

Trevor Chadwick

From: Cade Neiwert <cneiwert@icloud.com>
Sent: Friday, August 16, 2024 12:59 PM
To: Cord Stanley
Cc: Rachele Klein; Trevor Chadwick; James Markle
Subject: Re: Concern Regarding Oil Leaks from Republic Services Garbage Trucks

While I find it hard to believe that the substance isn't toxic, given its nature, it is reassuring to know that it won't harm the environment, which is my greatest concern. I appreciate you sending that and your attention to this matter.

Sent from my iPhone

On Aug 15, 2024, at 11:47 AM, Stanley, Cord <CStanley3@republicservices.com> wrote:

Hello Cade,

I want to assure you that this is not a health or environmental hazard or issue. This is purely cosmetic and the vast majority of the issue will resolve over time. Please see the below excerpts from the material safety data sheet of our hydraulic fluid provided by its manufacturer. We generally do not provide these to the public, but I think its important you see for yourself. I do think its critical to examine this problem through context and scale and that is why I offered information about what happens on many roadways. We're talking about spots of non-hazardous material to both people and the environment, not thousands of gallons across roadways like re commonly seen with routine maintenance. We are not deflecting our responsibility, as we have been responsive to any calls to cleanup and are withdrawing any trucks until all repairs are made, even at potential expense of service.

<image001.png>

<image005.png>

<image002.png>

<image003.png>

Cord Stanley
General Manager - Idaho

11101 West Executive Drive
Boise, ID 83713
e cstanley3@republicservices.com

o (208)-685-7752
w RepublicServices.com

<image004.jpg>

From: Cade Neiwert <cneiwert@icloud.com>
Sent: Wednesday, August 14, 2024 8:29 PM
To: Stanley, Cord <CStanley3@republicservices.com>
Cc: Klein, Rachele <RKlein@republicservices.com>; Trevor Chadwick <tchadwick@staridaho.org>; Markle, James (Jay) <JMarkle@republicservices.com>
Subject: Re: Concern Regarding Oil Leaks from Republic Services Garbage Trucks

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Dear Mayor Chadwick,

Thank you for your quick attention regarding the oil leaks from Republic Services garbage trucks. I appreciate your efforts to address this issue, which impacts the safety and appearance of our community.

While Republic Services has acknowledged that their trucks are leaking oil and will attempt to clean the roads, they have also pointed out that the county pours thousands of gallons of oil on the road surface during chip sealing. This argument seems to reflect a belief that their pollution is not a big deal because other entities are creating more, which is concerning. Such reasoning appears evasive and does not align with the need to take full responsibility for their own environmental impact.

Every organization, whether public or private and regardless of other pollution sources, must adhere to environmental safety standards and strive to minimize their footprint on our community. Using a counter-argument sends an alarming message about neglecting our community's well-being and the health of our natural surroundings.

I hope that we can ensure Republic Services takes immediate and effective action to clean the streets and implement measures to prevent future leaks.

Sincerely,

Cade

Sent from my iPhone

On Aug 14, 2024, at 3:19 PM, Stanley, Cord <CStanley3@republicservices.com> wrote:

Hello Mayor,

We will absolutely do our best. We have and will continue to address and clean the oil spots we see/know about/are reported. Cleaning with oil absorbent or using a street sweeping company usually does not eliminate the stain. We have even tried pressure washing. It takes time for these to fade. It does take several months, but most of these will not be noticeable once winter hits. For example, Renee Becraft has a some spots on her road that were dried – they are just stains at this point. Renee is demanding the street get repaved which is unrealistic.

While we are on scene, customers are very understanding that these are garbage trucks and are not perfect machines. They do sometimes leak and we do our best to address the problem as fast as we can. It seems to be a rather small contingency of people that are causing this issue to grow. Many roads in Ada County are chip sealed and have thousands of gallons of oil poured over them every few years.

We will immediately review all trucks that service Star and pull any that has any form of leak. Unfortunately, we do not have a large stable of spare trucks to immediately replace them. In some cases, we may have to converge on these routes after others are complete until all repairs are made. This may cause some service delays.

Please let me know if you have any questions.

Cord Stanley

General Manager - Idaho

11101 West Executive Drive
Boise, ID 83713
e cstanley3@republicservices.com
o (208)-685-7752
w RepublicServices.com

<image001.jpg>

From: Klein, Rachele <RKlein@republicservices.com>

Sent: Wednesday, August 14, 2024 2:46 PM

To: Trevor Chadwick <tchadwick@staridaho.org>

Cc: cneiwert@icloud.com; Stanley, Cord <CStanley3@republicservices.com>; Markle, James (Jay) <JMarkle@republicservices.com>

Subject: RE: Concern Regarding Oil Leaks from Republic Services Garbage Trucks

Hello Mayor Chadwick and Cade,

I appreciate the email and assure you this will be addressed. I am copying our general manager and operations manager on this email for follow up. I apologize for the oil on the street, and we will get someone out with absorbent who will work it into any spots and clean it once they are through. The original truck causing the issue was taken off route for six weeks for significant servicing and repairs. The current issue is likely the other (recycling) truck on route. We will make sure it is downed and a spare is dedicated to this route until the current truck is serviced appropriately.

Cord or Jay, will one of you see this through? I am back in town Monday and will be checking email intermittently until then. This has never been an issue for us in Star, and we will make the necessary fleet changes to ensure it is not an issue moving forward.
Thank you,
Rachele Klein

From: Trevor Chadwick <tchadwick@staridaho.org>
Sent: Tuesday, August 13, 2024 11:25 AM
To: Klein, Rachele <RKlein@republicservices.com>
Subject: Fwd: Concern Regarding Oil Leaks from Republic Services Garbage Trucks

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From: Cade Neiwert <cneiwert@icloud.com>
Sent: Tuesday, August 13, 2024 11:01:03 AM
To: Trevor Chadwick <tchadwick@staridaho.org>
Subject: Concern Regarding Oil Leaks from Republic Services Garbage Trucks

Dear Mayor Chadwick,

I hope this message finds you well. I am writing to express my concern about an issue affecting our community's cleanliness and safety. Republic Services garbage trucks are leaking oil onto our streets. I don't know the full extent of the damage across the city but every house on Heliopsis Dr. has oil stains from these trucks as they lift and dump the bins.

Myself and neighbors have spoken with Republic Services regarding this matter, and while they have assured me that they will attempt to fix the trucks, they currently have no plans to clean the streets. This is troubling, as it not only poses environmental and health hazards but also detracts from the aesthetic appeal of our neighborhoods.

I kindly request your assistance in addressing this matter promptly. It would be beneficial to have the streets cleaned and to ensure that the issue is resolved with Republic Services to prevent future leaks. This will help maintain the high standards of our community and safeguard the well-being of our residents.

Thank you for your attention to this matter. I am confident in your commitment to keeping our city clean and safe, and I appreciate your efforts in resolving this issue.

Sincerely,

Cade and neighbors
11462 W Heliopsis Dr
Star, ID
2083160442

Sent from my iPhone