



## TOWN OF SHALLOTTE FIRE/RESCUE

Monthly Activity Report

FISCAL YEAR ENDING June 30, 2024

Reporting Period: January 01, 2025 – January 28, 2025

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### NCGS § 58-79-45: Incident Reports...

95	Total Alarms
05:31	Avg Response Time
8.42%	Overlapping Incidents
12	Incidents within County Contract Area
11	Incidents within Mutual Aid Area
77	Incidents within Town Limits
Fire Loss \$1700	
Shallotte Fire/Rescue Zone Five	
1 - Fire	
7 - False Alarm & False Call	
3 - Rescue & Emergency Medical Service Incident	
6 - Good Intent Call	
Shallotte Fire/Rescue Zone Four	
1 - Fire	
6 - Good Intent Call	
5 - Service Call	
3 - Rescue & Emergency Medical Service Incident	
Shallotte Fire/Rescue Zone One	
5 - Service Call	
1 - Fire	
4 - Hazardous Condition (No Fire)	
7 - False Alarm & False Call	
6 - Good Intent Call	
3 - Rescue & Emergency Medical Service Incident	
Shallotte Fire/Rescue Zone Six	
3 - Rescue & Emergency Medical Service Incident	
6 - Good Intent Call	
1 - Fire	
Shallotte Fire/Rescue Zone Three	
1 - Fire	
4 - Hazardous Condition (No Fire)	
6 - Good Intent Call	
7 - False Alarm & False Call	
5 - Service Call	
3 - Rescue & Emergency Medical Service Incident	
Shallotte Fire/Rescue Zone Two	
1 - Fire	
3 - Rescue & Emergency Medical Service Incident	
6 - Good Intent Call	

### NCRRS 5: Training...

463:00 hours

- Image Trend Elite
- Image Trend Slate
- (EMT) Continuing Education
- (ISO) Company Training
- (ISO) Driver/Operator Training

### Notes:

Technical Review (TR) and Code Enforcement Items

- Environmental Impact Survey for Main 4510 Main Street
- Invited to County TRC – No projects impacting Shallotte’s fire protection
- Met with County Fire Plan Reviewer to discuss County’s Washington Street park expansion

#### Staffing Notes

- 3 staff position vacancies as of January 01
  - Chief and Deputy Chief covering staffing shortages when part-time staff are unavailable.
  - Interviews began 01/28/2015.

#### Performance Measures

- Performance Measures are being met at the 90<sup>th</sup> percentile
  - Chief and Deputy Chief covering staffing shortages Chief and Deputy Chief covering staffing shortages when part-time staff are unavailable.
  - Part-Time staffing pool is challenged with availability and meeting the State’s in-house minimum training requirements.

#### Performance Measure

- #1 - For Structure Fires in the department’s primary district, the Town of Shallotte Fire/Rescue Department shall meet the 9S requirements of NCOSFM 11NCAC 05A .0909.
- #2 - For fires and hazardous conditions (including vehicle accidents) other than structure fires in the department’s primary response district, the Town of Shallotte Fire/Rescue Department will provide at a minimum four personnel 95% of the time.
- #3 - Total response time (dispatch time to arrival at scene) for all medical responses inside the Town of Shallotte Fire/Rescue Department’s primary response district shall be a vehicle equipped with medical supplies including an AED in 8 minutes or less 95% of the time.
- #4 - While responding to all medical calls, excluding vehicle accidents in the department’s primary response district, the Town of Shallotte Fire/Rescue Department will provide a minimum of 4 personnel 95% of the time. All personnel will be certified through NCOEMS at the Basic EMT, Intermediate (Advanced) or Paramedic Level.
- #5 - While responding to high acuity medical calls (Bravo, Charlie, Delta, Echo) excluding vehicle accidents in the department’s primary response district, the Town of Shallotte Fire/Rescue Department will provide a minimum of 4 personnel 95% of the time. All personnel will be certified through NCOEMS at the Basic EMT, Intermediate (Advanced) or Paramedic Level.
- #6 - While responding to Echo level medical calls, excluding vehicle accidents in the department’s primary response district, the Town of Shallotte Fire/Rescue Department will provide a minimum of 4 personnel 95% of the time. All personnel will be certified through NCOEMS at the Basic EMT, Intermediate (Advanced) or Paramedic Level.
- #7 - For automatic aid responses, outside of the department’s primary response district, the Town of Shallotte Fire/Rescue Department will provide at least four personnel responding on a single apparatus 95% of the time in a manner that maintains crew integrity with personnel who are qualified and trained to work together as one unit on a single apparatus.
- #8 - Total response time (dispatch time to arrival at scene) for all fire and hazardous condition responses (excluding 500, 600 and 900 call types) inside the Town of Shallotte Fire/Rescue Department’s primary response district shall, at a minimum, be an apparatus appropriate for the call type in 7 minutes or less, 95% of the time.
- #9 - Town of Shallotte Fire/Rescue Department shall require 100% of interior firefighters to be compliant through the NCOSFM with NFPA 1403.
- #10 - Town of Shallotte Fire/Rescue Department shall require all response members/employees to have no less than 36 training hours per year to retain the State Line-of-Duty Death benefit. (as per 9S requirement 11NCAC 05A .0907). Each member will be afforded an opportunity of no less than 36 hours per month to participate in and obtain training hours in the topics of Fire, Technical Rescue, EMS and Hazardous Materials with a desire and ultimate goal for each response member/employee to have no less than 240 training hours per year which is the municipal gold standard.

- #11 - The Town of Shallotte Fire/Rescue Department shall maintain 12 Firefighter (I, II or III) certified members for the main station and 3 for each additional station. (75% of minimum required roster members as per 9S requirement 11NCAC 05A .0907)
- #12 - The Town of Shallotte Fire/Rescue Department will require 100% of response members/employees to participate in an annual fitness for duty examination that is compliant with NFPA 1582. Physician examination results will determine the member/employee's duty level.

#### Community Outreach

- Community CPR Class
- Health & Wellness Expo
  - Riccobene and Associates
  - 470 attendees

#### Other Notables

- **NCDOL Safety Awards**
  - Each of the Town's departments received a certificate of Achievement from the NCDOL for outstanding safety and health efforts during 2023.
    - The applications for 2024's safety award are being submitted.
- **Cancer Exposure Reduction Initiative**
  - PFAs/PFOAs Structural Firefighting Gear
    - Each staff member has been issued PFAs/PFOAs free gear.
      - Budgeted
- **Meetings with NCLM fire service consultant**
  - Discuss recruiting, screening and on-boarding processes
  - Researching early cancer detection programs as recommended
  - Revisited and amended
    - Health & Wellness policy
    - Physical Ability Test process
    - Fitness preparation guides
- **Fire Study**
  - Team meeting and awaiting final draft
  - Details are crucial for CIP
- **Winter Weather**
  - Two frozen/burst commercial sprinkler systems
    - Tides
    - Lowe's
  - Other incidents were high acuity medical
  - Elevated staffing levels until roadways were passable for automatic aid