-06	Lenovo	MZ00JL96	Public Works	Bashar Al-Daomi
28.	ch-englt-01	Dell Inc.	1DQDVZ2	City Hall	User Not Listed
29.	ch-englt-02	Dell Inc.	H34S433	City Hall	Alex Bird - Laptop
30.	ch-englt-03	Dell Inc.	HBMZRV3	Public Works	Shannon Darroux - Laptop
31.	ch-englt-04	Lenovo	PF5824DM	Public Works	Bashar Al-Daomi - Laptop
32.	ch-fin-02	Lenovo	MJ09RK24	City Hall	Jamie (Ford or Edwards or ?)
33.	ch-fin-03	Lenovo	MJ0BFPTQ	City Hall	Jennifer (???)
34.	ch-finlt-02	Lenovo	PF34KKTA	City Hall	Gloria Butsch
35.	ch-finlt-03	Dell Inc.	44T0533	City Hall	Jennifer (???)
36.	ch-it-02	Lenovo	MJ0DV5KQ	City Hall	Darin Cox
37.	ch-it-03	Microsoft	MJ0EZRAZ	City Hall	Bench PC
38.	ch-ittl-02	Lenovo	PF2VCSLH	City Hall	Darin Cox - Laptop
39.	ch-ittl-03	Microsoft	PF35DZ31	City Hall	Russell – City Councilor
40.	ch-pc31	Dell Inc.	FDJW8M2		Shanna Duggan
41.	ch-pln-01	Lenovo	MJ09RJX1		Jacob Graichen
42.	ch-plnlt-02	Dell Inc.	C4X3X33		Jacob Graichen - Laptop
43.	ch-plnlt-03	Dell Inc.	2462X33		SPARE
44.	ch-rcdrt-01	Dell Inc.	195JW33		Kathy Payne - Laptop
45.	ch-rdr-01	Microsoft	MJ09RK2G	City Hall	Kathy Payne
46.	ch-rdr-02	Microsoft	MJ09RJX3	City Hall	Lisa (???)
47.	ch-sparelt-02	Dell Inc.	6MXDVZ2		Payton Rue
48.	ch-sparelt-03	Dell Inc.	HVXDVZ2		Dylan Gaston
49.	ch-sparelt-04	Dell Inc.	5660TW2	City Hall	User Not Listed
50.	ch-ubl-01	Dell Inc.	3GXZ433		Jamie Edwards - Laptop
51.	ch-utl-01	Microsoft	MJ09RK5L	City Hall	Jamie Ford
52.	ch-utl-02	Microsoft	MJ09RK4M	City Hall	April Messenger
53.	ch-utl-03			City Hall	Court
54.	ch-utl-04	Microsoft	MJ09RJXV	City Hall	Billing
55.	ch-utl-05	Microsoft	MJ0BFPTS		Dawn Richardson
56.	pd-cadmon	Lenovo	MJ09RK2L	Police Department	CAD Display
57.	PD-Chief	Lenovo	MJ0LHG2R	Police Department	Brian Greenway
58.	pd-cmdl-01	Dell Inc.	5QXW333	Police Department	SPARE
59.	pd-cmdl-02	Dell Inc.	GYV8433	Police Department	User Not Listed
60.	pd-cmdl-03	Dell Inc.	GM9R433	Police Department	User Not Listed
61.	pd-cmdl-04	Lenovo	PF4ZG01W	Police Department	User Not Listed
62.	pd-detective	Lenovo	MJ0LHG2T	City Hall	Chief Matt Smith
63.	PD-EVI-01	Microsoft	7HBFHQ2	Police Department	Evidence PC

64.	pd-laptop2	Dell Inc.	2PQC8T2	Police Department	<i>User Not Listed</i>
65.	pd-rcds-03	Lenovo	MJ0LHG2S	Police Department	SPARE – was Michelle's
66.	pd-rcds-04	Lenovo	MJ0LHG2M	Police Department	Pati Askelson
67.	pd-rcdslt-02	Dell Inc.	9Q04FT2		Pati Askelson - Laptop
68.	pd-sqtlit-01	Dell Inc.	B2PR433	Police Department	Chief Matt Smith - Laptop
69.	pd-sqtlit-02	Dell Inc.	JZP3533	Police Department	<i>User Not Listed</i>
70.	pd-sqtlit-03	Dell Inc.	4B1V333	Police Department	Data Examination
71.	pd-sqtlit-05	Dell Inc.	70CB433	Police Department	Jeremy Howell - Laptop
72.	pd-sqd-01	Lenovo	MJ0BFPRV	Police Department	Report Writing
73.	pd-sqd-02	Microsoft	MJ0BFPQC	Police Department	Report Writing
74.	pd-sqd-03	Lenovo	MJ0EZRAJ	Police Department	Report Writing
75.	pd-sqd-04	Dell Inc.	DKJRG2	Police Department	Kolten Edwards
76.	pd-sqdlit-01	Dell Inc.	5DQDVZ2	Police Department	<i>User Not Listed</i>
77.	pkc-01	Lenovo	MJ09RK3L	Parks / McCormick Park	Tory Shelby
78.	pw-adm-01	Lenovo	MJ09RK40		Sheri Ingram
79.	pw-crw-01	Dell Inc.	G5H2XK2	Public Works	Shared Crew PC
80.	pw-dir-01	Lenovo	MJ0LHG2V	Public Works	Mouhamad Zaher
81.	pw-facilmaint	Lenovo	MJ0EZRB6	Public Works	Buck Tupper
82.	pw-fmlt-01	Dell Inc.	7CRDVZ2		Buck Tupper – Laptop
83.	pw-gis	Dell Inc.	52QHVV1	Public Works	GIS System
84.	pw-pc03	Dell Inc.	FSDP9T2	Public Works	Cameron Page
85.	pw-pks-01	Lenovo	MJ0EZRAB	Public Works	Buck Tupper – Laptop 2
86.	pw-safety-01	Lenovo	MJ0EZRA2	City Hall	Ethan Stirling
87.	pw-scada	Lenovo	MJ0K62NN	Public Works	SCADA Machine
88.	pw-waterit-01	Dell Inc.	C12KNW2	Public Works	METER Machine
89.	rec-01	Dell Inc.	6V91JV2		Staff Device
90.	rec-02	Microsoft	6V90JV2		Staff Device
91.	rec-03	Lenovo	MJ09RK3S	Recreation Center	Staff Device
92.	rec-adm-01	Dell Inc.	C640533		Shanna Duggan
93.	rec-dir-01	Lenovo	MJ0LHG2F	Recreation Center	REPLACING PC31?
94.	rec-staffit-01	Dell Inc.	J0HFN2		REC Laptop
95.	shpd-getac-1	Getac	RI103A0143	Police Department	<i>User Not Listed</i>
96.	shpd-getac-10	Getac	RK803A0092	Police Department	<i>User Not Listed</i>
97.	shpd-getac-11	Getac	RK803A0091	Police Department	NEEDS SERVICE
98.	shpd-getac-12	Getac	RL803A0171	Police Department	<i>User Not Listed</i>
99.	shpd-getac-13	Getac	RL803A0170	Police Department	<i>User Not Listed</i>
100.	shpd-getac-14	Getac	RL803A0169		<i>User Not Listed</i>
101.	shpd-getac-15	Getac	RN703A0298	Police Department	NEEDS SERVICE
102.	shpd-getac-2	Getac	RI103A0142	Police Department	<i>User Not Listed</i>
103.	shpd-getac-3	Getac	RI103A0147	Police Department	<i>User Not Listed</i>
104.	shpd-getac-4	Getac	RI103A0146	Police Department	<i>User Not Listed</i>
105.	shpd-getac-5	Getac	RI103A0145	Police Department	<i>User Not Listed</i>
106.	shpd-getac-6	Getac	RI103A0141	Police Department	<i>User Not Listed</i>
107.	shpd-getac-7	Getac	RI103A0148	Police Department	<i>User Not Listed</i>
108.	shpd-getac-8	Getac	RI103A0144	Police Department	<i>User Not Listed</i>
109.	shpd-getac-9	Getac	RK703A0169	Police Department	<i>User Not Listed</i>
110.	shpd-sgt01	Microsoft	MJ09RK23	Police Department	Evin Eustice
111.	shpd-sgt02	Microsoft	MJ09RK2K	Police Department	Doug Treat
112.	shpd-sgt03	Lenovo	MJ0LHG2H	City Hall	Jeremy Howell
113.	SHPL-PC11	Dell Inc.	FNXGRR2	Library	Workstation #3
114.	SHPL-PC12	Dell Inc.	BJCHLR2	Library	Workstation #2
115.	SHPL-PC13	Dell Inc.	BJ69LR2	Library	Workstation #1
116.	WASTE-SCADA	Microsoft	?	Waste Water Treatment	COULD NOT FIND
117.	wff-laptop	Lenovo	PF2HGNHR		On-Call
118.	wff-staff-01	Microsoft	MJ0BD868	Water Filtration Facility	<i>User Not Listed</i>
119.	wff-staff-02	Microsoft	MJ0BD80P	Water Filtration Facility	<i>User Not Listed</i>
120.	wtp-sup-01	Microsoft	MJ09RK59		Aaron Kunders
121.	wwt-trt-02	Lenovo	MJ0LHG2Q	Waste Water Treatment	Sam Ortiz

* - Denotes remote work-from-home (WFH) PC

	Email Account:	Display Name:	Role:
1.	akunders@sthelensoregon.gov	Aaron Kunders	
2.	accountspayable@sthelensoregon.gov		
3.	ahartless@sthelensoregon.gov	Adam Hartless	
4.	araethke@sthelensoregon.gov	Adam Raethke	
5.	abird@sthelensoregon.gov	Alex Bird	
6.	alindgren@sthelensoregon.gov	Amy Lindgren	
7.	aartero@sthelensoregon.gov	Angelica Artero	
8.	amessenger@sthelensoregon.gov	April Messenger	
9.	baldaomi@sthelensoregon.gov	Bashar Al-Daomi	
10.	bhaffich@sthelensoregon.gov	Brandon Haffich	
11.	bsundeen@sthelensoregon.gov	Brandon Sundeen	
12.	bherrenkenaga@sthelensoregon.gov	Brenda Herren-Kenaga	
13.	blong@sthelensoregon.gov	Brett Long	
14.	bherrington@sthelensoregon.gov	Brianna Herrington	
15.	btupper@sthelensoregon.gov	Buck Tupper	
16.	cburkhart@sthelensoregon.gov	Cameron Burkhart	
17.	cpage@sthelensoregon.gov	Cameron Page	
18.	courtclerk@sthelensoregon.gov		
19.	cking@sthelensoregon.gov	Crystal King	
20.	clemont@sthelensoregon.gov	Curt Lemont	
21.	ddieter@sthelensoregon.gov	Daniel Dieter	
22.	dcox@sthelensoregon.gov	Darin Cox	
23.	drichardson@sthelensoregon.gov	Dawn Richardson	
24.	dtreat@sthelensoregon.gov	Doug Treat	
25.	dgaston@sthelensoregon.gov	Dylan Gaston	
26.	estirling@sthelensoregon.gov	Ethan Stirling	
27.	emedina@sthelensoregon.gov	Everardo Medina	
28.	eeustice@sthelensoregon.gov	Evin Eustice	
29.	financedept@sthelensoregon.gov		
30.	qbutsch@sthelensoregon.gov	Gloria Butsch	
31.	hbigham@sthelensoregon.gov	Hayden Bigham	
32.	hdavis@sthelensoregon.gov	Heidi Davis	
33.	jgraichen@sthelensoregon.gov	Jacob Graichen	
34.	jedwards@sthelensoregon.gov	Jamie Edwards	
35.	jford@sthelensoregon.gov	Jamie Ford	
36.	jpetersen@sthelensoregon.gov	Jamie Petersen	
37.	jcov@sthelensoregon.gov	Jamin Coy	
38.	iwiersma@sthelensoregon.gov	Jana Wiersma	
39.	jdimsho@sthelensoregon.gov	Jennifer Dimsho	
40.	jjohnson@sthelensoregon.gov	Jennifer Johnson	
41.	jmassey@sthelensoregon.gov	Jennifer Massey	
42.	jstratton@sthelensoregon.gov	Jennifer Stratton	
43.	jhowell@sthelensoregon.gov	Jeremy Howell	
44.	itemplin@sthelensoregon.gov	Jesse Templin	
45.	ichilton@sthelensoregon.gov	Jessica Chilton	
46.	ihogue@sthelensoregon.gov	Joe Hogue	
47.	jbeehler@sthelensoregon.gov	Joel Beehler	
48.	jdewey@sthelensoregon.gov	John Dewey	
49.	iwalsh@sthelensoregon.gov	John Walsh	
50.	jsprinzl@sthelensoregon.gov	Johnathon Sprinzl	
51.	icastilleja@sthelensoregon.gov	Jose Castilleja	
52.	izirkle@sthelensoregon.gov	Julian Zirkle	
53.	kvargasdelara@sthelensoregon.gov	Karina Vargas-DeLara	
54.	kpayne@sthelensoregon.gov	Kathy Payne	
55.	kedwards@sthelensoregon.gov	Kolten Edwards	
56.	lhills@sthelensoregon.gov	Lisa Hills	
57.	lscholl@sthelensoregon.gov	Lisa Scholl	
58.	lmarshall@sthelensoregon.gov	Luke Marshall	
59.	mgundersen@sthelensoregon.gov	Mark Gundersen	
60.	mkletke@sthelensoregon.gov	Mark Kletke	
61.	msmith@sthelensoregon.gov	Matt Smith	

62.	mmcclure@sthelensoregon.gov	McKenzie McClure	
63.	mpayne@sthelensoregon.gov	Melanie Payne	
64.	mkarmartsang@sthelensoregon.gov	Michele Karmartsang	
65.	mwilliams@sthelensoregon.gov	Michelle Williams	
66.	mderoia@sthelensoregon.gov	Mike DeRoia	
67.	mpcadmin@sthelensoregon.gov	More Power Technology Group	
68.	mzaher@sthelensoregon.gov	Mouhamad Zaher	
69.	nratliff@sthelensoregon.gov	Nick Ratliff	
70.	nwoodruff@sthelensoregon.gov	Nicole Woodruff	
71.	ptc@sthelensoregon.gov	Parks Trails	
72.	paskelson@sthelensoregon.gov	Pati Askelson	
73.	prue@sthelensoregon.gov	Payton Rue	
74.	publiclibrary1@sthelensoregon.gov	Public Library 1-3	
75.	publiclibrary2@sthelensoregon.gov	Public Library 4-6	
76.	rstauffer@sthelensoregon.gov	Roger Stauffer	
77.	rhubbard@sthelensoregon.gov	Russell Hubbard	
78.	rpowers@sthelensoregon.gov	Ryan Powers	
79.	serskine@sthelensoregon.gov	Sam Erskine	
80.	sortiz@sthelensoregon.gov	Sam Ortiz	
81.	scanner@sthelensoregon.gov		
82.	sharrington@sthelensoregon.gov	Scott Harrington	
83.	swilliams@sthelensoregon.gov	Scott Williams	
84.	sduggan@sthelensoregon.gov	Shanna Duggan	
85.	sdarroux@sthelensoregon.gov	Sharon Darroux	
86.	singram@sthelensoregon.gov	Sheri Ingram	
87.	SHPLmakerspace@sthelensoregon.gov	SHPL Makerspace	
88.	shpl@sthelensoregon.gov	St Helens Public Library	
89.	sbishop@sthelensoregon.gov	Suzanne Bishop	
90.	tjohnson@sthelensoregon.gov	Tari Johnson	
91.	admin@sthelensoregon.onmicrosoft.com	Initial Tenancy Admin	
92.	tmassey@sthelensoregon.gov	Terry Massey	
93.	tillias@sthelensoregon.gov	Tim Illias	
94.	tshelby@sthelensoregon.gov	Tory Shelby	
95.	thills@sthelensoregon.gov	Tyler Hills	
96.	utilitybilling@sthelensoregon.gov		

Appendix F – Additions & Removals

Use this rate table for equipment and users associated with the Police:

Network Addition/Removal:	Monthly Rate Per Unit:
Workstations	\$46.00
Servers	\$101.00
Firewalls	\$26.00
Layer 2 & 3 Switches	\$25.00
Wireless Controllers	\$25.00
Routers	\$25.00
Email Accounts	\$8.00
Domains	\$131.00

Note: This reflects the differences in security solutions applied to law enforcement to comply with Criminal Justice Information Systems (CJIS) requirements.

Use this rate table for equipment and users ***NOT*** associated with the Police:

Network Addition/Removal:	Monthly Rate Per Unit:
Workstations	\$61.00
Servers	\$116.00
Firewalls	\$41.00
Layer 2 & 3 Switches	\$25.00
Wireless Controllers	\$25.00
Routers	\$25.00
Email Accounts	\$8.00
Domains	\$131.00

CONFIDENTIAL ACH CLIENT AUTHORIZATION PRE-AUTHORIZED PAYMENT AGREEMENT

Check one of the following <input type="checkbox"/> Start <input type="checkbox"/> Stop <input type="checkbox"/> Change		Effective Date: _____ Future Date ____/____/____	
Name (Last, First, Middle Initial) and/or Company Name		Social Security Number or Federal ID	
Depository Name (Bank, Savings Institution, Credit Union etc)			
Transit Routing Number (Must Be 9 Numbers)		Account Number	
Type of Account <input type="checkbox"/> Checking <input type="checkbox"/> Savings			
I authorize More Power Technology Group to initiate debit entries to my (our) bank account indicated above and the depository institution listed above. I further authorize More Power Technology Group to initiate any correcting (credit) entry. I understand that the authorization may be rejected or discontinued by More Power Technology Group at any time. If any of the above information changes, I will promptly complete a new authorization agreement. This authority is to remain in full force and effect until More Power Technology Group has received written notification from me (us) of its termination in such time and in such a manner as to afford More Power Technology Group a reasonable opportunity to act on it.			
Date (Mo/Day/Yr)	Signature		Daytime Phone Number
Address: Street	City	State	Zip

If you select to have your payment to debit the following:

Checking Account: Tape voided or cancelled check to the bottom of this form.

Savings Account: Contact your financial institution to obtain transit routing number.

Please attached a voided check or photocopy of a check for checking account

**PLEASE DO NOT ATTACH
A DEPOSIT SLIP**

PO Box 1355
Rainier, OR 97048

Return this form to:
More Power Technology Group

*John Smith
Mary Jones
1000 Prairieview Lane
Anyplace, CA 54321*

VOID

PAY TO THE ORDER OF _____ \$ _____ DOLLARS

1234
15-000000000

Routing Number
Account Number
Do not include the check number.

1.250250025 1. 202020046 1234

