

# Fire Department 2023 Strategic Plan

Stevenson, Washington



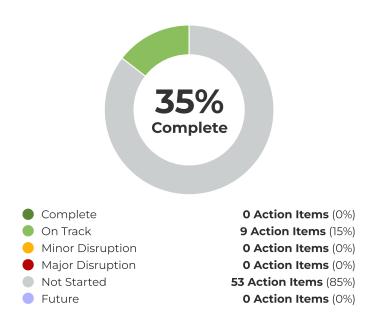
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# Plan Status and Progress

#### **Overall Plan Status**



#### **Goals Progress Over Time**



## Goals



#### 1-Our People

The City and District will maintain a professional, well-trained, qualified membership to meet the emergency service needs of our communities.

**Overall Progress** 

60%

**Objectives** 

3



# 2-Internal Communications

The City and District will maintain effective, open communications and inclusive decision-making with its members.

**Overall Progress** 

0%

**Objectives** 

1



#### **3-Our Community**

The City and District leadership will effectively communicate with customers, citizens, visitors, and partners.

**Overall Progress** 

21%

Objectives

2



# 4-Organizational Stability

The City and District will maintain an organizational structure and support system to ensure sufficient and stable critical business functions of the Fire Department.

**Overall Progress** 

28%

**Objectives** 

5



# 5-Organizational Sustainability

The City and District will develop plans to ensure the fire department maintains the ability to meet future community needs.

**Overall Progress** 

**30**%

**Objectives** 

3

#### Goals

## 1-Our People

The City and District will maintain a professional, well-trained, qualified membership to meet the emergency service needs of our communities.



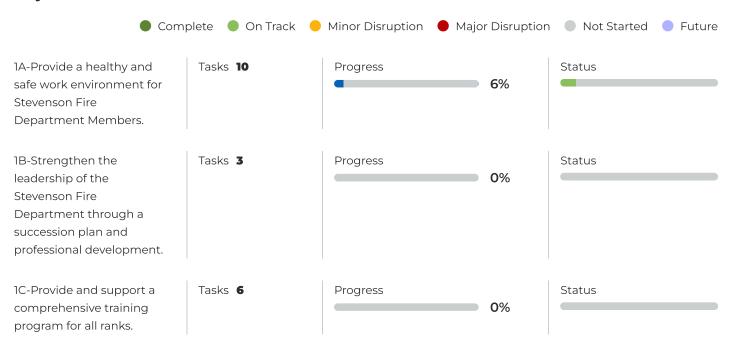
#### **Overall Progress**



- Complete
- On Track
- Minor Disruption
- Major Disruption
- Not Started
- Future

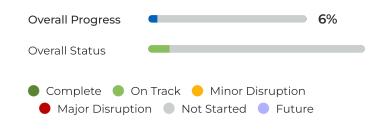
- **O Action Items** (0%)
- 1 Action Items (5%)
- **O Action Items** (0%)
- O Action Items (0%)
- **18 Action Items** (95%)
  - **O Action Items** (0%)

### **Objectives**



#### **Objectives**

1A-Provide a healthy and safe work environment for Stevenson Fire Department Members.



#### **Action Items** 1A1-Implement a Last Update **Progress** Status 0% Not Started comprehensive safety program that meets local, State and federal best practices and standards. 1A2-Review Washington Last Update **Progress** Status Administrative Code-0% Not Started Firefighters Safety Standards 296.305, NFPA 1500 Occupational Safety, Health & Wellness Program. 1A3-Establish a Safety Last Update **Progress** Status Committee to assist with 0% Not Started sustaining the safety program and to review safety practices, injury, accident, and near-miss incidents. 1A4-Mitigate immediate Last Update 08/7/2023 **Progress** Status 60% On Track safety issues. 1A5-Schedule a "Safety and Last Update **Progress** Status 0% Health Consultation" from Not Started the Washington State Labor and Industries "No-Cost Consultation" services. 1A6-Adopt safety policies Last Update **Progress** Status that reinforce best 0% Not Started practices.

1A7-Consider the installation of a negative-pressure diesel exhaust system in the apparatus bay.	Last Update	Progress	0%	Status  Not Started
1A8-Develop and implement Standard Policies and Procedures for Emergency Operators.	Last Update	Progress	0%	Status  Not Started
1A9-Provide a mental health and wellness program.	Last Update	Progress	0%	Status  Not Started
1A10-Consider implementing physical exams for all members.	Last Update	Progress	0%	Status  Not Started

1A1-Implement a comprehensive safety program that meets local, State and federal best practices and standards.

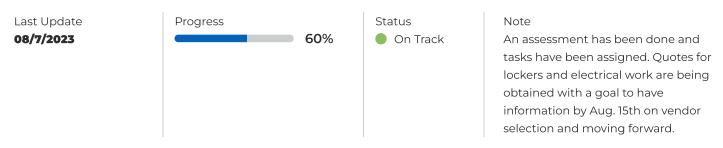
1A2-Review Washington Administrative Code-Firefighters Safety Standards 296.305, NFPA 1500 Occupational Safety, Health & Wellness Program.

1A3-Establish a Safety Committee to assist with sustaining the safety program and to review safety practices, injury, accident, and near-miss incidents.

### 1A4-Mitigate immediate safety issues.

Immediate timeline. Clear the floor of debris and obstacles, install vehicle charging cords from the ceiling, install Gear Hangar grids, reposition apparatus to ensure safe clearances, purchase passport accountability and name tags consistent across all apparatus and department, inventory and secure safety equipment and supplies.

#### **Status and Progress**



#### **Tasks**

- Passport Name Tags-This isn ongoing-this is not an issues. We wait to see if new volunteers stick around before ordering name tags. Names are hand written on Accountability Board if no tag exists.
- · Inventory and secure Safety Equipment and supplies-This is in place and accessible by Command Staff.
- Reposition Apparatus to ensure safe clearances-Not possible with current building configuration.

1A5-Schedule a "Safety and Health Consultation" from the Washington State Labor and Industries "No-Cost Consultation" services.

Immediate timeline.

1A6-Adopt safety policies that reinforce best practices.

1A7-Consider the installation of a negative-pressure diesel exhaust system in the apparatus bay.

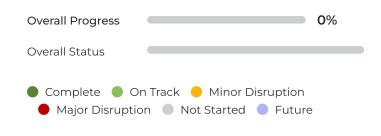
1A8-Develop and implement Standard Policies and Procedures for Emergency Operators.

1A9-Provide a mental health and wellness program.

1A10-Consider implementing physical exams for all members.

#### **Objectives**

1B-Strengthen the leadership of the Stevenson Fire Department through a succession plan and professional development.



#### **Action Items**

1B1-Develop a succession plan that provides pathways for personnel to advance at all organizational levels.	Last Update	Progress	0%	Status  Not Started
1B2-Develop Position Descriptions for each rank within the Stevenson Fire Department.	Last Update	Progress	0%	Status  Not Started
1B3-Develop and implement a leadership program for the Captain, Assistant Chief, and Fire Chief positions, incorporating qualification benchmarks.	Last Update	Progress	0%	Status  Not Started

1B1-Develop a succession plan that provides pathways for personnel to advance at all organizational levels.

1B2-Develop Position Descriptions for each rank within the Stevenson Fire Department.

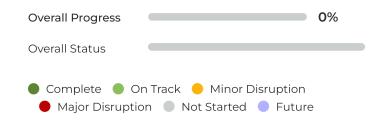
Medium timeframe.

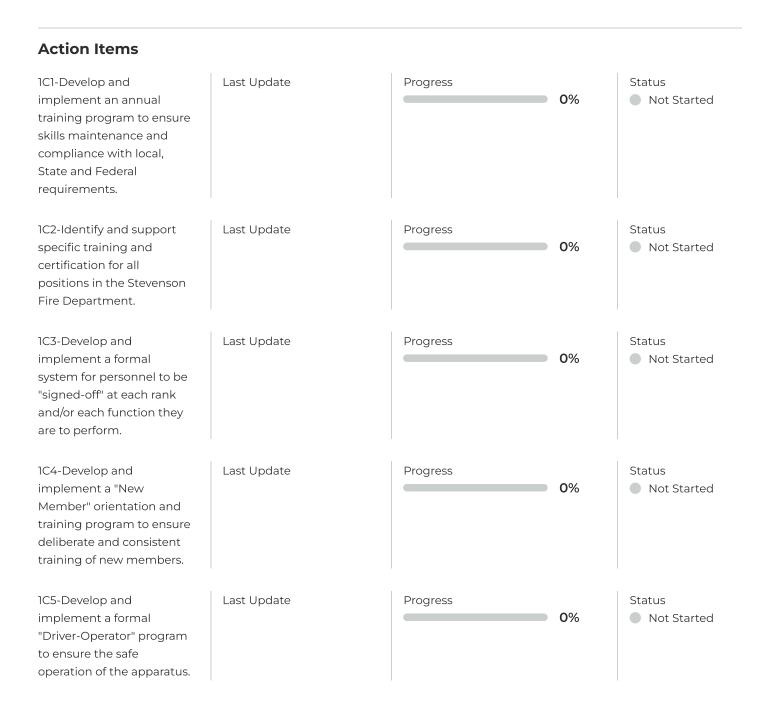
1B3-Develop and implement a leadership program for the Captain, Assistant Chief, and Fire Chief positions, incorporating qualification benchmarks.

Long timeframe.

#### **Objectives**

# 1C-Provide and support a comprehensive training program for all ranks.





1C6-Implement a records	Last Update	Progress		Status
management system to			0%	<ul><li>Not Started</li></ul>
easily track required				
mandatory training and				
maintain certifications (i.e.				
Drivers License, NIIMS, Rt-				
130, CPR, etc.).				

1C1-Develop and implement an annual training program to ensure skills maintenance and compliance with local, State and Federal requirements.

1C2-Identify and support specific training and certification for all positions in the Stevenson Fire Department.

1C3-Develop and implement a formal system for personnel to be "signed-off" at each rank and/or each function they are to perform.

1C4-Develop and implement a "New Member" orientation and training program to ensure deliberate and consistent training of new members.

1C5-Develop and implement a formal "Driver-Operator" program to ensure the safe operation of the apparatus.

1C6-Implement a records management system to easily track required mandatory training and maintain certifications (i.e. Drivers License, NIIMS, Rt-130, CPR, etc.).

Medium timeframe.

#### Goals

## 2-Internal Communications

The City and District will maintain effective, open communications and inclusive decision-making with its members.



#### **Overall Progress**



- Complete
- On Track
- Minor Disruption
- Major Disruption
  - Not Started
- Future

- O Action Items (0%)
- O Action Items (0%)
- **O Action Items** (0%)
- O Action Items (0%)
- **4 Action Items** (100%)
  - **O Action Items** (0%)

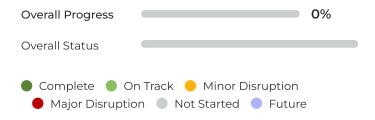
## **Objectives**

Complete On Track Minor Disruption Major Disruption Not Started Future

2A-Improve the distribution of information to all members of the department.

#### **Objectives**

# 2A-Improve the distribution of information to all members of the department.



#### **Action Items**



2A1-Identify the standard mechanisms used to communicate with members.

2A2-Establish a system where regular communications can be stored and easily accessed by all members for review.

2A3-Establish a system where all Administrative and Operations Policies and Procedures can be stored and easily accessed by all members for review.

2A4-Consider innovative processes to improve collaboration, idea sharing, and employee-driven movements that drive efficiency.

Medium, Long timeline.

#### Goals

### **3-Our Community**

The City and District leadership will effectively communicate with customers, citizens, visitors, and partners.

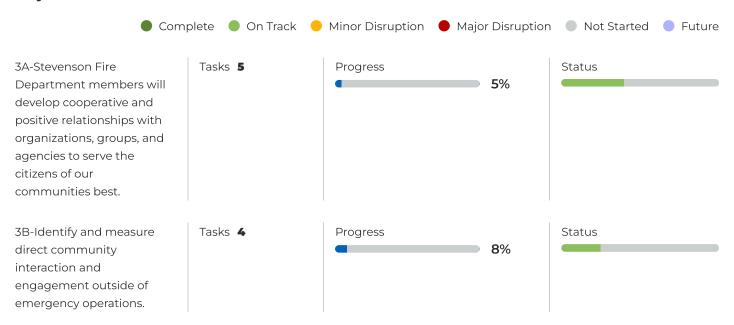


#### **Overall Progress**

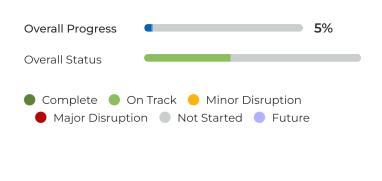


- Complete
- On Track
- Minor Disruption
- Major Disruption
- Not Started
- Future

- **O Action Items** (0%)
- 3 Action Items (33%)
- **O Action Items** (0%)
- O Action Items (0%)
- 6 Action Items (67%)
- **O Action Items** (0%)



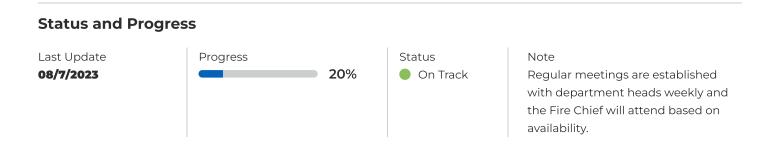
3A-Stevenson Fire
Department members will
develop cooperative and
positive relationships with
organizations, groups, and
agencies to serve the citizens
of our communities best.



#### **Action Items** 3A1-Establish regular Last Update 08/7/2023 **Progress** Status department head 20% On Track meetings between the Fire Chief and City Administrator. Last Update 3A2-Establish a regular **Progress** Status 0% verbal and written report Not Started submitted by the Fire Chief, through the City Administrator to the City Council, on a minimum quarterly basis. 3A3-Identify opportunities Last Update **Progress** Status to increase direct 0% Not Started interaction between fire department leadership and community/civic organizations. 3A4-Identify and clarify Last Update **Progress** Status roles between the fire 0% Not Started department and firefighters association. 3A5-Establish regular Last Update 08/7/2023 Status **Progress** 5% scheduled meetings On Track between members of the Stevenson City Council and Fire District 2 Commissioners.

# 3A1-Establish regular department head meetings between the Fire Chief and City Administrator.

Immediate timeline.

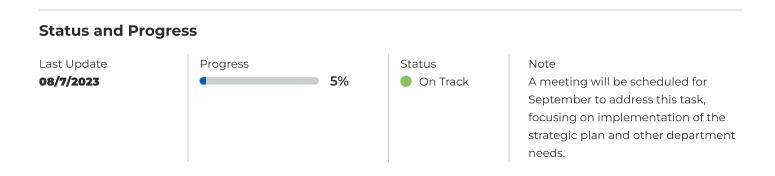


3A2-Establish a regular verbal and written report submitted by the Fire Chief, through the City Administrator to the City Council, on a minimum quarterly basis.

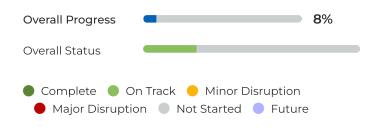
3A3-Identify opportunities to increase direct interaction between fire department leadership and community/civic organizations.

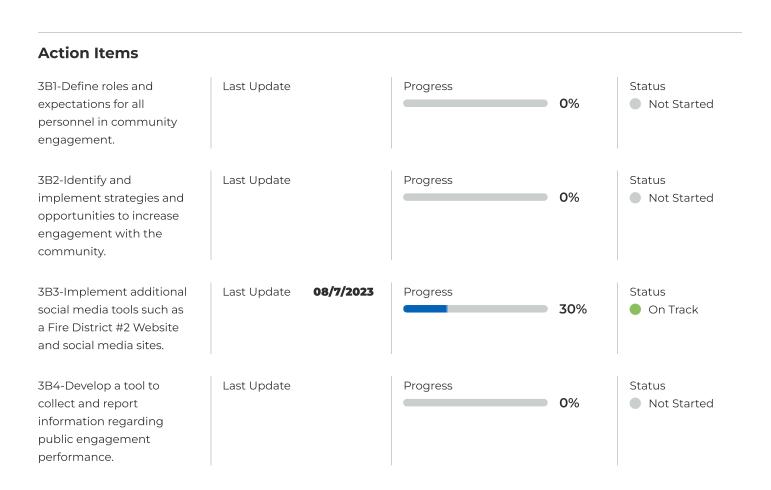
3A4-Identify and clarify roles between the fire department and firefighters association.

# 3A5-Establish regular scheduled meetings between members of the Stevenson City Council and Fire District 2 Commissioners.



3B-Identify and measure direct community interaction and engagement outside of emergency operations.





3B1-Define roles and expectations for all personnel in community engagement.

3B2-Identify and implement strategies and opportunities to increase engagement with the community.

## 3B3-Implement additional social media tools such as a Fire District #2 Website and social media sites.



3B4-Develop a tool to collect and report information regarding public engagement performance.

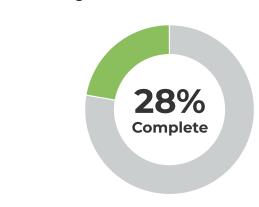
#### Goals

### 4-Organizational Stability

The City and District will maintain an organizational structure and support system to ensure sufficient and stable critical business functions of the Fire Department.

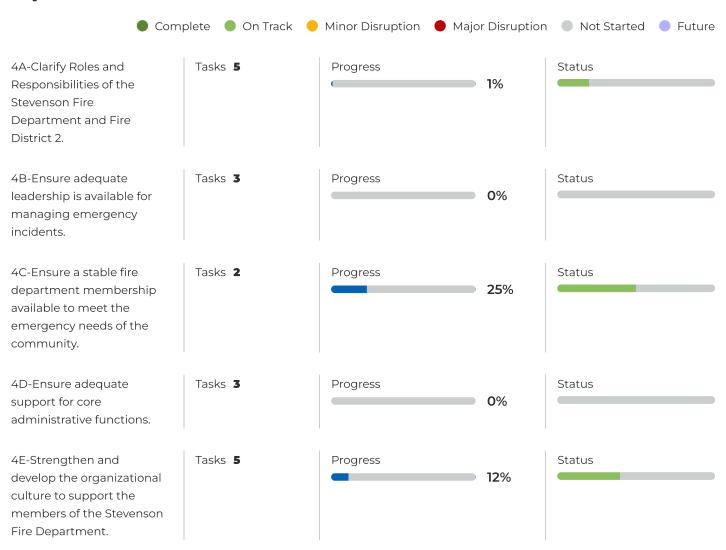


#### **Overall Progress**

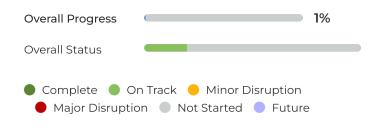


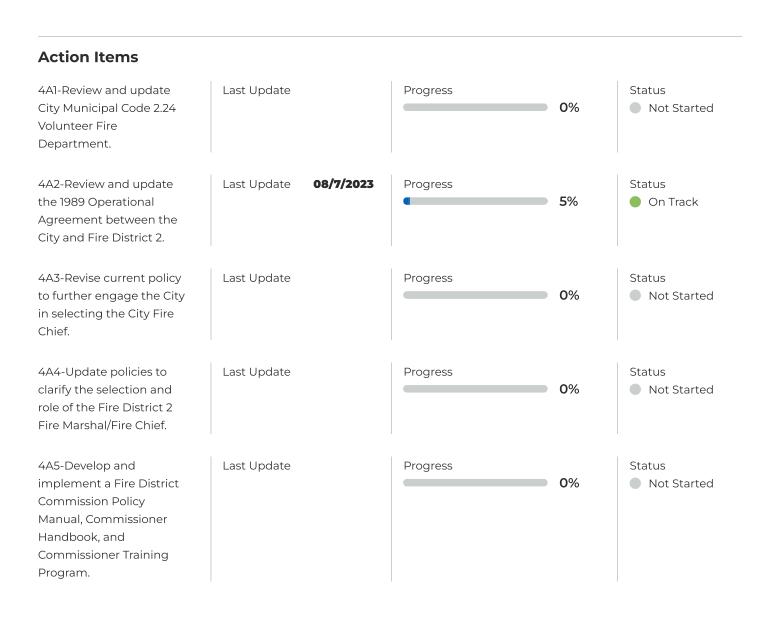
- Complete
- On Track
- Minor Disruption
  - Major Disruption
  - Not Started
- Future

- O Action Items (0%)
- 4 Action Items (22%)
- O Action Items (0%)
- O Action Items (0%)
- **14 Action Items** (78%)
  - **0** Action Items (0%)



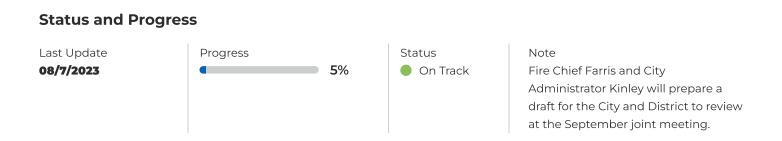
4A-Clarify Roles and Responsibilities of the Stevenson Fire Department and Fire District 2.





4A1-Review and update City Municipal Code 2.24 Volunteer Fire Department.

# 4A2-Review and update the 1989 Operational Agreement between the City and Fire District 2.

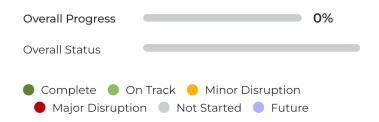


4A3-Revise current policy to further engage the City in selecting the City Fire Chief.

4A4-Update policies to clarify the selection and role of the Fire District 2 Fire Marshal/Fire Chief.

4A5-Develop and implement a Fire District Commission Policy Manual, Commissioner Handbook, and Commissioner Training Program.

4B-Ensure adequate leadership is available for managing emergency incidents.



#### **Action Items**

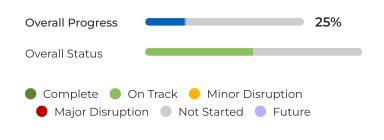
4B1-Develop a new organizational structure to improve leadership and management of the fire department.	Last Update	Progress	0%	Status  Not Started
4B2-Develop and implement a strategy to fill and maintain all positions at the rank of Captain, Assistant Chief, and Fire Chief.	Last Update	Progress	0%	Status  Not Started
4B3-Develop and implement a mechanism to ensure adequate officer coverage for safe management of emergency incidents.	Last Update	Progress	0%	Status  Not Started

4B1-Develop a new organizational structure to improve leadership and management of the fire department.

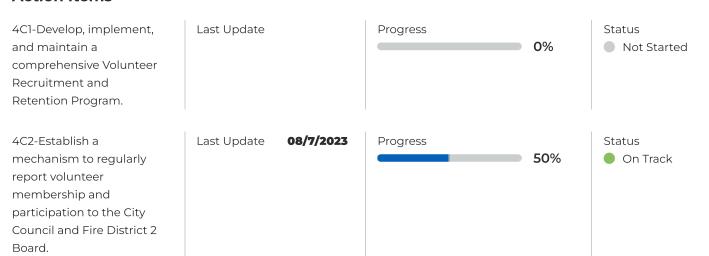
4B2-Develop and implement a strategy to fill and maintain all positions at the rank of Captain, Assistant Chief, and Fire Chief.

4B3-Develop and implement a mechanism to ensure adequate officer coverage for safe management of emergency incidents.

4C-Ensure a stable fire department membership available to meet the emergency needs of the community.



#### **Action Items**



4C1-Develop, implement, and maintain a comprehensive Volunteer Recruitment and Retention Program.

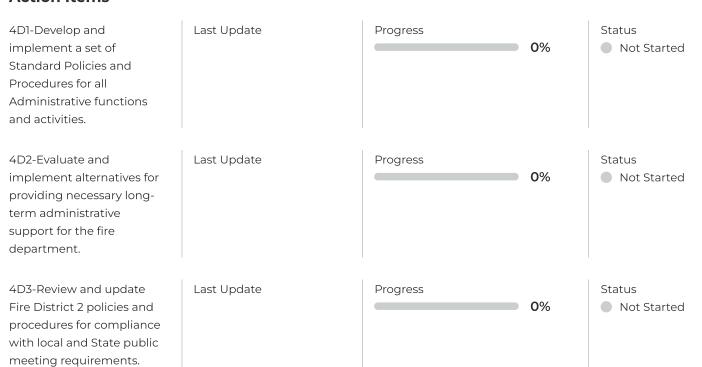
4C2-Establish a mechanism to regularly report volunteer membership and participation to the City Council and Fire District 2 Board.



# 4D-Ensure adequate support for core administrative functions.



#### **Action Items**

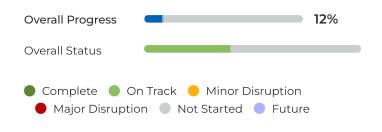


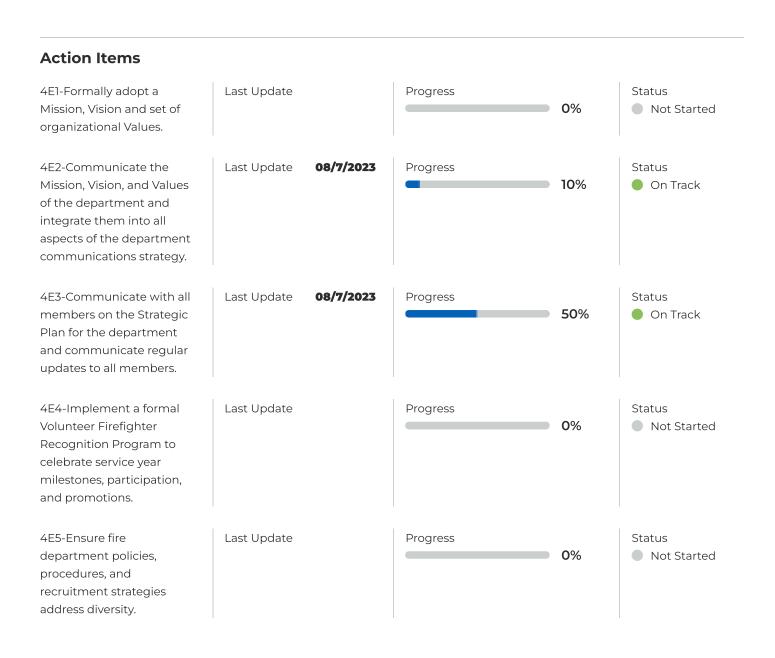
4D1-Develop and implement a set of Standard Policies and Procedures for all Administrative functions and activities.

4D2-Evaluate and implement alternatives for providing necessary long-term administrative support for the fire department.

4D3-Review and update Fire District 2 policies and procedures for compliance with local and State public meeting requirements.

4E-Strengthen and develop the organizational culture to support the members of the Stevenson Fire Department.



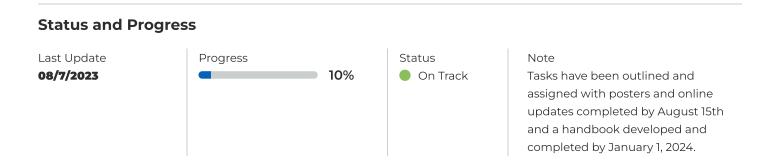


4E1-Formally adopt a Mission, Vision and set of organizational Values.

Immediate timeline.

4E2-Communicate the Mission, Vision, and Values of the department and integrate them into all aspects of the department communications strategy.

Immediate timeline.



4E3-Communicate with all members on the Strategic Plan for the department and communicate regular updates to all members.

Immediate timeline.



4E4-Implement a formal Volunteer Firefighter Recognition Program to celebrate service year milestones, participation, and promotions.

4E5-Ensure fire department policies, procedures, and recruitment strategies address diversity.

#### Goals

# 5-Organizational Sustainability

The City and District will develop plans to ensure the fire department maintains the ability to meet future community needs.



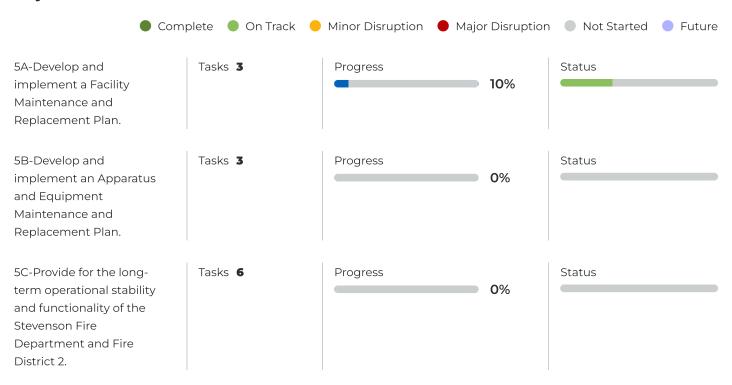
## **Overall Progress**



- Complete
- On Track
- Minor Disruption
- Major Disruption
- Not Started
- Future

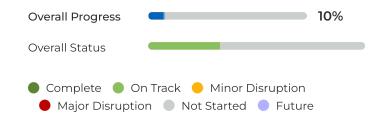
- O Action Items (0%)
- 1 Action Items (8%)
- O Action Items (0%)
- O Action Items (0%)
- 11 Action Items (92%)
- **O Action Items** (0%)

# **Objectives**

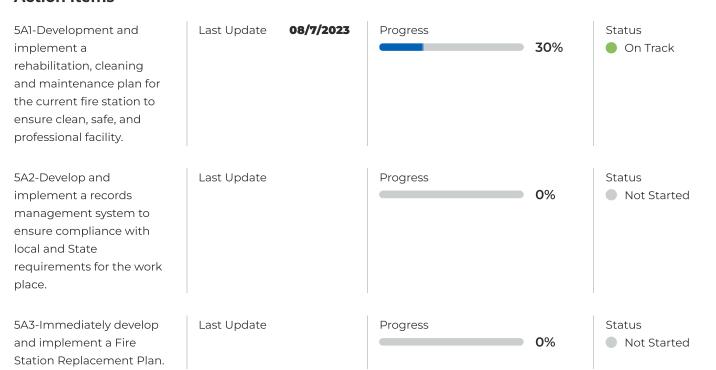


# **Objectives**

# 5A-Develop and implement a Facility Maintenance and Replacement Plan.

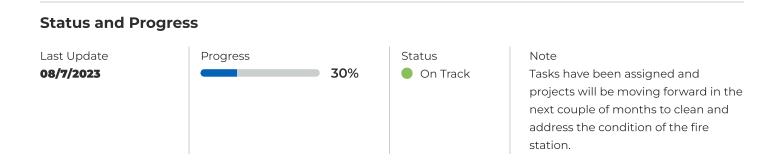


# **Action Items**



5A1-Development and implement a rehabilitation, cleaning and maintenance plan for the current fire station to ensure clean, safe, and professional facility.

Immediate timeline.



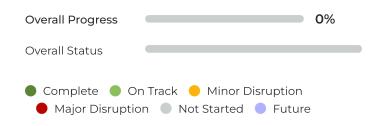
5A2-Develop and implement a records management system to ensure compliance with local and State requirements for the work place.

Short timeline.

5A3-Immediately develop and implement a Fire Station Replacement Plan.

# **Objectives**

5B-Develop and implement an Apparatus and Equipment Maintenance and Replacement Plan.



## **Action Items**

5B1-Development and implement a maintenance plan for all apparatus and equipment to ensure safe operation and compliance with local, State, and Federal standards.	Last Update	Progress	0%	Status  Not Started
5B2-Develop and implement a records management system to ensure compliance with local, State, and Federal requirements for equipment and apparatus.	Last Update	Progress	0%	Status  Not Started
5B3-Develop and implement an Apparatus and Equipment Capital Replacement Plan.	Last Update	Progress	0%	Status  Not Started

5B1-Development and implement a maintenance plan for all apparatus and equipment to ensure safe operation and compliance with local, State, and Federal standards.

Short timeline.

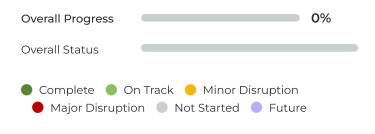
5B2-Develop and implement a records management system to ensure compliance with local, State, and Federal requirements for equipment and apparatus.

5B3-Develop and implement an Apparatus and Equipment Capital Replacement Plan.

Long timeline.

# **Objectives**

5C-Provide for the long-term operational stability and functionality of the Stevenson Fire Department and Fire District 2.



#### **Action Items** 5C1-Develop a Last Update **Progress** Status comprehensive fire 0% Not Started services evaluation to enable policymakers to fully capture needed improvements for planning purposes. 5C2-Establish a Last Update Status **Progress** mechanism to annually 0% Not Started review the readiness, capabilities, and performance of the fire department. 5C3-Maximize utilization of Last Update **Progress** Status available funding 0% Not Started mechanisms for the fire department. Last Update 5C4-Implement an **Progress** Status electronic records 0% Not Started management system for emergency responses whereby records are transmitted to the State of Washington within the NFIRS framework.

5C5-Evaluate staffing alternatives and develop a long-range plan for ensuring emergency response capabilities, including a review of volunteer compensation, sleeper programs, and potential triggers for providing full-time staffing.	Last Update	Progress	0%	Status  Not Started
5C6-Evaluate opportunities for increased collaboration with neighboring fire and emergency service districts to meet long- range service delivery needs.	Last Update	Progress	0%	Status  Not Started

5C1-Develop a comprehensive fire services evaluation to enable policymakers to fully capture needed improvements for planning purposes.

Medium, Long timeline.

5C2-Establish a mechanism to annually review the readiness, capabilities, and performance of the fire department.

Medium, Long timeline.

5C3-Maximize utilization of available funding mechanisms for the fire department.

5C4-Implement an electronic records management system for emergency responses whereby records are transmitted to the State of Washington within the NFIRS framework.

Short timeline.

5C5-Evaluate staffing alternatives and develop a long-range plan for ensuring emergency response capabilities, including a review of volunteer compensation, sleeper programs, and potential triggers for providing full-time staffing.

Medium, Long timeline.

5C6-Evaluate opportunities for increased collaboration with neighboring fire and emergency service districts to meet longrange service delivery needs.

Medium, Long timeline.