



Department Reports September 2025

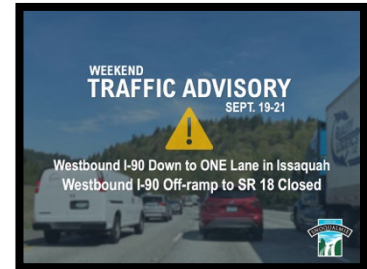


Communications Division

Danna McCall, Communications Coordinator
Nicole Wiebe, Community Liaison
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(425) 888.8014 | www.snoqualmiewa.gov

Social Media

- Facebook: 70K reach; 257K views; 10,278 followers (127 new)
- X – 3696 followers
- Instagram – 2.5K reach; 23K views; 3993 followers (41 new).
- Top Posts: WB I-90 lane closures (30.5K views); Elk herd photo (28K views); King County TV elk video (23K views).



Website

- Website users: 15K; website sessions: 20.5K; views: 38.9K.
- Top pages: Twin Peaks, Snoqualmie Falls, Block Party.
- Jobs, Water Services, Police Blotter also top 10 page destinations for website users.



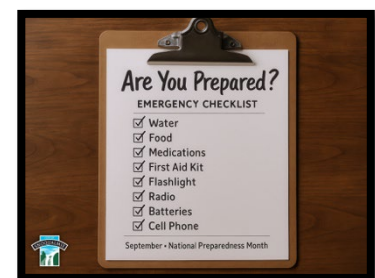
Department Support & Initiatives

- Mayor: Ross Report, ribbon cuttings.
- Fire/OEM: Opioid class advertising, Emergency Preparedness Month, Fire blotters.
- Police: Police blotters.
- PPW: Green Snoqualmie Day and Pruning Class news release and marketing; Reclaimed Water System Improvements project updates.
- City Academy: Coordination with directors, advertising, session prep.
- International Block Party marketing and day of event coordination.
- WSDOT: assistance with notification to residents about multiple projects that impacted traffic at interchange and on I-90 in Issaquah.



E-News

- Sent 3046 e-news emails.
- 761 subscribers.
- 60.4% open rate; 9% click thru rate.



Community Outreach

- September was the close of summer, and the community celebrated with the Snoqualmie International Block Party, and a sunny Saturday on Center Blvd. Several cultures represented by performers, music, food, and booths.
- Attended the North Bend and Snoqualmie joint Economic Development Committee meeting at Meadowbrook Farm. The community and collaboration from both committees was positive.
- The September Arts Commission meeting discussed future community arts programming.
- Downtown and Ridge Merchants Assc. meetings
- Planning and marketing for Halloween events.





Fire Department

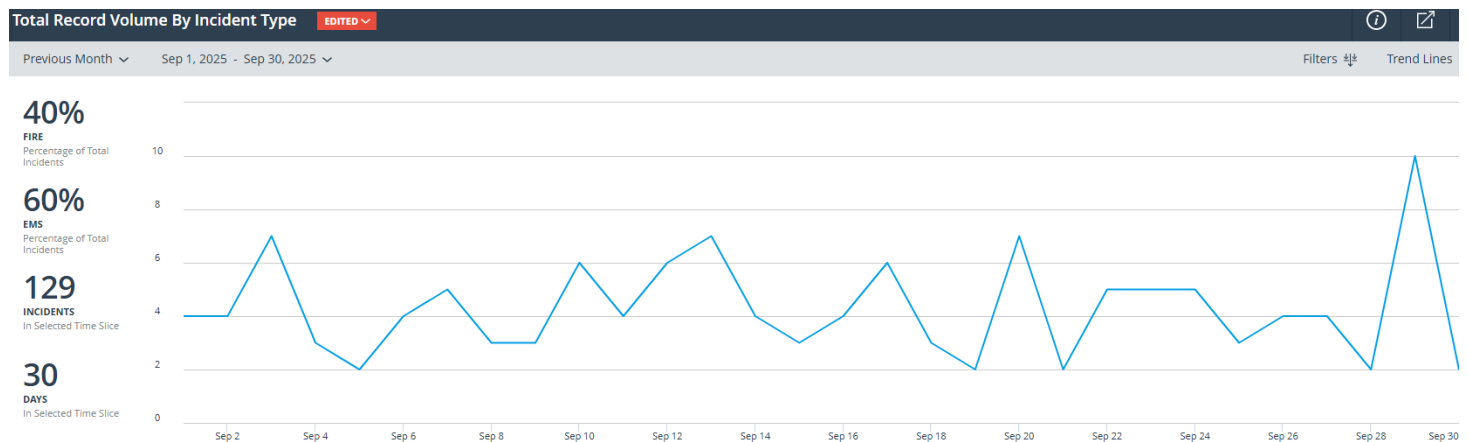
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Fire Department Activity September 2025

Incident Count September 2025

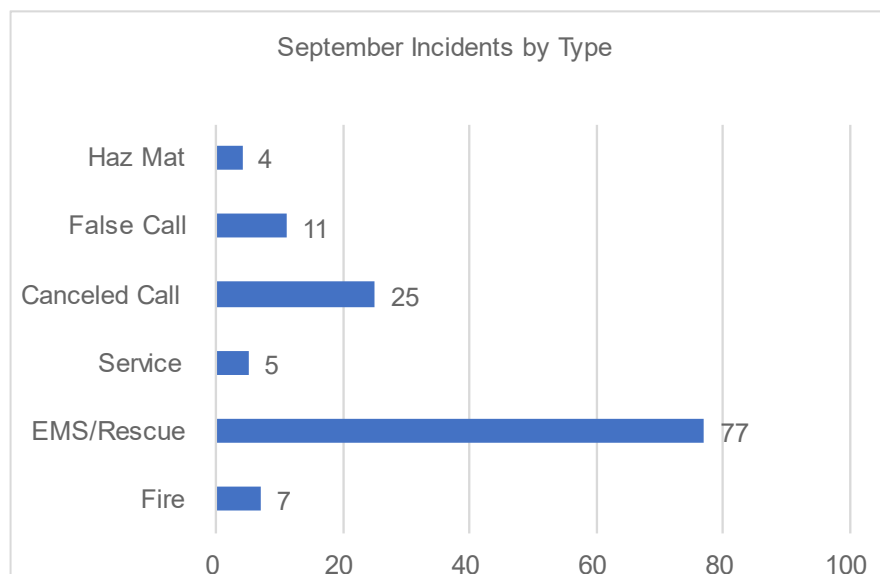
The Fire Department responded to 129 incidents in September. 60% of the incidents were for emergency medical services and 40% were fire or service-related incidents.

The following chart displays the incident count per day.



Incident Count by Type:

The following is a count breakdown of incidents by type.



Travel Time

For incidents within the city, the 90th percentile travel time for the first arriving unit responding in emergency mode was 7:29 seconds and is broken down as follows.

Type	0:00 - 3:59	4:00 - 7:59	8:00 - 11:59	12:00 - 15:59	16:00 - 29:59	30:00 +
Aid Car	17	19	2	0	0	0
Engine	9	10	1	0	0	0
Chief Officer	3	1	0	0	0	0
Total	29	30	3	0	0	0

For incidents outside the city, the 90th percentile travel time for the first arriving unit responding in emergency mode was 16:29 and is broken down as follows.

Type	0:00 - 3:59	4:00 - 7:59	8:00 - 11:59	12:00 - 15:59	16:00 - 29:59	30:00 +
Aid Car	0	7	6	1	3	0
Engine	0	6	9	4	4	0
Chief Officer	0	0	0	0	0	0
Total	0	13	15	5	7	0

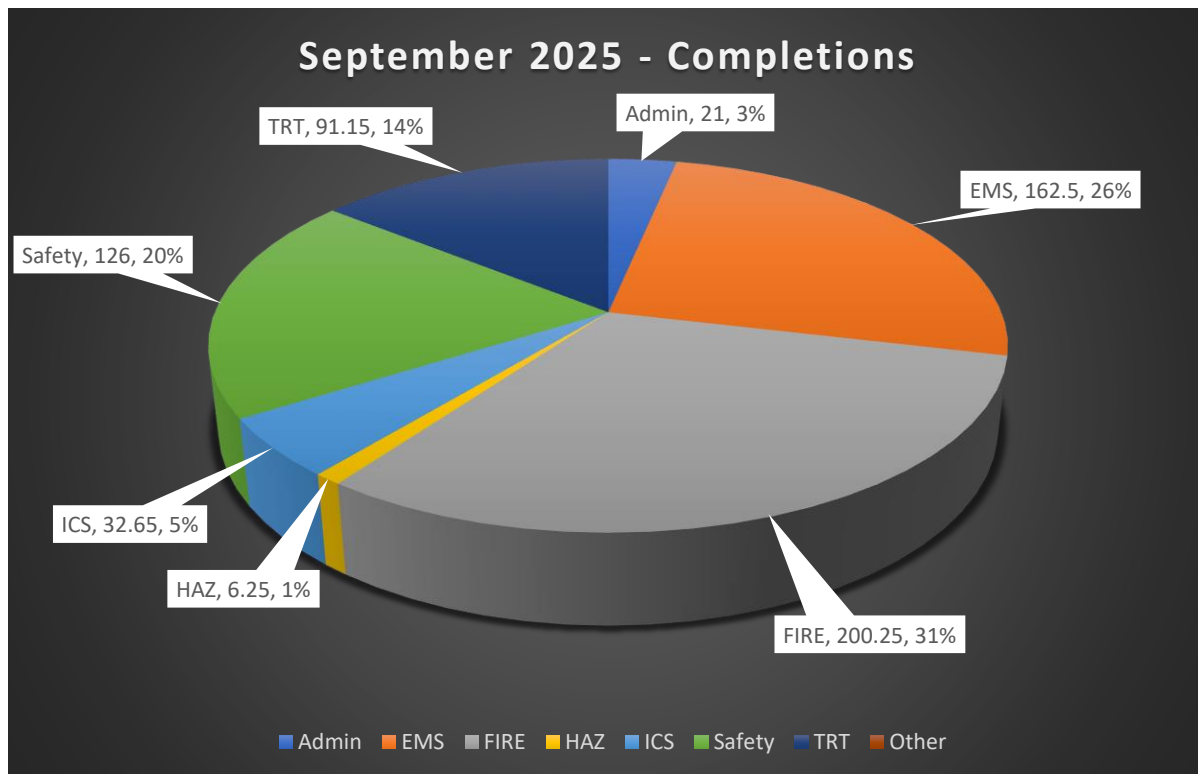
EMS Transports

The Fire Department responded to 77 EMS incidents in September and transported 37 patients to local hospitals. Patients were transported to Swedish Issaquah 24% of the time and Snoqualmie Valley Hospital 68% of the time. Of the transports, 3 originated from outside Snoqualmie's service area (North Bend 3, Fall City 0).

Hospital	Week 1	Week 2	Week 3	Week 4	Week 5	Total
Overlake Hospital	0	0	2	1	0	3
Snoqualmie Valley Hospital	9	3	5	4	4	25
Swedish/Issaquah	2	3	3	1	0	9
Other	0	0	0	0	0	0
Total	11	6	10	6	4	37

Training:

September brings with it a quick run towards fall weather and completions of training that are weather-dependent. Much of this is practical related and not so much in the virtual world. While this can make for busy days, especially incorporating administrative tasks, the crews have found a way to keep their pace for the year. In September, crews trained on pediatric emergencies, respiratory and geriatric emergencies, as well as incident command along with search and rescue. Throughout September, we achieved a 37% increase in training hours compared to last year, marking a record pace for our department. We also graduated one more volunteer from his rookie book/onboarding training, which completes the initial training progress for our current volunteers. During September, crews trained for over 640 hours, focusing on fire suppression and rescue (31%), emergency medical services (26%) and safety training (20%). The month also maintained a focus on wildland firefighting operations with hose deployment training. The following chart compares training hours by type.



(Admin=Administrative; Haz=Hazmat; ICS=incident command systems; TRT=Technical Rescue Training)

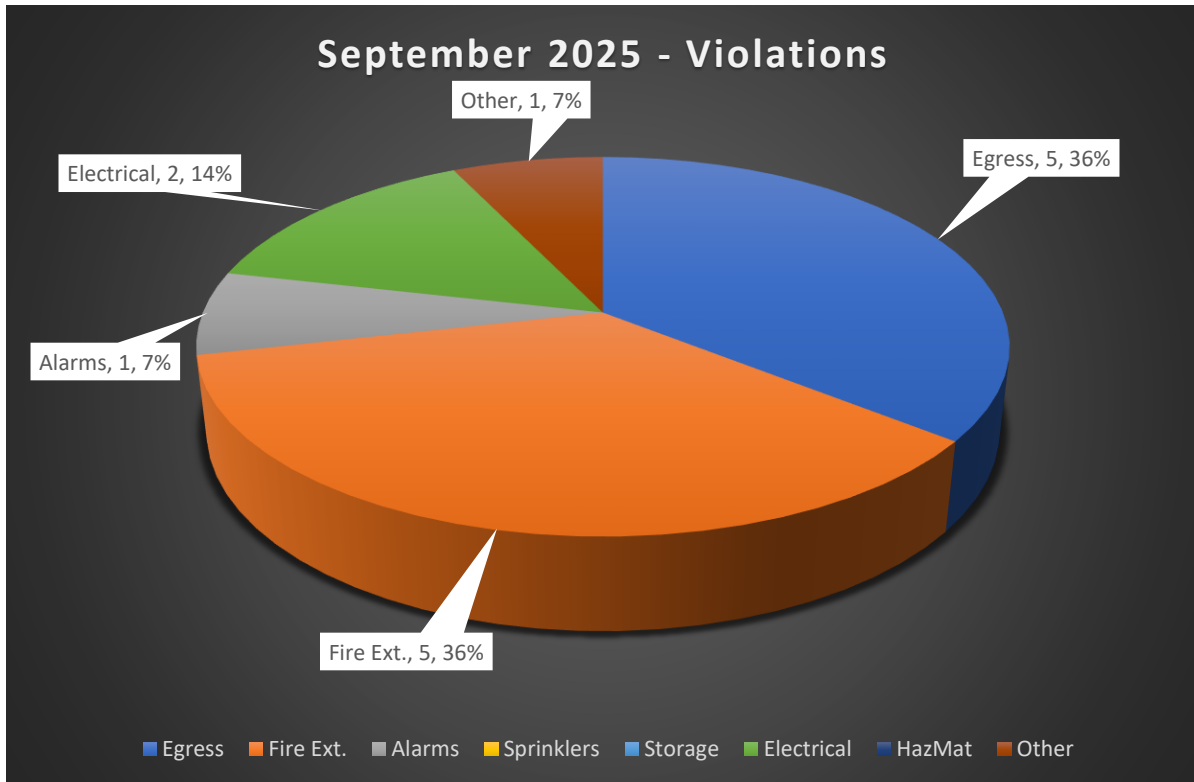
Training – Highlights/Major Topics:

- Driver Safety
- Incident Command System – Big Box Retail and Multi-Family Fires
- Wildland Firefighting
- Firefighter – Hose evolutions
- Firefighter – Ladder Evolutions
- Firefighter – Search and Rescue
- Safety – State-mandated safety training, firefighter line-of-duty death reviews
- Cardiopulmonary Resuscitation
- Epinephrine/anaphylaxis
- NARCAN/Opiate overdose
- Cardiac Emergencies
- Ropes and Knots
- Natural Gas and Power Emergencies
- Hemorrhagic Bleeding Control
- PSE Powerplant Operations

Community Risk Reduction

Inspections

In September, crews completed 20 occupancy inspections with 14 violations needing correction. Most common violations noted during this timeframe were related to expired fire extinguishers and failed emergency lighting. These inspections consisted of business office locations, storefronts, manufacturing, and schools. Due to increasing call volumes, crews are experiencing having to rebalance priorities for completing administrative tasks. This is reducing the number of occupancy inspections being completed. Many of the completed inspections resulted in occupancies performing annual maintenance as prescribed by the code. The following chart is a breakdown of violations for September 2025:



Public Education

In September, public education and outreach reported the following activities:

- First-Aid/CPR/AED Class – Public – 15 attendees, 6 Hours
- Opioid Education Course – 40 attendees, 1.5 hours
- Fire Prevention Month planning
- (3) Mount Si High School Football medical standby

Volunteer Activity

During September, the following activity was recorded for the volunteer group:

- 34 Duty Shifts
- 61 Emergency Responses
- 479.75 Total hours spent volunteering

Of the three new volunteers who started in June of this year, all three have completed their rookie book and are qualified to respond to calls.

12	EMS Responders
2	Special Service (non-responding)



Human Resources Department

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September 2025

HUMAN RESOURCES

Recruitment -

The city continues to have minimal open positions and is also excited to have ongoing internal promotions. Ryan Barnet was promoted to Parks/Streets Superintendent which then in turn led to the promotion of Dalton Hawk to the Lead Parks/Street Technician. We are excited to see their impact leading this team and will now be looking to backfill the Parks/Streets Tech II position. To add much needed administrative support in the Parks/PPW department, Michelle Daly has started as a new Administrative Assistant. Our finance department will be conducting interviews this month for the Accounts Payable Clerk position. And, after a very involved, thorough promotional process, the fire department is excited for a new Lieutenant to be named and to hire a firefighter to backfill that promotion.

Union Negotiations

Negotiations have been ongoing with the IAFF Union.

Employee Training/Activities/Recognition -

The “listening sessions” are finishing up & continuing to be scheduled around the police and fire department availability with the desire to get useful feedback towards our goal of continued improvement and satisfied employees in all departments.

Upcoming citywide trainings include the annual blood born pathogen training, as well as CPR/First Aid training for those that missed the classes in March. New hires are completing the FEMA trainings so that we can ensure all employees are prepared should an emergency happen. A city wide EOC/FEMA training exercise will take place in early December. All city employees will complete a Phishing training in the next month to bring awareness to the technological risks we all face.

The Wellness committee continues to plan events for employees to attend, most recently a benefits presentation took place that included representatives from Association of WA Cities (AWC) and the Department of Revenue Services (DRS). Employees also showed up in big numbers for a tour of our water and wastewater facilities. It appears that everyone learned something new and were able to understand a bit more about the impact of those departments. Thank you to Matt Hedger and Tom Holmes for taking the time to give us a tour!

The HR department selects an employee to be recognized in our “Employee Spotlight” every quarter after the Employee Newsletter is released. The most recent employee recognized was Michael Peter from our police department. His spotlight along with the other two we’ve done this year are included here.

Personnel Policy Handbook

The HR department is grateful for the support from the Administration and in Council to approve the new Personnel Policy Manual. This update will allow employees to have a more complete, up to date guide as they navigate employment with the city. The HR department is deploying the new policy manual, answering questions and ensuring employees have easy access to this and other resources via Employee Access (part of the Tyler Munis modules).

Employee Spotlight



Thai Pham, Wastewater

Thai joined the City in January of 2024 as the Wastewater Senior Industrial Maintenance Technician III. He has 30 years of electrical engineering experience and a Master's degree from Perdue in Electrical Engineering. Thai's position was new for the City, as it was previously filled by a contractor in the private sector, which happened to be Thai!

Can you explain the basics of your job?

I take care of the computer system that automates the wastewater plant and the telemetry part of it.

What project are you working on now?

Right now I am working on upgrading the PLC panels (Programmable Logic Controller panels) for the water and wastewater plants that are aging out. They were built in 1997 so I am bringing the hardware and software up to date. Wastewater is complete and water should be completed in June.

What do you enjoy most about your job?

I like working with our small team. Everyone is friendly and easy to work with, and we have a relaxing work environment.

How did you get into this field?

After college I worked at General Motors in Michigan, where I worked on robots and different parts of automation within technical systems. I worked for many years at the company TSI, who helped build the system for the City's wastewater treatment plant.

What was your biggest accomplishment since you've started at Snoqualmie?

I've accomplished a lot. The PLC upgrade is almost done for wastewater. The wastewater system is completely off the City's IT network which will prevent hacking so that the plant is more secure.

What's the biggest challenge you've faced in your role?

I don't have a lot of challenges in my role because I've been doing this work for so long. The biggest adjustment for me when I came to the City was having an earlier work schedule and waking up early. When I worked in the private sector, I started later in the morning. But overall, working for the City has brought me a much better work/life balance.

What are some fun facts about you that others might not know?

I like to meet people and get to know them.

What's your favorite way to spend the weekend?

In my spare time I like to garden, go for walks, watch movies at home, and work on small remodeling projects around the house. I'm currently working on remodeling our bathroom.

What advice would you give to new employees?

I would say to be sincere, straightforward, and tell others what you need. I think it's so important to show respect to new employees so they can trust me. Because you know, I'm here for the long run.

Employee Spotlight



Theresa Tozier, Fire Department

Teresa joined the City in January of 2017 as a Firefighter. She earned a Bachelor's degree from Duquesne University in 2011 and passed her national boards exam that same year.

Can you explain the basics of your job?

As a Firefighter, I'm part of a team of problem solvers – for whatever emergency we're dealing with, whether it's medical, a car accident, or a fire – we are a jack of all trades. We really have to adapt and overcome to whatever the situation requires.

The other big part of my job involves community connection. We work a lot with the community doing fire inspections, checking hydrants, and school visits, and we really do take ownership of the city since we are a small department. We get to know businesses in the community and really do our best to keep track of those folks that we see regularly.

What project are you working on now?

A project I'm in charge of is our Rope Rescue Program for the department. I'm considered a trainer and subject matter expert, which means I train other firefighters in King County zones 1 and 3, and track and maintain our equipment at our station.

I've also been working with Deputy Chief Brown to develop a Peer Support program. I've written a policy that the Chiefs are currently reviewing. The program would provide critical incident stress debriefings, confidentiality and help for first responders in crisis, and appropriate referrals to more advanced care/professionals whenever needed.

How did you get into the field of firefighting?

Firefighting has been sort of a love story for me. I have a degree in sports medicine and worked in physical therapy for years. I liked my job but started to realize that I didn't want to do it forever. One of my clients at the time was a female firefighter, and I had never known a female firefighter. As I got to know her and learned about her job, I decided to go back to school to get my EMT certificate. I started volunteering at Index Fire, which is a small, mostly volunteer run station. Then I put myself through the fire academy and ended up volunteering and working several part-time jobs at Lake Stevens, Index, and Granite Falls Fire. At one point I was working 5 jobs (which I don't recommend).

Employee Spotlight



What do you enjoy most about your job?

I enjoy the people I work with. We've been really lucky at the station and have always managed to get really good people to work here. I would hang out with every single one of my co-workers outside of work because I like them that much.

What was your biggest accomplishment since you've started at Snoqualmie?

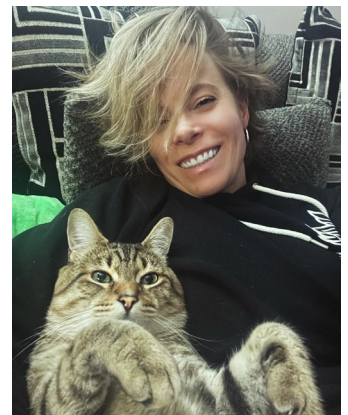
I'm most proud of my work with the Peer Support and Rope Rescue programs. I'm proud that I've been able to help folks put these into practice at Snoqualmie. The Ropes program now mirrors King County's program, so we all speak the same language and have the same equipment when we need to do a rope rescue.

What's the biggest challenge you've faced in your role?

One of the biggest challenges I've faced was the Covid-19 pandemic and the constant changes it brought to my job. It was difficult to stay up to date with what seemed to be daily changes to policies and protocols.

What are some fun facts about you that others might not know?

- I'm a Steelers fan.
- I have a cat named Bubba who is pretty rad (see photo).
- I'm a Lord of the Rings nerd. I'm currently reading the books and love the movies. I'm also doing a Lord of the Rings Conqueror Challenge where the goal is to walk 660 miles, mirroring the characters' journey from The Shire to Mordor.
- If I am reincarnated, I want to come back as a manatee.



What's your favorite way to spend the weekend?

I love to walk and get outside. I live in Woodinville and love walking around my town, talking with my neighbors, wine tasting, and rock climbing.

What advice would you give to new employees?

My advice to new Firefighters is to be a sponge and learn from others. As time goes on, you'll find your own ways of doing things but always lean into positivity and take care of yourself.

And my advice to everyone is to replace the batteries in your smoke detectors every 6 months and put in new detectors every 10 years!

Employee Spotlight



Michael Peter, Police Department

Michael joined Snoqualmie in February of 2023 as a Police Officer. He studied Law & Justice and Sociology at Central Washington University and graduated Magna Cum Laude in 2022.

Can you explain the basics of your job?

Public safety is the most important part of my job as an Officer. That can include responding to accidents, collisions, or traffic hazards, but also holding people accountable and trying to prevent crime.

Another important part of law enforcement right now is called Community Oriented Policing (COP). This is where we talk with community members and create meaningful interaction, which helps build trust and allows us to get to know the community we're serving.

What project are you working on now?

One of my new roles in the Department is Taser Instructor. Every year officers get re-certified for tasers through an 8-hour training day, which includes classroom and scenario testing. My role as the instructor is to create PowerPoints, teach the material, and prepare the scenes for testing.

I've also been newly appointed to serve on the Washington State Traffic Safety Committee. These are statewide meetings throughout the year to leverage resources for improving traffic safety in Washington cities. The Committee can help agencies apply for grant funding for police vehicles, or Lidar machines, or even provide officers from neighboring cities to support DUI patrols for certain holidays or events.

How did you get into the field of law enforcement?

At CWU I randomly took a law and justice class, and in that class something clicked for me. I really liked it, so I took another one. And from there, it just took off. I decided to double major in Law & Justice and Sociology. The program was taught by a lot of retired City of Ellensburg Police Officers, and they have a similar small-town vibe as Snoqualmie, which I love. I graduated in 2022 and applied to Snoqualmie. During the 6 months it took to get hired, I did some construction work, but I knew that law enforcement was what I was working toward.

Employee Spotlight



What do you enjoy most about your job?

I enjoy the community discussions in our small town. I really think working in a small town provides more opportunities to foster a positive relationship with the community. Things like handing out stickers to kids at a park or getting a smile and a wave from community members or seeing smiling little kids in the back seat of their parent's car during a traffic stop make our job better. This job can be so hard, so those positive interactions remind us why we do this work, and they're beneficial to every officer's wellbeing.

What was your biggest accomplishment since you've started at Snoqualmie?

I'd say my biggest accomplishment has been being given the opportunity to be put in a supervisor role early in my career. I've served as both a Field Training Officer (FTO) and Officer in Charge (OIC). The Department has given me a lot of supervisor-type opportunities and I'm very appreciate of that. As FTO, you have to watch your trainee respond to a crime and help them reflect on what went well and where they can improve. Being a younger FTO with not as much experience, I had to ask a lot of questions of my more-senior FTOs to help me grow.

What's the biggest challenge you've faced in your role?

I had to learn early on in FTO the importance of taking initiative to research or figure out something myself. You can't know every law, it's just not possible, and someone isn't always going to be there to help you or give you the answer. Sometimes in order to give a citizen accurate information, I had to practice humility by saying, "I don't know, give me 5 minutes and I'll find out the answer for you". For some of the more complex cases, I've had to call a prosecutor on the spot and ask for their recommendation. But to me, it's better to say 'I don't know, let me find out' and follow up with the correct answer, than to just ramble off something in the moment that may not be accurate.

What are some fun facts about you that others might not know?

- I'm originally from the Bay Area, California
- I came to Washington to play baseball at CWU in Ellensburg. I played SS, 2nd and 3rd base.

What's your favorite way to spend the weekend?

I like to hike – I recently hiked Snow Lake and it was challenging but beautiful. I also like to visit the ocean, or local lakes and rivers. I golf consistently, about every few weeks, and I enjoy visiting my brother in San Francisco – we like to explore the city on bike or by foot.

What advice would you give to new Police Officers?

- Patience! It's a long 4-to-7-month process to get hired as an officer, so be patient with it.
- Don't be afraid to ask questions. You won't know everything, so be resourceful and ask other officers your questions.
- Trust yourself. You'll have to make decisions in a second with little time to think, but trust your training and knowledge of the law to make that fast decision.



IT Department

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September 2025

Dear City Council,

The IT Department continues to be busy this month with preparing for future projects and migrating servers. We are continuing to be responsive to requests for support and the cases are being resolved in a timely manner.

Here are some updates for the month of September:

- The Parks and Public Works Departments are actively engaged with us in migration to the new Cloud VOIP phone system. We will be moving the upgrade date again due to issues with their main number. The old provider is having issues locating the circuit so it can be migrated.
- We have reviewed proposals for new server replacements generously approve by City Council. You will see a couple of Agenda Bills in the October 21st F&A Committee Meeting and hopefully the October 27th Council Meeting. We estimate completing this project by early next year.
- The all-staff online cybersecurity training has been delayed until mid-October due to server migration work. We are also working on messaging before deploying the training.
- The server migration work has been completed successfully. We are now in the process to making modifications to improve server performance and other post-migration tasks. As mentioned in last month's update, our virtual server management platform decided to dramatically increase the licensing cost of their software. I could not justify the increase to you and the residents of the city. We have migrated our server to a software that is included in other licensing we purchase.

We will have more details on upcoming and ongoing projects in future updates:

- Simplifying our service desk to better serve our users.
- Restructuring and updating our server infrastructure.
- Operating System Upgrades
- Building new processes for Asset Management that is proactive.
- Cybersecurity updates.

Thank you for your continued support of the IT Department!



Snoqualmie Police Department

Gary Horejsi, Interim Chief of Police

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September 2025

Calls for Service

	Aug 2025	Sept 2025	Sept 2024
Snoqualmie	522	467	481
North Bend	444	391	526

Average Response Times (in minutes & seconds)

Sept	Priority 1	Priority 2	Priority 3
Snoqualmie	5:25	4:04	3:24
North Bend	5:20	3:20	4:14
Aug			
Snoqualmie	4:13	1:59	4:09
North Bend	6:52	5:19	6:08

Priority 1: Weapons Offense / DV Physical / Aslt/Burg In-Prog

Priority 2: Calls that involve a serious crime or incident with potential for violence or escalation but not necessarily an immediate threat to life.

Priority 3: High priority but not an immediate threat.

Thefts	Aug 2025	Sept 2025	Sept 2024
Snoqualmie	11	8	6
North Bend	9	9	16
Vehicle Prowls	Aug 2025	Sept 2025	Sept 2024
Snoqualmie	2	5	4
North Bend	1	3	14
Vehicle Thefts	Aug 2025	Sept 2025	Sept 2024
Snoqualmie	0	1	1
North Bend	1	2	1

Arrests

	2025		2024	
	Sept	YTD	Sept	YTD
Snoqualmie	15	124	11	141
North Bend	17	145	22	163

Crisis Intervention Contacts

	2025		2024	
	Sept	YTD	Sept	YTD
Snoqualmie	4	22	3	307
North Bend	2	13	1	8

Public Records Requests

Sept 2025	69
2025 YTD	468

Staffing

Command Staff – Vacancies: 1 (Chief).

Patrol – One officer left the department September 30. SRO graduated FTO and is in place at school. Vacancies: 8 (7 Officers & 1 Sergeant).

Support/Administrative Staff – Vacancies: 2 (Police Support Officer & Mental Health Professional).

North Bend – Snoqualmie met the contractual required shift coverage of the May 2025 Interim Agreement between Snoqualmie and North Bend.

Upcoming Community Events

- Oct 4 – North Bend Blues Walk (downtown NB)
- Oct 25 – Snoqualmie Trick or Treat (Ridge, YMCA, downtown SNO)
- Oct 25 – Trick or Treat Street (downtown NB)



PARKS & PUBLIC WORKS DEPT.

Jeff Hamlin, Director

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Monthly Report – September 2025

Public Works General/CIP Projects:

Fall Operations: Crews are transitioning from summer to autumn operations mode. Irrigation systems are being shut down and winterization activities are beginning. Mowing and brush cutting activities will continue until the winter season. As mowing activities wind down, we will transition to facility maintenance and winter projects.

Tyler Munis Implementation: Public Works has completed implementation of the asset management system and continues to make improvements on its application to the individual divisions. Parks and Public Works has processed approximately 1,600 separate work orders in the last month and over 17,600 work orders since implementation in October of last year.

Utility Rate Study: PPW staff have begun work on the General Facility Charges (GFCs) rates, which are anticipated to be completed this year.

Road Maintenance and Repair: Streets division is currently focused on pavement maintenance with pothole filling and repairing traffic signs. New signage has been placed in the school zones, especially around Mt Si High School. Public Works will soon be placing flashing beacons at the cross walks around the high school to improve visibility and reduce traffic speeds. Engineering is currently working on paving, utility infrastructure, and road maintenance projects for next summer.

Splashpad: The Splashpad operating season has come to an end for this year. The facility will be winterized and a few maintenance projects will soon begin. A pole mounted security camera will be placed near the facility to monitor the splashpad, skatepark, and restroom facilities. Public Works will also begin a drainage project around the pad to mitigate the muddy conditions experienced this summer.

Water Reclamation Facility Phase 3: Work is nearing completion at the Kimball Creek Lift station. Performance testing and commissioning are expected to take approximately 90 days, at which time the project will be completed.

Reclaimed Irrigation Reservoir: Work continues at the project site with construction of the concrete reservoir. The floor has been finished, and crews are getting ready to pour the walls in early October. Project completion is anticipated on or before June 30, 2026.

River Trail: A preconstruction kickoff meeting was scheduled for this week. The contractor is ready to get started and groundbreaking is anticipated in the next couple weeks. Project completion is anticipated for early 2026.

Sandy Cove Bank Stabilization: Permits from the Corp of Engineers have yet to be obtained, although Public Works has received notice that the project is approved. The current plan is to advertise the project for bid in late January 2026. Project completion is anticipated for Summer 2026.

Staffing: PPW has recently added one new position and filled two additional vacancies:

- Administrative Assistant (new position) – Michele Daly emerged as the top candidate from over 20 applicants. Michele comes to us from the Snoqualmie Valley School District with outstanding references. She begins her new position with Public Works October 6, 2025.
- Parks and Streets Superintendent – Ryan Barnet was promoted to Parks and Streets Superintendent. Ryan has been with the City for over 10 years and has demonstrated outstanding leadership qualities and dedication to the job. We are very pleased to have Ryan join the PPW leadership team.
- Parks and Streets Lead – Dalton Hawk was promoted to Parks and Streets Lead position. Dalton was the clear choice from a strong group of internal and external applicants. In the two years he has been with the City, Dalton has emerged as a natural leader within the Parks Division.
- Parks and Streets Technician – PPW will soon advertise for a new technician in the Parks and Streets Division to fill Dalton's position.
- Water Maintenance Tech – PPW will soon advertise for a new Water Maintenance Technician to replace Austin Hilton, who moved away to Michigan. He will be missed.

Wastewater Division

- Treated 30 million gallons of sewage in September
- Reclaimed and recycled 25.8 million gallons of water for irrigation in September
- Continued flow and load monitoring at Casino/Hotel
- Completed review of 384th Avenue sewer accounts. Reviewed CCTV footage of more than 100 parcels and collected system data.
- No permit violations recorded in September; 100 percent compliance.
- Provided operations support for Reclaim Water Reservoir project
- Provided operations support Kimball Creek Lift Station improvements
- Completed Lake Alice Gate with new custom-built gate constructed inhouse by Matt Miller.
- Will replace four manhole lids on Park Street near Mt Si HS
- Will complete Echo Glenn flow meter and communication repairs when parts arrive.

Water Division

- Completed routine monthly Dept of Health reporting and sampling event.
- Repaired numerous service leaks around the City
- Continue project to identify and repair all zero read meters within the Water Service Area.
- Continue cross connection test recording project and customer correspondence
- Hydrant exercising and painting maintenance program
- Performed routine meter repair program activities
- Distributed door hangers for late pay customers and coordinate with billing.
- Routine valve exercising, leak detection, meter reads and repairs.
- Begin shutting down irrigation systems for the season and winterizing activities.
- Completed meter identification project for Finance Department.

- Begin project at North Well Treatment Facility to replace broken valve components at the backwash facility.
- Contractor will install a refurbished pump at the 599 Booster Station in October.
- Complete Association of Washington Cities (AWC) Drug and Alcohol training.

Parks & Streets Division:

Parks Maintenance

- Completed playground safety inspections at multiple playground facilities.
- Performed utility locates and Prep for mounted camera pole @ Splash pad.
- Middle school soccer field layout @ Community Park.
- Hired new Parks Superintendent – Ryan Barnet
- Hired new parks lead – Dalton Hawk
- Gear up for the fall season special projects
- Organize tools and equipment; winterize summer equipment

Splashpad Operations:

- Splashpad is closed for the season
- Winterization and maintenance activities will progress over the next two months, including drainage improvements, security camera installation, wax play features, pump and filter maintenance, install new backflush piping, and winterization of wet side equipment.

Streets Maintenance

- Graded downtown alley ways.
- Install new (speed zone) signs near high school.
- Street sweeping downtown and ridge; this activity will increase with leaf season approaching.
- Remove hanging baskets and tables/chairs features.
- Organize street signs / streets containers.
- Install “No E-bike” signs throughout Snoqualmie Ridge and downtown boardwalk.

Fleet & Facilities Division:

Fleet

- 95 work order completed last month
- 47 Preventive Maintenance orders complete last month
- 39,780 miles driven by City fleet last month
- 41 coded and completed vendor invoices. Parts entered in Fleet software for inventory (work order billing).
- Continue to receive ordered ER&R replacement assets. Two pickups arriving this past week.
- Two Vehicle accidents. Rear end #130 and #227 dump truck passenger door (driver error)
- Paperwork to add Fire Truck to GovDeals auction. Title, bill of sale, release memo.

Facilities

- Service air conditioning in city hall server room (circuit board failure) parts are ordered.
- Removed antennas on fire station roof (EOC radios) Seacast.
- Power outage at city hall (server room partial outage) Gen set operation normal.
- 4 major building Fire alarm testing (smoke test)

- Semi-annual carpet cleaning completed at City hall, fire, and police buildings.
- Soundproof HR office door.

Stormwater & Urban Forestry Division

Forest Management:

- Planned and prepped for Green Snoqualmie Day 2025 on 10/4/25
- Green Snoqualmie Partnership Events:
 - Hosted 2 volunteer events for September with Zetec, a local business who provides annual volunteer work.
 - Removed 3300 square feet of invasive species that covered more than half the site!
 - Removed 14,600 square feet of English Ivy from wetland and large Cedar Trees.

Stormwater:

- Replaced 18-feet of storm pipe that was completely blocked by tree roots and overflowing during rainstorms on Ridge Street
 - Removed tree that was impacting the catch basin to access the structure for repairs.
- Began repairs and construction of new Stormwater System at the PW Lease Site.
- Contracted out the cleaning of 25 Catch Basins this month
 - Utilized ArcGIS Online and increased efficiency of contracted cleanings of the catch basins. Contractor loves the new system.
- Continued required pond maintenance:
 - 5 Ponds maintained for vegetation clearance
 - Repaired fencing at 1 Bioswale with DOC (see DOC report below).
- No Illicit Discharges or spill reports this month.

Department of Corrections: 7 Workdays

- USFS Lot at Snoqualmie Point Park cleared vegetation in parking lot and along trail leading to the trail head.
- Vegetation Clearance on 6 ponds for required maintenance.
- Fence repair at 1 Swale (Isley Swale No. 3)

Street Trees:

- Each week: watered 200 individual street and park trees (3 weeks)

Resident and In-House Requests:

- 15 completed requests for August
- 15 completed requests for September
- 26 active requests currently still In Progress or On Hold.

Trail Maintenance:

- No trail maintenance completed last month. Extensive trail maintenance planned for October.

Hazard Tree Removal/Tree Risk Assessment:

- Final Sections of the Proactive Tree Risk Assessment Program for 2025 completed with amended sections being finalized the first week of October.

Training:

- Kevin Sandin completed his NPDES Municipal Stormwater Inspector course.