

# The Year in Review

## 2024 Top Accomplishments



- 1)** Voters overwhelmingly passed a Public Safety Sales & Use Tax Levy at a 66% approval rate to maintain service levels and protect residents' high quality of life.
- 2)** The Council adopted the \$174.4 million 2025-26 Biennial Budget with the goals of elevating responsiveness and professionalism while ensuring fiscal sustainability and preserving the City's small-town and sense of community.
- 3)** The Community Development Department completed the Snoqualmie 2044 Comprehensive Plan Update to guide future growth and development; launched a city-sponsored home elevation program; and completed FEMA recertifications.
- 4)** The Fire Department achieved re-accredited status for another 5 years; completed the process to establish a new community driven strategic plan; and responded to a record number of calls for service, totaling 1715.
- 5)** The Police Department opened its North Bend Annex at the Outlet Mall to enhance community presence and reduce crime; increased its recruiting efforts and now have only one open position; and completed assessments to serve as the guide for the department's future accreditation.
- 6)** The IT Department upgraded the fire station's phone system; installed a new citywide VPN to improve user experience and increase remote work security; and installed a new AV system in Council Chambers.
- 7)** The Finance Department and Human Resources Division completed phase 2 of the ERP System Implementation Project to improve efficiency and accuracy of payroll and HR practices by reducing paper records and manual entry.
- 8)** Parks & Public Works Project Success: All-inclusive Park opened; Water Reclamation Facility Phase 3 Project progressed ahead of schedule; 384<sup>th</sup> Sewer & Sidewalk Project substantially completed; Kimball Creek Bridges Project finished ahead of schedule and under budget; Phase 1 of Tree Equity Project planted 140 new street trees downtown; and Community Center Expansion Project designs completed.
- 9)** Events Success: The Parks Division installed the best Winter Lights Displays to date, drawing tourists downtown and delighting residents; Big Truck Day drew hundreds from around the region; Music & Movies in Park enriched summer nights.
- 10)** Public Records Management Enhancements: New Records Management Policy adopted; Laserfiche Enterprise Content Management System implemented; new Public Records Request Form and automated workflow launched to increase efficiency.