



TOWN OF SHALLOTTE FIRE/RESCUE

Monthly Activity Report

FISCAL YEAR ENDING June 30, 2024

Reporting Period: January 26, 2025 – February 26, 2025

NCGS § 58-79-45: Incident Reports...

108	Total Alarms
05:21	Avg Response Time
20.37%	Overlapping Incidents
16	Incidents within County Contract Area
7	Incidents within Mutual Aid Area
84	Incidents within Town Limits

Fire Loss \$4055

Incident Type Code And Description

321 - EMS call, excluding vehicle accident with injury	19
311 - Medical assist, assist EMS crew	18
554 - Assist invalid	12
611 - Dispatched and cancelled en route	6
622 - No incident found on arrival at dispatch address	4
322 - Motor vehicle accident with injuries	3
113 - Cooking fire, confined to container	2
324 - Motor vehicle accident with no injuries.	2
651 - Smoke scare, odor of smoke	2
111 - Building fire	1
151 - Outside rubbish, trash or waste fire	1
323 - Motor vehicle/pedestrian accident (MV Ped)	1
331 - Lock-in (if lock out, use 511)	1
411 - Gasoline or other flammable liquid spill	1
412 - Gas leak (natural gas or LPG)	1
445 - Arcing, shorted electrical equipment	1
553 - Public service	1
621 - Wrong location	1
631 - Authorized controlled burning	1
714 - Central station, malicious false alarm	1
731 - Sprinkler activation due to malfunction	1
733 - Smoke detector activation due to malfunction	1
735 - Alarm system sounded due to malfunction	1
741 - Sprinkler activation, no fire - unintentional	1
745 - Alarm system activation, no fire – unintentional	1

NCRRS 5: Training...

448:00 hours

- Image Trend Elite
- Image Trend Slate
- (EMT) Continuing Education
- (ISO) Company Training
- (ISO) Driver/Operator Training
- (ISO) Company Officer Training
- NEOGOV

Notes:

Technical Review (TR) and Code Enforcement Items

- Environmental Site Assessment - 4540 Main Street
- Invited to County TRC - No projects impacting Shallotte's fire protection
- Technical Review - Solserra
- Technical Review - White Funeral Home

- Technical Review - Waste Water Treatment Plant
- Tier II Inventory - Lowe's

Staffing Notes

- 3 staff position vacancies as of January 01
 - Chief and Deputy Chief covering staffing shortages when part-time staff are unavailable.
 - On-boarding of one underway
 - Process reopened for the remaining two vacancies

Performance Measures

- Performance Measures are being met at the 90th percentile
 - Chief and Deputy Chief covering staffing shortages Chief and Deputy Chief covering staffing shortages when part-time staff are unavailable.
 - Part-Time staffing pool is challenged with availability and meeting the State's in-house minimum training requirements.

Performance Measure

- #1 - For Structure Fires in the department's primary district, the Town of Shallotte Fire/Rescue Department shall meet the 9S requirements of NCOSFM 11NCAC 05A .0909.
- #2 - For fires and hazardous conditions (including vehicle accidents) other than structure fires in the department's primary response district, the Town of Shallotte Fire/Rescue Department will provide at a minimum four personnel 95% of the time.
- #3 - Total response time (dispatch time to arrival at scene) for all medical responses inside the Town of Shallotte Fire/Rescue Department's primary response district shall be a vehicle equipped with medical supplies including an AED in 8 minutes or less 95% of the time.
- #4 - While responding to all medical calls, excluding vehicle accidents in the department's primary response district, the Town of Shallotte Fire/Rescue Department will provide a minimum of 4 personnel 95% of the time. All personnel will be certified through NCOEMS at the Basic EMT, Intermediate (Advanced) or Paramedic Level.
- #5 - While responding to high acuity medical calls (Bravo, Charlie, Delta, Echo) excluding vehicle accidents in the department's primary response district, the Town of Shallotte Fire/Rescue Department will provide a minimum of 4 personnel 95% of the time. All personnel will be certified through NCOEMS at the Basic EMT, Intermediate (Advanced) or Paramedic Level.
- #6 - While responding to Echo level medical calls, excluding vehicle accidents in the department's primary response district, the Town of Shallotte Fire/Rescue Department will provide a minimum of 4 personnel 95% of the time. All personnel will be certified through NCOEMS at the Basic EMT, Intermediate (Advanced) or Paramedic Level.
- #7 - For automatic aid responses, outside of the department's primary response district, the Town of Shallotte Fire/Rescue Department will provide at least four personnel responding on a single apparatus 95% of the time in a manner that maintains crew integrity with personnel who are qualified and trained to work together as one unit on a single apparatus.
- #8 - Total response time (dispatch time to arrival at scene) for all fire and hazardous condition responses (excluding 500, 600 and 900 call types) inside the Town of Shallotte Fire/Rescue Department's primary response district shall, at a minimum, be an apparatus appropriate for the call type in 7 minutes or less, 95% of the time.
- #9 - Town of Shallotte Fire/Rescue Department shall require 100% of interior firefighters to be compliant through the NCOSFM with NFPA 1403.
- #10 - Town of Shallotte Fire/Rescue Department shall require all response members/employees to have no less than 36 training hours per year to retain the State Line-of-Duty Death benefit. (as per 9S requirement 11NCAC 05A .0907). Each member will be afforded an opportunity of no less than 36 hours per month to participate in and obtain training hours in the topics of Fire, Technical Rescue, EMS and Hazardous Materials with a desire and ultimate goal for each response member/employee to have no less than 240 training hours per year which is the municipal gold standard.

- #11 - The Town of Shallotte Fire/Rescue Department shall maintain 12 Firefighter (I, II or III) certified members for the main station and 3 for each additional station. (75% of minimum required roster members as per 9S requirement 11NCAC 05A .0907)
- #12 - The Town of Shallotte Fire/Rescue Department will require 100% of response members/employees to participate in an annual fitness for duty examination that is compliant with NFPA 1582. Physician examination results will determine the member/employee's duty level.

Community Outreach

- 4 Community CPR Class
- 3 Fire & Life Safety Events

Other Notables

- NCDOL Safety Awards
 - Awaiting applications for 2024's safety awards.
- Cancer Exposure Reduction Initiative
 - Working with United Diagnostics on early detection programs as recommended by NCLM's fire service consultant
- Meetings with NCLM fire service consultant
 - Amended drafts submitted to HR
 - Health & Wellness policy
 - Physical Ability Test process
 - Fitness preparation guides
- Fire Study
 - Team meeting and awaiting final draft
 - Details are crucial for CIP and budget planning