WWW.TEXTMYGOV.COM

TextMyGov

PROPOSAL

DATE: 09/22/2025

Prepared For:
Sidney MT
115 2nd Street SE, Sidney, MT 59270, US

Prepared By:
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TextMyGov

INTRODUCTION TO TEXTMYGOV

TextMyGov was developed to open lines of communication with local government agencies and citizens. The system works 24 hours a day and easily connects with your website and other communication methods.

Using the regular messaging app on any smartphone, the smart texting technology allows the citizen to ask questions and get immediate responses, find links to information on the agency's website, address problems, report any issues and upload photos.

According to the Pew Research Center, 97% of smartphone owners text regularly. The technology analysts at Compuware reported that 80 to 90% of all downloaded apps are only used once and then eventually deleted by users.

TEXTMYGOV SOLUTION

Summary for: Sidney

FEATURE	SOLUTION
SEND ALERTS	• TextMyGov gives agencies the ability to send out notifications/alerts as a text message. • Agencies can create different notification groups like "City Events" or "County Elections" and citizens can choose what notification group to Opt-In to. • *Best Use Case: Group notifications will allow the user to push out alerts for upcoming meetings, building permit reminders, bill pay reminders, mowing season reminders.* • *Best Use Case: Geo location will allow the user to push out alerts to highlighted areas on our map. This will be used for water main breaks, planned maintenance, and can also be used for emergency notifications as well. IPAWS will allow the user to push out emergency alerts similar to amber alert in the event of standoffs and can be used for other emergency communications.*
DEMO RECORDING	• [Intro to TextMyGov Recording	Sidney, MT](#)

COST BREAKDOWN

This quote represents a subscription to TextMyGov with an initial TERM Three-Years. The agreement is set to be automatically renewed after the initial TERM. Support and services fees may increase in subsequent years but will increase no more than 5% per year. See below for the package price and other details.

Terms and conditions can be printed and attached as **Exhibit A** *or viewed at* www.TextMyGov.com/terms

Package Details	Price	Billing
TextMyGov Service:	$4,000.00	Annual
• TextMyGov web-based software		
• **Enhanced Media Package *click here to learn more**		
• Local phone number		
• Database Import		
• IPAWS		
• Short code number (outgoing messages)		
• Unlimited users & departments		
• Unlimited support for every user		
• 10 GB managed online data storage		
• 50,000 text messages per year		
Setup Fee	$2,250.00	One-Time
First year total	$6,250.00	Year One
Total Recurring	$4,000.00	Annual

TERMS

- This is a Three-Year term. Prior to the expiration of the initial Three-Year term, either party may terminate this Agreement by providing the other party with a sixty (60) days written notice prior to the agreement signature date. Should Customer terminate the agreement the remaining balance will immediately become due. This agreement shall automatically renew for successive one (1) year terms unless either party provides notice of termination or non-renewal no less than sixty (60) days prior to expiration of the then-current term.
- Customer will be invoiced on an annual basis. Invoices will be sent by mail and email to the addresses listed on the Agreement Confirmation page of this agreement. Terms are net 30 days from the date of the invoice.
- Cancellation requires a 60-day written notice
- Customer is required to put TextMyGov widget on agency's website
- This proposal is valid for 30-days
- Customer is required to provide a copy of W-9.
- The TextMyGov widget will remain on the agency's website for the duration of the agreement. If the widget is not placed on the City/County website within 60-days, the Agency agrees to pay an additional $1,000 towards setup costs (this is to cover TextMyGov's time). See more information on our widget by clicking visiting textmygov.com/textmygov-widget/

ADDITIONAL SERVICES

Service	Price	Billing
Enhanced Media & Care Package • Marketing materials and expert implementation to promote and optimize TextMyGov, see us here for additional information. Marketing flyers, and materials produced by the company will reflect the colors, fonts, and logos of Text My Gov.	Price based on Population. Please contact your Account Executive for more details.	Annual
Additional Storage • 100 GB of Storage	**$250 per unit**	Annual
Additional Text Messages • 25,000 additional text messages • 50,000 additional text messages • 100,000 additional text messages	$300 $550 $750	Annual
Database • Database of your local residence to improve citizen engagement and opt-in rate. • Database could have already been included in the original quote. Please refer to the "Package Details" section.	Price based on Population. Please contact your Account Executive for more details.	Annual
Citizen Surveys • The Citizen Surveys add-on allows municipalities to collect feedback from residents via SMS, email, or social media. This feature enables automated survey distribution real –time response tracking, and data insights to enhance community engagement	Price based on Population. Please contact your Account Executive for more details.	Annual

IMPLEMENTATION

GETTING STARTED
• After the basic service agreement is executed, a project manager will be assigned to assist the client through implementation. A local phone number will be obtained for use with TextMyGov.

CONFIGURATION
• The project manager will work with the client to customize interactive responses, create automation flows, and keyword lists. Training will be provided on how to quickly create and edit data.

MEDIA KIT
• Advertising materials will be provided to the client, including an infographic for the website and downloadable flyer for social media and other communication methods used by the agency.

UNLIMITED TRAINING AND SUPPORT
• After initial implementation and training, unlimited on-going support is included. Our experts are available M-F 6am5pm MST.