



Town of Shallotte Board of Aldermen
ACTION AGENDA ITEM
2025

TO: Board of Aldermen

ACTION ITEM #: _____

MEETING DATE: _____

FROM: Kirstie White

DATE SUBMITTED: _____

ISSUE/ACTION REQUESTED:

PUBLIC HEARING: ☐ YES ☐ NO

Customer has requested an adjustment to their bill due to a leak.

BACKGROUND/PURPOSE OF REQUEST:

Davidge Dellinger (2903 Ash Dr) – Customer had toilet leaks. Usage for the July billing was 74,465 gallons. Usage for the September billing was 91,012 gallons. Customer's average usage is 8,110 gallons. Requesting wholesale sewer over the customer's average usage. The total bill amount for July & September is \$3,812.18. The amount of the adjustment would be \$2,946.78, bringing the bills down to \$865.40.

FISCAL IMPACT:

BUDGET AMENDMENT REQUIRED:

☐ YES ☐ NO

CAPITAL PROJECT ORDINANCE REQUIRED:

☐ YES ☐ NO

PRE-AUDIT CERTIFICATION REQUIRED:

☐ YES ☐ NO

REVIEWED BY DIRECTOR OF FISCAL OPERATIONS

☐ YES ☐ NO

CONTRACTS/AGREEMENTS:

REVIEWED BY TOWN ATTORNEY:

☐ YES ☐ NO ☐ N/A

ADVISORY BOARD RECOMMENDATION:

TOWN ADMINISTRATOR'S RECOMMENDATION: MOG – This is consistent with our policy.

FINANCE RECOMMENDATION:

ATTACHMENTS:

1. Adjustment Application, description of the repair & calculations
- 2.
- 3.

ACTION OF THE BOARD OF ALDERMEN

APPROVED:

☐

DENIED:

☐

ATTEST:

CLERK TO THE BOARD

DEFERRED

UNTIL:

SIGNATURE

OTHER:



Town of Shallotte Adjustment Application

July: -1,306.39
Sept: -1,640.39
-2,946.78
Oct 17 2025
10:00A

If you have filled a pool from your irrigation meter, there is no need to complete this application.

If you had a leak, attach a copy of the plumbing repair bill or a copy of the receipts for any parts purchased to repair the leak. There is a chance that if this is not provided, an adjustment may not be granted.

Adjustments **will not** be approved for bills that are higher than normal without proof that a leak has been fixed.

Name: Davidge Dellinger

Sewer Bill Account Number: 1014213 97

Service Address (or Physical Address): 2903 Ash Dr SW Shallotte NC 28470

Telephone Number: 980-777-2628

Reason for requesting adjustment (pool fill, water leak from broken pipe outside, etc.): Leak from back of toilets

If filling a pool, what date(s) was the pool filled:

If filling a pool, how many gallons does your pool hold?

If this was a leak, what date was the leak fixed? 6/25

If this was a leak, where was the leak located? Flaps on toilet tanks

Do you have a plumbing repair bill or receipts for parts purchased to repair the leak? ☐ Yes ☒ No

If no, why are receipts not available? throw them away but I do have detailed paper on process

Applicant's Signature Davidge Dellinger Date 10-16-25

The following is for office use only:

Estimated average consumption: 8,110 gals.

Estimated average bill amount: \$113.62

Current consumption: July: 74,465 gals. Sept: 91,012 gals. Nov: 4,409 gals.

Current bill amount: July: \$1,703.31 Sept: \$2,108.87 Nov: \$87.18

Notes:

Town Administrator

Date

I Dawidge Dellinger who lives at 2903 Ash Dr SW, Shalotte had two running toilets. On 6-22-25 I went to Walmart and bought two large flappers at \$12.99 each Plus tax.

I then went to the toilet and turned the water off then took the back off the lid to the tank, I then proceeded to take the flapper off and unbolted the chain. Once I got it off I then connected the new flapper. I put the chain length to the 4th or 5th notch. Then I turned the back on. I did the same process to the other toilet. I have no more leaks.

Dellinger, Davidge J
1014213 97 – 2903 Ash Dr

Average usage: 8,110 gallons

Sewer: Regular Rate for avg usage + 10% of the leak; wholesale rate for the remainder

July 2025

Sewer:

Regular Rate	74,465 gallons	Total Usage
	<u>-8,110 gallons</u>	Average Usage
	66,355 gallons	
	<u>x 10%</u>	
	6,635 gallons	
	<u>+8,110 gallons</u>	Average Usage
	14,745 gallons	Usage at Regular Rate
Wholesale	74,465 gallons	Total Usage
	<u>-14,745 gallons</u>	Usage at Regular Rate: \$205.82
	59,720 gallons	Wholesale Charge for Overage: \$191.10
Sewer Adjustment	205.82	Regular Rate (14,745 gallons)
	<u>+191.10</u>	Wholesale Charge for Overage
	\$396.92	
	<u>-1,703.31</u>	Original Sewer Charge
	-1,306.39	Sewer Adjustment

July Adjustment: -1,306.39

September 2025

Sewer:

Regular Rate	91,012gallons	Total Usage
	<u>-8,110 gallons</u>	Average Usage
	82,902 gallons	
	<u>x 10%</u>	
	8,290 gallons	
	<u>+8,110 gallons</u>	Average Usage
	16,400 gallons	Usage at Regular Rate
Wholesale	91,012 gallons	Total Usage
	<u>-16,400 gallons</u>	Usage at Regular Rate: \$229.72
	74,612 gallons	Wholesale Charge for Overage: \$238.76
Sewer Adjustment	229.72	Regular Rate (16,400 gallons)
	<u>+238.76</u>	Wholesale Charge for Overage
	\$468.48	
	<u>-2,108.87</u>	Original Sewer Charge
	-1,640.39	Sewer Adjustment

September Adjustment: -1,640.39

Total Adjustment (May & July Bills): -2,946.78