

Why License with LiftOff and AOSG?

1-year Commitments

At your renewal, you can upsize, downsize, resize, or cancel

3-year Price Lock

Get the same prices on the products you own for your three- year cycle

Add licenses any day of the year

No need to carry extra licenses

LiftOff Benefits Included

Direct support with Microsoft as well as LiftOff customer benefits

How do add-on orders work?

- Email 365licensing@liftonline.com with license types and quantities needed
- LiftOff will send a **prorated quote** within a few hours
- Reply to the email with "Approved"
- LiftOff will place the order with Microsoft
- The license(s) should be available within 24 hours, usually much faster
- LiftOff will send an invoice due upon receipt

[GCC Products and Comparison Chart](#)

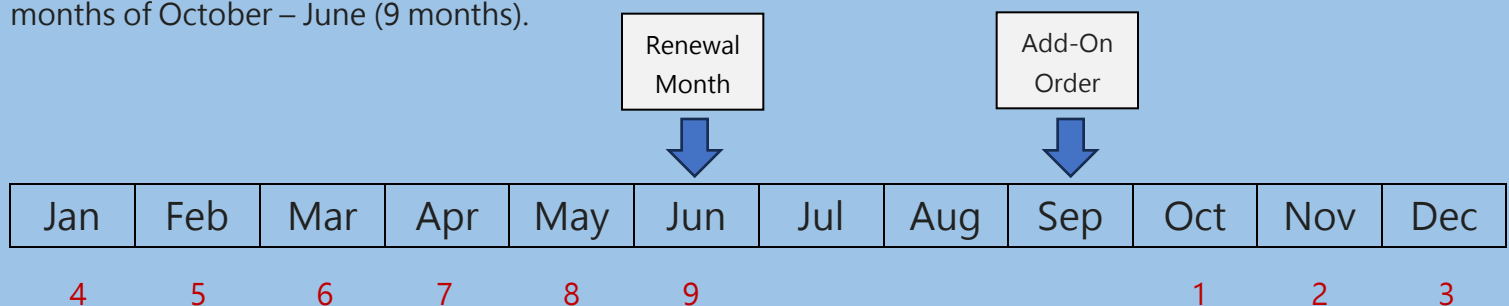
[GCC HIGH Products and Comparison Chart](#)

*If you want to add licenses during your renewal month, your renewal must first be paid and processed (Microsoft rules!)

What is a prorated quote?

When you place an add-on order, you get the current month free. You pay for each remaining month leading up to, and including, your renewal month.

For example, if your renewal is in June, and you place an add-on order in September, you will pay for the months of October – June (9 months).



LiftOff Licensing Benefits



LiftOff Webinar Package: Quarterly (or more)

Our webinars include the webinar itself and a follow up package of helpful links, documents, and a recorded copy of the webinar.



Annual License Review

Prior to your annual renewal, we will offer expert licensing advice for your renewals and your best options for sizing, upgrading (or downgrading). We will be sure you are educated before you buy and that you both buy enough and don't buy too much for your organization's needs.



Proactively Ensuring Your Organization Is Secure

LiftOff will be proactive in consulting your organization with best practices for security including protecting your 365 organization from phishing and hacking as well as securing your inbound and outbound data from phishing, threats and malware.



Security Breach Recovery Assistance

We will be able to provide consulting in the unfortunate situation where your 365 organization has a security breach such as a hacking attack or a user falling victim to a phishing campaign.



Microsoft 365 IT Admin Training

LiftOff will provide training for your existing IT staff as well as new staff with information for managing your 365 systems including onboarding and offboarding new users, managing your data and securing your environment.



Microsoft 365 Health Checkup

We will provide yearly checkups of your 365 cloud organization to ensure everything is set up with best practices and that any new options and features are enabled and configured as they should be.



Ensuring 365 Organizational Compliance

LiftOff will assist with ensuring that your organization's 365 retention/preservation policies are as needed as well as assistance with search through your organization's data. Additionally, we can assist with making sure that there is no unexpected data loss/leakage.



End User Training Videos

LiftOff provides end user training videos for the most common Microsoft 365 products such as desktop Office applications including Outlook, Office Online, Teams and Outlook Web App.



Microsoft 365 Notifications

We will proactively alert your organization for recommended changes to your environment to ensure you remain secure, compliant and up to date (Updating TLS, SMTP Relay, etc.).



Entra Connect/Directory Sync Services

LiftOff can consult with your organization regarding the deployment of Entra Connect, if applicable. If your organization is already relying on Entra Connect, LiftOff will ensure that the service works and assist in the event of a problem. Additionally, we will help you upgrade and, if need be, migrate Entra Connect to a new server when needed.



New Microsoft 365 Product Info

We will assist your organization with understanding the various Microsoft 365 product options available to you including things like Enterprise Mobility + Security and Defender for 365 (Formerly Advanced Threat Protection).