



Department Reports November 2023



Communications Division

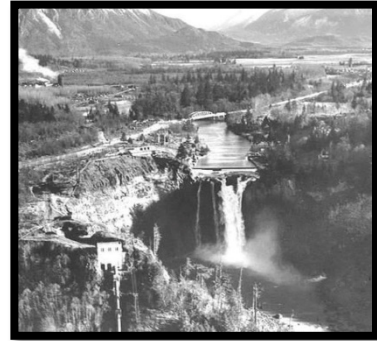
Danna McCall, Communications Coordinator

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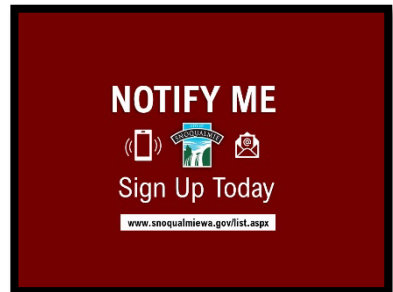
Social Media

- Facebook reach: 213.5K (largest monthly reach to date); 6259 followers (105 new)
- Twitter - 3698 followers (16 new); 56.4K impressions.
- Instagram - 2.6K reach; 2757 followers (22 new).
- Top Posts: Historic Falls photo (top performing post to date with 170k reach); sunrise over Snoqualmie photo; Chief Lynch swearing in.
- Utilized new Echo Glen escape notification which was highly shared by residents across social platforms.



Website

- Website users: 17k; website sessions: 23k; pageviews: 37k
- Top website sections: News Flash (news release section); Facilities (parks section); Twin Peaks. These three pages continue to be top sections.
- Alert Center section of website was heavily visited when Echo Glen Escape messaging was utilized.
- Website emergency alert system now has 961 subscribers, approximately 500 more than 1 year ago.



Engagement, Initiatives & Support

- Mayor: Veteran's Day Flag Raising ceremony, business opening, Ross Report, Quarterly newsletter.
- Parks & Public Works: Green Snoqualmie event, Community Center Expansion project, Parks and Open Space Plan, snowplow routes utility insert.
- Fire/OEM: Thanksgiving cooking safety, Stop the Bleed & Opioid Education class, ongoing FD blotter.
- Police: Echo Glen escape, vehicle vs. pedestrian incident, ongoing PD blotter.
- Winter Lights and free skate event marketing.
- Community Survey results and presentation prep.



E-News

- 750 subscribers (15 new)
- 53% open rate; 5% click through rate.
- Industry average: 40% open rate; 6.5% click through rate.





Community Development Department

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November 2023

Building Permit Activity

Permit applications to the Community Development Department remain relatively low. Inspections are picking up as a number of homes are under construction in the recently-approved Snoqualmie Ridge II Plat 29/Cascade Pointe.

Building	November 2023	YTD
Permit Applications	37	514
Permits Issued	31	477
Total Inspections	46	801

Planning	October, 2023	YTD
Business Licenses	24	65
Pre Applications	3	9
Sign Permits	2	7

Boards and Commissions:

Economic Development Commission: on November 15, discussion on the Historic Downtown Overlay ratios and recommendation to Community Development Committee for review, and consideration for policy update.

Planning Commission 11/6 and 11/20 – completed work on the Transportation and began work on the Capital Facilities and Utilities Element draft goals and policies. A recommendation will be forward to the CD Committee for their review. The Commission also began work on the Environmental element.

Community Development Committee, 11/6 and 11/20 - Review of Land Use, Housing and Economic Development element and with a recommendation to move the elements to the Council.

Arts Commission prepared for their presentation to Council on 11/13.

Land Use Planning Projects:

NWRM: The applicant would like to clear and grade the property to expand the existing museum to include a roundhouse.

Timber Trails (Plat 30): Clearing and Grading permit was submitted to being preparing the parcel for a 46 single-family residential (duplexes and townhomes) lots.

Model Train Museum/Park: In December 2022 the Council authorized the Mayor to approval a Memorandum of Understanding, to develop a park/museum on City property which will showcase a model train. The proposed project includes a 20,000 square foot building, outdoor parking, community event space, a gift shop and other interactive features as well as an outdoor recreational park with picnic benches and other improvements. The City Council met in August with representatives of model train and approved an extension to the timeline of project of three months before moving forward with an approval of the draft lease and development agreement.

The Rails: City Staff are reviewing a building permit from Tracy Hovinga for the vacant parcel, 784920-1430. The proposed project would construct a 3-story mixed use building including 11 apartments, approximately 2,000 square feet of retail/office space, and associated parking and other site improvements.

Snoqualmie Ridge Self-Storage: City Staff are reviewing a building permit for the expansion of Snoqualmie Ridge Self-Storage. The applicant proposes to expand the existing self-storage facility by constructing a new 3-story building with approximately 29,000 square feet of floor space to replace the existing RV storage area in the northwest corner of the property.

Crabb Commercial: City Staff are reviewing a building permit for a new commercial building on Railroad Avenue. The proposed development is a 2 story building , 2632 square feet.

Mixed-Use Final Plan Amendment: Preparation for an amendment to Snoqualmie Ridge 1 was presented to the Planning Commission on November 6th. This involves amending the SR-I Mixed Use Final Plan to remove or amend conditions as needed, to allow for more retail.

Repetitive Loss Analysis: The Annual Flood Report was prepared and mailed out to property owners within the Flood Plain in October. This is part of the City's participation in the National Flood Insurance Program (NFIP) and Community Rating System (CRS) program continue with completion of the Repetitive Loss Analysis this month.

Comprehensive Plan Outreach: Over 350 total public comments have been received from open houses, business roundtables, surveys, the Ridge Business Owners and the Snoqualmie Tribe. The Planning Commission has made recommendations to the Community Development Committee on the land use element. The Economic Development and Housing elements are moving through the Planning Commission.

Community Engagement, Events, Marketing, and Tourism: November and Early December

Marketing:

- Snoqualmie Winter Lights Tree Lighting, Snoqualmie Winter Lights Month Long Lighting Displays, Snoqualmie Inn and City of Snoqualmie Partnership for Snoqualmie Winter Lights Room Package, Historic Downtown Merchants Association, month long December event programming partnership, and December SnoKing Free Skate Event. Advertising buys with 425 Magazine and Seattle's Child.
- Project Management of the holiday lighting program installations, by City Parks Department and outside vendor.

Community Events:

- Snoqualmie Winter Lights Tree Lighting, December 2, well-attended event, by residents, as well as Eastside cities and Seattle visitors.





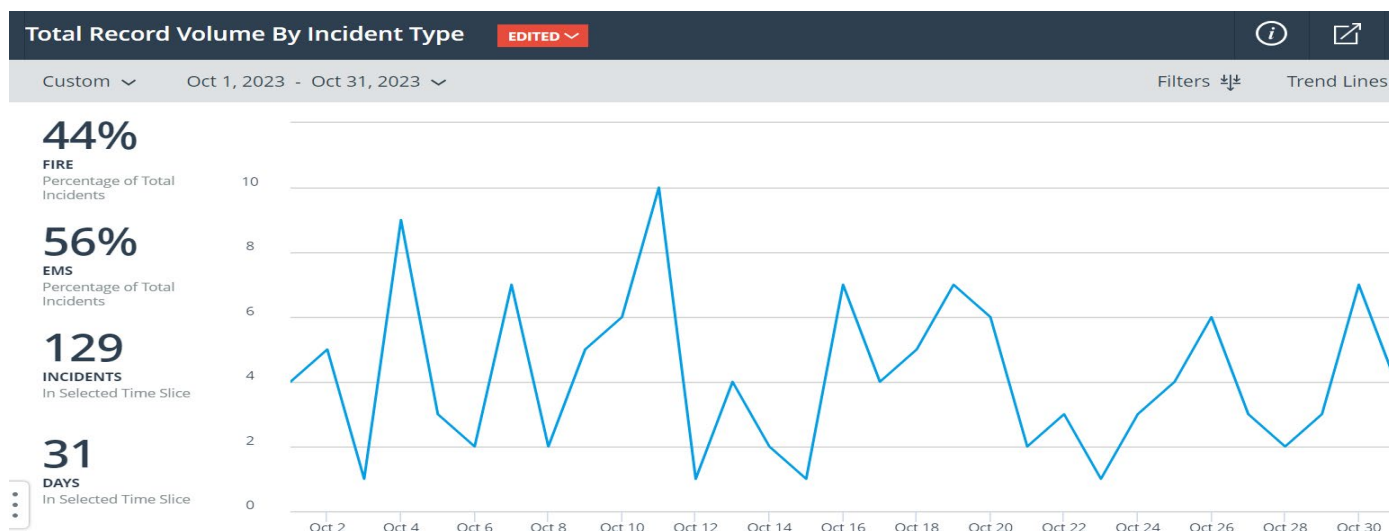
Fire Department

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Fire Department Activity October 2023

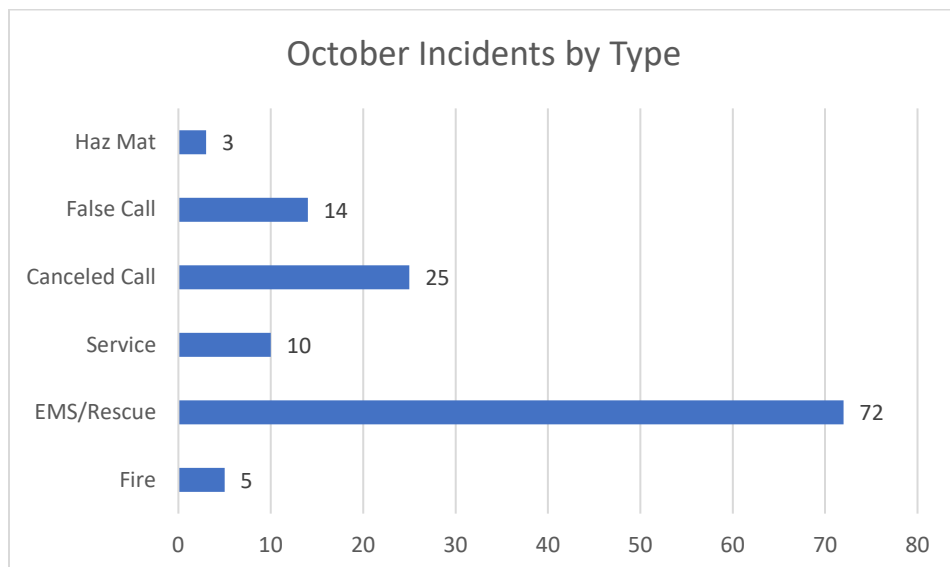
Incident Count October

The Fire Department responded to 129 incidents in October. 56% of the incidents were emergency medical services and 44% were fire related incidents. The following chart displays incident count per day.



Incident Count by Type:

The following is a count breakdown of incidents by type.



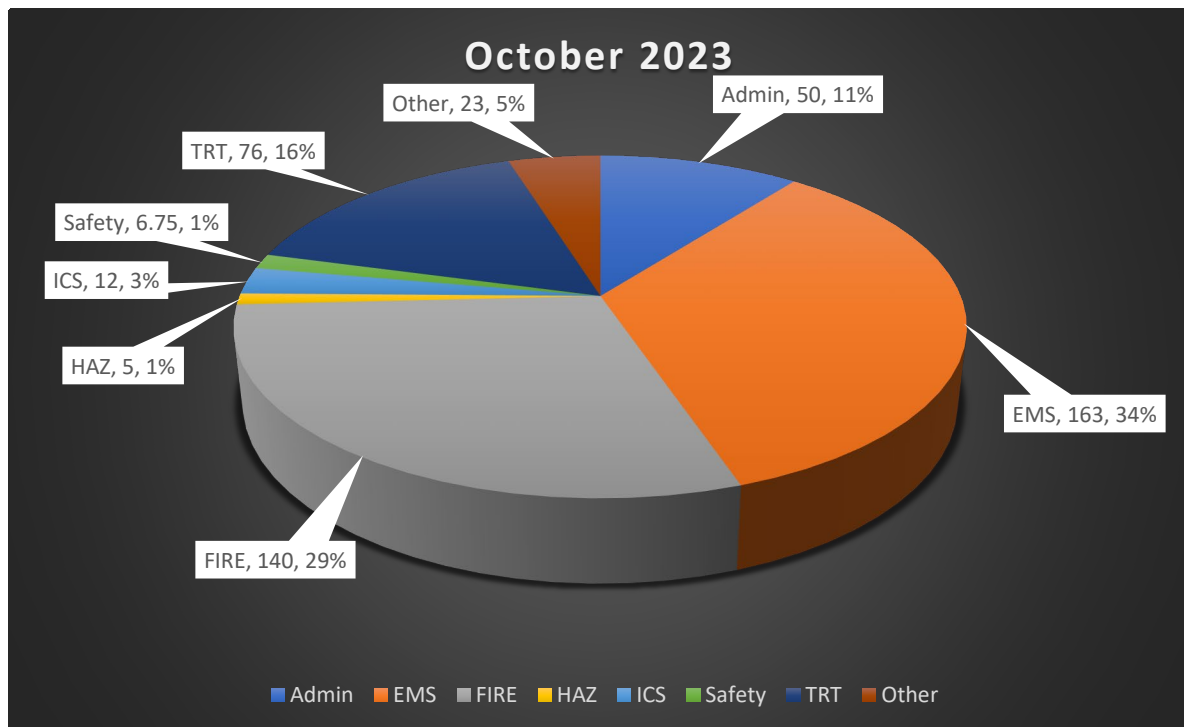
EMS Transports

The Fire Department responded to 72 EMS incidents in October and transported 29 patients to local hospitals. Patients were transported to Swedish Issaquah 41% of the time and Snoqualmie Valley Hospital 52% of the time.

Hospital	Week 1	Week 2	Week 3	Week 4	Week 5	Total
Overlake Hospital	0	1	0	0	1	2
Snoqualmie Valley Hospital	1	3	1	8	2	15
Swedish/Issaquah	0	4	3	2	3	12
Total	1	8	4	10	6	29

Training:

Firefighters trained over 475 hours in October. The training covered all different categories with the majority being medical (34%) followed closely by suppression and fire response (29%). The following chart compares the training hours by type:



(Admin=Administrative; Haz=Hazmat; ICS=incident command systems; TRT=Technical Rescue Training)

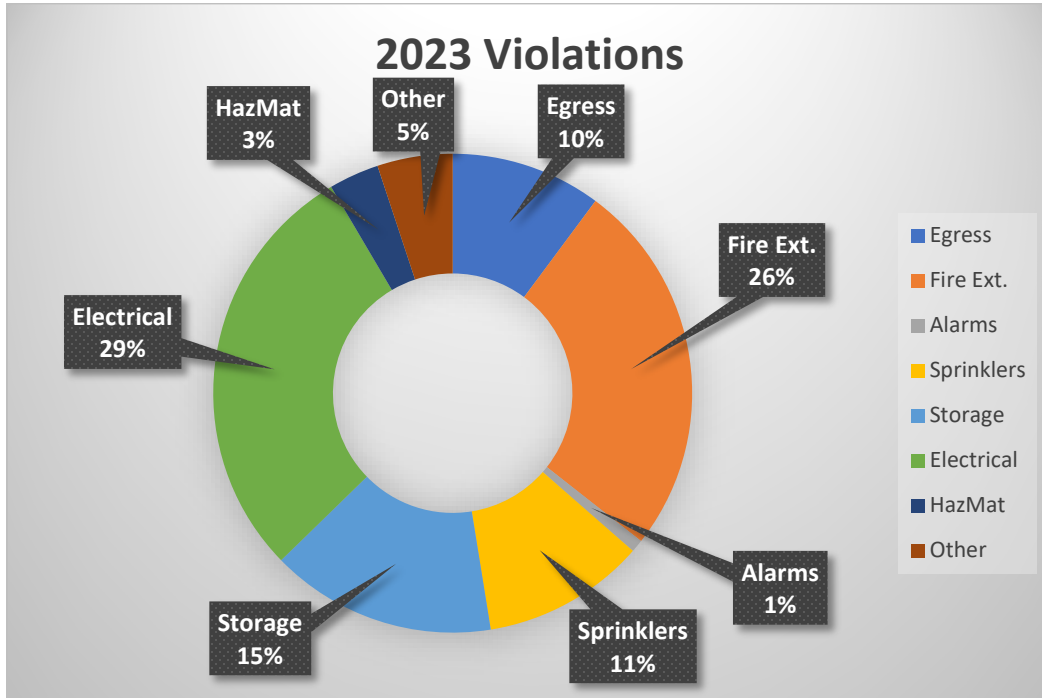
Training – Highlights/Major Topics:

- Hazardous Materials – Material ID and Rapid Rescue
- Technical Rope Rescue – Highline Operations, CMC Clutch usage
- Medical: Run Review - Pediatrics
- Firefighter – Line of Duty Death reviews
- Command – Large Occupancy initial command and control
- Safety – Driver Training

Community Risk Reduction

Inspections

Fire crews resumed fire and life safety occupancy inspections in October as Fire Prevention Month wrapped up. Three inspections were completed noting 3 violations. The violations were a direct reflection of a continued inspection practice and keeping occupants informed of what constitutes a code violation. All infractions were resolved onsite. The following chart is a summary of YTD inspection violations:



Public Education

In addition to normal operations, the fire department participated in a national initiative for Fire Prevention Month with the theme of "Cooking safety starts with you. Pay attention to fire prevention." During this time firefighters visited classrooms, gave fire engine tours, shared important safety tips, and practiced with kids how to be safe in the homes. October public education and outreach reported the following activities:

- 14 Classroom visits (4 schools, 805 students)
- Stop the Bleed and Opioid Education
- 2 Station tours

Volunteer Activity

During the month of October, the following activity was recorded for the volunteer group

- 21 Duty Shifts
- 42 Calls responded to
- 311 Total hours spent volunteering



Fire Department

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Fire Department Activity November 2023

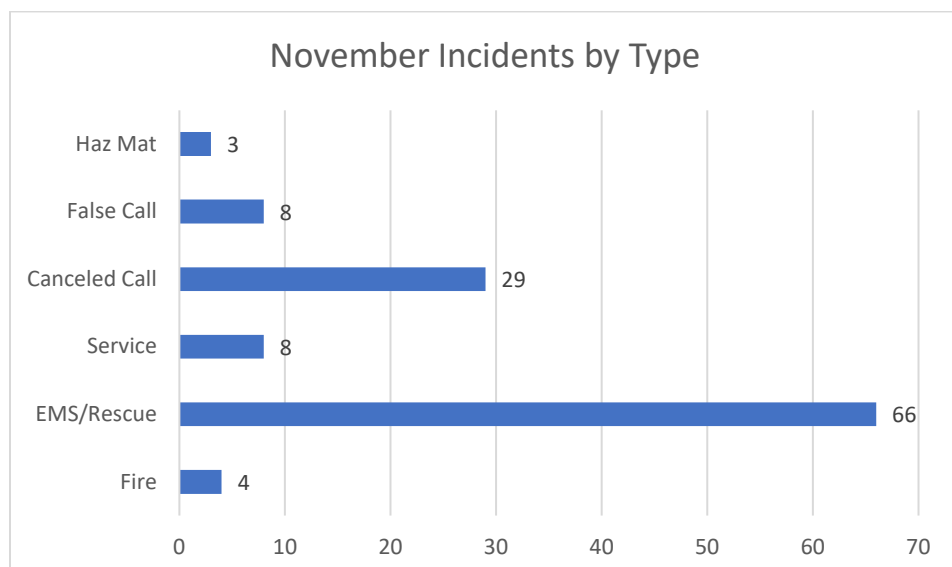
Incident Count November

The Fire Department responded to 118 incidents in November. 55% of the incidents were emergency medical services and 45% were fire related incidents. The following chart displays incident count per day.



Incident Count by Type:

The following is a count breakdown of incidents by type.



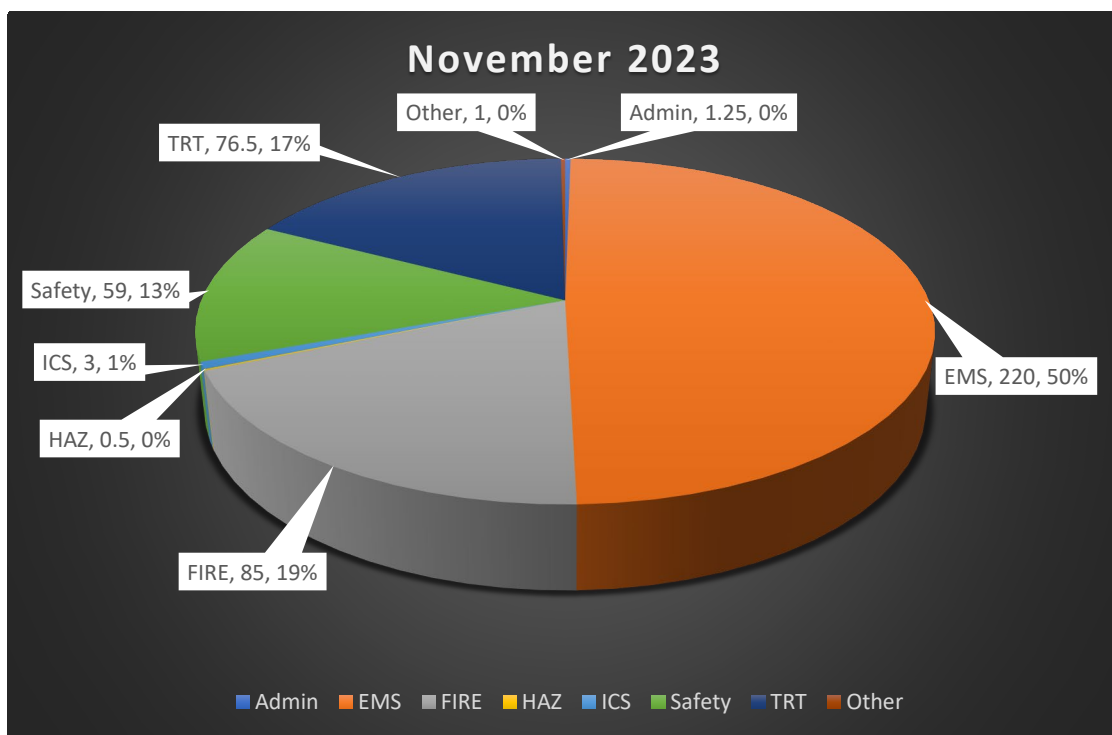
EMS Transports

The Fire Department responded to 66 EMS incidents in November and transported 24 patients to local hospitals. Patients were transported to Swedish Issaquah 42% of the time and Snoqualmie Valley Hospital 50% of the time.

Hospital	Week 1	Week 2	Week 3	Week 4	Week 5	Total
Overlake Hospital	0	1	0	0	1	2
Snoqualmie Valley Hospital	0	3	5	4	0	12
Swedish/Issaquah	3	1	2	2	2	10
Total	3	5	7	6	3	24

Training:

Firefighters trained over 445 hours in November. The training covered all different categories with the majority being medical (50%) followed closely by suppression and fire response (15%). The following chart compares the training hours by type:



(Admin=Administrative; Haz=Hazmat; ICS=incident command systems; TRT=Technical Rescue Training)

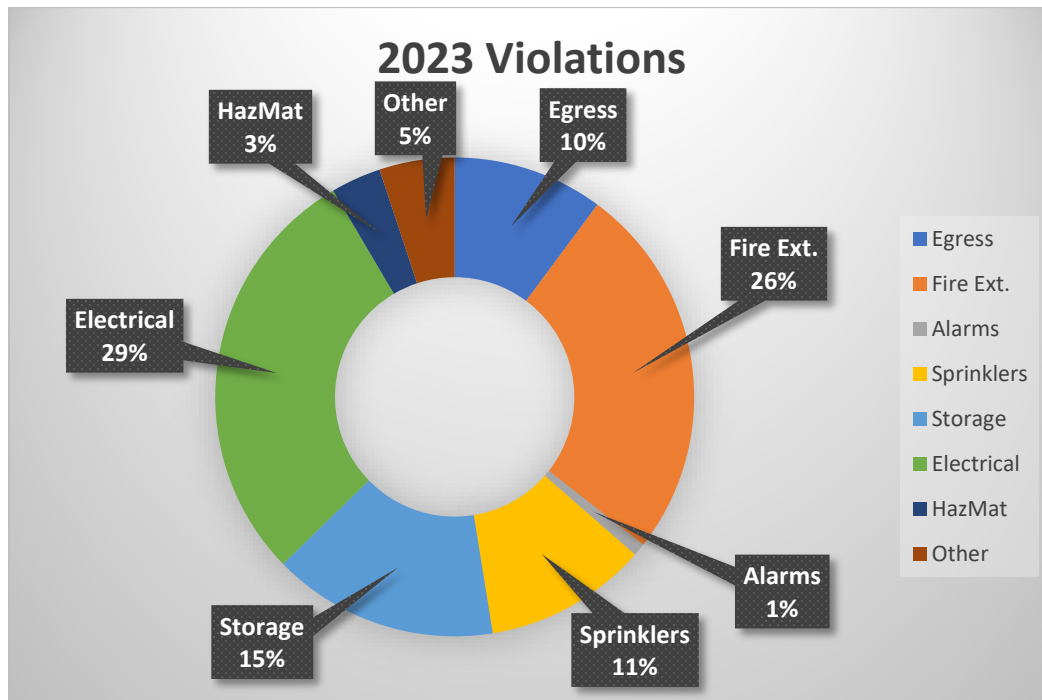
Training – Highlights/Major Topics:

- Hazardous Materials – Placarding and SDS systems
- Technical Rope Rescue – Team oriented pick-off
- Medical: Advanced Airway Techniques (certifications) and OBGYN emergencies
- Firefighter – Company evolutions and fire pump operations
- Command – Command Procedures – imminent rescue
- Safety – Near-Miss and Line of Duty Death review

Community Risk Reduction

Inspections

Fire crews conducted fire and life safety occupancy inspections in November, now that weather dependent items are wrapped up. Twenty-four (24) inspections were completed noting 19 violations. The violations were a direct reflection of a continued inspection practice and keeping occupants informed of what constitutes a code violation. Most infractions were resolved onsite with other scheduled for reinspection over the next several weeks. The following chart is a summary of YTD inspection violations:



Public Education

November public education and outreach reported the following activities:

- 2 Station tours
- Escort of MSHS Cross Country Team
- 2024 Planning
- 2 Station tours

Volunteer Activity

During the month of November, the following activity was recorded for the volunteer group

- 23 Duty Shifts
- 49 Calls responded to
- 253 Total hours spent volunteering.



Snoqualmie Police Department

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November 2023

Calls for Service

	Oct. 2023	Nov. 2023	Nov. 2022
Snoqualmie	646	558	577
North Bend	467	399	467

Average Response Times (in minutes & seconds)

October	Priority 1	Priority 2	Priority 3
Snoqualmie	5:36	3:22	3:10
North Bend	3:07	3:16	4:35
September			
Snoqualmie	3:11	3:40	6:10
North Bend	6:48	6:13	6:18

Priority 1: Weapons Offense / DV Physical / Aslt/Burg In-Prog

Priority 2: Calls that require immediate response that could result in death if not responded to.

Priority 3: High priority but not an immediate threat.

November	Thefts	Vehicle Prowls	Vehicle Thefts
Snoqualmie	15	8	0
North Bend	10	1	4
October	Thefts	Vehicle Prowls	Vehicle Thefts
Snoqualmie	12	5	4
North Bend	21	6	4

Items of Importance

Command Staff – Vacancies: Captain position opened 12/1, Admin Sergeant.

Patrol – Vacancies: 0 Patrol Officer openings. 1 officer cadet graduated from FTO on 11/13, 1 officer cadet ongoing FTO, 1 officer recruit started 11/27 so now 2 officer recruits awaiting academy date, 2 additional candidates hired with start dates established 12/4 and 12/18. New round of oral boards scheduled in December to establish an eligibility list.

Administrative Staff – Vacancies: Records Technician. Reclassifications of former Records Tech and Records/Evidence Tech into Admin Specialist positions.

Community Events

December 2 – Snoqualmie Winter Lights

Year to Date Theft Comparison

Jan. 1 – Nov. 30

Snoqualmie 2023 2022

Thefts	114	174
Vehicle Prowls	77	140
Vehicle Thefts	20	32

North Bend 2023 2022

Thefts	208	233
Vehicle Prowls	40	65
Vehicle Thefts	22	28

Crisis Intervention Contacts

Nov. 1 - 30

2023 2022

Snoqualmie	30	22
North Bend	0	2

Mental Health Professional Contacts

Nov. 1 - 30

2023 2022

Snoqualmie	26	11
North Bend	13	6

Public Records Requests

Nov. 2023	47
2023 YTD	516