APR 0 2 2021

BY:

Michael Johnson 397 NW Vancouver Ave PO Box 544 Stevenson, WA 98648 (503) 334 - 9666

City of Stevenson – City Council 7121 E Loop Road PO Box 371 Stevenson, WA 98648

RE: Petition to forgive underpayment water/sewer bill

To whom it may concern:

My name is Michael Johnson, and I am writing in regard to my water/sewer account number:25030. It appears that there has been an error in regarding the status of a low-income senior rate on my account that has resulted in an \$822.83 underpayment since I transferred from my rental home (account number:22670) to the new home purchase in November 2019.

While I do appreciate the fact that mistakes can occur and the fact that I did consume the services mentioned; the length of time the error went unnoticed, and the sum of money required to bring the billing current, is significant.

I would like to formally request/petition city council to have the debt forgiven. There are three factors that I would like the council to consider in this request:

- 1) Since June 2020, my salary has been reduced by 50%, as a result of lost revenue due to Covid-19, and will continue to be reduced in the foreseeable future.
- 2) My home has been in forbearance for 11 months as I have been having difficulty budgeting for the full monthly mortgage of my home
- 3) My wife, who has also suffered a reduction in pay, has had to make a career change due to the current costs of daycare being more than half of her current salary

I hope that we can come to an agreeable solution to this matter.

Thank you for all of your considerations and I look forward to your response.

Sincerely,

Michael Johnson



## CITY OF STEVENSON

7121 E Loop Road, PO Box 371, Stevenson, WA 98648

March 22, 2021

Michael Johnson PO Box 544 Stevenson, WA 98648-0544

Dear Mr. Johnson,

I have attached a copy of a letter sent to you on February 19, 2021. I have not had a response from you as of today. I have added the charges to your account that you had inadvertently not received on your bills since the purchase of your home.

You are still eligible to petition the council as stated in the previous letter.

Sincerely,

Mary Corey

Deputy Clerk/Treasurer I

Mary E. Corry

(509) 427-5970



February 19, 2021

Michael Johnson PO Box 544 Stevenson, WA 98648-0544

Dear Mr. Johnson,

In a recent review of our accounts, we discovered that when you purchased your home in November of 2019, the water and sewer charges were inadvertently left in the low income senior rate of the previous owner. Consequently, you have not been paying the correct billing rate each month.

In looking at what you have been billed for the last 15 months in comparison to what should have been billed, there will be a balance owing of \$822.83 (2 months at \$44.45, 12 months at \$56.01 and one month at \$61.81). Our current monthly base billing rate is \$123.62. We do realize this was an error on our part, not yours and can set up a payment plan if that would be your preference.

If this is an undue hardship due to COVID-19 employment issues, you can petition the city council to see if this balance could be forgiven. If that is the case, please send a letter to the city requesting the debt be forgiven.

We are truly sorry this happened and have taken steps to insure this does not happen in the future.

Sincerely,

Mary E. Cory Mary Corey

Deputy Clerk/Treasurer I

(509) 427-5970

## **CITY OF STEVENSON**

7121 E. Loop Rd.
PO BOX 371
Stevenson, WA 98648-0371

BILLING	G PERIOD
DUE DATE	ACCOUNT NUMBER
04/02/2021	25030
BILL DATE	AMOUNT DUE:
03/22/2021	953.07
ACCOUN	T HOLDER
Michael	Johnson
SERVICE	LOCATION
1064 0 - 397 NW VA	NCOLIVER AVENUE

						1 100 1.0	) - 32/11 VV VZ1110		TIVELVEE
	SERVICE	READING DATE	METER RI PREVIOUS	EADINGS PRESENT	FACTOR	USAGE	CH	HARGES	
Water		03/22/2021	6057	6057	1.0000		Previous Balance:		194.16
		, ,			•		Adjustments:		0.00
							Payments:		63.92
							Balance Forward	d:	130.24
							Water		239.28
							Sewer		583.55
	WATER C	CONSUMPTION HIS	STORY						
				<del></del>					
0			4						
							Current Charges	s:	822.83
0	Mar Anr May I	un Jul Aug Sep Oct N	ov Dec Jan Fe	b Mar			Balance:		953.07
	1,241 12p1 141uy 0	an our ring pop oot re	o. 200 Jun 10	30	);	0.00 60:	0.00	90+:	0.00

Did not increase to normal rates from senior rates when home was purchased.

DUE DATE	AMOUNT DUE
04/02/2021	953.07
SERVIC	E LOCATION
1064.0 - 397 NW V	ANCOUVER AVENUE
ACCOUNT NO.	AMOUNT ENCLOSED
25030	

Michael Johnson PO Box 544 Stevenson, WA 98648-0544

City Of Stevenson 7121 E. Loop Rd. PO Box 371 Stevenson, WA 98648-0371