

Account Meter No. 14601 History

Month	Amount Incurred		Metered Usage	Note	Amount Paid	Amount Waived		Note
	Per Policies	Amount Billed						
Prior								Monthly bills incurred and paid in full
Apr-23	\$ 153.50	\$ 153.50	1		\$ -			Unpaid
May-23	\$ 153.50	\$ 153.50	1		\$ -			Unpaid
Jun-23	\$ 153.50	\$ 153.50	1		\$ -			Unpaid
Jul-23	\$ 213.50	\$ 213.50	0	Base rate of \$153.50 plus \$10 shut-off notice plus \$50 lock off fee. Locked off for non-payment, set to dormant.	\$ -			
Aug-23	\$ -	\$ -	0		\$ 350.00			
Sep-23	\$ -	\$ -	0		\$ 324.00			
Oct-23	\$ -	\$ -	0		\$ -			
Nov-23	\$ 74.10	\$ -	0	Water unlocked at owner's request. Billing did not begin. Incurred Amount prorated for 15 days (11/6--11/20/2023)	\$ -			Customer claimed bills were paid during this period, has cleared checks to prove payment. Customer has not provided banking records showing cleared checks. No receipting occurred in the City Utility Billing Software. Spot-checking City bank records shows no cleared checks from customer during this time.
Dec-23	\$ 153.50	\$ -			\$ -			"
Jan-24	\$ 161.17	\$ -	0		\$ -			"
Feb-24	\$ 161.17	\$ -	0		\$ -			"
Mar-24	\$ 161.17	\$ -	0		\$ -			"
Apr-24	\$ 167.00	\$ -	0		\$ -			"
May-24	\$ 167.00	\$ -	0	The month when snowbird reconnection would've been requested.	\$ -			Customer claimed bills were paid during this period, has cleared checks to prove payment. Customer has not provided banking records showing cleared checks. No receipting occurred in the City Utility Billing Software. Spot-checking City bank records shows no cleared checks from customer during this time.
Jun-24	\$ 167.74	\$ -	0	Water was locked off after usage observed on 6/24/2025.				Customer disputes appropriateness of charge based on lack of notice about policy change/resumption of billing.
Jul-24	\$ 167.74	\$ -	25		\$ -			This is the month waived.
Aug-24	\$ 167.74	\$ 503.22	4	Base rate (167.74) plus adjustment for backbilling 6/2024 (\$167.74) and 7/2024 (\$167.74)	\$ 167.74			
Sep-24	\$ 167.74	\$ 167.74	1		\$ 167.74			
Oct-24	\$ 167.74	\$ 167.74	4		\$ 167.74			
Nov-24	\$ 167.74	\$ 167.74	0		\$ 167.74			
Dec-24	\$ 167.74	\$ 167.74	10		\$ 167.74			
Jan-25	\$ 183.32	\$ 183.32	6		\$ 167.74	\$ 167.74		Billing for 7/2024 waived by Council Action on 1/16/2025. Customer was deprived of service. Made repeated attempts to have service restored. City was nonresponsive.
Feb-25		\$ 194.45		Reconnection amount \$194.45 (\$38.89 base water rate in 5/2025 times 5 months) adjustment based on customer's 1/31/2025 claim that the account should've been in snowbird status from 11/6/2023 through 5/2024.		\$ 850.66		Adjusted to waive difference of incurred billing between 11/6/2023 through 5/2024 (\$1045.11) and the snowbird fee (\$194.45)
NCURRED/BILLED	\$ 3,076.61	\$ 2,225.95			\$ 1,680.44	\$ 1,018.40		