

LEAK ADJUSTMENT REQUEST - Residential

Prepared By: Jamie Edwards
 Customer Name: Ccpod LLC
 Account #: 24-06190-005

Date Filled Out: 06/24/22
 Date of Bill: 08/15/20

Enter Billing Specifics: RESIDENTIAL	<u>System Name</u>	<u>Detail</u>	<u>Amount</u>	<u>Volume</u>	<u>Rate</u> (Rates as of 12/1/15)
	Water	Consumption	3,146.24	70,610	4.4558 Residential
	Water	Fixed	11.04		
	Water	Utility Assist	-		No
	Sewer	Winter Avg	3,912.85	70,610	5.5415 Winter Avg
	Sewer	Fixed	16.08		Standard Fixed
	Rec	Fixed	2.00		
	Storm	Fixed	42.16	-	
Original Bill Amount =			7,130.37		

<u>Previous Years Average</u>		<u>LEAK ADJUSTMENT (50% Leak Amount)</u>				
<u>Month / Year</u>	<u>Consumption</u>	<u>System Name</u>	<u>Detail</u>	<u>Amount</u>	<u>Volume</u>	<u>Rate</u>
8/15/2019	1,250	Water	Consumption	1,544.01	34,652	4.4558
9/24/2020	1,360					
8/15/21	1,310	Sewer	Winter Avg	3,840.44	69,303	5.5415
Average =	1,307	<u>5,384.45</u>				

Adjustment Dollars: 5,384.45 Adj Water Volume 34,652 Adj Sewer Volume	Notes: Comcast busted the water line in 2020, it was fixed right away but a leak adjustment was not requested as the owner was trying to have comcast pay for the overage and repair but it has not been paid by them.
Finance Director Authorization & Date Above	
Entered By & Date Above	

CITY OF ST. HELENS UTILITIES



265 Strand Street
St. Helens, OR 97051
Phone: 503-397-6272

Email: jamiee@ci.st-helens.or.us or dawnr@ci.st-helens.or.us

REQUEST FOR BILLING LEAK ADJUSTMENT FORM

The City of St. Helens Utilities has a policy of issuing partial adjustments for water leaks that are repaired by customers in a timely manner. Adjustments issued are based on your average usage for the same period in previous years. This average is deducted from the total consumption used during the time of the leak and an adjustment will be credited to your account.

DESCRIBE THE REPAIRS OR SPECIFIC CIRCUMSTANCE OF YOUR REQUEST

We have tried unsuccessfully to recover the overages occurred in fall of 2020 when the comcast boring contractor damaged the water line on the 175 Bowling Alley property.

We would still like to request an overage adjustment for that bill as it was a significant amount of money to our business.

We are attaching the proof of repair by our plumber overseeing the contractor repairing the line.

ACCOUNT # 24-06190-005

ACCOUNT NAME: CCPOD LLC

PHONE NUMBER 503-987-1587

SERVICE ADDRESS: 175 Bowling Alley Ln. St. Helens OR 97051

MAILING ADDRESS: 52613 NE 2nd St, Scappoose, OR 97056

X 
WATER CLERK _____

Leak Adjustment Guidelines

A leak adjustment may be granted when ALL of the following conditions are present:

- > Customer notifies the City of St. Helens Utility Billing Department of an excessive utility bill that may be related to a leak.
- > Water consumption exceeds the customer's average monthly usage or twice the average monthly usage over the previous 12-month period
- > Leak occurred on the customer's side of the meter
- > Plumber's receipt or other proof confirms the leak was repaired
- > A Leak Adjustment Form must be completed by the customer and turned in with required documentation noted above.

However, no adjustments will be granted where any of the following situations exist:

- > Usage above the customer's average monthly consumption is due to seasonal usage such as watering of sod, gardening, filling swimming pools, or whirlpools, washing vehicles, etc.
- > Leak was caused by a third party from whom the customer is able to recover their costs. Examples include, but are not limited to, theft, vandalism, negligence, and construction damage, unoccupied or vacant properties.
- > When leak continues for two (2) or more months, there will be no adjustment for the third or subsequent months.
- > The meter at said property has been accessed, tampered with, or turned on/off by anyone other than a City of St. Helens employee and that action results in a loss of water.
- > A leak adjustment was issued within the past two (2) years for the same premise.

Calculating Leak Adjustments?

- > Utility Billing staff will use your previous 3 year's usage during the time period to estimate an "average" which will be used to justify any possible leak adjustment.
- > The minimum leak adjustment is \$25.00
- > The maximum leak adjustment is \$1,000 unless there are extenuating circumstances. An adjustment request for over \$1,000 is required to receive approval from the City Council according to Administrative Rules

6/22/22, 4:52 PM

Hurliman CPA Mail - Invoice 1051 from Redside Plumbing LLC



HURLIMANCPA

Nicholas Hurliman <nick@hurlimancpa.com>

Invoice 1051 from Redside Plumbing LLC

Redside Plumbing LLC CCB#229408 <quickbooks@notification.intuit.com>
Reply-To: matt@redsideplumbing.com
To: Nick@hurlimancpa.com

Tue, Aug 4, 2020 at 10:25 AM

INVOICE 1051 DETAILS

Redside Plumbing LLC CCB#229408

Dear Big Food Cart and Brew,

Here's your invoice! We appreciate your prompt payment.

Thanks for your business!

Redside Plumbing LLC

DUE 09/03/2020

\$1,612.50

Print or save

Powered by QuickBooks

[Quoted text hidden]

[Quoted text hidden]

07/28/2020

Service

\$150.00

went to food cart pod when i was told comcast construction team was on site repairing leak. linescapes was on site when i got there with a vac trailer repairing the 1" water line and storm line that were broken in the area of the garbage corral. they mentioned that there was no locate on the storm line, water line, or gas line in the area of the break. it was said that gas line was missed by less than a foot. after waterline was repaired and backfilled i checked plumbing and meter to confirm leak had been fixed.

1 X \$150.00

Balance due \$1,612.50

detailed, day by day, hours spent at food cart resolving water main leak and maintaining operational status for tenants of cart pod

Print or save

Redside Plumbing LLC CCB#229408

97056

+1 503-329-6364 matt@redsideplumbing.com

If you receive an email that seems fraudulent, please check with the business owner before paying.



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Invoice_1051_from_Redside_Plumbing_LLC_CCB229408.pdf
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