



AGENDA ITEM SUMMARY

New Business #12

MEETING DATE: April 5, 2022

ITEM TITLE: Solid Waste-Trash and Recycling

ITEM SUMMARY: Consideration of Cart Rollback Service

In response to concerns relating to the appearance of the right-of-way along NC 12/Ocean Blvd due to the abundance of trash and recycling carts not rolled back to the houses in a timely fashion, town staff requested a vendor provided cart roll-back service.

Bay Disposal has confirmed that they are now capable to provide recycling pickup service on Friday throughout the summer along with trash pickup service on Monday and Friday. By moving recycling from Wednesday to Friday, there would only be two days of the week that carts should be left by the right-of-way for service.

There are several scenarios in which the Town can implement this service.

Monday Trash Pickup -

1. Vendor will roll the carts from the property to the street edge Sunday evening
2. Vendor will roll the carts back to the property Monday morning

Friday Trash and Recycling Pick up -

3. Vendor will roll the carts from the property to the street edge Thursday evening
4. Vendor will roll the carts back to the property Friday morning

The cost for each of the four days of service is \$1,119.50 per month. The Town could modify the above in order to accomplish its goal.

- One option is to provide the service all four days. In order to get the full benefit of this service, the Town would need to get property management companies cooperation to impress upon their cleaners and visitors to leave the carts on the properties side of the right-of-way and not roll the carts all the way to the street for pickup on Sunday and Thursday evenings. This would likely be difficult and take time to gain compliance.
- Another option, as a starting point, would be to hire the vendor to roll the carts out of the right-of-way only on Monday and Friday after they are emptied.

The Town has the authority to charge the approximately 260 property owners who receive this service an amount equal to the cost. The service would run for approximately 4 months at a cost of \$8,956 or \$35 for two days of service and \$17,912 or \$70 for all four days.

In addition to the above, Trash Detail will also report damaged carts that need to be replaced or repaired to the appropriate party. They will also place bagged garbage left on the ground into emptied carts.

STAFF RECOMMENDATION: It's important to know what the goal in providing this service is. If the goal is to keep the carts off the edge of the right-of-way as much as possible, then the service should be provided all four days. This requires the cooperation of everyone involved with the rental of each property to not roll the cart to the street. Staff is concerned that this is an unrealistic expectation. Carts rolled out of the right-of-way Friday morning will likely be rolled back on Saturday and Sunday after the houses are cleaned and be there until Monday morning. If the goal is to try and reduce the time the carts spend by the street, then by moving recycling to Friday and rolling the carts back after being emptied is a good start. There is a learning curve with his program, and it will take time for the property managers, cleaners and renters to adjust. Staff feels that the service should be offered consistently for both days of service. If the Council chooses to provide the roll out service on Sunday evening, staff suggests the same be done on Thursday evening. Alternatively, starting this service with just rolling the carts out of the right-of-way after they have been emptied on Monday and Friday morning might be a good way to test the program for effectiveness.

REQUESTED ACTION: A motion to authorize the town manager to enter into a contract with Trash Detail, LLC to provide the chosen level of service.

ATTACHMENTS: none