

From: [Carlson, Phil](#)
To: [Carlson, Phil](#)
Subject: FW: CUP application
Date: Thursday, August 19, 2021 2:39:24 PM

From: Nancy Singh <nancy@infinityautoshop.com>
Sent: Wednesday, August 18, 2021 12:37 PM
To: Carlson, Phil <Phil.Carlson@stantec.com>
Cc: Lisa Dircks <ldircks@slpmn.org>; Wanda Brown <wbrown@slpmn.org>; Jeff Baker <jbaker@slpmn.org>; Daniel Buchholtz <dbuchholtz@slpmn.org>
Subject: RE: CUP application

Phil,

Ideally, 10 vehicles in the rear of the building would be good. 8-10 vehicles in the front would suffice to keep our business moving. At this stage in our business, we are so busy that we've fallen behind in repairs due to staff taking vacations/Covid, so we are attempting to play catch up.

We are certain we can comply with that SUP and I will ensure I do everything to abide by that.

In regards to your comment about failure to comply with the SUP, we didn't even know it existed until 2020, 4 years after we opened for business. We scrambled to get the work out that was pending during that time it was brought to our attention. I did everything in my power to contact the customers that 'abandoned' their vehicles due to non-payment etc., before finally agreeing to impound the vehicles.

I hope this clears things up and we can come to a resolution that benefits everyone.

Thank you,
Nancy

From: Nancy Singh <nancy@infinityautoshop.com>
Sent: Monday, August 9, 2021 1:08 PM
To: Daniel Buchholtz <dbuchholtz@slpmn.org>
Cc: Lisa Dircks <ldircks@slpmn.org>; Carlson, Phil <Phil.Carlson@stantec.com>; Wanda Brown <wbrown@slpmn.org>; Jeff Baker <jbaker@slpmn.org>
Subject: RE: CUP application

Dan,

Typically, over the weekends, we do not fill the front lot up with too many vehicles to deter from theft (as you already know, we've encountered numerous thefts over

the course of the last year). The current SUP states that we can only have 5 vehicles stored on the lot and that's not feasible. The business has anywhere from 10 to 15 customer vehicles that are in for service. I work with over 10 dealers in SLP and surrounding areas performing service and detail to get the vehicles lot ready. The rule of thumb when performing service is 3 days, from mechanical to detail and then delivery. These vehicles are not sitting for extended periods of time unless, as of recently, due to Covid, there's delays in parts. I typically park vehicles in the back if it's pending parts. Some jobs require longer repair times and that is also a factor if a vehicle sits there. Some of the vehicles have been abandoned and due to mechanic's lien and timely process that is, that is also a factor.

So, in lesser words, I just need to be able to meet the needs of our business along with meeting the city's needs as well without receiving repercussions or backlashes on those needs.

Let me know if you have any further questions. You can reach out my email, phone or text.

Thank you,
Nancy

Daniel R. Buchholtz
Administrator, Clerk/Treasurer
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