

Managed Services Agreement

This Managed Services Agreement (this "Agreement"), is entered into by and between Tegrete Corporation ("Tegrete") and City of Spring Lake Park ("Company"). Facility related services, including sourcing and supplier management (collectively the "Services") will be managed by Tegrete, in accordance with the terms of this Agreement, together with all subsequent Addenda.

Services Managed:

Tegrete shall manage the Services at the facilities (collectively the "Facilities") described in subsequent Addenda or as requested via Work Order. All specifications for the Services shall be set forth in the Addenda or in the Work Order. Additional Addenda may be added to the Managed Services Agreement to reflect additional services managed by Tegrete. All Addenda shall be governed by the terms and conditions of this Agreement, including, but not limited to the Agreement Terms as outlined in section 5, and the "Effective Date" as assigned by the final signature.

1. Service Providers:

Tegrete will contract with third party service providers (individually, a "Service Provider" and collectively, the "Service Providers") in order to provide the Services in accordance with the terms of this Agreement and the Addenda.

- a. Tegrete agrees to have all Service Providers furnish all labor and materials necessary to perform the Services. Tegrete and the Service Providers may also maintain an inventory log of miscellaneous supplies that are reasonably required in connection with the delivery and completion of the Services, such as consumables, light bulbs, and materials for projects that are within the scope of the Services, and Company will reimburse Tegrete for its reasonable, documented, out-of-pocket, third party expenses incurred in acquiring such supplies. Tegrete (and any Service Provider) shall contact Company and receive prior written approval before purchasing any supplies in connection with the Services in excess of \$500.
- b. Tegrete will ensure Company representatives have all Service Provider compliance documentation (i.e. MSDS, permit, etc.) and all documentation will be placed in proper accessible locations in each Facility.
- c. Tegrete will obtain proof of clearance from a national background check on each Service Provider employee engaged in providing services under this Agreement prior to the commencement of such services.
 - i. <u>Exclusions:</u> will occur whereas a Company staff member requests an "Emergency Response" requiring less than 24 hours' notice or for exterior ONLY services.
- d. All Tegrete employees and Service Providers will be required to sign Tegrete's Client Confidentiality Agreement for the purposes of having access to Company's Facilities. Any breach by an employee or Service Provider may result in the termination of all or part of their employment or Service Provider Agreement, and Tegrete shall indemnify and hold harmless Company from any and all losses incurred as a result of such breach.



2. Site Access:

Company agrees to allow an authorized Tegrete employee to walk all Service Providers through Company Facility on behalf of Company for reasons of site audits, inspections or corrective actions. Company agrees to have a Tegrete employee perform group tours with Service Providers on behalf of Company for the purpose of performing RFP's for cleaning services, HVAC, maintenance services or miscellaneous project work requested by Company for the purpose of switching Service Providers, adding services, changing services or market analysis.

3. Policies and Procedures:

Tegrete will instruct its employees and Service Providers to follow policies pertaining to the following:

- a. Equal Opportunity: In compliance with all applicable federal, state, and local laws, ordinances, rules, and regulations relating to equal opportunity and nondiscrimination, Tegrete and all services providers agree, that they will not discriminate against or treat unfairly an applicant or employee because of personal characteristics that are protected under the law. Protected characteristics include: race, color, national origin, religion, creed, sex, marital status, familial status, sexual orientation, age, disability, status with regard to public assistance, and membership or activity in a local human rights organization.
- b. Indemnification: Tegrete agrees to be responsible for and to protect, hold harmless and indemnify Company and its employees from and against all loss, damage, cost and expense (including attorney's fees) suffered or sustained by Company or for which Company may be held or become liable by reason of injury (including death) to persons or property or other causes whatsoever, in connection with the operations of any Service Provider under this Agreement. Nothing herein, however, is intended to nor shall it relieve Company from liability for its own acts, omissions or negligence.
- c. Employee List: Tegrete will provide Company with an Employee List that may include the names (last, first, and middle) and dates of birth for any person providing service there upon request and to the extent permissible by law. This list will also indicate that the persons providing service are legally allowed to work within the United States.

4. Hold Harmless:

Tegrete agrees to indemnify and hold Company, its officers, directors, shareholders and employees harmless from any claims resulting from Tegrete's failure to comply with this Agreement, and from Tegrete's unlawful disclosure or use of data protected under state and federal laws.



5. Agreement Terms:

- a. **TERM:** The term of this Agreement shall be for a period of 12 months from the Effective Date and thereafter will automatically renew on anniversary date under the same terms and conditions for successive 12 month periods; provided, however, that Tegrete may suspend Service Provider's services, upon fifteen (15) days written notice, in the event that Company fails to make any payments required by this Agreement without cancelling this Agreement or invalidating Company's obligations. However, Company shall have fifteen (15) days to cure any payment default. Either party shall give written notice of termination at least sixty (60) days in advance of the anniversary date not to renew. In the event of a material breach by Tegrete, Company shall provide written notice of such breach to Tegrete, and Company may terminate the Agreement if such breach is not cured within thirty (30) days of Tegrete's receipt of written notice. Company may not terminate this Agreement without cause.
- b. **SCOPE OF WORK:** Tegrete agrees to manage the Services as requested by a Work Order or as outlined in the Addenda and signed by Company. Upon request of Company, Tegrete may manage other services listed on additional Addenda under the same terms and conditions.
- c. PROCUREMENT AND SOURCING: All procurement and sourcing will be completed internally by Tegrete's staff for the purpose of obtaining Services for the Facilities. Company agrees that Tegrete will complete all sourcing using Tegrete's internal and external network of Service Providers to obtain fair market value pricing on behalf of Company.
 - Once Tegrete has completed a request for proposal (RFP) project, Tegrete will present designated Company representative with analysis of collected quotes including overhead in a comparison format. Company and Tegrete will jointly decide on the winning bidder.
- d. Tegrete will be responsible for handling all transitions and legal documentation from Service Provider by obtaining all proper documentation and signed agreements.
- e. **PRICING:** Contract pricing for the Services outlined in the Addendum(s) will be the agreed upon pricing by Tegrete and Company. Pricing will be submitted via bid submittal report to Company and approved by an authorized signature after all Service Provider proposals have been submitted and reviewed by both parties.

<u>Pricing for Work Orders will be obtained through an estimate or quote and will be agreed upon in writing by Tegrete and Company prior to commencing work.</u>

In consideration of the faithful performance by Tegrete's Service Providers, Company agrees to pay to Tegrete the agreed upon pricing plus applicable local state taxes once all proposals have been received, reviewed and approved by both parties. The pricing agreed upon by both parties may change due to a change in Service Providers or Services rendered under the Addendum for that Service, or Service Provider pricing increases or decreases. The amount to be paid by Company will be due upon completion of Services for miscellaneous or Work Order service requests (e.g. handyman and maintenance, plumbing and electrical). All scheduled services (e.g. HVAC preventive maintenance, janitorial, lawn care, snow removal) are net 30, via ACH. All invoices over thirty (30) days past due will automatically accrue a five percent (5%) finance charge on remaining balances. If Service Provider elects to terminate Services due to delinquent payment by Company, Tegrete may alter pricing or Services. Tegrete will attempt to replace the Service Provider for an additional cost of two hundred dollars (\$200) per service per location.

IMPORTANT NOTE: Service Providers will not receive payment for Services rendered until Tegrete receives payment from Company.

4111 Mackenzie Court NE, Suite 100 | St. Michael, MN 55376 | 763.497.8020 | Fax: 763.497.8564 | www.tegrete.com



f. Recognized Holidays (As Applicable):

Include New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day. All credits for Recognized Holidays have been pre-determined in the contract pricing. Recognized Holidays may alter service schedules.

- g. **NO SOLICIATION**: It is agreed that Company or its staff may not at any time solicit or render the services of Tegrete's staff its Service Providers or its Service Providers staff, other than incumbent Company Service Providers, for a period of one hundred and twenty (120) days after termination of this Agreement, unless terminated upon a default by Tegrete. In addition, during the term of this Agreement, all communication, correspondence and/or additional work orders must be presented to Tegrete's management staff in place of or in addition to the Service Providers.
- h. Company agrees that if Company requests Tegrete to procure and source Service Providers for any of the Services as outlined in the Addenda and Company decides not to utilize Tegrete to manage those Services as provided in the RFP bid results, Company will be responsible for fees associated with sourcing the mentioned services at two-hundred dollars (\$200) per location, per service plus any travel expenses associated with this project. However, if Company moves forward by authorizing Tegrete to manage the approved Service Providers for the term of this Agreement, or the project as outlined in the RFP, all sourcing expenses will be waived.

6. Insurance:

- a. Upon execution of this Agreement, and prior to commencing any work or Services with regard to Facility management, Tegrete will provide proof of auto liability and workers compensation insurance, commercial general liability insurance, \$1,000,000 per occurrence and \$2,000,000 general aggregate. Additionally, Tegrete carries a commercial liability umbrella policy of \$5,000,000.
- b. It is expressly agreed that Tegrete is not, and shall not, be an employee, joint venture or partner of Company. Tegrete is a third-party management company and will not be within the protection of coverage of Company Workers Compensation Insurance and no withholding of social security, federal, or state income tax or other deductions shall be made from the sums agreed to be paid to Tegrete herein.

7. Resolution of Disputes:

The parties agree that prior to commencing legal action to enforce or interpret this Agreement, that they will first attempt in good faith to amicably resolve such dispute within thirty (30) days by negotiations between senior executives of the parties who have authority to settle the matter. If the parties are unable to resolve the dispute and legal action is required, such action shall be held in Minneapolis, Minnesota. The parties further agree that this Agreement shall be governed by the laws of the State of Minnesota, regardless of conflict of law principles. The prevailing party in any legal proceedings shall receive its reasonable attorney's fees and legal costs in addition to any other relief that may be granted by the Court.

8. Miscellaneous:



If to Tegrete:

a. Except as expressly provided to the contrary in this Agreement, every notice or other communication to be given by either party to the other with respect hereto shall be in writing and shall not be effective for any purpose unless the same is given in accordance with this Section. By notice to the other sent in accordance with this Section, either party may change its notice address. Each notice must be in writing and will be validly given if either: (i) the notice is personally delivered; or (ii) the notice is delivered by private carrier (e.g., Federal Express); or (iii) the notice is sent via email and receipt is acknowledged in writing. If the party to receive notice refuses to acknowledge its receipt in writing, then notice may be validly given by mailing the notice first-class, certified or registered mail, postage prepaid, return receipt requested, and the notice will be deemed received by the party two (2) business days after the notice's deposit in the U.S. Mail. All notices shall be sent to the following addresses:

	Teresa M Carlson, CEO			
	4111 MacKenzie Court NE #10			
	St Michael, MN 55376			
If to Company:				

- b. Entire Agreement. This Agreement is deemed integrated and contains all of each party's representations, waivers and obligations. The parties may only modify or amend this Agreement in a writing that is fully executed and delivered by both parties.
- c. Successors. Unless provided to the contrary elsewhere in this Agreement, this Agreement binds and inures to the benefit of each party's heirs, successors and permissible assignees.
- d. No Waiver. A party's waiver of a breach of this Agreement will not be considered a waiver of any other breach. No custom or practice that develops between the parties will prevent either party from requiring strict performance of the terms of this Agreement.
- e. Independent Covenants. The covenants of this Agreement are independent. A court's declaration that any part of this Agreement is invalid, void or illegal will not impair or invalidate the remaining parts of this Agreement, which will remain in full force and effect.
- f. Captions. The use of captions, headings, boldface, italics or underlining is for convenience only, and will not affect the interpretation of this Agreement.
- g. Authority. Individuals signing this Agreement on behalf of either party represent and warrant that they are authorized to bind that party.
- h. Time. Time is of the essence as to all provisions in this Agreement in which time is a factor.



i. Contract pricing for any services in the Addenda will automatically increase by 2.5% annually on the anniversary dates of each year.

This Agreement shall become effective (the "Effective Date") as of the date of the final signature, with an anticipated service start date of 1/6/2025.

Tegrete Corporation		City of Spring Lak	e Park
Signature:	U Carlson	Signature:	
		J	(Authorized signature only)
Printed Name: Teresa Carls	son	Printed Name:	Dan Buchholtz
Date: <u>11/25/2024</u>		Date:	

Janitorial

Managed Services Agreement Addendum



This document is in reference to a Managed Services Agreement dated 11/25/2024 between Tegrete Corporation and City of Spring Lake Park.

May it be known that the undersigned parties, for good consideration, do hereby agree to make the following additions as outlined below. These additions shall be made valid as if they are included in the original stated contract. The parties agree that wherever there is any conflict between this Addendum and the Managed Services Agreement, the provisions of this Addendum will control and the Managed Services Agreement will be construed accordingly.

Please select a vendor for each service, at each location, by placing an (X) in the shaded column below.

Location	Service Provider	Contract Start Date	Tegrete Recommendation	Indicate SP selection here (X)	Scope of Work	Cleaning Frequency (# days per week)	Days of Week	Monthly Contract Amount
City Hall / Police Dept.	Joy Cleaning	1/6/2025	X	x	SOW J City of SLP	5x	Mon - Fri	\$ 3,100.00

No other terms or conditions of the above mentioned Managed Services Agreement shall be negated or changed as a result of this here stated Addendum.

City of Spring Lake Park agrees to pay the above selected prices, in consideration of the of the Exhibit(s) referred to herein.

City of Spring Lake Park	Tegrete Corporation
	20.00 11 6.00
Signature:	Signature: School M Carlson
Print Name:Dan Buchholtz	Print Name: <u>Teresa Carlson</u>
Date:	Date: <u>11/25/2024</u>



City of Spring Lake Park - JANITORIAL - SCOPE OF WORK

Common Areas, Entries, & Lobby	Daily	Weekly	Monthly
Empty all trash and recycling receptacles and remove trash to collection point.			
Replace liners and wipe receptacles when needed.	x		
Spot clean entrance glass and glass doors.	X		
Sanitize door handles and light switches.			
Sweep and damp mop hard surface floors.	X		
Vacuum all carpeted areas and walk off mats.	1		
Dust all horizontal surfaces within arm's reach.	X		
	X		
Clean and polish kick plates.	X		
Clean and/or polish drinking fountains	X		
Brush/wipe lobby furniture.		X	
Detail clean threshold plates.		X	
Edge vacuum all carpeted areas.		X	
Dust or vacuum all ceiling vents and cold air returns within reach			Х
Offices/Conference Rooms/Mult-Purpose Room/Council Chambers	3x per Week	Weekly	Monthly
Offices/Conference Rooms/Mult-Purpose Room/Council Chambers Empty all trash and recycling receptacles and remove trash to collection point.	-	Weekly	Monthly
Empty all trash and recycling receptacles and remove trash to collection point. Replace liners and wipe receptacles when needed.	3x per Week	Weekly	Monthly
Empty all trash and recycling receptacles and remove trash to collection point.	-	Weekly	Monthly
Empty all trash and recycling receptacles and remove trash to collection point. Replace liners and wipe receptacles when needed. Spot clean partition glass. Thoroughly vacuum all carpet.	х	Weekly	Monthly
Empty all trash and recycling receptacles and remove trash to collection point. Replace liners and wipe receptacles when needed. Spot clean partition glass.	X X	Weekly	Monthly
Empty all trash and recycling receptacles and remove trash to collection point. Replace liners and wipe receptacles when needed. Spot clean partition glass. Thoroughly vacuum all carpet.	X X X	Weekly	Monthly
Empty all trash and recycling receptacles and remove trash to collection point. Replace liners and wipe receptacles when needed. Spot clean partition glass. Thoroughly vacuum all carpet. Sweep and damp mop hard surface floors.	X X X X	Weekly	Monthly
Empty all trash and recycling receptacles and remove trash to collection point. Replace liners and wipe receptacles when needed. Spot clean partition glass. Thoroughly vacuum all carpet. Sweep and damp mop hard surface floors. Clean conference and training room tables and push in chairs.	X X X X	Weekly	Monthly
Empty all trash and recycling receptacles and remove trash to collection point. Replace liners and wipe receptacles when needed. Spot clean partition glass. Thoroughly vacuum all carpet. Sweep and damp mop hard surface floors. Clean conference and training room tables and push in chairs. Dust all horizontal surfaces including windowsills, pictures, file cabinets,	X X X X	Weekly	Monthly
Empty all trash and recycling receptacles and remove trash to collection point. Replace liners and wipe receptacles when needed. Spot clean partition glass. Thoroughly vacuum all carpet. Sweep and damp mop hard surface floors. Clean conference and training room tables and push in chairs. Dust all horizontal surfaces including windowsills, pictures, file cabinets, partitions, shelving and other manners of furnishings. Excluding desks	X X X X	Weekly	Monthly
Empty all trash and recycling receptacles and remove trash to collection point. Replace liners and wipe receptacles when needed. Spot clean partition glass. Thoroughly vacuum all carpet. Sweep and damp mop hard surface floors. Clean conference and training room tables and push in chairs. Dust all horizontal surfaces including windowsills, pictures, file cabinets, partitions, shelving and other manners of furnishings. Excluding desks & personal workstations.	X X X X		Monthly
Empty all trash and recycling receptacles and remove trash to collection point. Replace liners and wipe receptacles when needed. Spot clean partition glass. Thoroughly vacuum all carpet. Sweep and damp mop hard surface floors. Clean conference and training room tables and push in chairs. Dust all horizontal surfaces including windowsills, pictures, file cabinets, partitions, shelving and other manners of furnishings. Excluding desks & personal workstations. Dust conference room and training room chair bases.	X X X X		
Empty all trash and recycling receptacles and remove trash to collection point. Replace liners and wipe receptacles when needed. Spot clean partition glass. Thoroughly vacuum all carpet. Sweep and damp mop hard surface floors. Clean conference and training room tables and push in chairs. Dust all horizontal surfaces including windowsills, pictures, file cabinets, partitions, shelving and other manners of furnishings. Excluding desks & personal workstations. Dust conference room and training room chair bases. Sanitize door handles and light switches.	X X X X		X

Restrooms/Locker Rooms	Daily	Weekly	Monthly
Clean and disinfect all fixtures, including plumbing, handles, handrails, door handles and light switches.	х		
Clean/scour and disinfect sinks, countertops and faucets.	Х		
Clean and polish all stainless steel, including dispensers, kick plates, etc.	Х		
Clean base tile and top ledge of tile walls.	Х		
Clean mirrors.	Х		
Clean walls/partitions around urinals, toilets, sinks and under dispensers.	Х		
Dust tops of partitions, mirrors and dispensers.	Х		
Empty trash receptacles, including sanitary napkins, replace liners and clean if needed.	х		
Scour and disinfect toilets, urinals and bases.	х		
Spot clean stall doors, doors and door frames.	Х		
Stock towels, tissue and hand soap from customer stock.	Х		
Sweep and mop floors making sure to get behind toilets and in corners.	х		
Thoroughly wipe wall tile and partitions on both sides.		х	
Clean shower walls and fixtures		х	
Dust or vacuum all ceiling vents and cold air returns.			х
Pour water into floor drains to avoid sewer gas odor.			Х
Kitchenettes/Break Room Areas	3x Per Week	Weekly	Monthly
Empty all trash and recycling receptacles and remove trash to collection	V		
Empty all trash and recycling receptacles and remove trash to collection point. Replace liners and wipe receptacles when needed.	x		
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point. Replace liners and wipe receptacles when needed.			
point. Replace liners and wipe receptacles when needed. Wipe walls around trash receptacles.	X		
point. Replace liners and wipe receptacles when needed. Wipe walls around trash receptacles. Sanitize door handles and light switches.	x x		
point. Replace liners and wipe receptacles when needed. Wipe walls around trash receptacles. Sanitize door handles and light switches. Dust all horizontal surfaces.	X X X		
point. Replace liners and wipe receptacles when needed. Wipe walls around trash receptacles. Sanitize door handles and light switches. Dust all horizontal surfaces. Sweep and damp mop hard surface floors.	x x x x		
point. Replace liners and wipe receptacles when needed. Wipe walls around trash receptacles. Sanitize door handles and light switches. Dust all horizontal surfaces. Sweep and damp mop hard surface floors. Thoroughly vacuum all carpeted areas and walk off mats.	x x x x		
point. Replace liners and wipe receptacles when needed. Wipe walls around trash receptacles. Sanitize door handles and light switches. Dust all horizontal surfaces. Sweep and damp mop hard surface floors. Thoroughly vacuum all carpeted areas and walk off mats. Wipe down all counters and tables.	x x x x x		
point. Replace liners and wipe receptacles when needed. Wipe walls around trash receptacles. Sanitize door handles and light switches. Dust all horizontal surfaces. Sweep and damp mop hard surface floors. Thoroughly vacuum all carpeted areas and walk off mats. Wipe down all counters and tables. Arrange tables and chairs in orderly fashion.	x x x x x x x x		
point. Replace liners and wipe receptacles when needed. Wipe walls around trash receptacles. Sanitize door handles and light switches. Dust all horizontal surfaces. Sweep and damp mop hard surface floors. Thoroughly vacuum all carpeted areas and walk off mats. Wipe down all counters and tables. Arrange tables and chairs in orderly fashion. Clean and polish sinks.	x x x x x x x		
point. Replace liners and wipe receptacles when needed. Wipe walls around trash receptacles. Sanitize door handles and light switches. Dust all horizontal surfaces. Sweep and damp mop hard surface floors. Thoroughly vacuum all carpeted areas and walk off mats. Wipe down all counters and tables. Arrange tables and chairs in orderly fashion. Clean and polish sinks. Spot clean exterior of cabinets/cupboards.	x x x x x x x x x x x x		
point. Replace liners and wipe receptacles when needed. Wipe walls around trash receptacles. Sanitize door handles and light switches. Dust all horizontal surfaces. Sweep and damp mop hard surface floors. Thoroughly vacuum all carpeted areas and walk off mats. Wipe down all counters and tables. Arrange tables and chairs in orderly fashion. Clean and polish sinks. Spot clean exterior of cabinets/cupboards. Clean microwave, inside and out.	x x x x x x x x x x x x x		
point. Replace liners and wipe receptacles when needed. Wipe walls around trash receptacles. Sanitize door handles and light switches. Dust all horizontal surfaces. Sweep and damp mop hard surface floors. Thoroughly vacuum all carpeted areas and walk off mats. Wipe down all counters and tables. Arrange tables and chairs in orderly fashion. Clean and polish sinks. Spot clean exterior of cabinets/cupboards. Clean microwave, inside and out. Stock paper towels and soap from customers' stock.	x x x x x x x x x x x x x x x x		
point. Replace liners and wipe receptacles when needed. Wipe walls around trash receptacles. Sanitize door handles and light switches. Dust all horizontal surfaces. Sweep and damp mop hard surface floors. Thoroughly vacuum all carpeted areas and walk off mats. Wipe down all counters and tables. Arrange tables and chairs in orderly fashion. Clean and polish sinks. Spot clean exterior of cabinets/cupboards. Clean microwave, inside and out. Stock paper towels and soap from customers' stock. Spot clean doors and door frames.	x x x x x x x x x x x x x x x x x x x	X	
point. Replace liners and wipe receptacles when needed. Wipe walls around trash receptacles. Sanitize door handles and light switches. Dust all horizontal surfaces. Sweep and damp mop hard surface floors. Thoroughly vacuum all carpeted areas and walk off mats. Wipe down all counters and tables. Arrange tables and chairs in orderly fashion. Clean and polish sinks. Spot clean exterior of cabinets/cupboards. Clean microwave, inside and out. Stock paper towels and soap from customers' stock. Spot clean exterior of refrigerator.	x x x x x x x x x x x x x x x x x x x	X	X



Contact Information

Please provide the following accounting information for	(Company
Name) at (Location	n).
Tax Exempt Certificate Required: Yes □ No *□ (Please attach form)	
FEIN:	
Accounts Payable:	
Name	
Email Address	
Phone	
Address	
Authorized Signer:	
Name	
Email Address	
Phone	
Main Point of Contact for Tegrete:	
Name	
Email Address	
Phone	
AP and AR Information:	
Should electronic invoices be sent to one location (above AP email address) or each individual location	ation?
☐ Centralized billing at the above email address	
☐ Individual location billing. Please provide billing email addresses for each location.	



CERTIFICATE OF LIABILITY INSURANCE

DATE (MM/DD/YYYY) 01/03/2024

THIS CERTIFICATE IS ISSUED AS A MATTER OF INFORMATION ONLY AND CONFERS NO RIGHTS UPON THE CERTIFICATE HOLDER. THIS CERTIFICATE DOES NOT AFFIRMATIVELY OR NEGATIVELY AMEND, EXTEND OR ALTER THE COVERAGE AFFORDED BY THE POLICIES BELOW. THIS CERTIFICATE OF INSURANCE DOES NOT CONSTITUTE A CONTRACT BETWEEN THE ISSUING INSURER(S), AUTHORIZED REPRESENTATIVE OR PRODUCER, AND THE CERTIFICATE HOLDER.

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North Risk Partners					I EAV			927-6655				
622 Roosevelt Road					E-MAIL	tyler johns	son@northrisk	partners.com	(A/C, NO):			
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Browsers (for SIGNERS):	Internet Explorer 6.0?, Mozilla FireFox 1.0,
	NetScape 7.2 (or above)
Email:	Access to a valid email account
Screen Resolution:	800 x 600 minimum
Enabled Security Settings:	
	•Allow per session cookies
	•Users accessing the internet behind a Proxy
	Server must enable HTTP 1.1 settings via
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