



Memorandum

To: Mayor Nelson and Members of the City Council

From: Daniel R. Buchholtz, MMC, Administrator, Clerk/Treasurer

Date: June 15, 2023

Subject: Performance Measures Report

Included with this memorandum is the 2022 Performance Measures Annual Report. I am pleased to provide this information to the City Council as part of its participation in the Performance Measurement Program.

The report is a mix of results from the citizen survey as well as data points obtained from city records. I am pleased that residents generally provide high marks to the City for the provision of police protection, fire protection, snowplowing, water and sanitary sewer services, stormwater prevention, and street infrastructure. What I'm especially pleased with is the 65% of residents rate the value of services they receive from the city for the taxes they pay as either excellent (21%) or good (44%).

If you have any questions, please do not hesitate to contact me at 763-784-6491.