



2021 Training and Education Summary

*This list reflects COMPACT training opportunities by category. Courses may be offered as regional, *exclusive, reimbursed or co-sponsored as indicated, and are subject to change.*

Scheduled sessions are available for registration at www.wciapool.org

Administration

City Clerks, City Attorneys, Finance, & Risk Management

WCIA Trainings

- Verbal De-Escalation Course*

Co-sponsored/Reimbursement Programs

- Association of Washington Cities (AWC) Managing Risks Associated with Homelessness: 3-Part Webinar Series
- Jurassic Parliament Webinars
- Municipal Research and Services Center (MRSC) Webinar-A Review of Purchasing Practices and Service Contracting **NEW**
- Municipal Research and Services Center (MRSC) Webinar-An Introduction to Public Works Contracting **NEW**
- Municipal Research and Services Center (MRSC) Webinar-Ethical Considerations for Local Government and Staff **NEW**
- Municipal Research and Services Center (MRSC) Webinar-Facilitating Great Online Meetings **NEW**
- Municipal Research and Services Center (MRSC) Webinar-PRA and OPMA Case Law Update
- Municipal Research and Services Center (MRSC) Webinar-Public Records Act Basics & More-Virtual Workshop **NEW**
- Municipal Research and Services Center (MRSC) Webinar-Roles and Responsibilities in Local Government **NEW**
- Municipal Research and Services Center (MRSC) Webinar-What to Consider When Closing Out a Public Works Contract **NEW**
- Northwest Clerks Institute Professional Development I, II, III or IV
- Northwest Clerks Institute Virtual Professional Development Series-Supporting Our Elected Officials in Times of Calm and Crisis
- Northwest Clerks Institute Virtual Professional Development Series-Talent Development and Coaching
- WA Municipal Clerks Association (WMCA) Annual Conference
- WA Municipal Clerks Association (WMCA) Academy

Cyber Security

IT Staff & Risk Management

Co-sponsored/Reimbursement Programs

- Association of County and City Information Systems (ACCIS) Conferences
- Certified Information Systems Security Professional (CISSP)
- Cyber Security Awareness Online Training

***Exclusive** – These programs are exclusive to the requesting member. For details contact our Member Services Coordinator, Maria Orozco at mariao@wciapool.org



2021 Training and Education Summary

Dispatch

Departments, Management and/or Staff

Co-sponsored/Reimbursement Programs

- Association of Public-Safety Communications Officials (APCO) Certified Public-Safety Executive
- Association of Public-Safety Communications Officials (APCO) Project 33 Agency Training Program Certification
- Association of Public-Safety Communications Officials (APCO) Registered Public Leader (RPL)
- Association of Public-Safety Communications Officials (APCO) - National Emergency Number Association (NENA) WA 911 Forums
- Association of Public-Safety Communications Officials (APCO) - National Emergency Number Association (NENA) WA Public Safety Communications Conference
- WA Commission on Accreditation for Law Enforcement Agencies (CALEA) Accreditation
- Crisis Intervention Team Training (CIT) 8HR In-Service-Fire/EMS-King County
- Emergency Medical Services (EMS) Online Dispatch Training Certifications or Re-Certifications
- International Academies of Emergency Dispatch (IAED) Accreditation
- International Academies of Emergency Dispatch (IAED) Emergency Fire Dispatcher Training Certifications or Re-Certifications
- International Academies of Emergency Dispatch (IAED) Emergency Medical Dispatcher Training Certifications or Re-Certifications
- International Academies of Emergency Dispatch (IAED) Emergency Police Dispatcher Training Certifications or Re-Certifications
- International Association of Emergency Management (IAEM) Certified Emergency Manager
- National Emergency Number Association (NENA) Emergency Number Professional

Fire

Departments, Management & Staff

Co-sponsored/Reimbursement Programs

- Crisis Intervention Team Training (CIT) 8HR In-Service-Fire/EMS-King County
- Emergency Vehicle Incident Prevention (EVIP)
- International Academies of Emergency Dispatch (IAED) Emergency Fire Dispatcher Training Certifications or Re-Certifications
- Lexipol-Fire
- WA Fire Chiefs (WFC) Annual Conference

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2021 Training and Education Summary

Fleet

Departments, Management and/or Staff

WCIA Trainings

- WCIA Fleet Risk Management 101

Co-sponsored/Reimbursement Programs

- American Public Works Association (APWA) Certified Public Fleet Professional
- American Public Works Association (APWA) Public Fleet Management Certificate
- EverSafe Defensive Driving Program-4-hour Online Defensive Driving Course
- NW Safety Consultants-Behind the Wheel Driver Skills Course

Jails

Departments, Management and/or Staff

Co-sponsored/Reimbursement Programs

- Crisis Intervention Team Training (CIT) 8HR In-Service-Corrections
- Lexipol Custody

Parks

Department Management, Supervisors & Staff

WCIA Trainings

- WCIA Parks Risk Management 101

Co-sponsored/Reimbursement Programs

- Aquatic Facility Operator Certification
- British Columbia Recreation and Parks Association (BCRPA) Parks Professional Pathways Conference
- Certified Playground Safety Inspector (CPSI)
- Commission for Accreditation of Park and Recreation Agencies (CAPRA)
- International Northwest Parks and Recreation Association (INPRA) Pacific Northwest Resource Management School
- International Society of Arboriculture (ISA) Arborist Municipal Specialist
- International Society of Arboriculture (ISA) Board Certified Master Arborist
- International Society of Arboriculture (ISA) Certified Arborist
- International Society of Arboriculture (ISA) Certified Arborist Utility Specialist
- International Society of Arboriculture (ISA) Certified Tree Worker Aerial Lift Specialist
- International Society of Arboriculture (ISA) Certified Tree Worker Climber Specialist
- International Society of Arboriculture (ISA) Tree Risk Assessment Qualification
- National Drowning Prevention Alliance (NPDA) National Water Safety Conference Online
- National Recreation and Park Association (NRPA) Certified Parks and Recreation Professional or Executive

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2021 Training and Education Summary

Parks (cont.)

Department Management, Supervisors & Staff

Co-sponsored/Reimbursement Programs

- National Swimming Pool Foundation (NSPF) Certified Pool Operator
- WA Recreation & Park Association (WRPA) Annual Conference and Tradeshow
- WA Recreation & Park Association (WRPA) Pacific Northwest Aquatic Conference
- WA Recreation & Park Association (WRPA) Risk Management School
- WA State Association of Senior Centers (WSASC) Annual Conference
- WSU Integrated Pest Management (IPM) Programs

Personnel

Human Resources, Risk Management, Management, Supervisors & Staff

WCIA Trainings

- HOW TO-Practical Guides for Supervisors
- WCIA Webinar-Best Practices for Managing a Hybrid Workplace **NEW**
- WCIA Webinar-Developing Leaders **NEW**
- WCIA Webinar-Evaluating Employee Performance in the “New Normal”
- WCIA Webinar-Foundations of Implicit Bias
- WCIA Webinar-Supervisor Boot Camp
- WCIA Webinar-Managing Challenging Conversations
- WCIA Webinar-WCIA Human Resources Forum

WCIA Supervisory Skills Credentialed Program

- WCIA Webinars-Building Supervisory Skills – 101, 201 and 301
- WCIA Webinar-Harassment, Discrimination, & Retaliation Prevention for Supervisors: Part 1 of Summit Supervisory Series
- WCIA Webinar-An Overview of Leave Laws and Guidance on Reasonable Accommodation: Part 2 of Summit Supervisory Series
- WCIA Webinar-A Legal Guide to Due Process, Performance Management, Discipline and Discharge: Part 3 of Summit Supervisory Series

WCIA Supervisory Skills Credentialed Program-Continuing Education

- WCIA Webinar-Approaching Supervisory Situations with Confidence
- WCIA Webinar-Best Practices for Coaching and Counseling
- WCIA Webinar-Transitioning to Discipline

Co-sponsored/Reimbursement Programs

- Association of Washington Cities (AWC) Labor Relations Institute
- WA Department of Enterprise Services (DES)
 - DES-Crucial Conversations
 - DES-Disrupting Microaggressions Workshop
 - DES-Diversity and Inclusion
 - DES-Leading Others
 - DES-Leading Teams

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Insurance Authority

2021 Training and Education Summary

Personnel (cont.)

Human Resources, Risk Management, Management, Supervisors & Staff

Co-sponsored/Reimbursement Programs

- WA Department of Enterprise Services (DES)
 - DES-LLPA Diversity Management
 - DES-Mitigating Implicit Bias in the Hiring Process Workshop
 - DES-Recognizing Implicit Bias Workshop
 - DES-Steps to Becoming a Supervisor
- Society for Human Resources Management (SHRM) Webinars
- Summit Law Group Webinars
- WA Public Employer Labor Relations Association (WAPELRA) Conferences

Planning

Planning Department & Code Enforcement Management & Staff

Co-sponsored/Reimbursement Programs

- American Planning Association (APA) Policy and Advocacy Conference
- American Institute of Certified Planners (AICP) Certification
- International Code Council (ICC) Code Specialist
- International Code Council (ICC) Permit Technician Certification
- International Code Council (ICC) Property Maintenance Housing Inspector Certification
- International Code Council (ICC) Zoning Inspector Certification
- Planning Association of Washington (PAW) Annual Conference
- Planning Association of Washington (PAW) Boot Camps
- Planning Association of Washington (PAW) Webinar-Elevating community engagement with a lens of equity and inclusion **NEW**
- Planning Association of Washington (PAW) Webinar-Moving forward together as a planning community
- WA Association of Building Officials (WABO) Annual Education Institute
- WA State Association of Permit Technicians (WSAPT) Conferences
- WA State Department of Commerce (COM) A Short Course on Local Planning

Police

Department Chiefs, Command Staff, Management, Supervisors & Staff

WCIA Trainings

- WCIA Police Chiefs Forum

Co-sponsored/Reimbursement Programs

- Commission on Accreditation for Law Enforcement Agencies (CALEA)
- Criminal Justice Training Commission (CJTC)
 - CJTC – Blue Courage Workshop
 - CJTC – Blue Courage Train the Trainer
 - CJTC – First Level Supervision

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2021 Training and Education Summary

Police (cont.)

Department Chiefs, Command Staff, Management, Supervisors & Staff

Co-sponsored/Reimbursement Programs

- Criminal Justice Training Commission (CJTC)
 - CJTC – Law Enforcement Records
 - CJTC – Middle Management
 - CJTC – NW Law Enforcement Command College
 - CJTC – NW Law Enforcement Command College Executive Training Day
 - CJTC – Pre-Supervisors
 - CJTC – Property and Evidence Officer
- Crisis Intervention Team Training (CIT)
 - CIT – 40HR Basic-King County
 - CIT – 40HR Basic-Statewide
 - CIT – 8HR In-Service-King County
 - CIT – 8HR In-Service-Corrections-King County
 - CIT – 8HR In-Service-Fire/EMS-King County
 - CIT – 8HR In-Service-Statewide
 - CIT – Force Options
 - CIT – Mental Health First Aid for Criminal Justice
 - CIT – Youth 8HR
- Emergency Vehicle Operator Course (EVOC)
- Emergency Vehicle Operator Course (EVOC) Instructor Course
- Firearms Simulation Training (FATS)
- Law Enforcement Information and Records Association (LEIRA) Fall Conference
- Law Enforcement Information and Records Association (LEIRA) Public Disclosure– Beginner & Advanced
- Lexipol Police
- VirTra Operators-Firearms Simulation Training for Instructors **NEW**
- WA Association of Sheriffs and Police Chiefs (WASPC) Accreditation
- WA Association of Sheriffs and Police Chiefs (WASPC) Loaned Executive Management

Public Officials

Elected and Appointed Officials, Council, Commissions, Boards & Committees

WCIA Trainings

- ABCs for the BCCs*
- Council Do's and Don'ts*
- Land Use Decision Making*
- Respecting the Roles of Policy Makers and Administrators*

Co-sponsored/Reimbursement Programs

- Association of Washington Cities (AWC) Managing Risks Associated with Homelessness: 3-Part Webinar Series
- Jurassic Parliament Webinars

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2021 Training and Education Summary

Public Officials (cont.)

Elected and Appointed Officials, Council, Commissions, Boards & Committees

Co-sponsored/Reimbursement Programs

- Municipal Research and Services Center (MRSC) Webinar-PRA and OPMA Case Law Update
- Municipal Research and Services Center (MRSC) Webinar-Roles and Responsibilities in Local Government **NEW**
- Planning Association of Washington (PAW) Annual Conference
- Planning Association of Washington (PAW) Boot Camps
- WA State Department of Commerce (COM) A Short Course on Local Planning

Public Works

Department Engineering and Operations, Management, Supervisors & Staff

WCIA Trainings

- Flagger Certification & Re-Certification, WAC 296-155-305-7 **Exclusive*
- Taking the Mystery Out of Insurance and Indemnity Requirements for Contracts
- WCIA Public Works Forum
- WCIA Public Works Risk Management 101

Co-sponsored/Reimbursement Programs

- American Public Works Association (APWA) Accreditation
- American Public Works Association (APWA) CAEC Pro-Back to Contracts Basics
- American Public Works Association (APWA) Certified Public Infrastructure Inspector
- American Public Works Association (APWA) Certified Stormwater Manager
- American Public Works Association (APWA) Construction Management Inspector
- American Public Works Association (APWA) Facilities & Grounds Management Certificate Workshop **NEW**
- American Public Works Association (APWA) Northwest Public Works Institute
 - Public Works Essentials
 - Developing Leaders
 - Public Works Leadership Skills
- American Public Works Association (APWA) Online Construction Inspection Workshop
- American Public Works Association (APWA) PWX@Home
- American Public Works Association (APWA) Virtual Snow Conference **NEW**
- American Public Works Association (APWA) WA Chapter Conference
- Flagger Certification or Re-Certification-Individual
- International Municipal Signal Association (IMSA) Public Safety Telecommunications
- International Municipal Signal Association (IMSA) Roadway Lighting
- International Municipal Signal Association (IMSA) Signs and Markings
- International Municipal Signal Association (IMSA) Traffic Signal Technician
- International Municipal Signal Association (IMSA) Work Zone Temporary Traffic Control



2021 Training and Education Summary

Public Works (cont.)

Department Engineering and Operations, Management, Supervisors & Staff

Co-sponsored/Reimbursement Programs

- Municipal Research and Services Center (MRSC) Webinar-An Introduction to Public Works Contracting **NEW**
- Municipal Research and Services Center (MRSC) Webinar-What to Consider When Closing Out a Public Works Contract **NEW**
- National Stormwater Center-Certified Stormwater Inspector-Municipal

WCIA Staff Trainings

Departments, Management & Staff

WCIA Trainings

- An Introduction to Risk Management Essentials
- Taking the Mystery Out of Insurance and Indemnity Requirements for Contracts

*All *Exclusive Trainings*

- WCIA Council Do's and Don'ts
- WCIA Orientations
 - New Member, New City Manager, Claims Contact, Delegate or Alternate
 - Police Chief, City Attorney, HR Manager

Online Trainings

Department staff trainings available 24-7 from individual computer

WCIA Online Academy

To see a list of trainings offered through the WCIA Online Academy:

- Go to www.wciapool.org and click *Training & Education*.
- Click *Virtual Classroom* and click on *WCIA Online Academy* logo.
- <http://www.wciapool.org/education-training/virtual-classroom>