

### About

The Columbia County *Business Community Connection*Project combines a proven model, direct interviews, data analysis, and collaboration to create an informed, shared vision for future economic development in the county.

### Goals

- Support, retain, & grow local businesses
- Strengthen partnerships & collaboration within the ecosystem
- Establish & implement a shared countywide strategic plan (and repeat the process every 3-5 years!)



### 25+ Partners / 55+ Volunteers

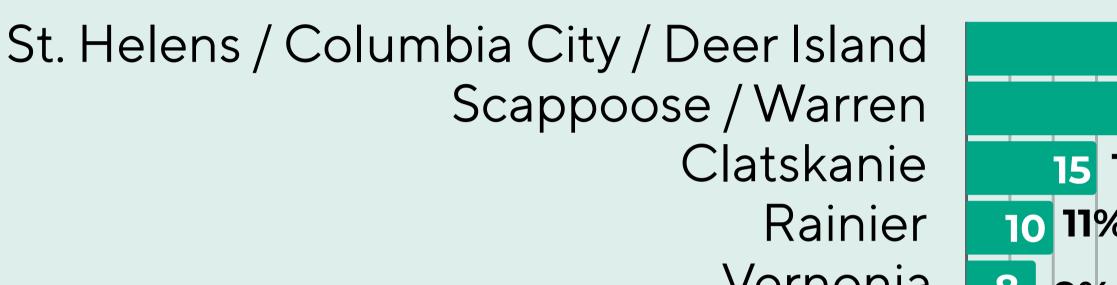
- Business Oregon
- City of Clatskanie
- City of Columbia City
- City of Rainier
- City of Scappoose
- City of St. Helens
- City of Vernonia
- Clatskanie Chamber of Commerce
- Clatskanie Farmer Collective
- Clatskanie PUD
- Colpac EDD
- Columbia County Board of Commissioners
- Columbia Health Services
- Columbia River PUD

- I Communicate You
- InRoads Credit Union
- NW Workforce Investment Board
- OnPoint Credit Union
- PCC OMIC Training Center
- PGE
- Port of Columbia County
- Rainier Chamber of Commerce
- South Columbia County Chamber of Commerce
- St. Helens Main Street Alliance
- US Bank
- United Way Columbia County
- Vernonia Voice
- Wauna Credit Union

### Participation

### Business Locations

S.Q2

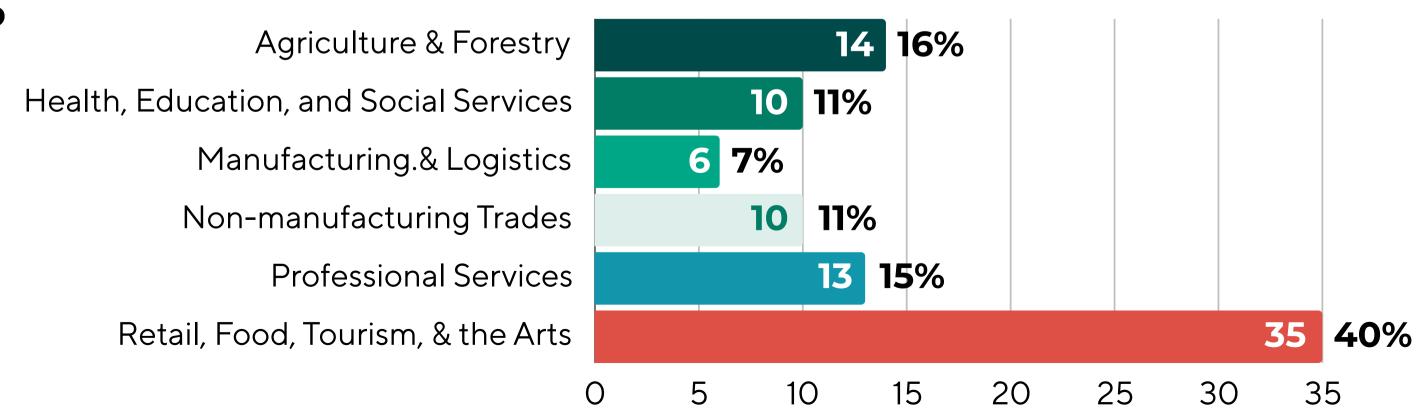


**35%** 

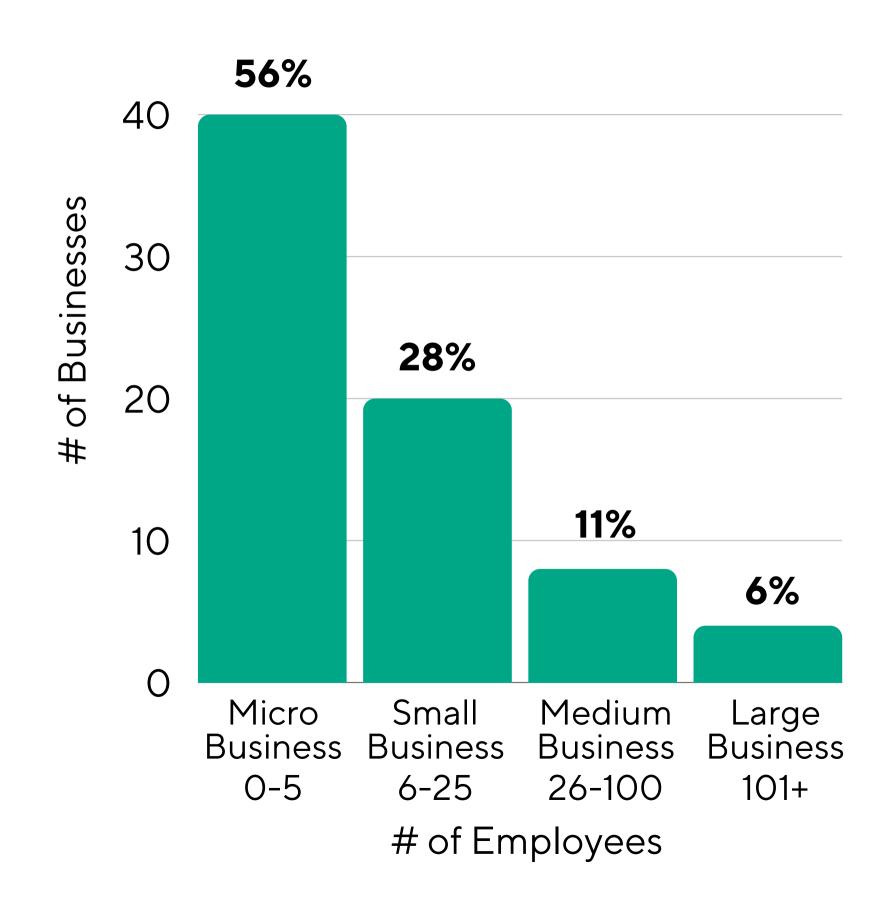


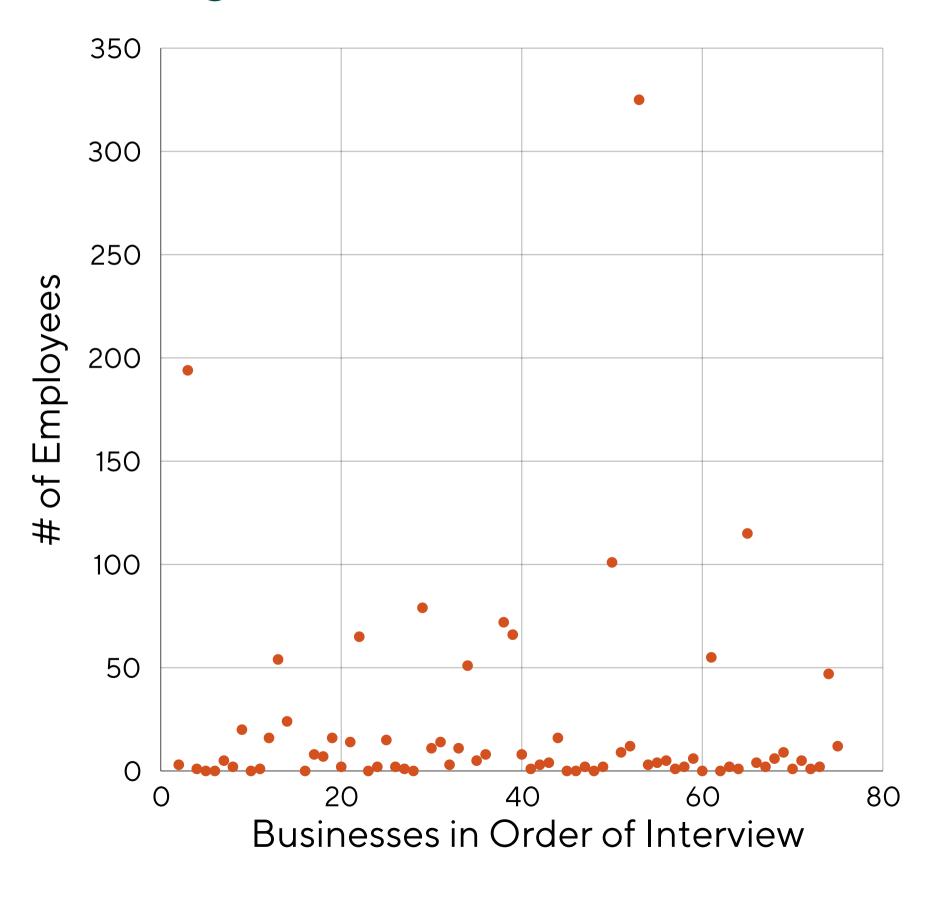
### Industries

I.Q8 N = 88



### Number of Employees Per Business Surveyed

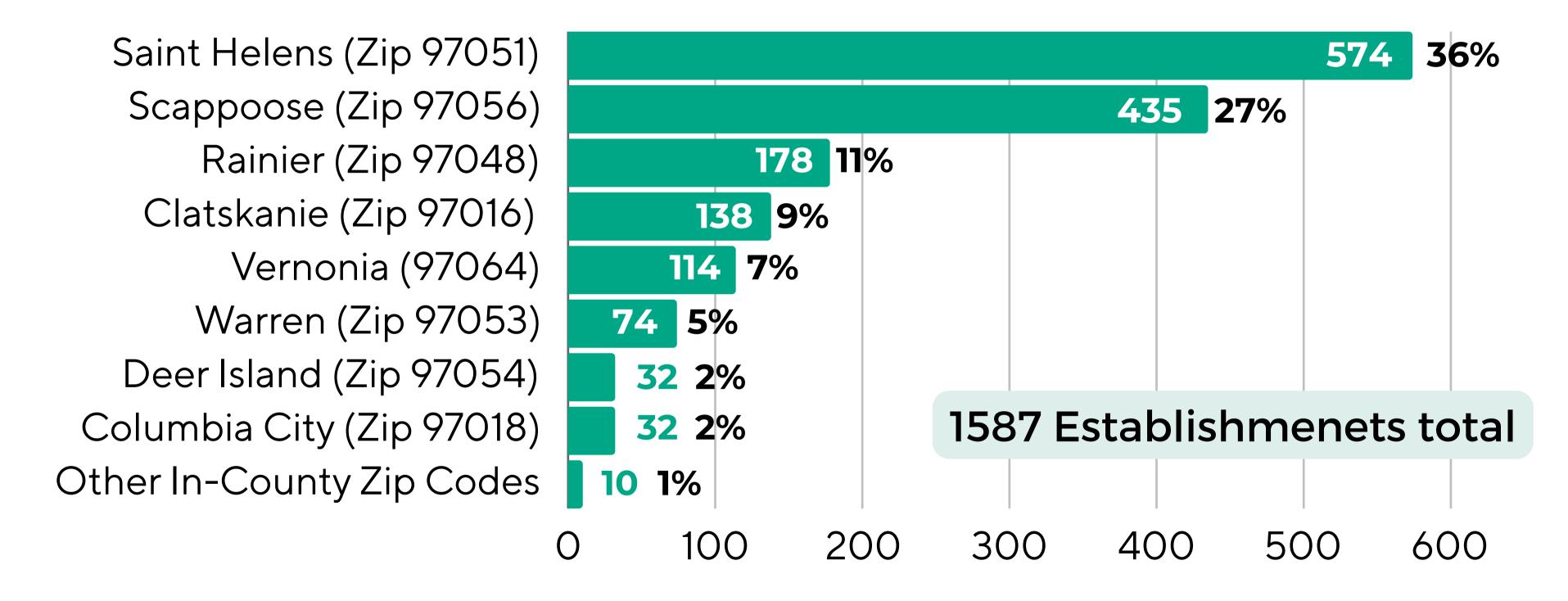




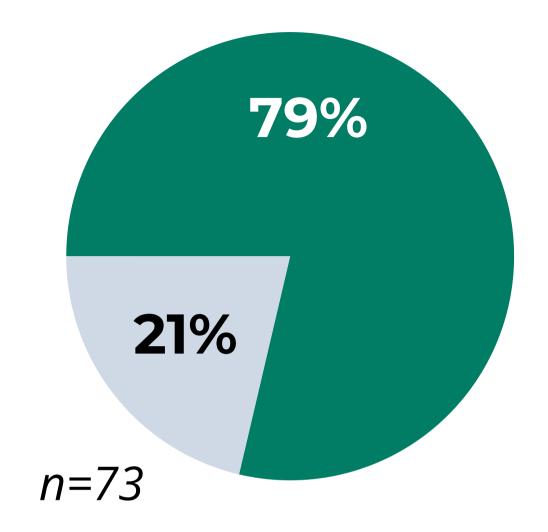


### **Business Establishment Counts by Zip Code**

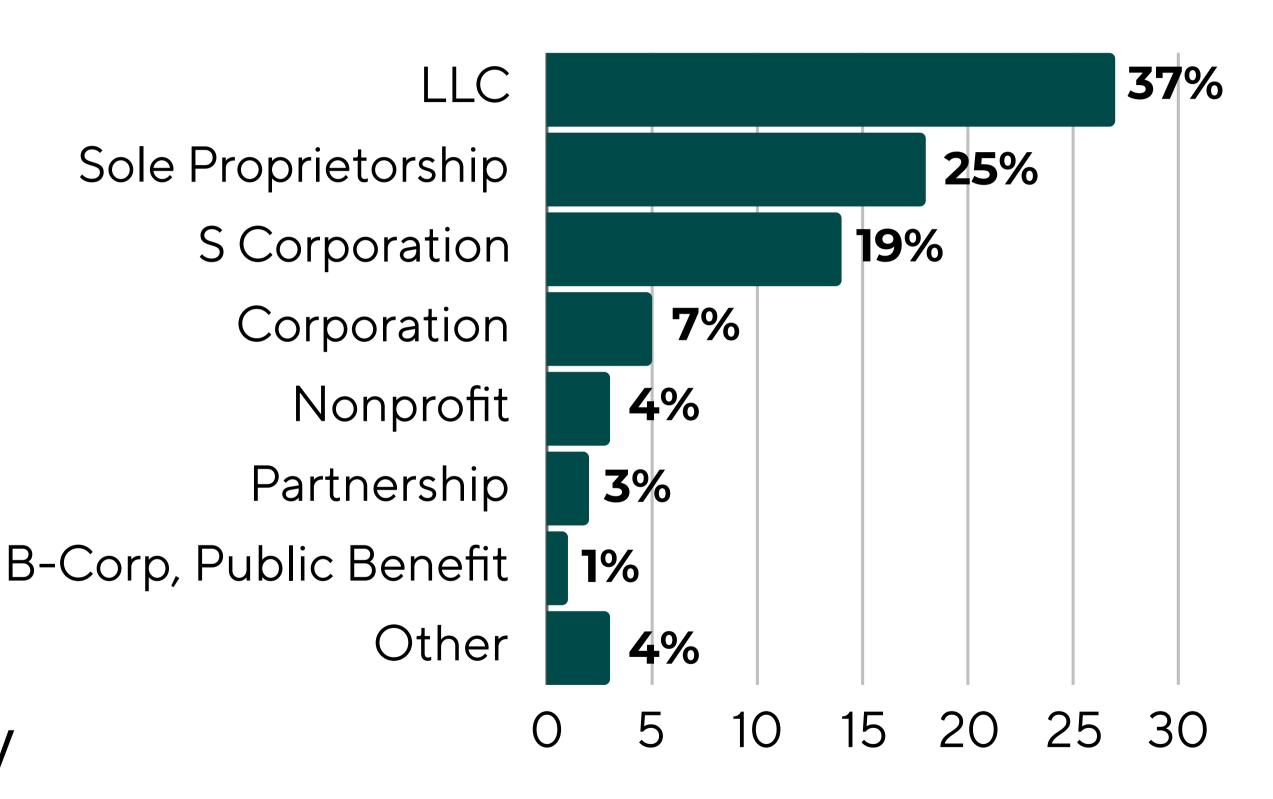
Your Economy 2024 data as of 9/9/24







79% of Businesses
started in Columbia County

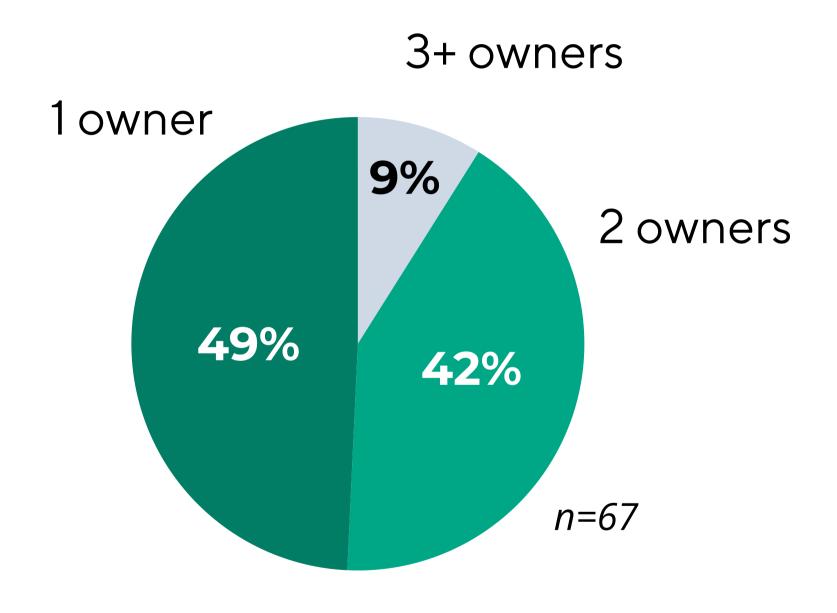


n = 73

### Ownership

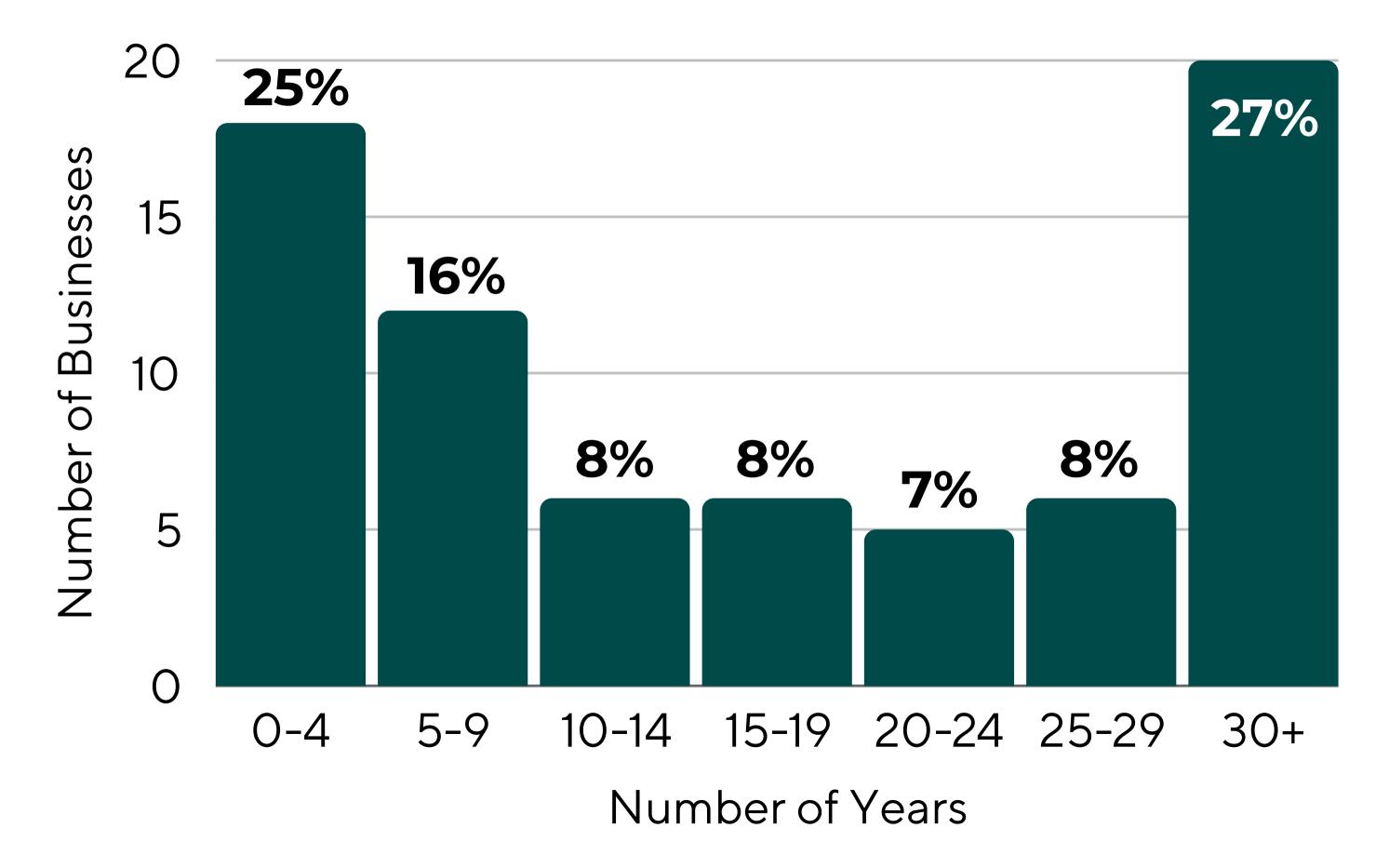


Average years managing = 13 years



Average age of business

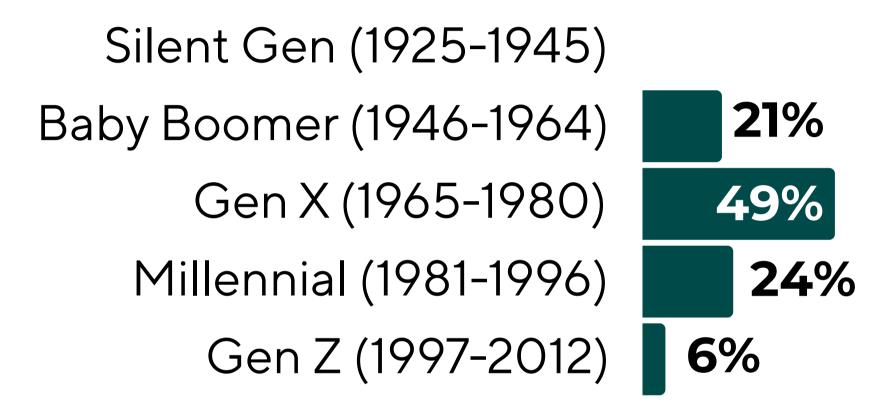
**= 25 years** 



# Demographics of business owners / Managers

### 58% Women 39% Men 4% Other

### Average Age= 48 yrs



Owners/Managers that identify as

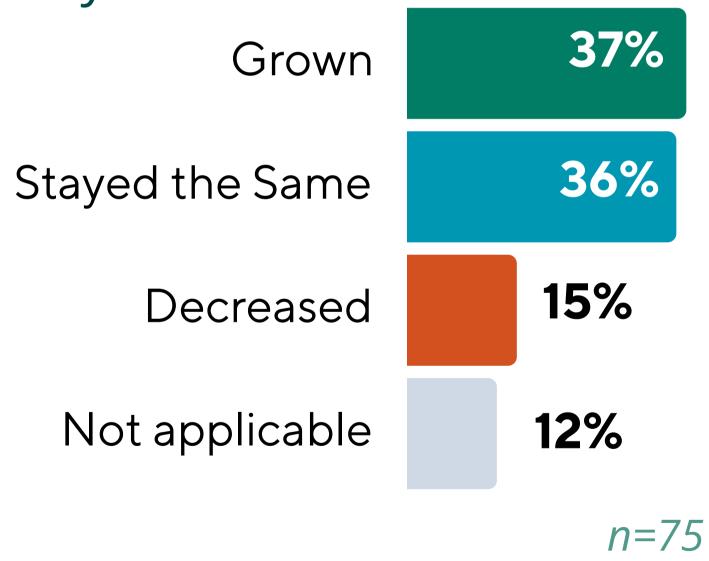
Minority 6%

Veteran 3%

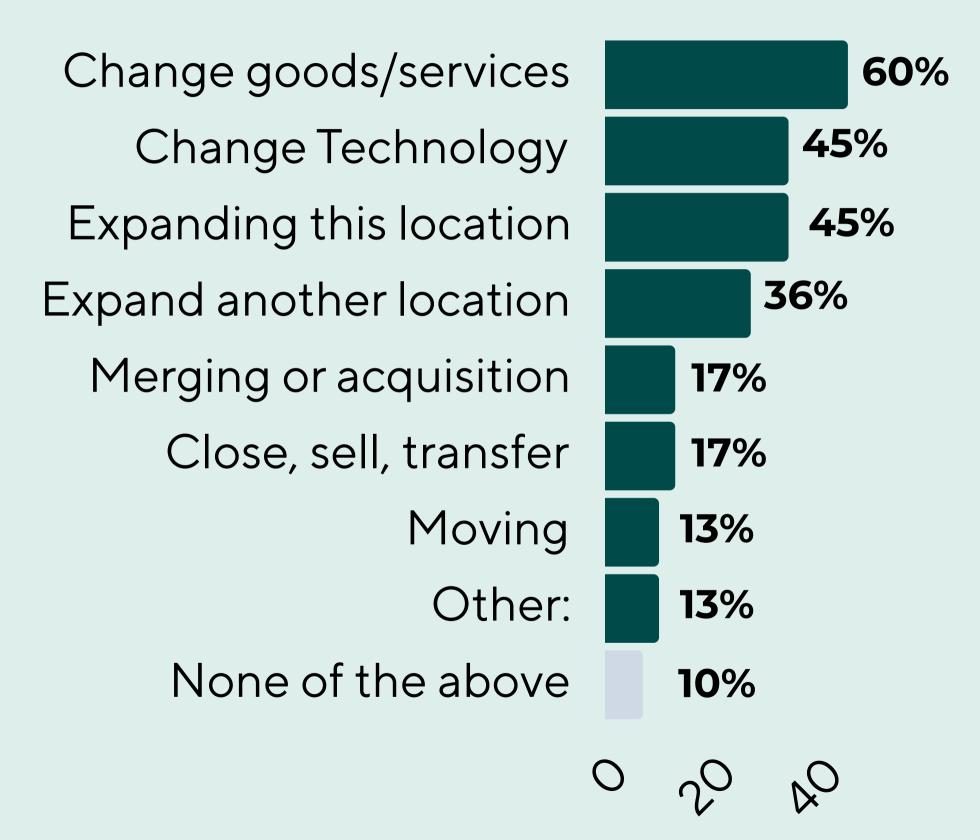
LBGTQIA+ 3%

### **Business Activity**

Employment in the Last 3 yrs has...



### **Anticipated Changes**



### St. Helens

# 22 interviews, 85% of those interviewed are businesses 1-25 employees in size

### Average Business Age

n = 73

**County Average:** 

**25 yrs** 

n=22
St. Helens
Average:
36 yrs

### Years Managing Business

n = 73

**County Average:** 

**13** yrs

*n=22* 

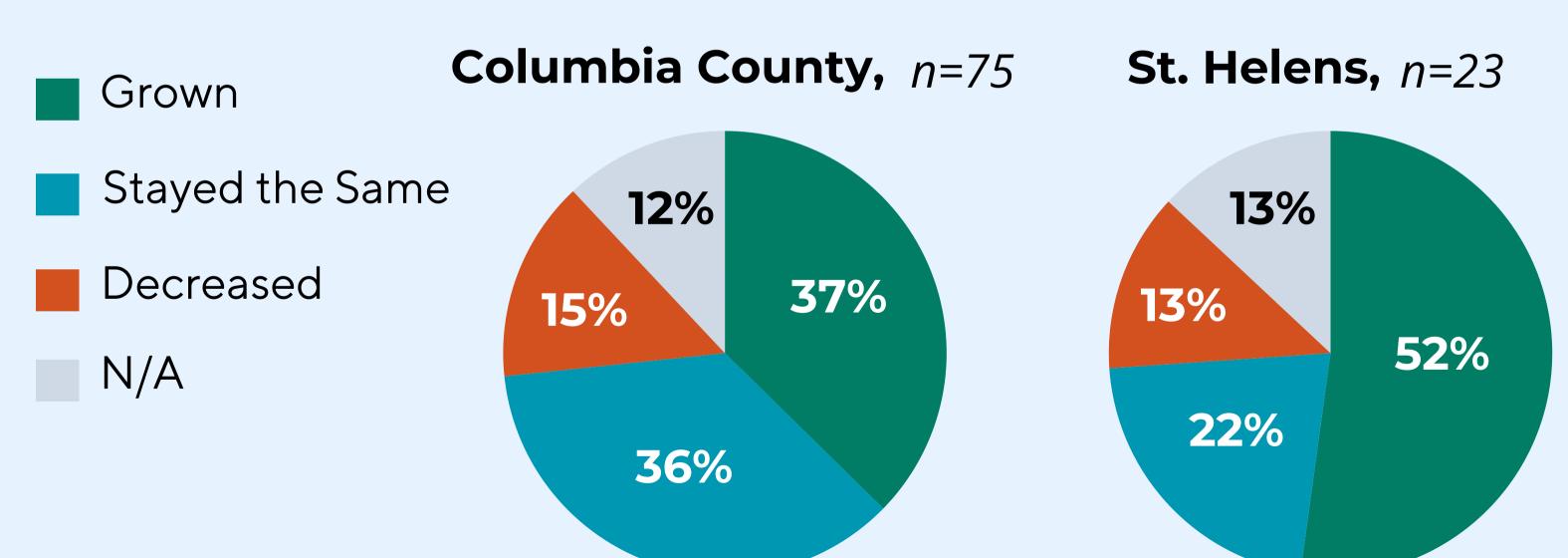
St. Helens Average:

**16** yrs

### St. Helens

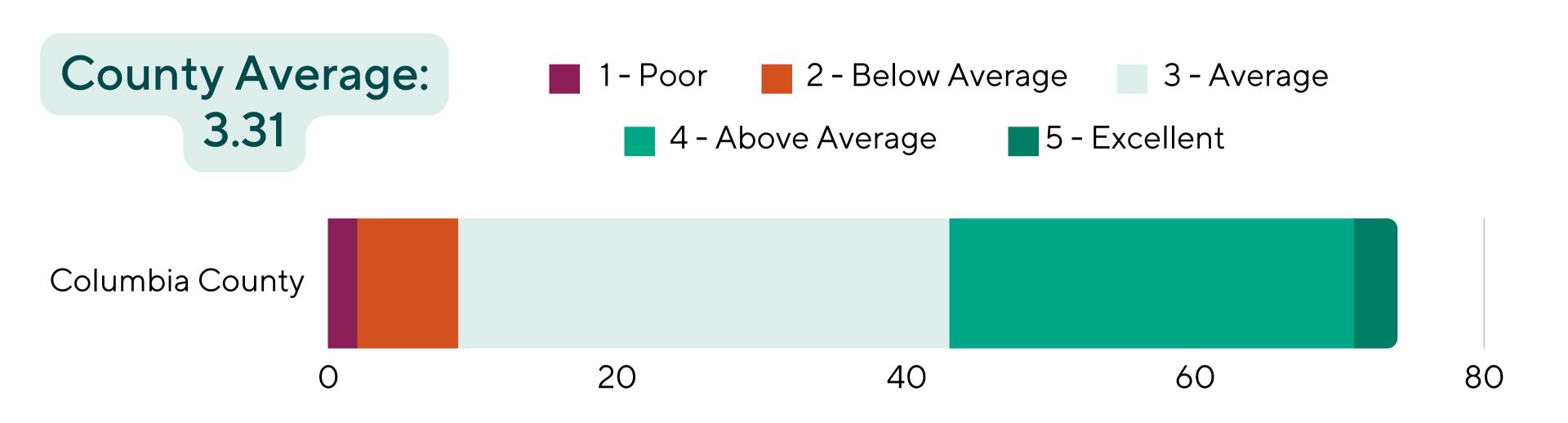
### Employee Base Change in the Last 3 Years

I.Q18. In the last 3 years, has your average employee base grown, decreased, or stayed the same?



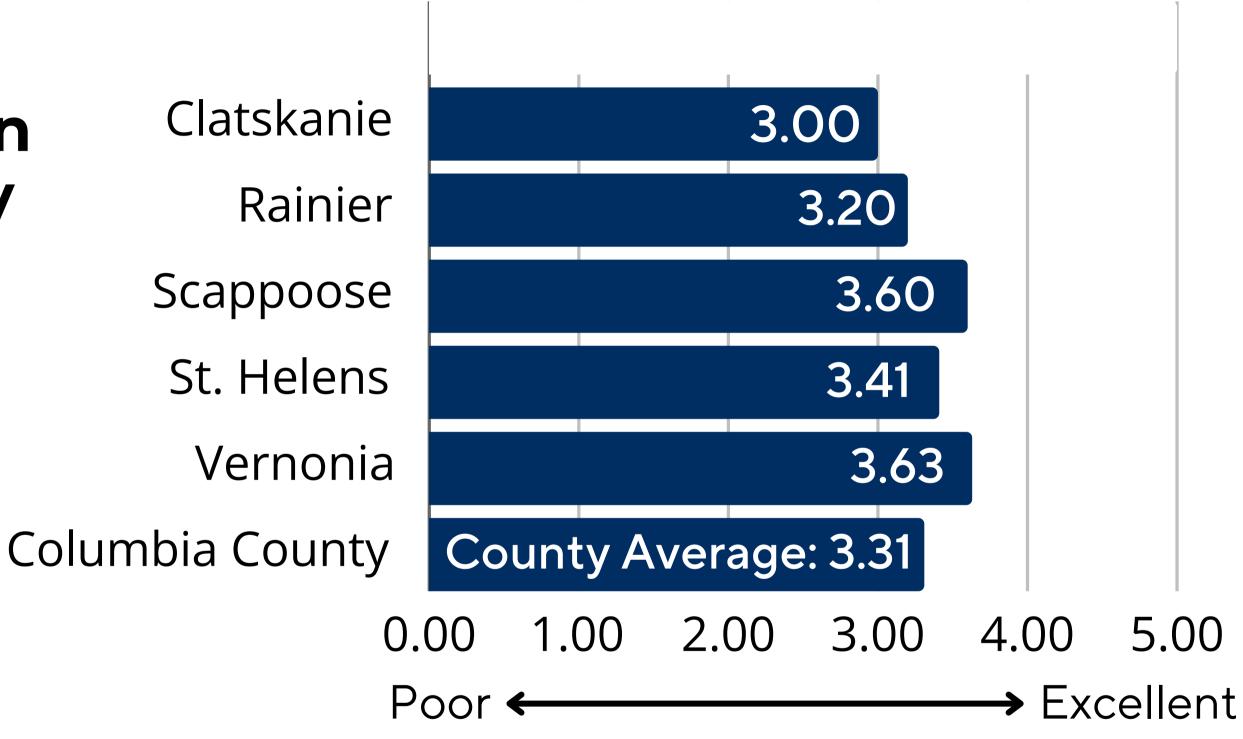


# I.Q24. What is your overall opinion of Columbia County as a place to do business?



### Opinions on Doing Business in Columbia County Cities - Average Rankings

I.Q23-24. What is your overall opinion of [Q23. chosen city; Q24. Columbia County] as a place to do business?:



### **Best Things about Business in Columbia County**

n = 75

S.Q26. In your opinion, what are the best things about doing business in Columbia County?

### Community support Friendly relationships

Small-town feel

Proximity to home

Community loyalty Growth opportunities Supportive business environment

Proximity to cities Local economic benefits

agricultural land recreational access

### Business Challenges in Columbia County

S.Q27. In your opinion, what are the most challenging things about doing business in Columbia County?

n = 75

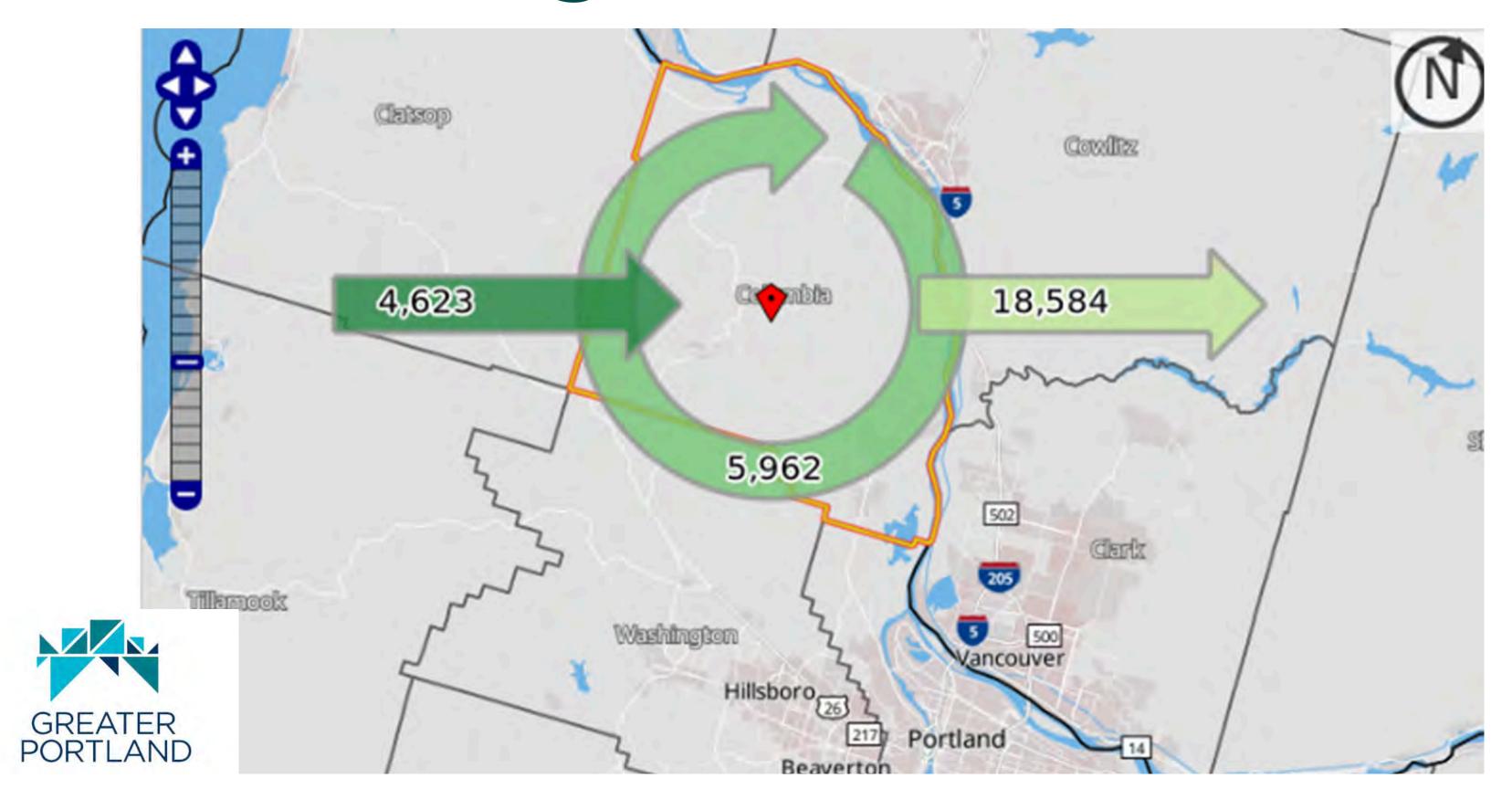
# Customer base Skilled labor Business costs

Government coordination

Marketing visibility
Regulations
Competition

Infrastructure Affordable resources
business support and collaborations
economic constraints local adaptations

### Commuting in Columbia County



# **Greatest Business Challenges - Open**

I.Q6. What is the greatest challenge your business is facing right now?

n = 75

# Labor challenges Financial constraints Construction and parking

Regulations and bureaucracy Marketing awareness

Local economic conditions

Infrastructure

Growth challenges

Community support

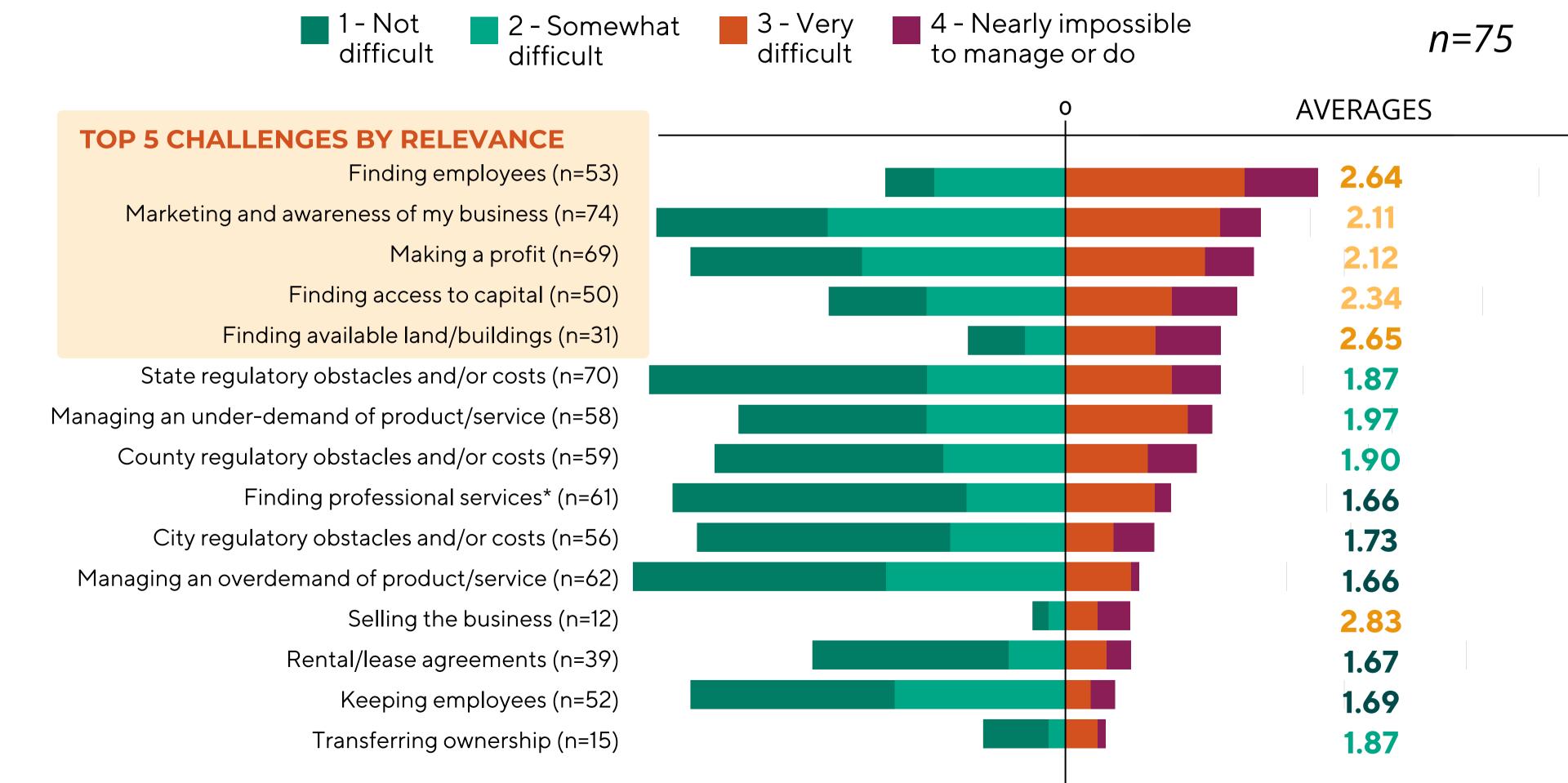
Supply chain and resources

Health and personal

Insurance

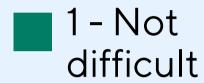
Online market competition

#### Ranked Challenges for Businesses in Columbia County by Relevance



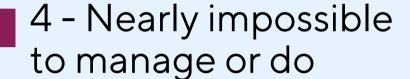
### St. Helens

## TOP 5 CHALLENGES BY RELEVANCE









**AVERAGES** 

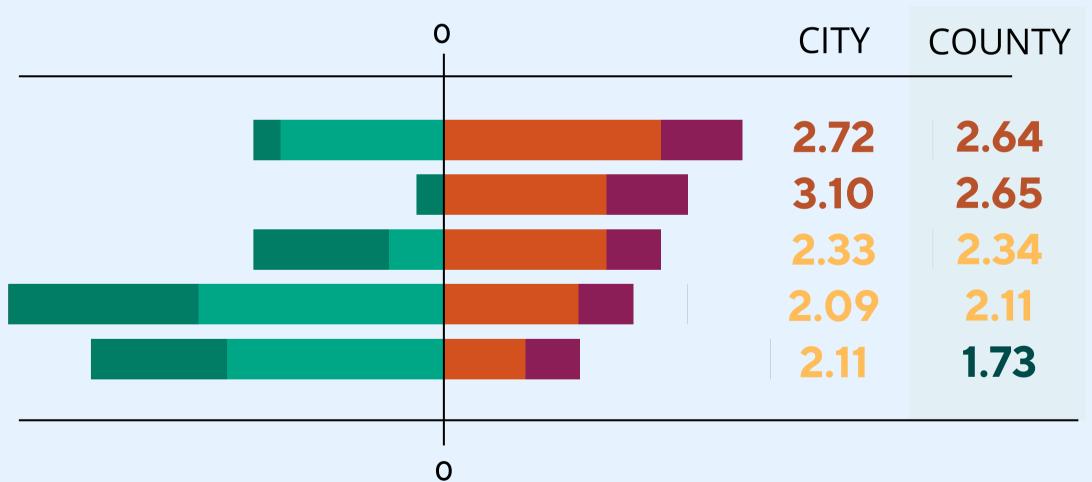
Finding employees (n=18)

Finding available land/buildings (n=10)

Finding access to capital (n=15)

Marketing and awareness of my business (n=23)

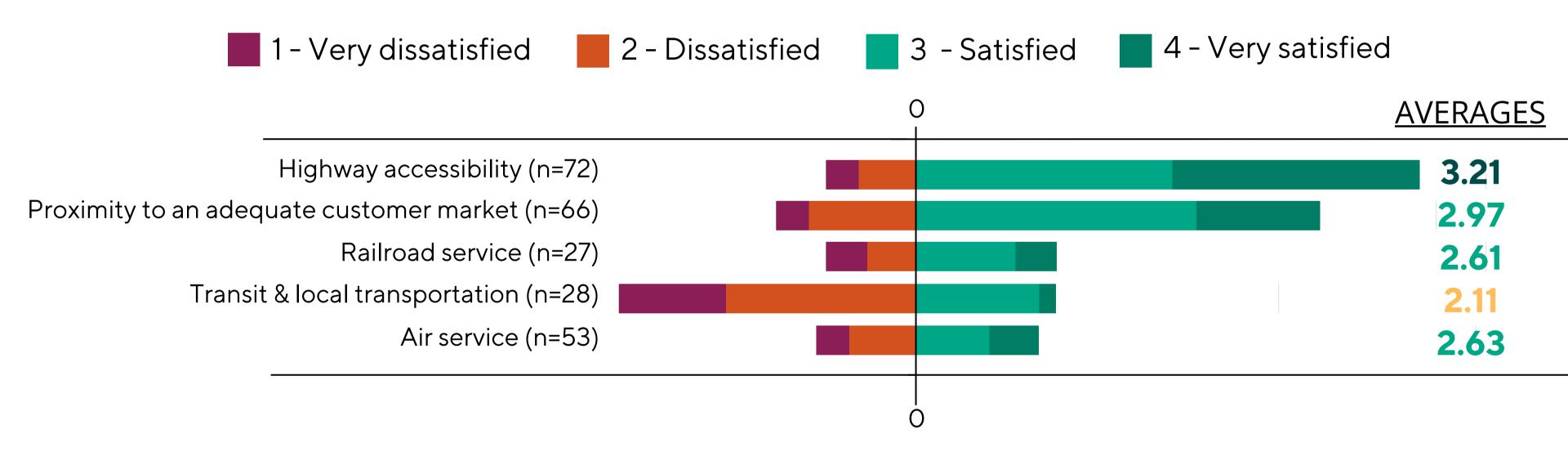
City regulatory obstacles and/or costs (n=18)



### **Quality of Transportation Accessibility**

n = 75

I.Q22C. How satisfied are you with the transportation accessibility in your chosen city?



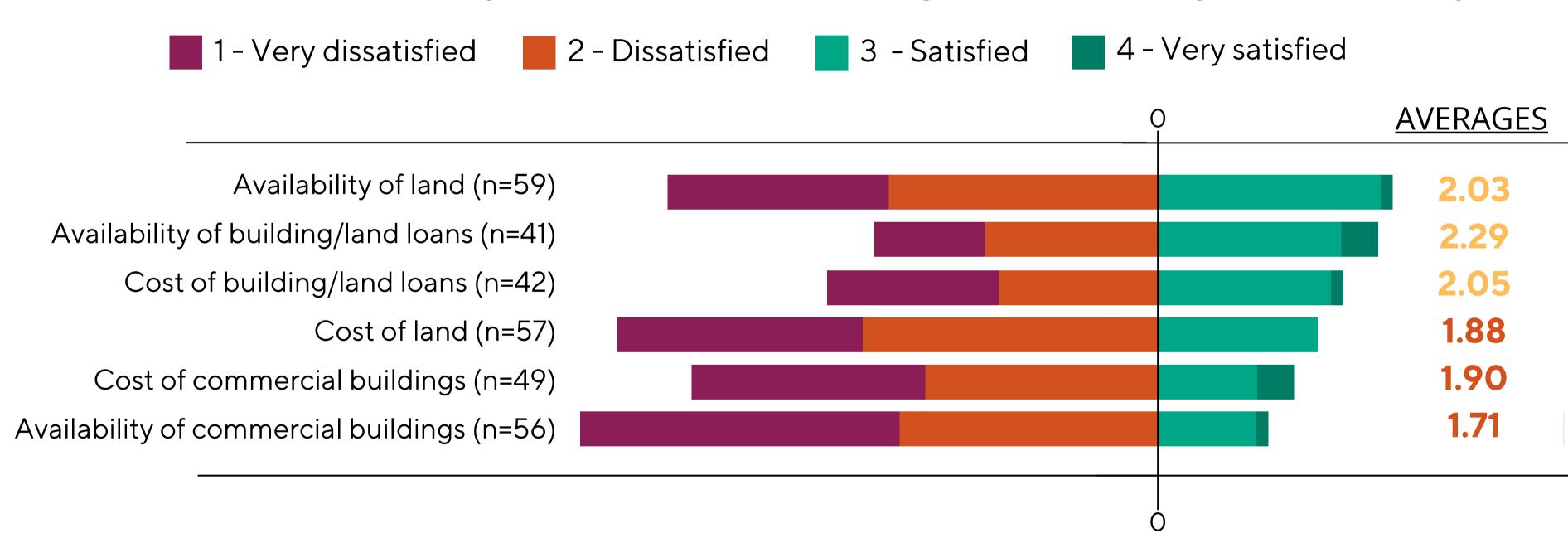
### **Section Quotes**

- 66 Highway signage is desperately needed
- People are not getting the service they need. People are not using CC Rider. It's in part because of the availability of the number of routes. And our population is also unfamiliar with how to use it.

### Quality of Land, Buildings, and Credit

n = 75

I.Q22D. How satisfied are you with the land, buildings, and credit in your chosen city?



### **Section Quotes**

- They're here but not available. There are commercial buildings they're just not utilized for commercial use.
- We had to to go WAY outside of the county to get a loan for the purchase of the current building and land. We got an SBA 504 loan out of the region.
- 66 It's just hard to find any information on commercial buildings.

### **Quality of Capital Access**

*n*=75

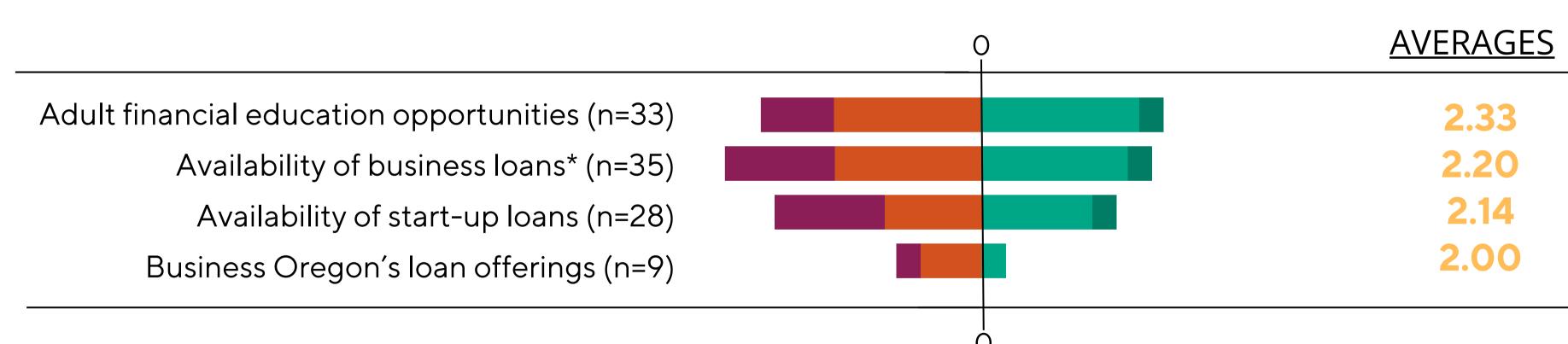
I.Q22E. How satisfied are you with the capital access in your chosen city?









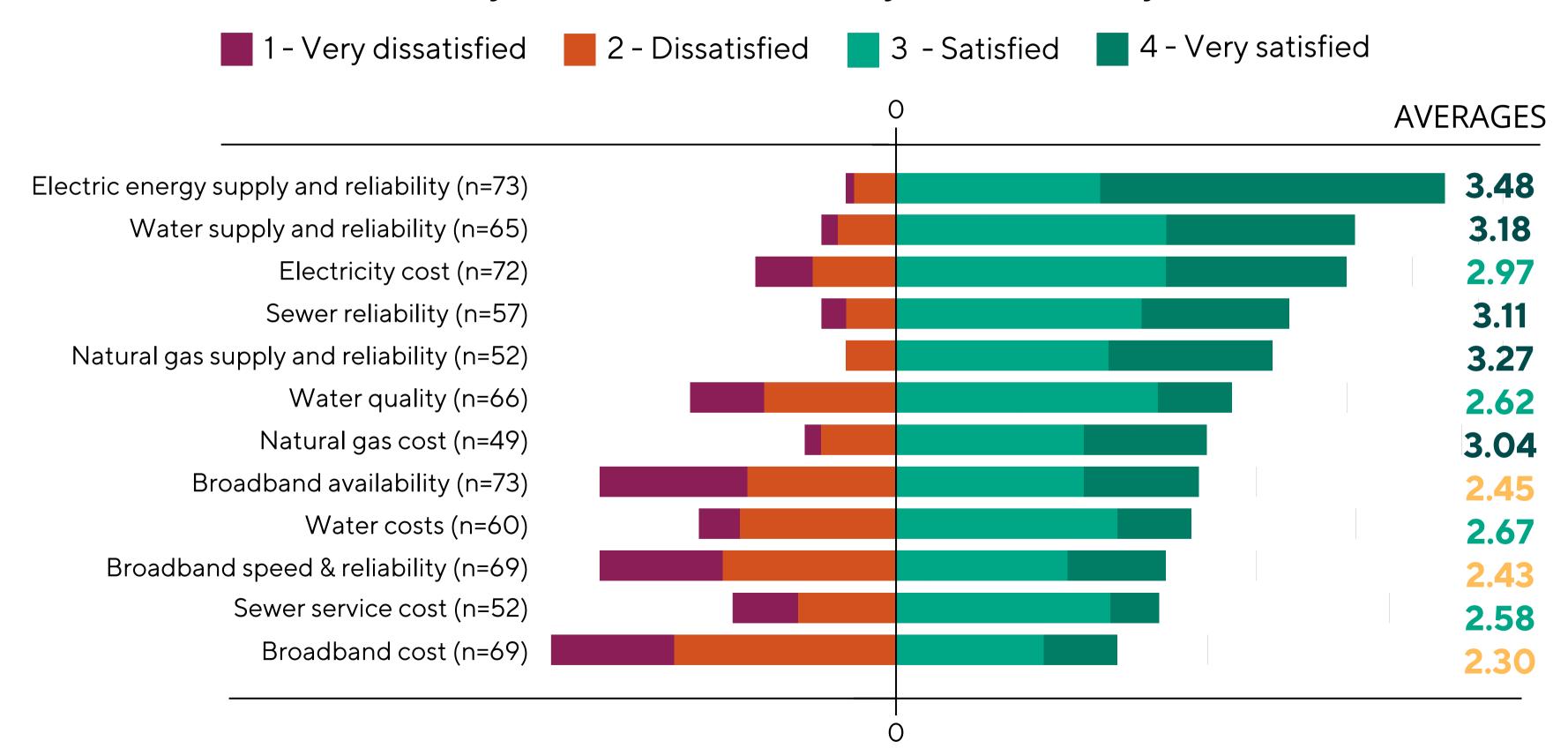


<sup>\*(</sup>for businesses 2yrs+)

### **Quality of Utilities**

n=75

I.Q22F. How satisfied are you with the utilities in your chosen city?



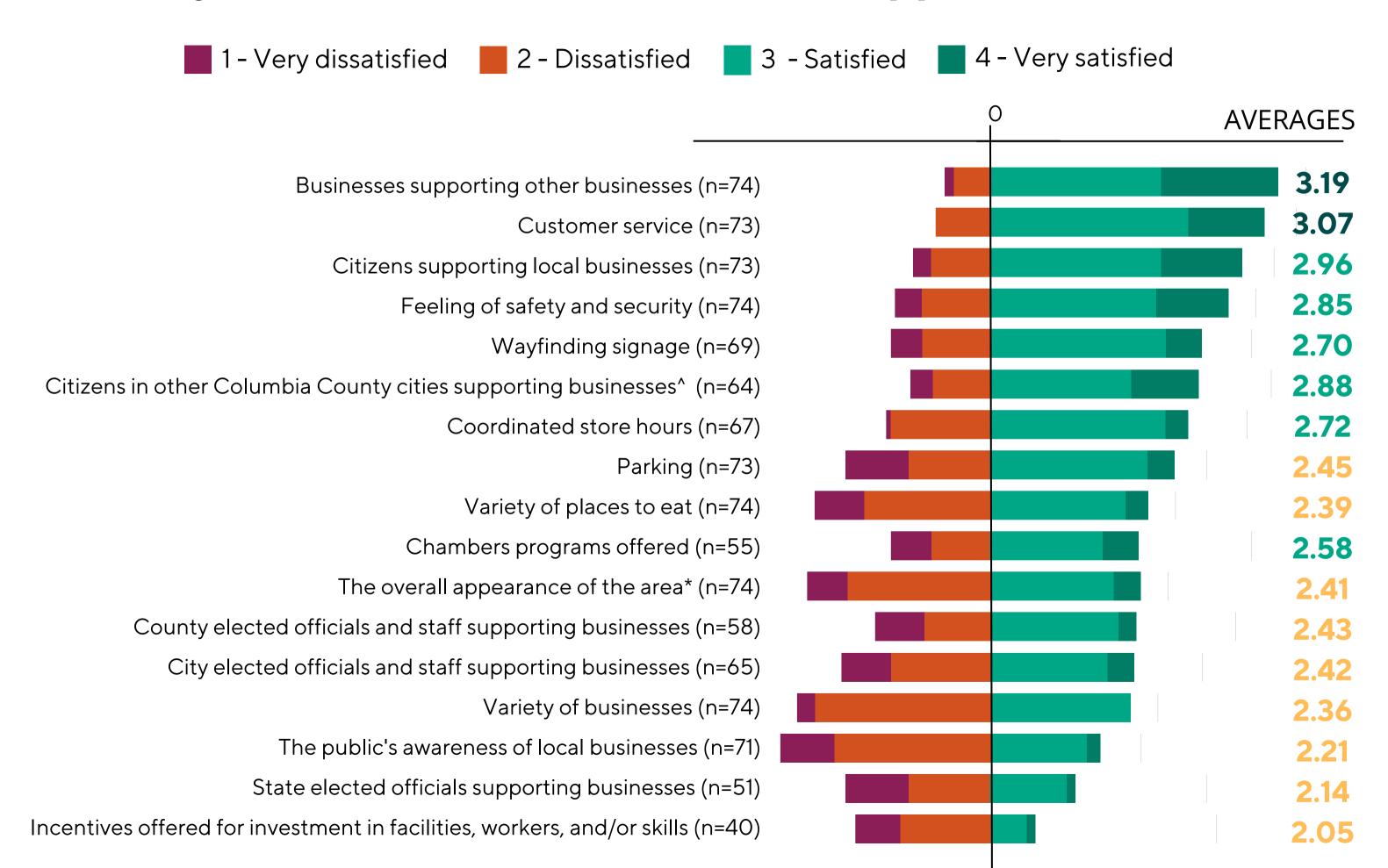


### **Section Quotes**

- St. Helens & Scappoose water costs are high. St. Helens was worse. Price of run off/disposal was really expensive, based on square footage.
- Runoff costs have gone up considerably, and are causing big impacts financially. Would like better explanations for why costs are so high.
- City of St. Helens was very helpful with the sewer disaster we had a bit ago

#### **Quality of Retail and Local Business Support**

n=75

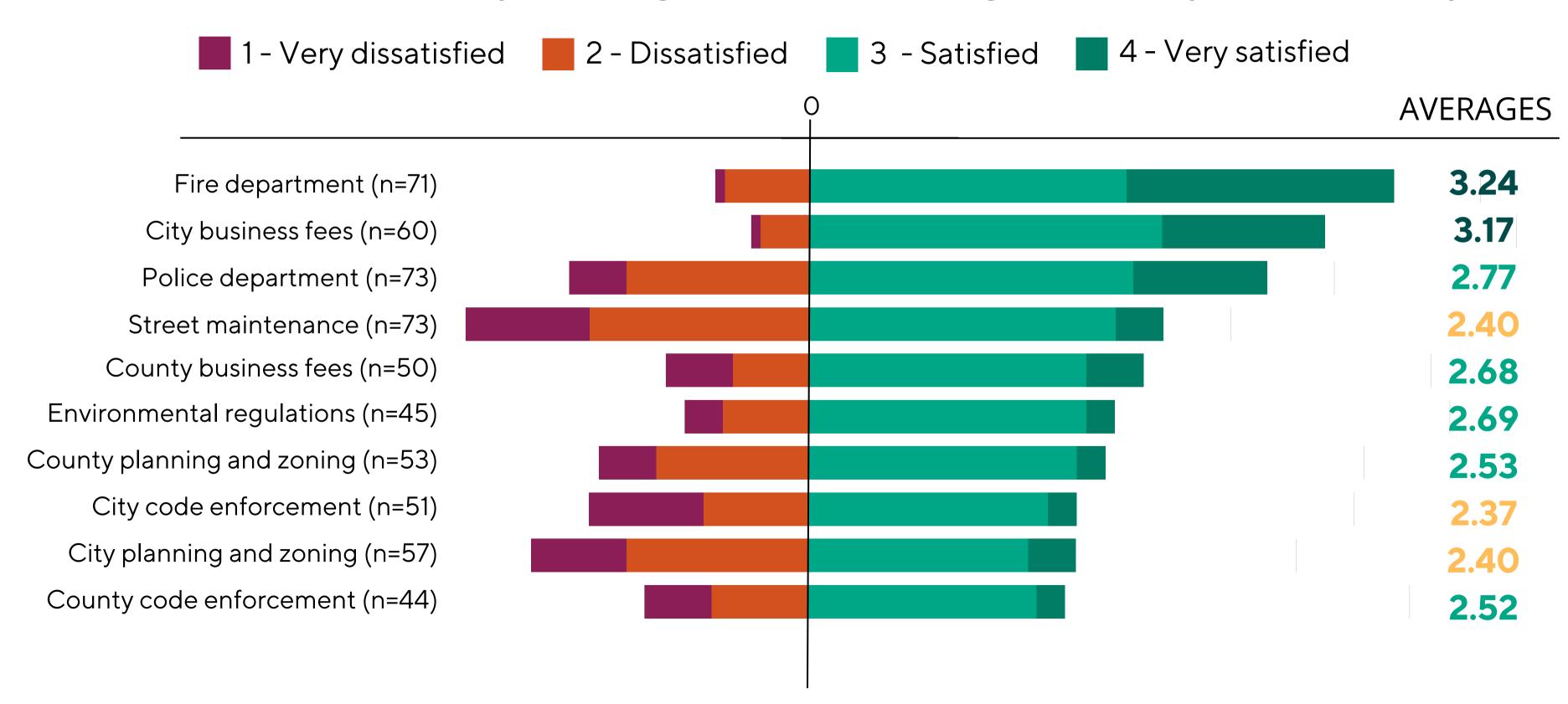


- I would love downtown St. Helens to be more vibrant.
- 66 I just don't feel like it's super easy to do business with the city.
- I don't feel like we are informed on anything at all. We have to read it through the newspaper. I don't know what they do. It would be nice to get a "Hey."
- 66 It's a welcoming business community with attitudes improving
- Everyone's got everyone's back. We just want stuff to work. We are all trying to just make it. All in the same boat.

### **Quality of Government and Regulations**

n = 75

I.Q22H. How satisfied are you with government and regulations in your chosen city?



### **Section Quotes**

66 I think the city business fee is fair

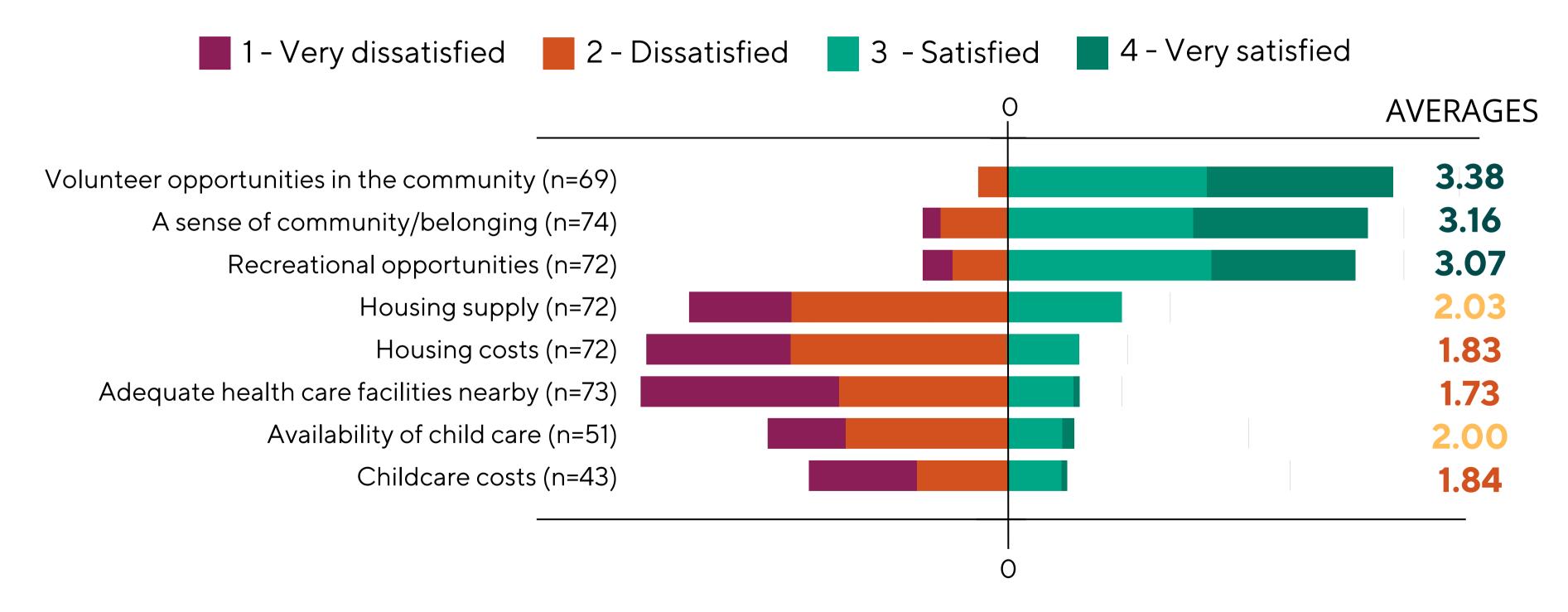
Need to maintain the city garbage cans better. It's great to have them but they are overflowing constantly and are becoming a hindrance.

Obviously the city needs to charge fees but feels like there should be ways to incentivize development.

### **Quality of Life**

n = 75

I.Q22I. How satisfied are you with the quality of life in your chosen city?



### **Section Quotes**

Opening up the mill for people to walk on is great. Has enriched a lot of people's lives, getting access to the riverfront.

The Port is doing great stuff (referencing tourism assets)

We don't have enough living wage jobs and I think that impacts quality of life.



### Top Economic Solution Ideas in Columbia County

I.Q27. There are many ways to support and grow Columbia County's local economy. In your opinion, please rank how important each of these solutions could be for Columbia County's business community.

n=75



### St. Helens

# TOP 5 REQUESTED ECONOMIC SOLUTIONS

