

Town of Shallotte Board of Aldermen ACTION AGENDA ITEM

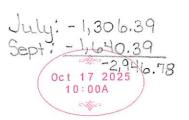
2025

TO: Board of Aldermen	MEETING DATE:			
FROM: Kirstie White	DATE SUBMITTED:			
ISSUE/ACTION REQUESTED: Customer has requested an adjustment to their bill due to a leak.	PUBLIC HEARING: YES NO			
BACKGROUND/PURPOSE OF REQUEST: Davidge Dellinger (2903 Ash Dr) – Customer had toilet leaks. Usage for the July billing was 74,465 gallons. Usage for the September billing was 91,012 gallons. Customer's average usage is 8,110 gallons. Requesting wholesale sewer over the customer's average usage. The total bill amount for July & September is \$3,812.18. The amount of the adjustment would be \$2,946.78, bringing the bills down to \$865.40.				
FISCAL IMPACT: BUDGET AMENDMENT REQUIRED: CAPITAL PROJECT ORDINANCE REQUIRED: PRE-AUDIT CERTIFICATION REQUIRED: REVIEWED BY DIRECTOR OF FISCAL OPERATIONS	 □ YES □ NO □ YES □ NO □ YES □ NO □ YES □ NO 			
CONTRACTS/AGREEMENTS: REVIEWED BY TOWN ATTORNEY:	YES NO N/A			
ADVISORY BOARD RECOMMENDATION:				
TOWN ADMINISTRATOR'S RECOMMENDATION: MOG – This is consistent with our policy.				
FINANCE RECOMMENDATION:				

1. Adjust	tment Application, desci	ription of the repa	air & calculations
3.			
	ACTION OF	THE BOARD OF	ALDERMEN
APPROVED: DENIED:		ATTEST:	CLERK TO THE BOARD
DEFERRED UNTIL:	When we are noticed to some		
OTHER:			E of may 1002. Ingellet syllia.

ATTACHMENTS:





Town of Shallotte Adjustment Application

If you have filled a pool from your irrigation meter, there is no need to complete this application.

If you had a leak, attach a copy of the plumbing repair bill or a copy of the receipts for any parts purchased to repair the leak. There is a chance that if this is not provided, an adjustment may not be granted.

Adjustments <u>will not</u> be approved for bills that are higher than normal without proof that a leak has been fixed.

Name: Davidge Dellinger				
Sewer Bill Account Number: 1014213 97				
Service Address (or Physical Address): 2903 Ash Dr Sw Shallotte NC 28470				
Telephone Number: 980-777-2628				
Reason for requesting adjustment (pool fill, water leak from broken pipe outside, etc.): Leak Srow				
back of toilets				
If filling a pool, what date(s) was the pool filled:				
If filling a pool, how many gallons does your pool hold?				
If this was a leak, what date was the leak fixed? 6-125				
If this was a leak, where was the leak located? Flaps on toilet tanks				
Do you have a plumbing repair bill or receipts for parts purchased to repair the leak? Yes XNo				
If no, why are receipts not available? Throw then away but I do have				
detailed paper on process				
Applicant's Signature Vanishe Vellinger Date 10-16-25				
The following is for office use only:				
Estimated average consumption: 8 11000015.				
Estimated average bill amount: \$113.162				
Current consumption: July: 74,465gals. Sept: 91,012.gals. Nov: 4,409gals.				
Current bill amount: July: \$ 1,703.31 Sept: \$2,108.87 Nov: \$87.18				
Notes:				
Town Administrator Date				

PO Box 2287 Shallotte, NC 28459 • Phone: (910) 754-4032 • Fax: (910) 754-2740

Last revised: April 17, 2023

I Davidge Dellinger who lives at 2903 Ash Dr Sw, Shallotte had two running toilets. On 6-22-25 I went to walmart toilets. On 6-22-25 I went to walmart and baught two large flappers at \$12.99 each Plus tax.

I then went to the toilet and turned the water off then took the back off the lid to the tank, water off then took the back off the lid to the tank, I then proceeded to take the flapper off and unbooked I then chain. Once I got it off I then connected the the chain. Once I got it off I then connected the the flapper. I put the chain length to the 4th or 5th notes. Then I turned the back on. I did the same process to the other toilet. I have no more leaks,

Dellinger, Davidge J 1014213 97 – 2903 Ash Dr

Average usage: 8,110 gallons

Sewer: Regular Rate for avg usage + 10% of the leak; wholesale rate for the remainder

July 2025

Sewer:

	74,465 gallons	Total Usage
	<u>-8,110 gallons</u>	Average Usage
	66,355 gallons	
Regular Rate	<u>x 10%</u>	
-	6,635 gallons	
	+8,110 gallons	Average Usage
	14,745 gallons	Usage at Regular Rate
	74,465 gallons	Total Usage
	<u>–14,745 gallons</u>	Usage at Regular Rate: \$205.82
Wholesale	59,720 gallons	Wholesale Charge for Overage: \$191.10
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	205.82	Regular Rate (14,745 gallons)
	<u>+191.10</u>	Wholesale Charge for Overage
Sewer	\$396.92	
Adjustment	<u>-1,703.31</u>	Original Sewer Charge
	-1,306.39	Sewer Adjustment

July Adjustment: −1,306.39

September 2025

Sewer:

	91,012gallons	Total Usage
	<u>-8,110 gallons</u>	Average Usage
	82,902 gallons	
Regular Rate	<u>x 10%</u>	
	8,290 gallons	
	+8,110 gallons	Average Usage
	16,400 gallons	Usage at Regular Rate
	91,012 gallons	Total Usage
	<u>-16,400 gallons</u>	Usage at Regular Rate: \$229.72
Wholesale	74,612 gallons	Wholesale Charge for Overage: \$238.76
	229.72	Regular Rate (16,400 gallons)
	<u>+238.76</u>	Wholesale Charge for Overage
Sewer	\$468.48	
Adjustment	<u>-2,108.87</u>	Original Sewer Charge
	-1,640.39	Sewer Adjustment

September Adjustment: -1,640.39

Total Adjustment (May & July Bills): -2,946.78