



TOWN OF SHALLOTTE FIRE/RESCUE

Monthly Activity Report

FISCAL YEAR ENDING June 30, 2025

Reporting Period: November 30, 2024 – December 30, 2024

NCGS § 58-79-45: Incident Reports...

Last 30 days		Since January 01	
86	Total Alarms	1043	Total Alarms
05:48	Avg Response Time	05:24	Avg Response Time
10.47%	Overlapping Incidents	13.71%	Overlapping Incidents
47	EMS Incidents	543	EMS Incidents
39	Fire Incidents	500	Fire Incidents
9	Aid Given	73	Aid Given
1	Aid Received	11	Aid Received
		Property Saved	\$33,552,091
		Property Losses	\$ 680,975
14	Incidents within County Contract Area	192	Incidents within County Contract Area
11	Incidents within Mutual Aid Area	99	Incidents within Mutual Aid Area
61	Incidents within Town Limits	752	Incidents within Town Limits

Zone: County - County Contract Area

Outside storage fire 1
 Medical assist, assist EMS crew 5
 EMS call, excluding vehicle accident with injury 2
 Motor vehicle accident with injuries 2
 Assist invalid 3
 Smoke detector activation, no fire - unintentional 1

Zone: Mutual Aid - Mutual Aid Area

Building fire 5
 Fire in mobile home used as fixed residence 2
 Forest, woods or wildland fire 1
 Overheated motor 1
 Assist invalid 1
 Cover assignment, standby, moveup 1

Zone: Town Limits - Town Limits

Dumpster or other outside trash receptacle fire 1
 Medical assist, assist EMS crew 13
 EMS call, excluding vehicle accident with injury 17
 Motor vehicle accident with injuries 2
 Motor vehicle/pedestrian accident (MV Ped) 1
 Motor vehicle accident with no injuries 4
 Lock-in (if lock out, use 511) 1
 Removal of victim(s) from stalled elevator 1
 Vehicle accident, general cleanup 1
 Lock-out 1
 Animal rescue 1
 Police matter 2
 Public service 1
 Assist invalid 5
 Wrong location 2
 No incident found on arrival at dispatch address 1
 Authorized controlled burning 2
 Alarm system sounded due to malfunction 4
 Smoke detector activation, no fire - unintentional 1
 Alarm system activation, no fire - unintentional 1

Zone: County - County Contract Area

Passenger vehicle fire 3
 Brush or brush-and-grass mixture fire 1
 Outside storage fire 1
 Fireworks explosion (no fire) 1
 Medical assist, assist EMS crew 53
 EMS call, excluding vehicle accident with injury 26
 Motor vehicle accident with injuries 18
 Motor vehicle/pedestrian accident (MV Ped) 2
 Motor vehicle accident with no injuries 24
 Search for person on land 1
 Extrication of victim(s) from vehicle 3
 Gas leak (natural gas or LPG) 3
 Heat from short circuit (wiring), defective/worn 2
 Overheated motor 1
 Accident, potential accident, other 2
 Vehicle accident, general cleanup 4
 Lock-out 1
 Public service assistance, other 1
 Assist police or other governmental agency 1
 Police matter 1
 Assist invalid 10
 Good intent call, other 2
 Dispatched & cancelled en route 1
 Wrong location Reviewed 2
 No incident found on arrival at dispatch address 5
 Authorized controlled burning 4
 Steam, vapor, fog or dust thought to be smoke 1
 HazMat release investigation w/no HazMat 1
 Central station, malicious false alarm 6
 Alarm system sounded due to malfunction 1
 Smoke detector activation, no fire - unintentional 4
 Alarm system activation, no fire - unintentional 4
 Carbon monoxide detector activation, no CO 1
 Severe weather or natural disaster, other 1

Zone: Mutual Aid - Mutual Aid Area

Building fire 56

Fire in mobile home used as fixed residence 2
Fire in motor home, camper, recreational vehicle 2
Road freight or transport vehicle fire 1
Forest, woods or wildland fire 1
Brush or brush-and-grass mixture fire 2
Outside rubbish, trash or waste fire 1
Outside storage fire 1
Medical assist, assist EMS crew 1
EMS call, excluding vehicle accident with injury 1
Search for person on land 1
Extrication of victim(s) from vehicle 2
Overheated motor 1
Aircraft standby 1
Assist invalid 2
Cover assignment, standby, moveup 2
Wrong location 19
Smoke scare, odor of smoke 2
Lightning strike (no fire) 1

Zone: Town Limits - Town Limits

Building fire 3
Cooking fire, confined to container 2
Passenger vehicle fire 4
Natural vegetation fire, other 1
Brush or brush-and-grass mixture fire 1
Grass fire 2
Outside rubbish fire, other 1
Dumpster or other outside trash receptacle fire 2
Fireworks explosion (no fire) 1
Medical assist, assist EMS crew 147
EMS call, excluding vehicle accident with injury 199
Motor vehicle accident with injuries 20
Motor vehicle/pedestrian accident (MV Ped) 3
Motor vehicle accident with no injuries 31
Lock-in (if lock out , use 511) 4
Search for person on land 1
Extrication of victim(s) from building/structure 1
Extrication of victim(s) from vehicle 2
Removal of victim(s) from stalled elevator 2
Confined space rescue 2
Combustible/flammable gas/liquid condition, other 2
Gasoline or other flammable liquid spill 2
Gas leak (natural gas or LPG) 3
Oil or other combustible liquid spill 1
Carbon monoxide incident 1
Electrical wiring/equipment problem, other 2
Breakdown of light ballast 1
Arcing, shorted electrical equipment 3
Accident, potential accident, other 4
Building or structure weakened or collapsed 1
Aircraft standby 1
Vehicle accident, general cleanup 7
Service Call, other 1
Lock-out 2
Ring or jewelry removal 1
Water or steam leak 4
Smoke or odor removal 1
Animal problem 1
Animal rescue 3
Public service assistance, other 1
Assist police or other governmental agency 7
Police matter 28
Public service 4
Assist invalid 67
Wrong location 3
No incident found on arrival at dispatch address 20
Authorized controlled burning 3
Steam, other gas mistaken for smoke, other 2
Smoke scare, odor of smoke 6
Steam, vapor, fog or dust thought to be smoke 3
Central station, malicious false alarm 6

		Local alarm system, malicious false alarm 1 Smoke detector activation due to malfunction 15 Alarm system sounded due to malfunction 38 CO detector activation due to malfunction 2 Unintentional transmission of alarm, other 1 Smoke detector activation, no fire - unintentional 27 Detector activation, no fire - unintentional 2 Alarm system activation, no fire - unintentional 43 Lightning strike (no fire) 4	
14 1	Pre-Incident Surveys Conducted Fire Hydrant Functional Testing	371 520	Pre-Incident Surveys Conducted Fire Hydrant Functional Testing

NCRRS 5: Training...

Last 30 days	Since January 01
351 hours and 15 minutes	5845 hours and 15 minutes
(EMT) Continuing Education 48:00 (ISO) Company Training 197:15 (ISO) Driver/Operator Training 31:00 (ISO) Officer Training 75:00	(EMT) Continuing Education 589:30 (ISO) Community Risk Reduction 64:00 (ISO) Company Training 2278:00 (ISO) Driver/Operator Training 861:45 (ISO) Facility Training 1136:00 (ISO) Haz-Mat Training 177:00 (ISO) Officer Training 196:30 (ISO) Pre-Fire Planning 4:30 (Tech Rescue Cert) 188:00 (Tech Rescue Con-Ed) 297:00

Notes:

Technical Review (TR) and Code Enforcement Items

Last 30 days	Since January 01
<ul style="list-style-type: none"> • TRC – Brierwood • TRC – Bay Road • TRC – Solterra 	<ul style="list-style-type: none"> ○ 30+ Technical Reviews and Environmental Impact Studies

Staffing Notes

- 3 full-time staff position vacancies (21 firefighters) effective January 01
 - Chief and Deputy Chief covering staffing shortages when part-time staff are unavailable.
 - Making efforts to improve Part-Time staff training attendance.

Performance Measures

- Since January 01, Performance Measures are being met at the 92 percentile.
 - Chief and Deputy Chief covering staffing shortages Chief and Deputy Chief covering staffing shortages when part-time staff is unavailable.
 - Part-Time staffing pool is challenged with availability and meeting the State's in-house minimum training requirements.

Performance Measure

- #1 - For Structure Fires in the department's primary district, the Town of Shallotte Fire/Rescue Department shall meet the 9S requirements of NCOSFM 11NCAC 05A .0909.
- #2 - For fires and hazardous conditions (including vehicle accidents) other than structure fires in the department's primary response district, the Town of Shallotte Fire/Rescue Department will provide at a minimum four personnel 95% of the time.
- #3 - Total response time (dispatch time to arrival at scene) for all medical responses inside the Town of Shallotte Fire/Rescue Department's primary response district shall be a vehicle equipped with medical supplies including an AED in 8 minutes or less 95% of the time.

- #4 - While responding to all medical calls, excluding vehicle accidents in the department's primary response district, the Town of Shallotte Fire/Rescue Department will provide a minimum of 4 personnel 95% of the time. All personnel will be certified through NCOEMS at the Basic EMT, Intermediate (Advanced) or Paramedic Level.
- #5 - While responding to high acuity medical calls (Bravo, Charlie, Delta, Echo) excluding vehicle accidents in the department's primary response district, the Town of Shallotte Fire/Rescue Department will provide a minimum of 4 personnel 95% of the time. All personnel will be certified through NCOEMS at the Basic EMT, Intermediate (Advanced) or Paramedic Level.
- #6 - While responding to Echo level medical calls, excluding vehicle accidents in the department's primary response district, the Town of Shallotte Fire/Rescue Department will provide a minimum of 4 personnel 95% of the time. All personnel will be certified through NCOEMS at the Basic EMT, Intermediate (Advanced) or Paramedic Level.
- #7 - For automatic aid responses, outside of the department's primary response district, the Town of Shallotte Fire/Rescue Department will provide at least four personnel responding on a single apparatus 95% of the time in a manner that maintains crew integrity with personnel who are qualified and trained to work together as one unit on a single apparatus.
- #8 - Total response time (dispatch time to arrival at scene) for all fire and hazardous condition responses (excluding 500, 600 and 900 call types) inside the Town of Shallotte Fire/Rescue Department's primary response district shall, at a minimum, be an apparatus appropriate for the call type in 7 minutes or less, 95% of the time.
- #9 - Town of Shallotte Fire/Rescue Department shall require 100% of interior firefighters to be compliant through the NCOSFM with NFPA 1403.
- #10 - Town of Shallotte Fire/Rescue Department shall require all response members/employees to have no less than 36 training hours per year to retain the State Line-of-Duty Death benefit. (as per 9S requirement 11NCAC 05A .0907). Each member will be afforded an opportunity of no less than 36 hours per month to participate in and obtain training hours in the topics of Fire, Technical Rescue, EMS and Hazardous Materials with a desire and ultimate goal for each response member/employee to have no less than 240 training hours per year which is the municipal gold standard.
- #11 - The Town of Shallotte Fire/Rescue Department shall maintain 12 Firefighter (I, II or III) certified members for the main station and 3 for each additional station. (75% of minimum required roster members as per 9S requirement 11NCAC 05A .0907)
- #12 - The Town of Shallotte Fire/Rescue Department will require 100% of response members/employees to participate in an annual fitness for duty examination that is compliant with NFPA 1582. Physician examination results will determine the member/employee's duty level.

Community Outreach

Last 30 days

- Brunswick Senior's Center
 - 23 attendees
- Community CPR
 - BLS Renewal
 - 2 attendees

Since January 01

- 11,832 attendees reached
 - Fire & Life Safety Education
 - 11,772 attendees
 - Community CPR
 - 60 attendees

Other Notables

Last 30 days

- Ordinance Review requested by the Town Manager and Town Clerk
 - Chapter 93 comments submitted
 - Received County Fire Marshal's comments
 - Submitted to Town Manager for review
 - Forwarded to Town Attorney

Since January 01

- Ordinance Review/Amendments
 - Chapter 98 – Open Burning
 - Worked with NCDEQ
 - Board approved
 - Traffic Calming Study
 - Thoroughly researched/reported
 - Vision Zero points
 - Board established position

- Fire Study
 - Discuss Strategic Plan
 - Convene Health & Wellness Committee
- ImageTrend (Transition Scheduled for January 01)
 - Slate
 - Build Team Rosters
 - Build Resource Rosters
 - Elite
 - Build NFIRS templates
 - Upload Occupancy Information
- NCLM Risk Management
 - Team meeting
 - Discuss on-boarding and fitness requirements
 - Further risk reduction measures

- County Funding Mechanism
 - Researched alternatives methods
 - Provide area mayors with response time metrics
 - Compile local budgetary details and provide to mayors
 - Mayor's direction
 - ImageTrend data systems transition
 - Transition to Slate for staffing solutions
 - Transition to Elite for NFIRS
 - Template buildouts
 - Data transfer
 - System transfer
 - County's direction
- Fire Study
 - Team meetings
 - Data analysis
 - Facility analysis
 - Equipment analysis
 - Strategic planning/CIP