

WATER ADJUSTMENT WORKSHEET

Meter # 402040

WATER ADJUSTMENT WORKSHEET

Serial # 21146875

Customer: Dudley, Far Account # 13200

Date Repaired: 12/30/2025

20th read 100431

Cubic Foot Leakage:

Average Cubic Foot Usage:

Excess \$ Amount

Month:	Dec-25	1	1249		45
		2	947		28.99
Usage:	29108	3	1418		53.95
		4	989		31.22
Average Us	1085	5	973		30.37
		6	936		28.94
Leak Total	28023 0		6512 Total	Avg	\$36.41
		Avg.	1085	0	

Leak: Cu ft Total less average usage 28023 X 0.0084 = Adjustment \$235.39

Leak ... Actual Bills:

Average Usage Bill:

Month	December		
Water	41.23		41.23
Excess	1521.52		36.41
Sewer	140.92	0	140.92
Excess	0	0	
Totals	1703.67 0	0	218.56

Actual Leak Bill 1703.67 Avg Bill 218.56 Less Adj Fee \$235.39

Recommended Credit Requested: \$1,249.72

Max Reimbursement \$1,000.00

*2/2/21
w/correction*

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Date Repaired: 12/30/2025

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Cubic Foot Leakage:

Average Cubic Foot Usage:

Month:	Dec-25		1	1249		Excess \$ Amount
			2	947		45
Usage:	29108		3	1418		28.99
			4	989		53.95
Average Us	394		5	973		31.22
			6	936		30.37
Leak Total	28714	0		6512 Total	Avg	28.94
				1085	0	\$36.41

Leak: Cu ft Total less average usage 28714 X 0.0084 = Adjustment \$241.20

Leak ... Actual Bills:

Average Usage Bill:

Month	December			
Water	41.23			41.23
Excess	1521.52			36.41
Sewer	140.92		0	140.92
Excess	0		0	
Totals	1703.67	0	0	218.56

Actual Leak Bill 1703.67 Avg Bill 218.56 Less Adj Fee \$241.20

Recommended Credit Requested:

\$1,243.91

Max Reimbursement

\$1,000.00

Correction made

1/6/26



Kaitlyn Conrath <kaitlyn@ci.stevenson.wa.us>

Request for Assistance with Water Leak Repair Bill 408 NW Chesser Rd

1 message

Farley Dudley <fardudley@gmail.com>

Mon, Jan 5, 2026 at 4:56 PM

To: citycouncil@ci.stevenson.wa.us, "kaitlyn@ci.stevenson.wa.us" <kaitlyn@ci.stevenson.wa.us>

Dear City of Stevenson,

I am writing to request assistance regarding a significant water leak that occurred at my property and was repaired last week by contractor Matt Polzel.

The leak caused substantial damage and required immediate attention to prevent further issues. While I am grateful that the repair has been completed, I have now received a bill totaling **\$2,816**, which is a considerable financial burden for me.

Given the circumstances and the urgency of the repair, I am reaching out to see if the City might be able to provide any financial assistance, reimbursement, or guidance on available programs or resources that could help cover or offset this unexpected expense.

Please let me know if there are any forms I need to complete or documentation I should provide. I truly appreciate your time and any support you can offer.

Thank you for your consideration.

Sincerely,

Farley D. Dudley

[408 NW Chesser Rd, Stevenson, WA](#)

564-241-3201

fardudley@gmail.com



City of Stevenson

Phone (509)427-5970
FAX (509) 427-8202

7121 E Loop Road, PO Box 371
Stevenson, Washington 98648

Dudley Water Leak Adjustment Request:

After reviewing this request, we can see the utilities total is \$1,703.67; The remaining balance reflects a past-due amount. The customer has been referred to available assistance resources for their water bill, including WAGAP.

The standard maximum leak forgiveness amount is \$1,000.00. After deducting the customer's average water usage and the cost to process the water, we calculate a recommended leak forgiveness amount of \$1,234.91. Because this exceeds the established maximum, approval would require an exception authorized by a Council vote.

Kaitlyn Conrath
Utilities Clerk

City Of Stevenson

UTILITY ACCOUNT HISTORY

12/10/2024 To: 01/06/2026

Time: 07:39:46 Date: 01/06/2026

Page: 1

Dudley, Farley: 13200; Service Location: 1320.0

Billing Periods	Current	Previous	Water Usage	Sewer Usage	Electric Usage	Chg/Pymt	Balance
12/10/2024	Bill	Shut Off Notice		*		10.00	815.68
12/10/2024	Bill	Shut Off Notice		*		10.00	825.68
12/26/2024	Bill	Adjustment		*		-20.00	805.68
12/31/2024	Bill	Billing	61280			187.24	992.92
01/21/2025	Bill	Shut Off Notice		*		10.00	1,002.92
01/21/2025	Bill	Shut Off Notice		*		10.00	1,012.92
01/21/2025	Bill	Shut Off Notice		*		10.00	1,022.92
01/22/2025	Bill	Adjustment		*		-30.00	992.92
01/22/2025	Bill	Adjustment		*		-10.00	982.92
01/27/2025	Payment	235419957				-567.63	415.29
01/31/2025	Bill	Billing	61918			196.17	611.46
02/28/2025	Bill	Billing	61918			183.32	794.78
03/03/2025	Payment					-220.00	574.78
03/05/2025	Bill	Shut Off Notice		*		10.00	584.78
03/26/2025	Bill	Shut Off Notice		*		10.00	594.78
04/03/2025	Bill	Billing	63159			207.13	801.91
04/07/2025	Payment					-200.00	601.91
04/30/2025	Bill	Billing	63976			205.84	807.75
05/05/2025	Payment					-200.00	607.75
05/31/2025	Bill	Billing	64811			206.81	814.56
06/04/2025	Payment					-220.00	594.56
06/30/2025	Bill	Billing	65747			212.26	806.82
07/03/2025	Payment					-220.00	586.82
07/31/2025	Bill	Billing	66720			212.52	799.34
08/04/2025	Payment					-220.00	579.34
08/31/2025	Bill	Billing	67709			213.37	792.71
09/03/2025	Payment					-225.00	567.71
09/30/2025	Bill	Billing	69127			236.10	803.81
10/06/2025	Payment					-200.00	603.81
10/31/2025	Bill	Billing	70074			211.14	814.95
11/30/2025	Bill	Billing	71323			227.15	1,042.10
12/03/2025	Payment					-400.00	642.10
12/31/2025	Bill	Billing	100431			1,703.67	2,345.77
Billing Periods	13	Billed Amt:	4,202.72	Avg	323.29		

+15642410431
+15642410431

Call log

Mon 12/22/2025 02:11 PM 1:52
Mon 11/24/2025 12:45 PM 0:27

Account Info

PO Box 552

Stevenson, WA 98648-0552

Phone 1 (564) 241-0431

Phone 2 (564) 241-3201 Brianne

Fax () -

Alt Name

E Mail FarDudley@gmail.com

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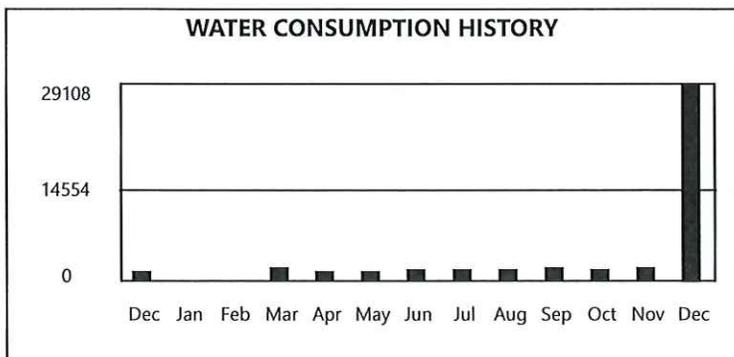
Farley Dudley Contact Info

CITY OF STEVENSON

7121 E. Loop Rd.
PO BOX 371
Stevenson, WA 98648-0371

BILLING PERIOD	
11/21/2025-12/20/2025	
DUE DATE	ACCOUNT NUMBER
01/10/2026	13200
BILL DATE	AMOUNT DUE:
12/31/2025	2,345.77
ACCOUNT HOLDER	
Farley Dudley	
SERVICE LOCATION	
1320.0 - 408 NW CHESSER STREET	

SERVICE	READING DATE	METER READINGS		FACTOR	USAGE	CHARGES	
		PREVIOUS	PRESENT				
Water	12/18/2025	71323	100431	1.0000	29108	Previous Balance:	1,042.10
						Adjustments:	0.00
						Payments:	400.00
						Balance Forward:	642.10
						Water	41.23
						Water Consumption	1,521.52
						Sewer	140.92
						Current Charges:	1,703.67
						Balance:	2,345.77



30:	227.15	60:	211.14	90+:	203.81
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Happy New Year!

DUE DATE	AMOUNT DUE
01/10/2026	2,345.77
SERVICE LOCATION	
1320.0 - 408 NW CHESSER STREET	
ACCOUNT NO.	AMOUNT ENCLOSED
13200	

Farley Dudley
PO Box 552
Stevenson, WA 98648-0552

City Of Stevenson
7121 E Loop Road
PO Box 371
Stevenson, WA 98648-0371

Water Processed Fee Calculation for 2026

Water Operating Supplies	49593.95
Electricity	27715.53
Labor (10% for excess water pumped) Salary	5234.39
Labor (10% for excess water pumped) Contracted labor	2994.35
Chemicals	13552.86

Total: 99091.08

Water Pumped in Gallons	88161000
Water Pumped in Cubic Square Feet	11785411.46

Cost divided by water pumped 0.008407944

EXHIBIT A

Water leak adjustment methodology
As Adopted by Resolution 2013-254

The goal of this methodology is to provide a template for the assignment of costs for the calculation of a Leak Adjustment Credit as allowed and regulated by Resolution No. 2013-254 "Resolution of the City Council of the City of Stevenson Adopting a Water Usage Responsibility Policy (Leak Adjustment Process)".

To calculate the costs incurred with a leak, the following assumptions are being made:

1. The City's Water Utility is collecting sufficient revenues to address operating costs;
2. Other customers should not bear the costs incurred due to a leak;
3. The customer who has the leak should not pay more than the costs inflicted on the system by the leak.
4. The calculator assumes there are some fixed costs and variable costs (customer service, insurance, permits, depreciation, and some labor/transportation) that are already addressed by the normal rate structure.

Therefore, the only cost incurred for the next cubic foot of water lost in a leak is the cost for the production of that cubic foot. This cost of production is as follows:

1. Water Operating supplies	\$10,415.69
2. Electricity (pumping costs)	\$15,595.02
3. Labor (Est.10 % for excess water pumped)	\$ 7,804.35
4. Chemicals	<u>\$8,846.81</u>
	\$42,663.85

Water pumped in 2012 equaled 10,091,678 cubic feet. Therefore the cost to produce the "next marginal cubic foot" is:

$$\frac{\$42,663.85}{10,091,678 \text{ cu. ft.}} = \$0.004228/\text{cu.ft or } \$0.42 \text{ per } 100 \text{ cu. ft.}$$

- 1) Cost of the next marginal cubic foot, identified as the leak adjustment rate, shall be recalculated annually and recorded on the Consent Agenda for the current year.

DATE: 02/28/2013

METER NO: 504800 Acct.1448

CUBIC FEET USED: 4,229

BILL AMOUNT: \$

Dear Customer:

This is to advise you that your meter reading was unusually high this billing period. We suggest that you check for any leaks which could attribute to this. We recommend checking within the house for dripping faucets and/or faulty bathroom facilities. Read your meter when all residents are gone and no appliances are operating for a day and see if the meter moves. If your meter has moved you may have a leak in your private waterline. The City does not maintain records on how private water lines run from the meter to the house so it may be difficult to locate.

In the event of a leak, you may ask the City Council for 1 (one) adjustment within a 5 (five) year period. To do so, submit a written request after the leak has been repaired and include a brief statement of the facts surrounding the leak (i.e. the date the leak was discovered, the date it was repaired). Your request must be received within 30 (thirty) days of the date of this notice in order to be eligible for an adjustment. If the City Council determines an adjustment is warranted, your average water use for a similar billing period will be calculated and you will only be charged \$.42 per 100 cubic feet of water used in excess of your average.

If you have any questions or need assistance, please contact City Hall.

Mary Ann Duncan-Cole
City Administrator

Carla Cosentino
Deputy Clerk

Candace Ford
Secretary

CITY OF STEVENSON

RESOLUTION NO. 2013-254

RESOLUTION OF THE CITY COUNCIL OF THE CITY OF STEVENSON ADOPTING A WATER USAGE RESPONSIBILITY POLICY (LEAK ADJUSTMENT PROCESS) AND REPEALING RESOLUTION NO. 64 IN ITS ENTIRETY

Recitals

WHEREAS, the City of Stevenson, organized under the provision of RCW Title 35A, Municipal Code, operates a combined water/sewer utility as authorized by chapters 35.88, 35.91, 35.92, and 35.94 both within and without its limits; and

WHEREAS, installation and maintenance of water service lines from the meter to and inside the building/premises of private property is the responsibility of the private landowner, including any water lost due to leaks and/or breakages; and

WHEREAS, from time to time customers of this water/sewer utility may have water leaks on their service facilities causing abnormally high bills.

NOW, THEREFORE, the City Council of the City of Stevenson does resolve as follows:

Section 1. Resolution No. 64 "A Resolution of the city Council of the City of Stevenson Adopting a Water Usage Responsibility Policy" is repealed in its entirety.

Section 2. In the event of abnormal water usage due to a leak and/or breakage a water/sewer customer may request a billing adjustment under the following conditions:

- A. No water/sewer bill will be adjusted for any reason after thirty (30) days from receipt of notice from the City that the latest meter reading was unusually high for that billing period or within seven (7) days of the customer's discovery of the leak and providing proof of repair of the leak within ten (10) days of discovery.
- B. The City reserves the right to adjust water bills for water used between the time when the increased usage began and the date of receipt of notification or repair, whichever first occurs.
- C. A written application for a leak adjustment must be submitted to the City requesting a reduction in said billing, identifying the date when a leak/break was detected and when the leak/break was repaired, and providing proof of repair of the leak/break or signed letter attesting to completion of repair. The customer shall allow the public works employees the opportunity to verify by inspection that the repair has been made.
- D. All applications for a water adjustment shall be submitted to the City Utility clerk, the utility clerk may request verification by Public Works Director that the repair has been successful, and approved by the City council prior to crediting the account. If the applicant does not have six (6) months of history no adjustment can be calculated.