

Kathy Payne

From: Dawn Richardson
Sent: Wednesday, May 17, 2023 2:20 PM
To: Kathy Payne
Subject: 6/7 Council
Attachments: 1-15 St Frederic Church Adjustment Form.xlsx; doc07329120230517141725.pdf

Hi Kathy,

St Frederic Catholic Church had a VERY large leak a couple months back and because their adjustment amount is over \$1000.00 it requires council approval. They typically use very little to no water at this property. After getting the meter reads back in January, we called them to inform them of the leak. They have provided everything necessary on my end (leak adjustment form, receipt for repair, etc).

Their total bill for one month was \$4795.89. The adjustment I'm requesting approval on would be a credit of \$3709.30 (which is half the water overage and all of the sewer overage) leaving them with a balance of \$1086.59.

Please let me know if you need anything else.

Thank you,

Dawn Richardson

Administrative Billing Specialist

City of St. Helens

Ph: 503-397-6272

www.sthelensoregon.gov



LEAK ADJUSTMENT REQUEST - Residential

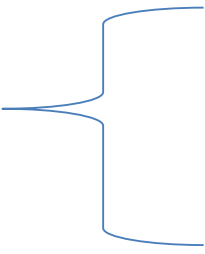
Prepared By: Dawn Richardson

Date Filled Out: 05/17/23

Customer Name: St Frederic Catholic Church

Account #: 22-00300-002

Date of Bill: 01/15/23

Enter Billing Specifics:		<u>System Name</u>	<u>Detail</u>	<u>Amount</u>	<u>Volume</u>	<u>Rate</u>	
RESIDENTIAL		Water	Consumption	2,059.17	44,867	4.5895	Residential
		Water	Fixed	13.20			
		Water	Utility Assist	-			No
		Sewer	Consumption	2,683.18	44,867	5.9803	Consumption
		Sewer	Fixed	20.15			Standard Fixed
		Public Safety	Fixed	3.48			
		Storm	Fixed	16.71	-		
Original Bill Amount =				4,795.89			
<u>Previous Years Average</u>		<u>LEAK ADJUSTMENT (50% Leak Amount)</u>					
<u>Month / Year</u>	<u>Consumption</u>	<u>System Name</u>	<u>Detail</u>	<u>Amount</u>	<u>Volume</u>	<u>Rate</u>	
1/15/22	-	Water	Consumption	1,028.63	22,413	4.5895	
1/15/21	1						
1/15/20	124						
Average =	42	Sewer	Consumption	2,680.67	44,825	5.9803	
				3,709.30			
Adjustment Dollars: 3,709.30 Adj Water Volume 22,413 Adj Sewer Volume 1,305		Notes: Very large leak. Customer went through insurance due to significant damage. Receipt from Reed plumbing provided showing pipe repair done near water heater. Sewer will be adjusted fully.					
Finance Director Authorization & Date Above							
Entered By & Date Above							

CITY OF ST. HELENS UTILITIES



265 Strand Street

St. Helens, OR 97051

Phone: 503-397-6272

Fax: 503-397-3490

Email: utilitybilling@sthelensoregon.gov

REQUEST FOR BILLING LEAK ADJUSTMENT FORM

The City of St. Helens Utilities has a policy of issuing partial adjustment for water leaks that are repaired by customers in a timely manner. Generally, we expect customers to repair leaks within 10 days of discovery or notification. Adjustments issued are based on your average usage for the same period in previous years. This average is deducted from the total consumption used during the time of the leak and an adjustment 50% of the water loss will be credited to your account.

DESCRIBE THE REPAIRS OR SPECIFIC CIRCUMSTANCE OF YOUR REQUEST

On January 20, 2023 the water department noticed that our water meter for the convent was running constantly. They came by to shut off the water at the street. When we entered the building we were amazed to find the extent of the damage to the building. Every room was affected.

We had a company come to remediate the damage areas. As you can see from the photos (attached) all of the walls, cabinets, and ceilings we removed due to the amount of damage from the water running for several weeks.

There was no one living in the home so we did not know that this was happening.

ACCOUNT # 23-02365-000

ACCOUNT NAME: St. Frederic Catholic Church

PHONE NUMBER 503-397-0148

SERVICE ADDRESS: 191 S. 13th Street St. Helens OR 97051

MAILING ADDRESS: 175 South Thirteenth Street, St. Helens, Oregon 97051

x Phyllis Dahlin
WATER CLERK _____



CITY OF ST. HELENS
 PO Box 35147 #2748
 SEATTLE, WA 98124-5147
 (503) 397-6272

Account Number	23-02365-000
AMOUNT DUE	Previous Balance Owed
\$4,795.89	\$0.00
Due Date	Previous Balance Due Date
2/10/2023	1/31/2023
Amount Enclosed	

1690
069737



St Frederic Catholic Church
 191 S 13th St
 Saint Helens, OR 97051

CITY OF ST. HELENS
 P.O. BOX 35147 #2748
 SEATTLE, WA 98124-5147

There will be a charge on all returned checks.
 Please return this portion with your payment.
 When paying in person, please bring both portions of this bill.

23023650000000004795890000004795898

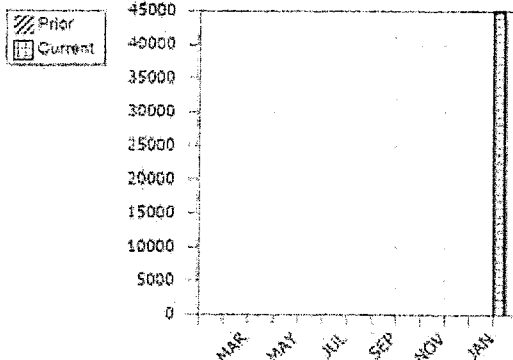
CUSTOMER ACCOUNT INFORMATION - RETAIN FOR YOUR RECORDS

Name		Service Address			Account Number	
St Frederic Catholic Church		135 S 13th St			23-02365-000	
Status	Service Dates			Bill Date	Due Date	Penalty Date
	From	To	# Days			
Disconnect	12/15/2022	1/20/2023	36	1/24/2023	2/10/2023	2/21/2023

**** FINAL BILL ****

PREVIOUS BALANCE	\$46.11
PAYMENTS	(\$46.11)
ADJUSTMENTS	\$0.00
PENALTIES	\$0.00
PAST DUE AMOUNT	\$0.00

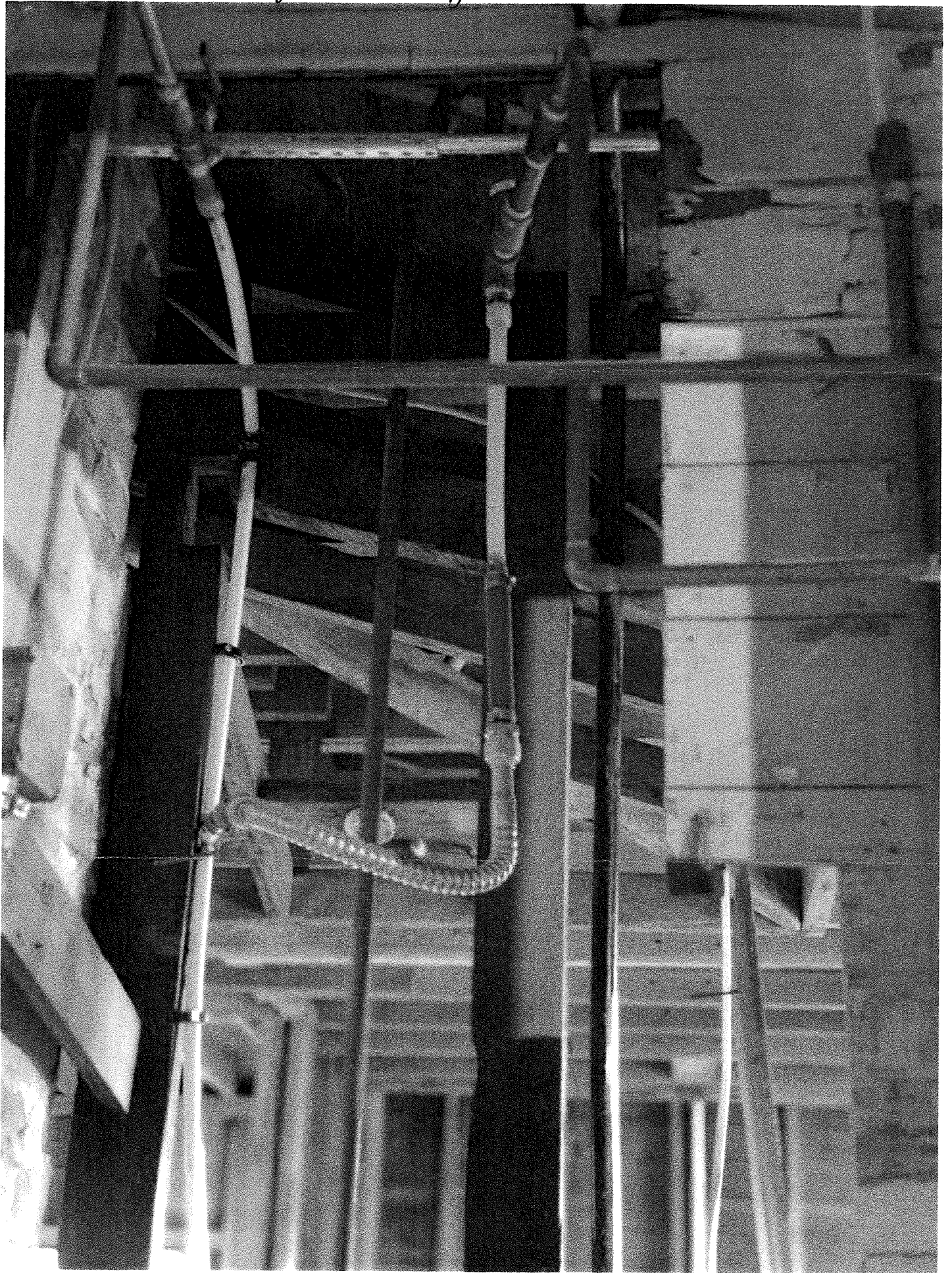
METER #	CURRENT READING	PREVIOUS READING	USAGE	
10717272	50,956	6,089	44,867	Water-Comm-Fixed 13.20
			44,867	Water-Com-Usage 2,059.17
				Sewer-Com-L-Fixed 20.15
				Sewer-Com-L-Usage 2,683.18
				Storm Fixed 16.71
				Public Safety 3.48
				CURRENT BILL \$4,795.89
				AMOUNT DUE \$4,795.89
				AMOUNT DUE AFTER 02/20/2023 \$4,795.89



ONLINE PAYMENTS MAY BE DONE AT: <https://www.sthelensoregon.gov/>. OR PLEASE CALL 1-833-259-4016 TO PAY BY PHONE

THIS IS YOUR FINAL BILL FOR SERVICE

Repaired Pipe





Present State of Content

Reed Plumbing and Mechanical
Group, LLC
PO Box 6583
Beaverton, OR 97007
(503) 336-0505
kelly@reedpmg.com



Invoice 4231

BILL TO

Paul Davis Restoration
11010 NE 37th Circle Suit 110
Vancouver, Washington 98682
United States

DATE
04/14/2023

PLEASE PAY
\$1,265.00

ACTIVITY	QTY	RATE	AMOUNT
14 Plumbing Plumbing Labor	1	1,265.00	1,265.00

PM: Dustin

WO: WO 0004

Job#: GVWA-23-1218-E

135 S 13th St St Helene OR 97051

Repaired leak in galvanized pipe near water heater. Removed a few branch pipes after opening up drywall. Replaced with new wirsbo Pex and connected too water heater. Turned on water heater. Found another leak in the kitchen behind cabinets. Returned when walls were opened by contractor. Repaired leaks in galvanized and copper connection. Replaced both hot and cold piping to the kitchen sink. Extended new hot and cold wirsbo piping to source in crawlspace. No leaks in service.

TOTAL DUE

\$1,265.00

THANK YOU.