



IT Department

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July 2026

The IT Department continues to be busy with closing on several IT Department projects and supporting City Departments.

Here are updates for the month of July:

- Our new service desk is anticipated to go live August 10th.
- We are continuing to assist our city departments by onboarding new apps that will improve efficiency. Another example is the migration from Municode to CivicClerk, which will launch in the next couple of months.
- IT is continuing to make improvements to internal processes so we can sustain our positive momentum. Our current focus is targeted simplification of how we engage with the departments we support.