

2025
ANNUAL REPORT
City of Snoqualmie



WM Contract Overview

- WM and Snoqualmie signed a new contract that took effect on June 1st through May 2032.
- Expanded Service Offerings
 - New cart/container sizes
- Technology Upgrades
 - Use of GPS and cameras
- Unlimited Recycling for Multifamily and Commercial customers



WM Operations

- Operations Update
- Re-Route / Service Changes
- Smart Truck Technology



Modernizing WM Support for Today's Customers

Try the Most Popular Features



Facial Recognition & Fingerprint Login

Enjoy simple, secure facial or fingerprint login thanks to the latest technology.



Pay How You Want

Manage and use different payment methods with ease, including Apple Pay.



AutoPay & Paperless Billing

Don't worry about missing bills or payments. With AutoPay & Paperless, you can set it once and let us do the rest.



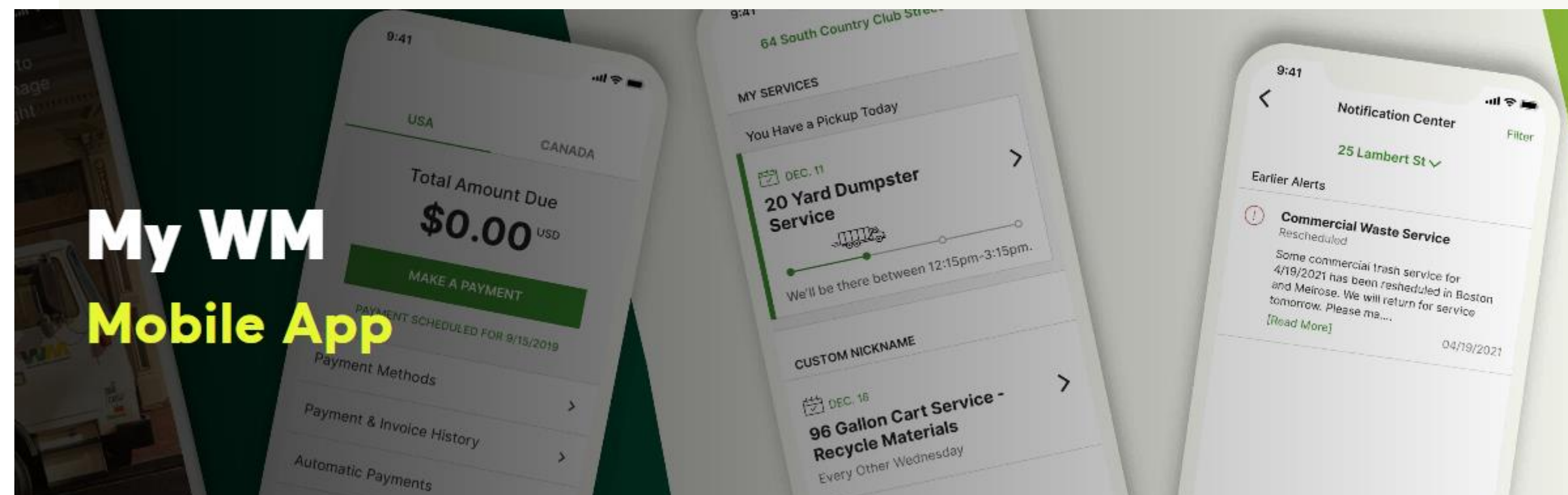
Keep Tabs on Your Truck

Follow your truck in real time so you know when to expect pickup.



Schedule & Track Extra Services

Request bulky item disposal, extra pickups, roll-off dumpsters and more, right from the app.



My WM
Mobile App

WMnorthwest.com Local Service Information

Mountlake Terrace SERVICEALERTS

This page is your
#1 Resource
for real-time updates!

Putting safety first, minimizing disruption for customers and making sure you have the best information available. That's our commitment to you when conditions prevent us from collecting as usual. We are monitoring conditions closely and updating this page as new information becomes available. If your community is not listed, there are no Service Alerts for your area at this time.

There are no Service Alerts active for your area at this time.

Frequently Asked Questions

FAQ Do you have questions about service interruptions? Here are the answers

Instructions for setting out extras

Tips Do you have questions about setting out extras? View our tips here

WM Commitments and Values to the Snoqualmie Community

Commitments

- People First
- Success With Integrity

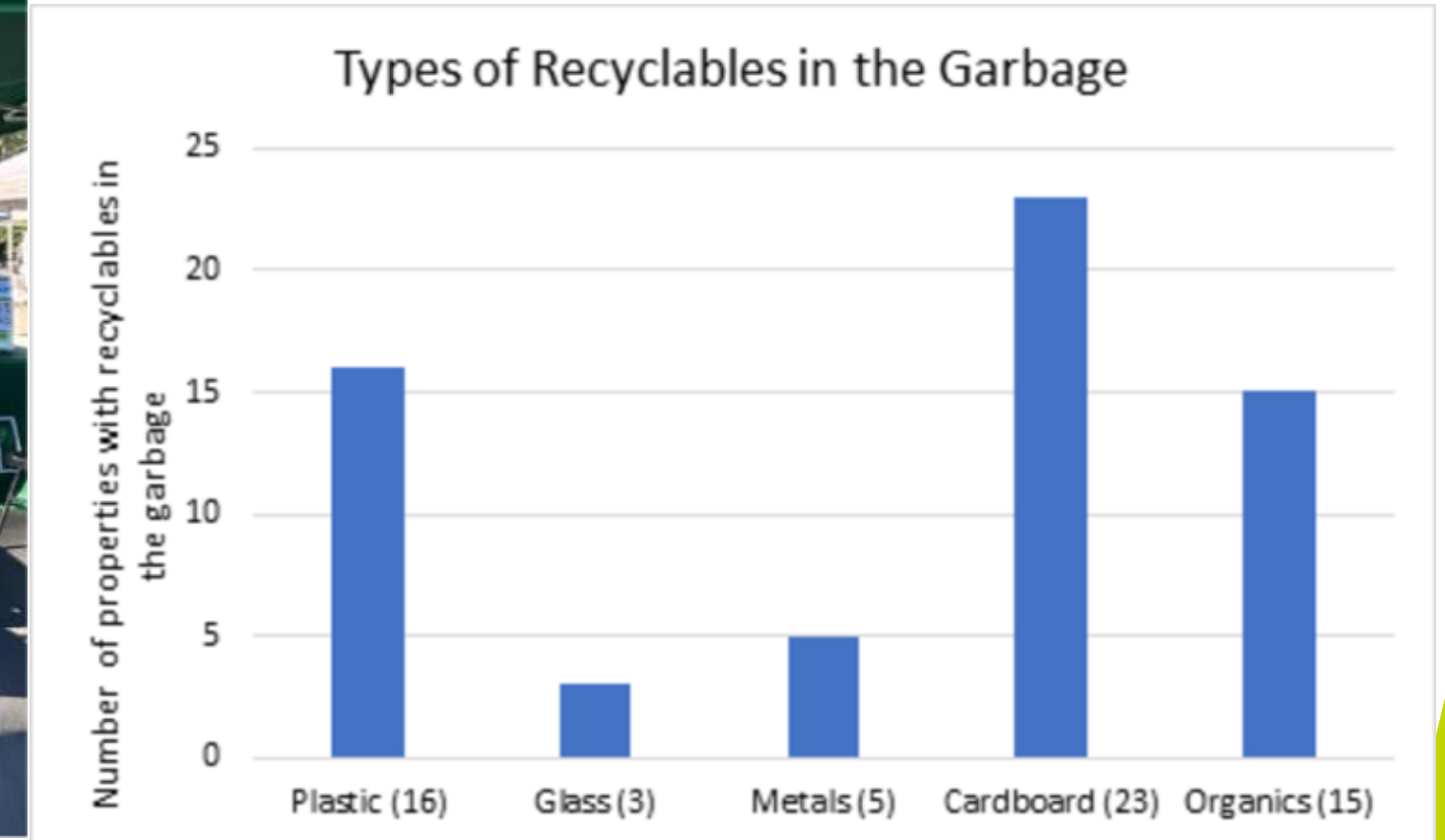
Core Values

- Safety
- Customers
- Environment

In 2025, WM supported community events like:

- 4th of July Celebration
- Snoqualmie Days
- Big Truck Day
- Snoqualmie Winter Lights





Community Engagement and Education

- **Convenience:** Co-locating containers to make sorting easy
- **Clarity:** Ensuring correct container colors and applying instructional decals
- **Capacity:** Right-sizing containers to meet property needs
- Outreach to Multifamily and Commercial properties, providing recycling and composting guides, posting recommendations, general recycling reminders, a Recycling 101 video, and WM contact information.
 - Our ten Recycle Corps interns completed site visits to **136 commercial businesses** and **nine multifamily properties**, collecting valuable data on customer recycling habits and offering tailored guidance to improve recycling behaviors.

Cascade Recycling Center (CRC)



WM State-of-the-Art Recycling

- **Increase** capacity/throughput
- **Improve** commodity recovery and material quality
- **Maximize** material values

- Rebuilt in 2023, the CRC received a complete rebuild with next generation design and the most advanced technologies in the industry.
- Intelligent sorting enables communication throughout the facility, allowing systems to work together to rapidly identify and remove contaminants.
- Optical sorters (like human eyeballs!) analyze materials along conveyor belts and use air jets to sort items, 600 pieces per minute, (just imagine 600 Coke or Pepsi cans being sorted in one minute!)
- Processes recyclables collected from curbside carts (250,000 households) and businesses across Western Washington.
- Capacity to process 650 tons of recyclable material per day (that is about 4 times heavier than the Statue of Liberty!)



Looking Ahead

Significant Industry Changes Ahead:

- Organics Management Law
- Extended Producer Responsibility





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