1R ROCK SOLID

BRING COLLABORATIVE CITIZEN ENGAGEMENT TO YOUR GOVERNMENT

Local governments and their citizens should **work as one**. Rock Solid's OneView citizen engagement platform empowers local government leaders to transform their agency's interactions with constituents through an industry-leading mobile application platform and configurable CRM. With OneView, you'll engage citizens with an easy-to-use mobile app, see all resident service requests in one place, automate workflow management, and make data-driven decisions to build stronger communities.

TRANSFORM HOW YOU INTERACT WITH RESIDENTS

ONEVIEW

AN INFORMED VIEW FROM A PURPOSE-BUILT CRM

- Single source of truth across departments for all citizen interactions

- Microsoft Dynamics-based solution integrates with 50+ core government systems including Esri, Cityworks, Cartegraph, and Lucity

- Automate internal workflows and create unified dashboards to increase efficiency, reduce costs, and inform decisions

- Configure your CRM to meet your agency's unique needs while keeping costs low and scalability high

ONELINK

SEAMLESS OMNICHANNEL CITIZEN ENGAGEMENT

- One-stop-shop for citizens to engage with government including service requests, payments, self-service, trash reminders, and more

- Configure your user-friendly mobile app with city seals, colors, and knowledge base resources

- Advanced location capabilities like geofenced alerts and integrated GIS data

- Enable two-way citizen communication with messaging alerts, notifications, and request status updates through your mobile app

"The Honolulu software solution by Rock Solid has drastically reduced the cost of taking complaints from the public, from $6 per phone call to just over $0.60. That's a 10x ROI."

Gordon Bruce, City and County of Honolulu, HI

CITY OF HURST TEXAS

MOUNTAINS OF OPPORTUNITY
CRANBROOK

CITY OF EASTVALE

Gulfport
MISSISSIPPI

READY TO TRANSFORM YOUR CITIZEN ENGAGEMENT?

Contact us at **sales@rocksolid.com** or visit **www.rocksolid.com**