

Lisa Scholl

From: Dawn Richardson
Sent: Monday, August 5, 2024 9:39 AM
To: Jamie Ford; Kathy Payne; Lisa Scholl; John Walsh
Subject: Leak Adjustment Request
Attachments: doc09200220240805092800.pdf

Good morning,
Westside Laundry had a running toilet. We called to advise them of increased usage and they were able to get a plumber out for the repairs.

Their total adjustment for both months comes out to \$1577.06 (\$1123.70 for May and \$453.36 for June). Please see attached.

The customers bills typically run between \$1200-\$1500 and the bills we are offering an adjustment on were \$3012.05 and \$1671.38.

Please submit this request to City Council for approval in the next meeting and let me know if you need any more information.

Thank you!

Dawn Richardson

Administrative Billing Specialist

City of St. Helens

Ph: 503-397-6272

www.sthelensoregon.gov



LEAK ADJUSTMENT REQUEST - Residential

Prepared By: Dawn
 Customer Name: Westside Laundry LLC
 Account #: 2005649001

Date Filled Out: 08/05/24
 Date of Bill: 05/23/24

Enter Billing Specifics:		<u>System Name</u>	<u>Detail</u>	<u>Amount</u>	<u>Volume</u>	<u>Rate</u>
RESIDENTIAL	}	Water	Consumption	1,073.07	22,700	4.7272 Residential
		Water	Fixed	11.71		
		Water	Utility Assist			No
		Sewer	Winter Avg	1,853.21	22,700	8.1639 Winter Avg
		Sewer	Fixed	18.73		Standard Fixed
		Public Safety	Fixed	10.00		
		Storm	Fixed	45.33		
Original Bill Amount =				3,012.05		

<u>Previous Years Average</u>		<u>LEAK ADJUSTMENT (50% Leak Amount)</u>				
<u>Month / Year</u>	<u>Consumption</u>	<u>System Name</u>	<u>Detail</u>	<u>Amount</u>	<u>Volume</u>	<u>Rate</u>
5/15/23	4,960	Water	Consumption	412.05	8,717	4.7272
6/15/23	5,530					
7/15/23	5,310					
Average =	5,267	Sewer	Winter Avg	711.65	8,717	8.1639
				1,123.70		

Adjustment Dollars: 1,123.70 Adj Water Volume 8,717 Adj Sewer Volume 1,305	Notes: Customer was notified of high usage by the water department and found a running toilet. Leak was fixed by plumber Thomas Schmitt and receipts have been provided. Customer does not have 3 years history so I am using 3 months around this time last year.
Finance Director Authorization & Date Above	
Entered By & Date Above	

LEAK ADJUSTMENT REQUEST - Residential

Prepared By: Dawn

Date Filled Out: 08/05/24

Customer Name: Westside Laundry LLC

Account #: 2005649001

Date of Bill: 06/26/24

Enter Billing Specifics:		<u>System Name</u>	<u>Detail</u>	<u>Amount</u>	<u>Volume</u>	<u>Rate</u>
RESIDENTIAL		Water	Consumption	581.44	12,300	4.7272 Residential
		Water	Fixed	11.71		
		Water	Utility Assist			No
		Sewer	Winter Avg	1,004.16	12,300	8.1639 Winter Avg
		Sewer	Fixed	18.73		Standard Fixed
		Public Safety	Fixed	10.00		
		Storm	Fixed	45.33	-	
Original Bill Amount =				1,671.38		
<u>Previous Years Average</u>		<u>LEAK ADJUSTMENT (50% Leak Amount)</u>				
<u>Month / Year</u>	<u>Consumption</u>	<u>System Name</u>	<u>Detail</u>	<u>Amount</u>	<u>Volume</u>	<u>Rate</u>
5/15/23	4,960	Water	Consumption	166.24	3,517	4.7272
6/15/23	5,530					
7/15/23	5,310	Sewer	Winter Avg	287.12	3,517	8.1639
Average =	5,267			453.36		
Adjustment Dollars:	453.36	Notes:				
Adj Water Volume	3,517	Customer was notified of high usage by the water department and found a running toilet. Leak was fixed by plumber Thomas Schmitt and receipts have been provided.				
Adj Sewer Volume	1,305	Customer does not have 3 years history so I am using 3 months around this time last year.				
Finance Director Authorization & Date Above						
Entered By & Date Above						

CITY OF ST. HELENS UTILITIES



265 Strand Street

St. Helens, OR 97051

Phone: 503-397-6272

Email: jamiee@ci.st-helens.or.us or dawnr@ci.st-helens.or.us

REQUEST FOR BILLING LEAK ADJUSTMENT FORM

The City of St. Helens Utilities has a policy of issuing partial adjustments for water leaks that are repaired by customers in a timely manner. Adjustments issued are based on your average usage for the same period in previous years. This average is deducted from the total consumption used during the time of the leak and an adjustment will be credited to your account.

DESCRIBE THE REPAIRS OR SPECIFIC CIRCUMSTANCE OF YOUR REQUEST

The toilet in our laundromat was constantly running. The city alerted us and we fixed it immediately. Our water bill was \$3,012.50 paid on June 6th and it is normally less than \$1,500 per month. The toilet was wasting approximately one gallon of water per minute.

ACCOUNT # 2005649001
ACCOUNT NAME: Westside Laundry - St. Helens Laundromat LLC
PHONE NUMBER 503-781-6152
SERVICE ADDRESS: 1835 St. Helens St., St. Helens OR 97051
MAILING ADDRESS: 13598 SW Ashbury Lane, Tigard, OR 97223

x Cy Goodle
WATER CLERK _____

THOMAS SCHMITT const. 555 EDGEWATER RD. GLADSTONE OR. 97027
cell # 503-415-0409 Home 503-657-4431 ccb# 122881

Customer

Name Andy Goodale
Address 1835 St. Helens Street
City St. Helens State Or. ZIP 97051
Phone

Qty	Description
1	Rebuild toilet, Replace faulty flapper & Ballcock. Toilet constantly running, wasting approximately 1 gallon of water per minute.

Payment Select One...

Tax

Comments

Name

CC #

Expires

Thank You

Invoice No. 3031

INVOICE

Misc

Date 6/24/2024
Order No.
Rep
FOB

	Unit Price	TOTAL
	\$ 742.00	\$ 742.00
SubTotal	\$ 742.00	
Shipping		
ax Rate(s)		
TOTAL	\$ 742.00	

Office Use Only