

Memorandum



To: Mayor and City Council
From: Kay Okey, Parks & Recreation Director
Date: November 30, 2020
Re: Request for new Registration Software

Summary

The registration system software provider, Maximum Solutions, has notified us that the application Silverlight will no longer be supported by Microsoft as of October 2021 and thus our software will no longer be supported. Maximum Solutions is not being rebuilt.

During the past couple of months, the Recreation Department has actively reviewed multiple options and has concluded that Active Net, a web-based registration system that owns Maximum Solutions meets our needs.

They have made improvement to their web-based product, that meets the security standards and has easier customer access from mobile devices. As a current customer, they are offering us our same yearly subscription of \$2,160 for the next 3 years with option of an added 3 years plus a one-time set up and training fee of \$7,047.50.

I am requesting to purchase the Active Net online registration system in the total amount of \$9,207.50 to be paid for with funds from the Recreation Program Fund.

Attachments:

Contract

Respectfully submitted by

Kay Okey
Parks and Recreation Director