

CITY OF SNOQUALMIE  
FIRE DEPARTMENT

# QUARTERLY REPORT

PERFORMANCE FROM  
APRIL-JUNE 2025



# ABOUT

THE SNOQUALMIE FIRE DEPARTMENT IS A DEDICATED GROUP OF COMMUNITY SERVANTS COMMITTED TO CONTINUOUS IMPROVEMENT AND EXCELLENCE.

The Snoqualmie Fire Department serves the residents and visitors to the City of Snoqualmie and surrounding area. The fire department responded to 1,715 incidents in 2024 from its centrally located fire station. The department is staffed with sixteen career firefighter/EMTs and twelve volunteer EMS responders.

The Department is one of eight accredited fire departments in the State of Washington, and the only volunteer / career fire department. Across the United States there are 326 accredited agencies that cover 14% of the US population. Only 1% of the Nation's fire departments are accredited. The Snoqualmie Fire Department received its second accreditation in 2024, valid for five years till 2029.



# GOALS AND OBJECTIVES

**APRIL - JUNE 2025**

This section tracks the progress on the department's goals and objectives, and is derived from the department's strategic plan and accreditation recommendations. These goals and objectives are part of a living document, but designed to be accomplished in a strategic and efficient manner.

**Not Started**

**In Progress**

**On Hold**

**Completed**

## ACCREDITATION RECOMMENDATIONS

|  | Recommendations                                                                                                                                                                                                                    | Status |
|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|
|  | #1 Agency work with city admin to develop a formalized process for recognizing and reacting to changes in legal requirements of local, state, and federal governments. (CC 1A.2)                                                   |        |
|  | #2 Agency work with city administration to update the Snoqualmie Municipal Code, Chapter 2.32. (1B.2)                                                                                                                              |        |
|  | #3 The agency should continually monitor call volume and response times within its identified planning and risk analysis zones, and reconfigure the zones as needed to optimize emergency incident response performance. (CC 2A.4) |        |
|  | #4 The agency should document and adopt a formal methodology for identifying, accessing, categorizing and classifying all risk throughout the community. (CC 2B.1)                                                                 |        |

# GOALS AND OBJECTIVES

CONTINUED

|  | Accreditation Recommendations                                                                                                                                                                                                                                       | Status                                                                                                                                                                                                                                                                      |
|--|---------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|-----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | #5 The agency should develop an outlier policy for data analysis. (CC 2C.2)                                                                                                                                                                                         | <ul style="list-style-type: none"><li>Created outlier policy 4<sup>th</sup> qtr 2024</li></ul>                                                                                                                                                                              |
|  | #6 It is recommended that the agency continually assess its operating environment to determine if existing resources can continue to provide adequate response performance with its workload expectations.                                                          |                                                                                                                                                                                                                                                                             |
|  | #7 As part of its SOC continuous improvement plan, the agency should conduct a reliability study to evaluate unit availability and any impacts mutual aid responses may have on response times within Snoqualmie. (CC 2D.7)                                         | <ul style="list-style-type: none"><li>Researched and found a software product to provide continuous monitoring and reports for accreditation data to include unit reliability and mutual aid.</li><li>Paused due to budget constraints. Will revisit in fall 2025</li></ul> |
|  | #8 The agency should conduct the process to develop a strategic plan that incorporates current organizational initiatives, goals and objectives, includes internal and external stakeholder feedback, and is submitted to the agency having jurisdiction. (CC 3A.1) | <ul style="list-style-type: none"><li>Strategic Plan was completed in Nov of 2024 and adopted by City Council January 2025</li></ul>                                                                                                                                        |

# GOALS AND OBJECTIVES

CONTINUED

|  | Accreditation Recommendations                                                                                                                                                                                                      | Status                                                                                                                                                                                       |
|--|------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|----------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|
|  | #9 The agency should identify funding requirements as part of its strategic plan development and update for inclusion in the 2025-2026 budget submission, to support achievement of organizational goals and objectives. (CC 4A.7) | <ul style="list-style-type: none"><li>• Unable to complete for 2025-2026 budget due to timing of strategic plan completion</li><li>• Will utilize for the 2027-2029 budget process</li></ul> |
|  | #10 The agency will continue to monitor growth and develop a formal wildland urban interface program. (CC 5K.1)                                                                                                                    |                                                                                                                                                                                              |
|  | #11 The agency policies related to human resource administrative policies and practices are reviewed and updated annually. (7A.3)                                                                                                  | <ul style="list-style-type: none"><li>• Currently in process by HR</li><li>• Policies completed. Out to City unions for reviews</li></ul>                                                    |

# GOALS AND OBJECTIVES

CONTINUED

Not Started

In Progress

On Hold

Completed

## STRATEGIC PLAN GOALS AND OBJECTIVES

|  | Strategic Plan Goal 1                                                                                                                  | Status |
|--|----------------------------------------------------------------------------------------------------------------------------------------|--------|
|  | 1.1 Evaluate all positions to determine need for realignment or reorganization.                                                        |        |
|  | 1.2 Incentivizing the acting officer program to encourage participation.                                                               |        |
|  | 1.3 Develop and adopt a professional development plan for all staff, to include succession planning.                                   |        |
|  | 1.4 With city admin/HR, conduct comprehensive compensation study for all positions to include wages, benefits, and working conditions. |        |
|  | 1.5 Develop a process for recognition of major milestones of staff (end of probation, promotions, educational achievements, banquet).  |        |

# GOALS AND OBJECTIVES

CONTINUED

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|  | Strategic Plan Goal 2                                                                                                      | Status |
|--|----------------------------------------------------------------------------------------------------------------------------|--------|
|  | 2.1 Analyze current wildland program to determine it meets the needs of the city and region.                               |        |
|  | 2.2 Use analysis to determine future needs and budget requirements of wildland program.                                    |        |
|  | 2.3 Build out city and regional response plans based on new equipment obtained to mitigate wildland risk in the community. |        |
|  | 2.4 Provide appropriate training and knowledge on new wildland resources and programs.                                     |        |
|  | 2.5 Establish a wildland/urban interface public education program.                                                         |        |
|  | 2.6 Evaluate if the expansion of the wildland program, resources, and public education met the original needs identified.  |        |

# GOALS AND OBJECTIVES

CONTINUED

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|  | Strategic Plan Goal 3                                                                                               | Status |
|--|---------------------------------------------------------------------------------------------------------------------|--------|
|  | 3.1 Implement a system to determine and define the resource needs of the department.                                |        |
|  | 3.2 Form committees to research, develop ideas, and design targeted acquisitions.                                   |        |
|  | 3.3 Provide appropriate training and knowledge on new resources.                                                    |        |
|  | 3.4 Evaluate the physical resource process and if resources met original needs identified through needs assessment. |        |

# GOALS AND OBJECTIVES

CONTINUED

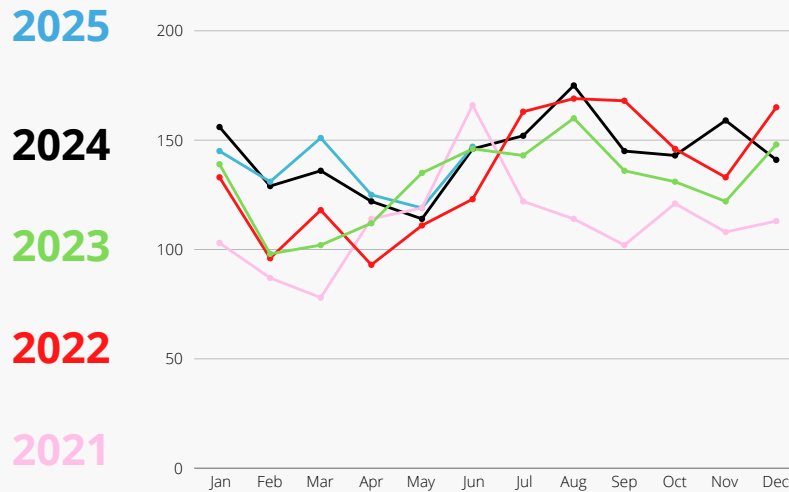
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|  | Strategic Plan Goal 4                                                                                                                        | Status |
|--|----------------------------------------------------------------------------------------------------------------------------------------------|--------|
|  | 4.1 Enhance communication with the community to improve public education and interactions.                                                   |        |
|  | 4.2 Educate the city council on fire department operations and create buy-in to critical future needs and goals.                             |        |
|  | 4.3 Strengthen connections with City of Snoqualmie departments through ongoing communications and joint operations.                          |        |
|  | 4.4 Work with partner fire departments to leverage economies of scale, reducing duplication of effort and improving interagency cooperation. |        |

# INCIDENTS

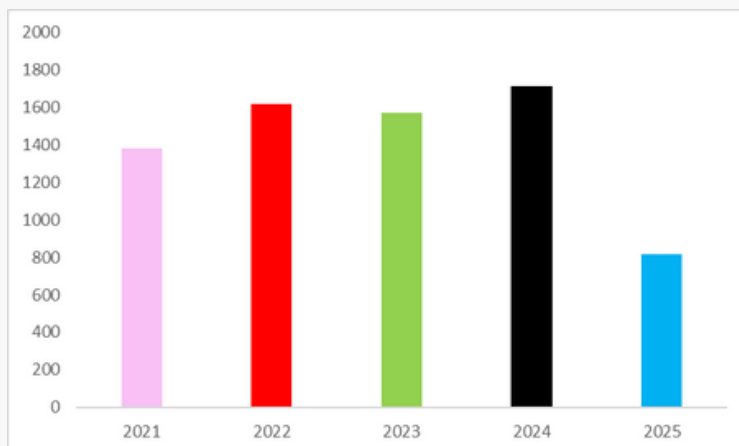
APRIL - JUNE 2025

## Incidents Per Month



| Year | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec |
|------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|
| 2021 | 103 | 87  | 78  | 114 | 119 | 166 | 122 | 114 | 102 | 121 | 108 | 112 |
| 2022 | 133 | 96  | 118 | 93  | 111 | 123 | 163 | 169 | 168 | 146 | 133 | 165 |
| 2023 | 139 | 98  | 102 | 112 | 135 | 146 | 143 | 160 | 136 | 131 | 120 | 165 |
| 2024 | 158 | 131 | 135 | 122 | 114 | 140 | 152 | 175 | 145 | 143 | 159 | 141 |
| 2025 | 145 | 131 | 151 | 125 | 119 | 147 |     |     |     |     |     |     |

## Incidents Per Year

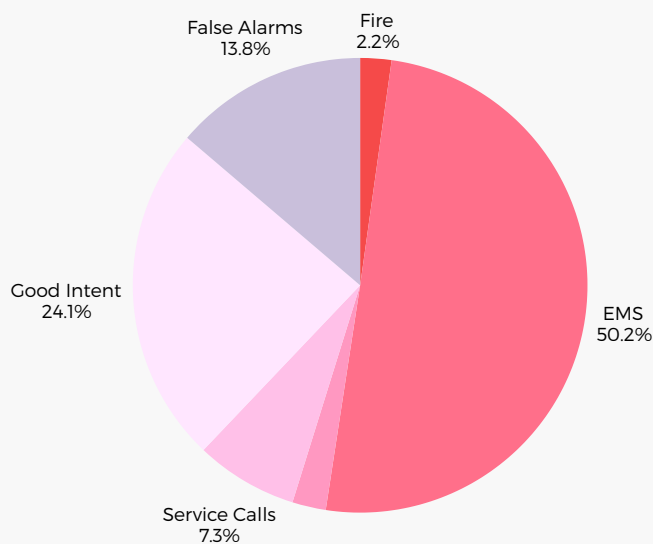


| 2021 | 2022 | 2023 | 2024 | 2025 |
|------|------|------|------|------|
| 1380 | 1611 | 1572 | 1715 | 818  |

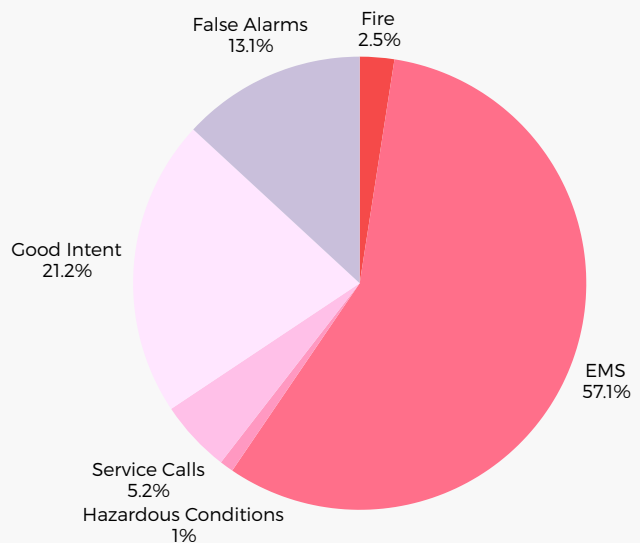
# INCIDENTS

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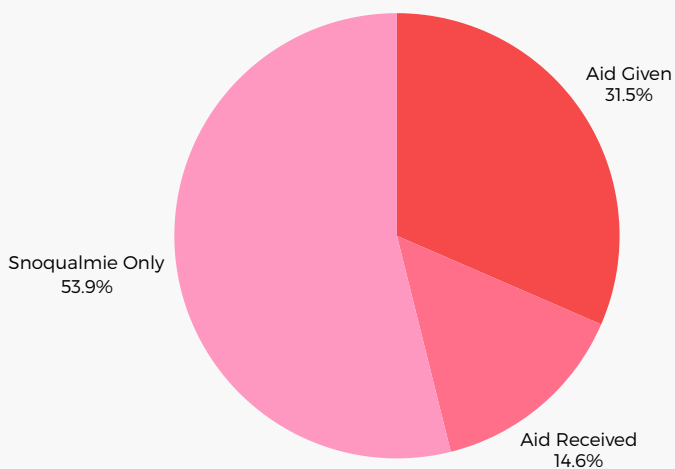
2024 Total Annual  
Incidents by type



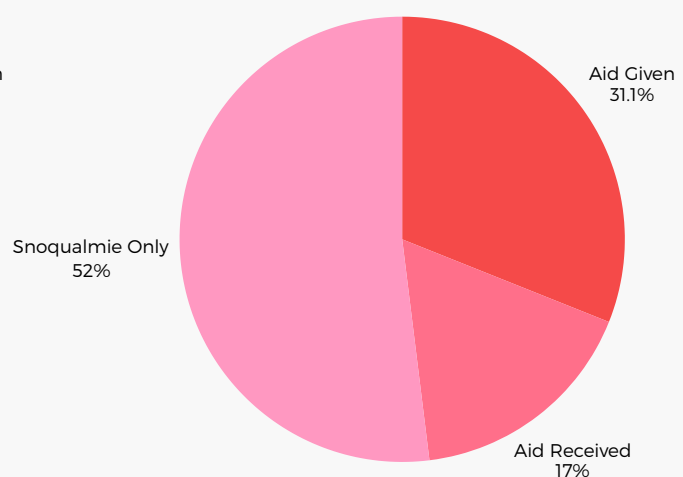
2025 Total Annual  
Incidents by type



2024 Annual Mutual Aid  
Given/Received



2025 Annual Mutual Aid  
Given/Received



# INCIDENTS

CONTINUED

## 2025 Mutual Aid Given

| Department               | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | Total |
|--------------------------|-----------|-----------|-----------|-----------|-------|
| Eastside Fire and Rescue | 117       | 114       |           |           | 231   |
| KCFD #27<br>Fall City    | 9         | 9         |           |           | 18    |
| Other                    | 4         | 1         |           |           | 5     |

## 2025 Mutual Aid Received

| Department                               | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | Total |
|------------------------------------------|-----------|-----------|-----------|-----------|-------|
| Eastside Fire and Rescue                 | 50        | 56        |           |           | 106   |
| KCFD #27<br>Fall City                    | 14        | 16        |           |           | 30    |
| Other                                    | 1         | 2         |           |           | 3     |
| Large Incident (2 or more outside units) | 7         | 1         |           |           | 8     |

# INCIDENTS

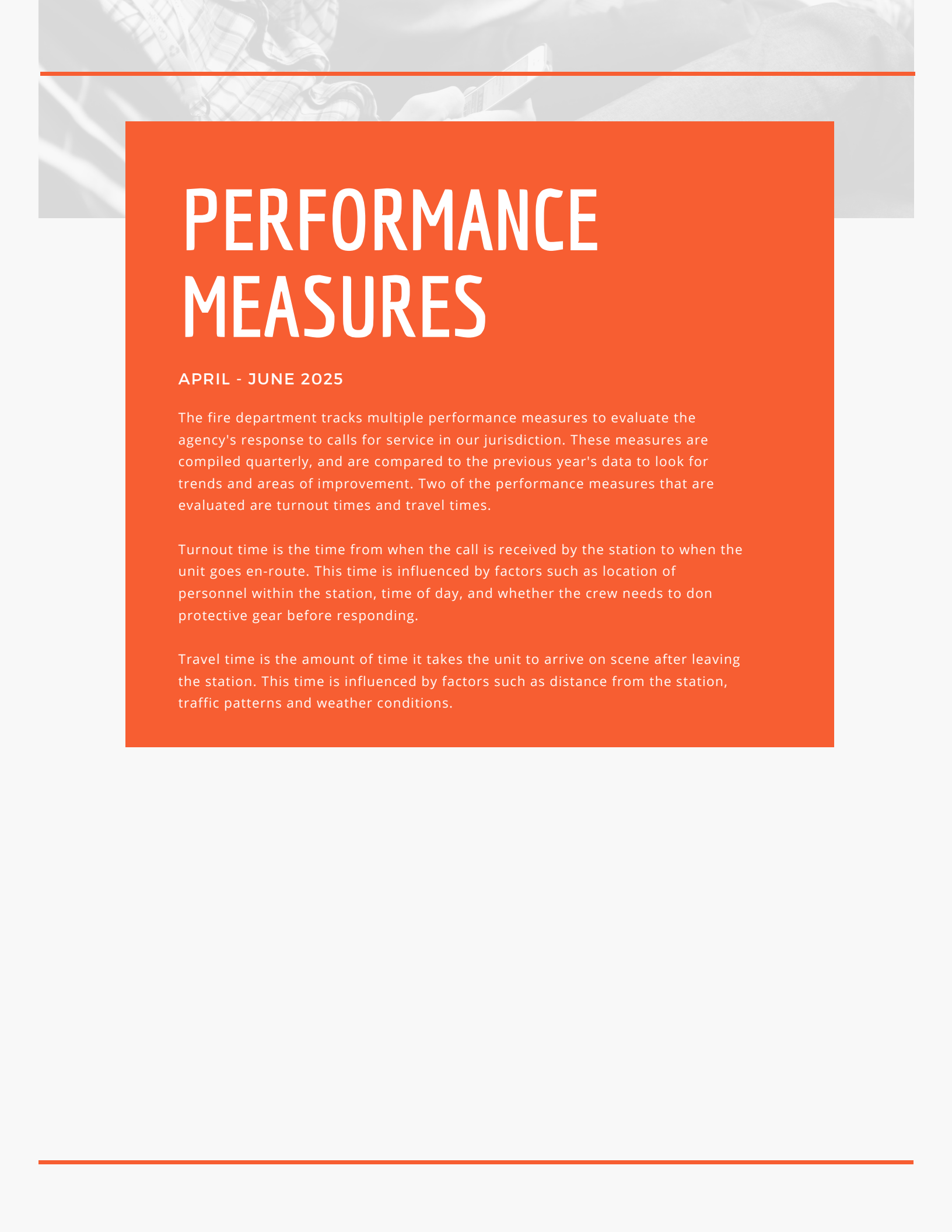
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## Calls versus Units Mutual Aid Given

|                                                   | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | Total |
|---------------------------------------------------|-----------|-----------|-----------|-----------|-------|
| Number of Calls ESFR Responded to Snoqualmie      | 50        | 56        |           |           | 106   |
| Number of Units ESFR Responded With to Snoqualmie | 97        | 92        |           |           | 189   |
| Number of Calls Snoqualmie responded to in ESFR   | 117       | 114       |           |           | 231   |
| Number of Units Snoqualmie Responded with to ESFR | 121       | 115       |           |           | 236   |

## Transports by Snoqualmie

| Area of Call             | Quarter 1 | Quarter 2 | Quarter 3 | Quarter 4 | Total |
|--------------------------|-----------|-----------|-----------|-----------|-------|
| Snoqualmie               | 84        | 81        |           |           | 165   |
| Eastside Fire and Rescue | 11        | 8         |           |           | 19    |
| KCFD #27 Fall City       | 0         | 0         |           |           | 0     |



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# PERFORMANCE MEASURES

APRIL - JUNE 2025

The fire department tracks multiple performance measures to evaluate the agency's response to calls for service in our jurisdiction. These measures are compiled quarterly, and are compared to the previous year's data to look for trends and areas of improvement. Two of the performance measures that are evaluated are turnout times and travel times.

Turnout time is the time from when the call is received by the station to when the unit goes en-route. This time is influenced by factors such as location of personnel within the station, time of day, and whether the crew needs to don protective gear before responding.

Travel time is the amount of time it takes the unit to arrive on scene after leaving the station. This time is influenced by factors such as distance from the station, traffic patterns and weather conditions.

# PERFORMANCE MEASURES

## TURNOUT TIME

### 2025 APPARATUS TURNOUT TIMES WITHIN THE CITY

|           | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|-----------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| 0:0-0:29  | 6   | 8   | 12  | 12  | 7   | 15  |     |     |     |     |     |     | 60    |
| 0:30-0:59 | 26  | 18  | 22  | 25  | 16  | 24  |     |     |     |     |     |     | 131   |
| 1:00-1:29 | 32  | 32  | 34  | 24  | 27  | 32  |     |     |     |     |     |     | 181   |
| 1:30-1:59 | 13  | 5   | 15  | 3   | 9   | 4   |     |     |     |     |     |     | 49    |
| 2:00-2:59 | 0   | 0   | 0   | 0   | 5   | 1   |     |     |     |     |     |     | 6     |

### 90TH PERCENTILE (MM:SS)

| Quarter | 2022 | 2023 | 2024 | 2025 |  | Year | Annual 90th percentile |
|---------|------|------|------|------|--|------|------------------------|
| 1st Qtr | 1:35 | 1:35 | 1:50 | 1:38 |  | 2022 | 1:34                   |
| 2nd Qtr | 1:38 | 1:32 | 1:35 | 1:33 |  | 2023 | 1:35                   |
| 3rd Qtr | 1:31 | 1:38 | 1:37 |      |  | 2024 | 1:40                   |
| 4th Qtr | 1:32 | 1:44 | 1:36 |      |  | 2025 | 1:36                   |

# PERFORMANCE MEASURES

## TRAVEL TIME

### 2025 APPARATUS TRAVEL TIMES WITHIN THE CITY

|             | Jan | Feb | Mar | Apr | May | Jun | Jul | Aug | Sep | Oct | Nov | Dec | Total |
|-------------|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-----|-------|
| 0:00-3:59   | 22  | 22  | 28  | 32  | 26  | 35  |     |     |     |     |     |     | 165   |
| 4:00-7:59   | 47  | 33  | 43  | 27  | 30  | 32  |     |     |     |     |     |     | 212   |
| 8:00-11:59  | 2   | 3   | 6   | 0   | 3   | 4   |     |     |     |     |     |     | 18    |
| 12:00-15:59 | 0   | 0   | 0   | 1   | 0   | 0   |     |     |     |     |     |     | 1     |
| 16:00-29:59 | 0   | 0   | 0   | 0   | 1   | 0   |     |     |     |     |     |     | 1     |

### 90TH PERCENTILE (MM:SS)

| Quarter | 2022 | 2023 | 2024 | 2025 | Year | Annual 90th percentile |
|---------|------|------|------|------|------|------------------------|
| 1st Qtr | 7:20 | 7:23 | 8:21 | 7:04 | 2022 | 7:26                   |
| 2nd Qtr | 6:42 | 8:16 | 7:08 | 6:48 | 2023 | 7:34                   |
| 3rd Qtr | 7:58 | 7:36 | 7:08 |      | 2024 | 7:23                   |
| 4th Qtr | 7:10 | 7:36 | 7:29 |      | 2025 | 7:01                   |

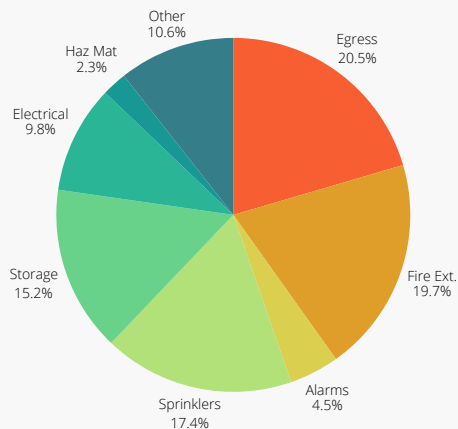
# FIRE INSPECTIONS

APRIL - JUNE 2025

Beginning in 2017 the fire department began performing the majority of the fire and life safety inspections for businesses in the city. The building department has the overall responsibility and handles the more complex inspections, but the two departments work together to complete inspections as well as provide advice and resources for discrepancies found. Occupancies are inspected on a rotating 3-year basis, based upon risk and occupancy type. High risk occupancies get inspected annually, moderate risk occupancies on a biennial cycle, and low-risk every three years. The most common violations found are extension cords being used improperly, faulty emergency lighting, and extinguishers missing or improperly maintained. Inspections are assigned to the crews quarterly, with each shift being responsible for the initial and re-inspections.

| INSPECTIONS COMPLETED |         |         |         |              |
|-----------------------|---------|---------|---------|--------------|
| 1st Qtr               | 2nd Qtr | 3rd qtr | 4th qtr | Year to Date |
| 22                    | 50      |         |         | 72           |

## Most Common Violations (Compiled annually)



### Violation Definitions

Egress - Egress blocked or not marked

Fire Extinguishers - out of date, not enough, not right type

Alarms - alarm system not inspected annually

Sprinklers - sprinkler system not inspected annually

Storage - improper storage, too close to ceiling or panel

Electrical - extension cords used for permanent wiring

HazMat - Improper storage

Other- Violation not normally seen

# PROPERTY LOST / SAVED

APRIL - JUNE 2025

For reporting purposes, fire loss is broken into two categories: property and contents. Property describes physical properties such as cars, house, etc. Contents describe items that are not part of the structure but perish in the incident. Both categories are combined together to determine total property loss, and more importantly, total property saved.

## 2025 2nd Quarter Fire Loss

| Incident Date | Fire Type | Property Value | Property Loss | Content value | Content Loss |
|---------------|-----------|----------------|---------------|---------------|--------------|
| 0             | 0         | 0              | 0             | 0             | 0            |
| Totals        | 0         | 0              | 0             | 0             | 0            |

## 2025 Annual Property Saved

| Property Risked | Property Saved | Percentage Saved |
|-----------------|----------------|------------------|
| \$953,000       | \$952,800      | 99.9%            |