

The Year in Review

2024 Top Accomplishments



- 1) Voters overwhelmingly passed a Public Safety Sales & Use Tax Levy at a 66% approval rate to maintain service levels and protect residents' high quality of life.
- 2) Council adopted the biennial budget and capital improvement plan, which aligns with key priorities including public safety, economic development, investing in capital projects, preserving critical infrastructure, and ensuring on-going maintenance of roads, parks, trails, and public works.
- 3) The Community Development Department completed the Snoqualmie 2044 Comprehensive Plan Update to guide future growth and development; launched a city-sponsored home elevation program; and completed FEMA recertifications.
- 4) The Fire Department achieved re-accredited status for another 5 years; completed the process to establish a new community driven strategic plan; and responded to a record number of calls for service, totaling 1715.
- 5) Police Department total number of calls declined in 2024 by 10%; opened its North Bend Annex at the Outlet Mall to enhance community presence and reduce crime; increased its recruiting efforts and now have only one open position; and completed assessments to serve as the guide for the department's future accreditation.
- 6) The IT Department upgraded the fire station's phone system; installed a new citywide VPN to improve user experience and increase remote work security; and installed a new AV system in Council Chambers.
- 7) Finance Department and Human Resources successfully implemented the ERP System, improving efficiency and accuracy of payroll and HR practices by reducing paper records, minimizing manual data entry, and streamlining processes.
- 8) Parks & Public Works Project Success: All-inclusive Park opened; Water Reclamation Facility Phase 3 Project progressed ahead of schedule; 384th Sewer & Sidewalk Project substantially completed; Kimball Creek Bridges Project finished ahead of schedule and under budget; Phase 1 of Tree Equity Project planted 140 new street trees downtown; and Community Center Expansion Project designs completed.
- 9) Events Success: The Parks Division installed the best Winter Lights Displays to date, drawing tourists downtown and delighting residents; Big Truck Day drew hundreds from around the region; Music & Movies in Park enriched summer nights.
- 10) Public Records Management Enhancements: New Records Management Policy has been adopted; Laserfiche Enterprise Content Management System has been implemented; new Public Records Request Form and automated workflow has been introduced to increase efficiency and accessibility for the public.

The Year in Review

2024 Top Accomplishments



Accomplishment

Council Priorities

- 1 Voters overwhelmingly passed a Public Safety Sales & Use Tax Levy at a 66% approval rate to maintain service levels and protect residents' high quality of life.

Assure a safe community; enhance and preserve neighborhood livability and quality of life
- 2 Approved biennial budget and capital improvement plan, aligns with key priorities public safety, economic development, capital projects, preserving critical infrastructure, on-going maintenance of roads, parks, trails, and public works.

All Council priorities
- 3 The Community Development Dept. completed the Snoqualmie 2044 Comprehensive Plan Update to guide future growth and development; launched a city-sponsored home elevation program; and completed FEMA recertifications.

Enhance and preserve neighborhood livability and quality of life
- 4 The Fire Department achieved re-accredited status for another 5 years; completed a strategic plan; and responded to a record number of calls for service, totaling 1,715.

Assure a safe community; enhance and preserve neighborhood livability and quality of life
- 5 Police Department total number of calls declined in 2024 by 10%; opened its North Bend annex to enhance community presence and reduce crime; increased recruiting efforts and is almost fully staffed; and completed assessments to serve as the guide for the department's future accreditation.

Assure a safe community; enhance and preserve neighborhood livability and quality of life

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Accomplishment

Council Priorities

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The IT Department upgraded the fire station's phone system; installed a new citywide VPN to improve user experience and increase remote work security; and installed a new AV system in Council Chambers.

Assure a safe community; invest in transportation and Infrastructure

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Finance Department and Human Resources successfully implemented ERP System, improving efficiency and accuracy of payroll and HR practices by reducing paper records, minimizing manual entry and streamlining processes.

Ensure fiscal transparency and operational stability; invest in transportation and Infrastructure

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Parks & Public Works Project Success: All-inclusive Park opened; Water Reclamation Facility Phase 3 Project progressed ahead of schedule; 384th Sewer & Sidewalk Project substantially completed; Kimball Creek Bridges Project finished ahead of schedule and under budget; Tree Equity Project, planted 140 new street trees downtown; and Community Center Expansion Project designs completed.

Assure a safe community; enhance and preserve neighborhood livability and quality of life; invest in transportation and Infrastructure

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Events Success: Parks Division installed the best Winter Lights Displays to date, drawing tourists downtown and delighting residents; Big Truck Day drew hundreds from around the region; Music & Movies in Park enriched summer nights.

Enhance and preserve neighborhood livability and quality of life; encourage economic vibrancy

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Public Records Management Enhancements: A new Records Management Policy has been adopted; Laserfiche Enterprise Content Management System has been implemented; and a new Public Records Request Form and automated workflow has been introduced to increase efficiency and accessibility for the public.

Ensure fiscal transparency and operational stability; invest in transportation and Infrastructure