

10/6/20

City of Stevenson Water Dept.
City Council

I have just been informed that the water department has made an error on my water bill and was charging me a senior rate and I owe \$304.00 in water fees. In February 2019 when I purchased my 1st home at 201 Attwell Road, Stevenson, WA I was not aware of how the water bills were charged. This is the first time I have had a water bill in my name. The home was vacant until March 2020, and no water was used for that 1st year. I did not request any special rates and the error was made by the water department unbeknown to me. Covid has created financial hardships for me, my income has decreased significantly, and this additional charge is not something I budgeted for. I take pride in paying my bills and maintaining good credit. I am requesting that you drop the charges since I paid all my bills in full that were sent to me. I was unaware that the billing was incorrect.

Sincerely,
Mercedes Lux
503-956-0704

RECEIVED

OCT 08 2020

BY: _____