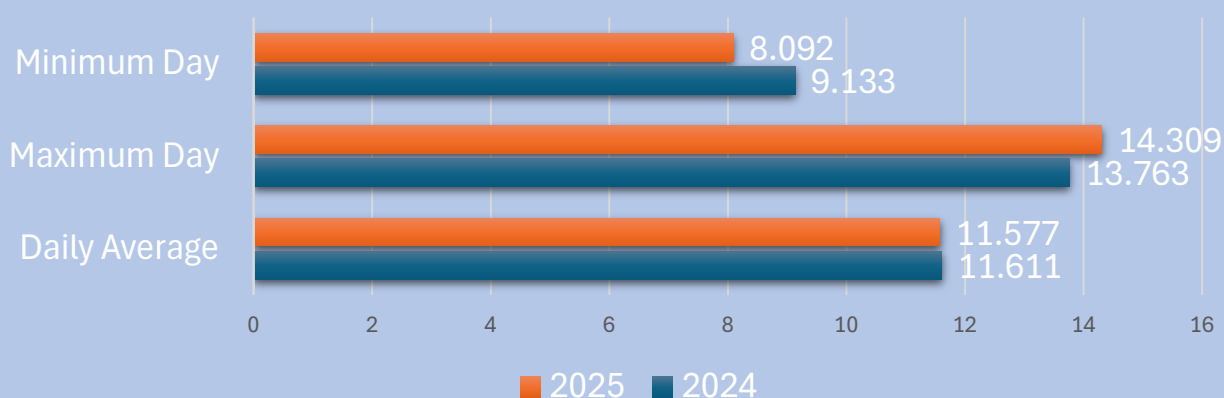


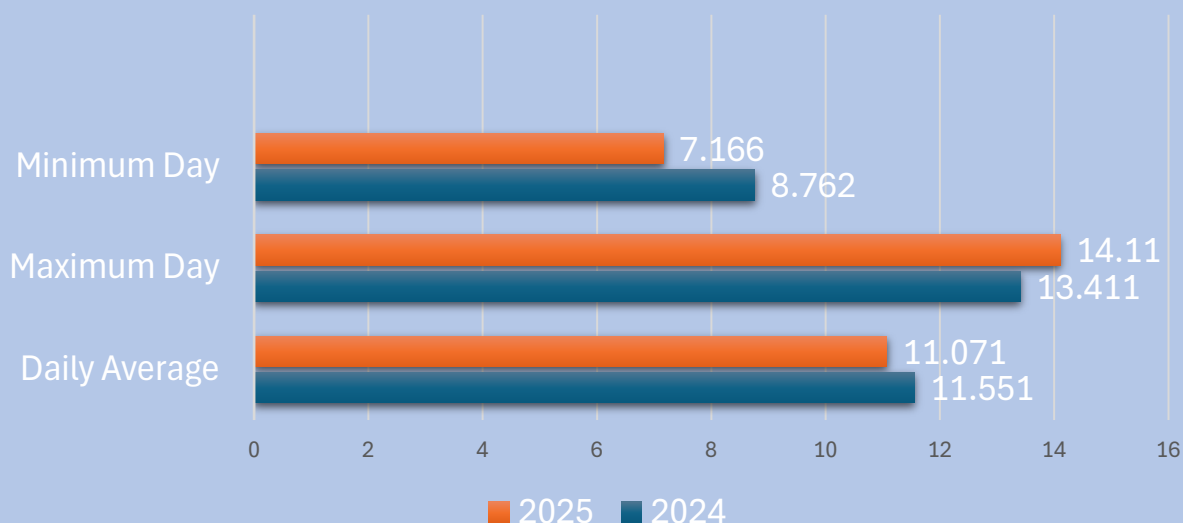
OPERATIONS MONTHLY REPORT

PUMPING

Raw Water Pumpage (MGD)



Finished Water Pumpage (MGD)



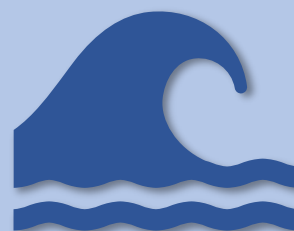
1,701,925,000
Gallons Pumped YTD

MAY
2025

OPERATIONS MONTHLY REPORT

WATER QUALITY

Raw Water		
	2024	2025
Turbidity	0.8	0.7
pH	8.31	8.32
Alkalinity	108.1	109
Temperature	45.7	46.5
Positive Bacteriological Testing	0	0



Finished Water		
	2024	2025
Turbidity	0.056	0.045
pH	7.81	7.78
Alkalinity	103.7	104.5
Temp.	48.3	47.2
Chlorine Residual	0.82	0.87
Fluoride Residual	0.7	0.58
Orthophosphate Residual	1.45	1.45
Bacteriological Testing	0	0

ADDITIONAL ACTIVITIES

- ◆ Routine Plant Operations
- ◆ Routine Plant and Remote Site Maintenance
- ◆ Annual WDNR Lab Testing and Monitoring
- ◆ Horace Mann Middle School Tours
- ◆ Spring Basin Cleaning
- ◆ Hypo Bulk Tank FRP Relining
- ◆ Safety Equipment Checks
- ◆ Property grounds, cleaning, and building maintenance
- ◆ Chemical Systems Maint
- ◆ Safety Training
- ◆ Shift Coverage

MAY
2025

DISTRIBUTION MONTHLY REPORT

WATER MAIN

Water Main Installed

1,304'

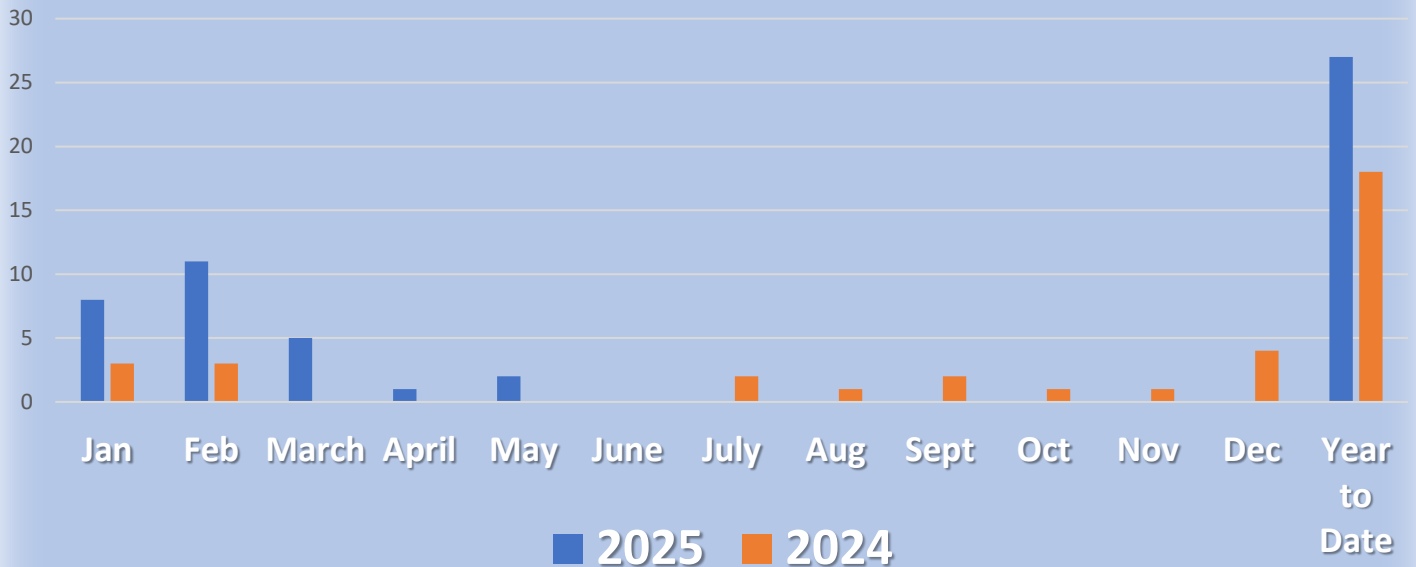
YTD

Street, Curb, and
Sidewalk Restoration

3,584

Cu Ft
YTD

Water Main Breaks



HYDRANTS YEAR TO DATE



Removed



Installed

VALVES YEAR TO DATE



Exercised

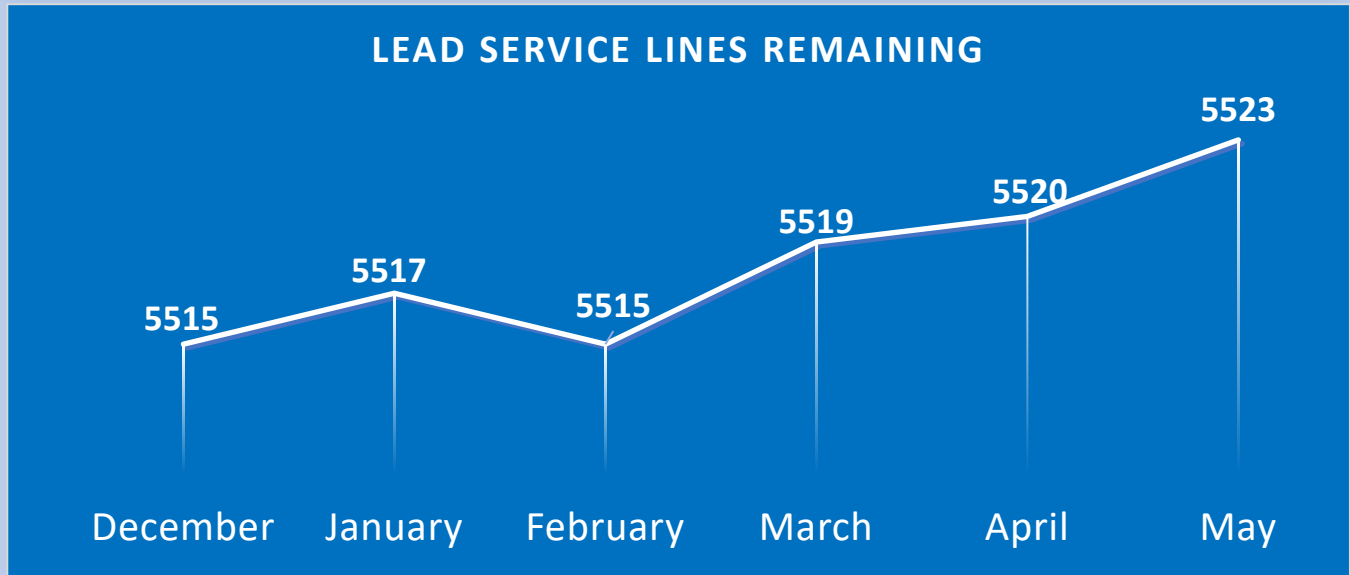


Installed

MAY
2025

DISTRIBUTION MONTHLY REPORT

LEAD SERVICE LINE INFORMATION



250

2025 Replacement
Goal

3%

2025 Replacement
Goal Completed

62

YTD WIDNR Lead
Brochures
Distributed

ADDITIONAL ACTIVITIES

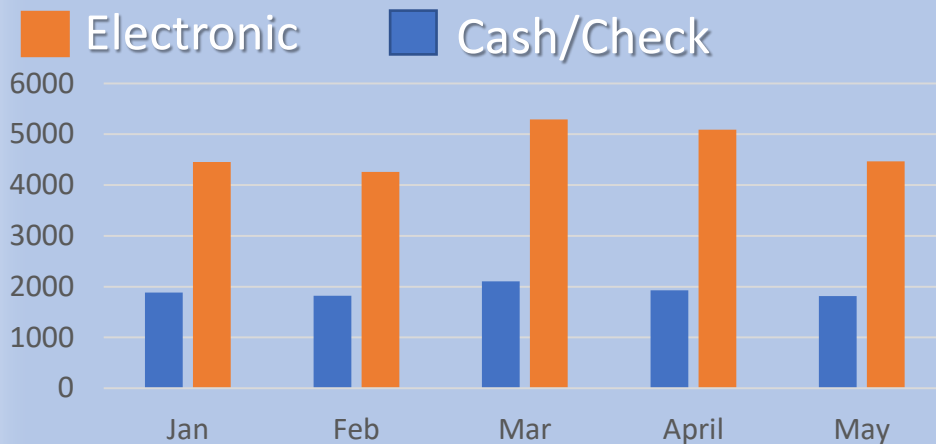
- ◆ Construction and inspection work started on the N 25th Street Water Main Project.
- ◆ Conducted preconstruction meeting for N 6th and N 7th Street LSL Project.
- ◆ Installation and testing of temporary water on the N 7th Street water main project.
- ◆ Continued testing and training on the Unity Asset Management System.
- ◆ Continued delay on bid opening for the River Crossing project, and work towards adding some of the work to DPW's Commerce Street Project.



**MAY
2025**

CUSTOMER RELATIONS & FISCAL SUMMARY

PAYMENT TRANSACTIONS



PAPERLESS ENROLLMENT

4,888

CUSTOMER TRANSFERS

169

COLLECTIONS

District 1

\$1,162,417

Total Billed

\$245,025

Outstanding
After Due Date

1098

Past Due Letters Mailed

370

Owner/Landlord Letters
Mailed

\$126,331

Outstanding At
Month End

METERS



107

Meters

Installed/Replaced

119

Meters Tested

CROSS CONNECTION



120 Inspections Completed

WEBSITE VISITORS

3,515



MAY
2025

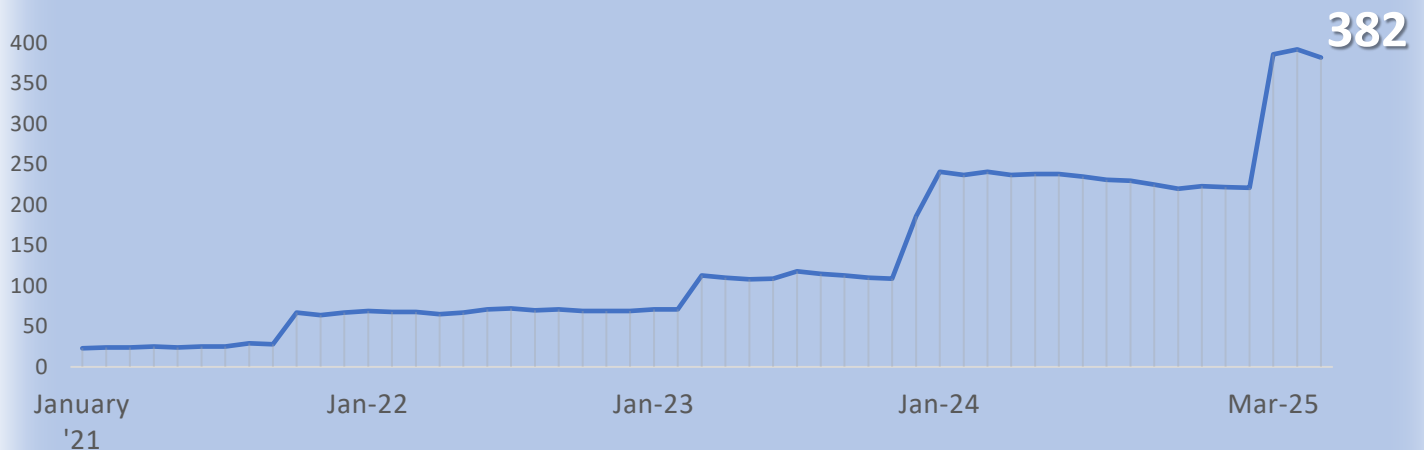
CUSTOMER RELATIONS & FISCAL SUMMARY

LEAK ALLOWANCES ISSUED

4 Customer Requests **1509** CCF Allowed @ Reduced Rate



LEAD SERVICE LINE REPLACEMENT LOANS



ADDITIONAL CR/F ACTIVITIES

- ◆ Service Techs (STs) continue their work replacing meters due to age, and due to LSL replacements.
- ◆ Conducted small and large meter testing.
- ◆ USSs issued bills to District 3 and Monthly customers.
- ◆ STs and one USS attended forklift training
- ◆ Two STs, a USS, and the LSL/BS attended three-day Badger Meter Training.

MAY
2025