



# *City of Stevenson*

*Leana Kinley, City Administrator*

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To: City Council  
From: Leana Kinley, City Administrator  
RE: Matthew White Water Adjustment  
Meeting Date: October 21, 2021

## **Executive Summary:**

The meter numbers and addresses for two water meters installed at the same time were accidentally switched. The difference in water consumption between the two homes was \$906.93. Had the homeowner been aware of the cost of his water usage, his watering practices would have changed. Staff came up with a way to calculate an average usage to apply the current water leak forgiveness policy for council review and approval, as detailed below.

## **Overview:**

The current leak adjustment policy takes the average usage, prior to the leak being identified, and subtracts that usage from the total usage to come up with a difference. The difference is then billed at a wholesale water rate. The leak adjustment is the water consumption billed for the leak, less the average bill usage, less the wholesale cost of water.

Leak Water Billed  
-Average Water Bill  
-Wholesale Water Cost  
Customer Credit

There is no history on the property to calculate an average bill from for purposes of applying the current leak adjustment policy. Staff calculated an average based off consumption from the prior 30 days, which was after they were made aware of their usage and implemented water saving measures. Using this average and the typical leak adjustment process, the total adjustment is \$773.04.

## **Action Needed:**

Approve Leak Adjustment in the amount of \$773.04.

Deny Leak Adjustment.

Propose alternative option.