OPERATING METRICS FOR TRANSIT OPERATIONS - 2025 to 2026

OPERATING METRICS	FIRST QUARTER				SECOND QUARTER				THIRD QUARTER				FOURTH QUARTER				YEAR END			
Shoreline Metro	**2026**	**2025**	**Difference**	**Target**	**2026**	**2025**	**Difference**	**Target**	**2026**	**2025**	**Difference**	**Target**	**2026**	**2025**	**Difference**	**Target**	**2026**	**2025**	**Difference**	**Target**
Cost-Efficiency																				
Expense/Revenue Hour	$105.68	$110.54	$4.86	$94.85	$128.31	$114.90	$13.41	$94.85		$128.66	$128.66	$94.85		$102.54	$102.54	$94.85		$114.23	$114.23	$94.85
Expense/Revenue Mile	$32.35	$31.08	$1.27	N/A	$40.86	$31.81	$9.05	N/A		$12.82	$12.82	N/A		$12.29	$12.29	N/A		$12.20	$12.20	N/A
Cost-Effectiveness																				
Expense/Passenger Trip	$7.16	$7.52	$0.36	$7.25	$8.64	$7.63	$1.01	$7.25		$10.42	$10.42	$7.25		$6.73	$6.73	$7.25		$7.98	$7.98	$7.25
Service-Effectiveness																				
Passengers/Revenue Hour	14.77	14.70	0.06	13.80	14.86	15.06	-0.21	13.80		12.35	-12.35	13.80		15.24	-15.24	13.80		14.32	-14.32	13.80
Passengers/Revenue Mile	0.99	1.06	0.07	N/A	1.04	1.02	0.03	N/A		11.39	-11.39	N/A		14.06	0.00	N/A		0.00	0.00	N/A
Passenger Revenue-Effectiveness																				
Revenue/Expense (Ratio)	15.9%	10.3%	5.6%	11.5%	12.1%	12.5%	-0.4%	11.5%		10.8%	-10.8%	11.5%		13.0%	-13.0%	11.5%		11.6%	-11.6%	11.5%
Revenue/Passenger Trip	$1.14	$0.77	$0.37	$0.66	$1.05	$0.95	$0.09	$0.66		$1.13	-$1.13	$0.66		$0.87	-$0.87	$0.66		$0.92	-$0.92	$0.66
Metro Connection	**2026**	**2025**	**Difference**	**% Change**	**2026**	**2025**	**Difference**	**% Change**	**2026**	**2025**	**Difference**	**% Change**	**2026**	**2025**	**Difference**	**% Change**	**2026**	**2025**	**Difference**	**% Change**
Service-Effectiveness																				
Passengers/Revenue Hour	2.66	2.65	0.01	0.4%	2.68	2.67	0.00	0.2%		2.62	(2.62)	-100.0%		2.63	(2.63)	-100.0%		2.64	(2.64)	-100.0%
Passengers/Revenue Mile	0.22	0.21	0.01	4.5%	0.22	0.21	0.01	3.8%		0.21	(0.21)	-100.0%		0.21	(0.21)	-100.0%		0.21	(0.21)	-100.0%
OPERATING STATISTICS	**FIRST QUARTER**				**SECOND QUARTER**				**THIRD QUARTER**				**FOURTH QUARTER**				**YEAR END**			
Shoreline Metro	**2026**	**2025**	**Difference**	**% Change**	**2026**	**2025**	**Difference**	**% Change**	**2026**	**2025**	**Difference**	**% Change**	**2026**	**2025**	**Difference**	**% Change**	**2026**	**2025**	**Difference**	**% Change**
Revenue Miles	134,633	128,813	5,820	4.5%	135,771	136,810	1,039	-0.8%		136,069	136,069	-100.0%		132,155	132,155	-100.0%		533,847	533,847	-100.00%
Total Miles	139,254	133,234	6,020	4.5%	140,431	141,506	1,075	-0.8%		140,739	140,739	-100.0%		136,691	136,691	-100.0%		552,170	552,170	-100.00%
Revenue Hours	9,045	9,306	261	-2.8%	9,529	9,235	294	3.2%		9,718	9,718	-100.0%		9,575	9,575	-100.0%		37,834	37,834	-100.00%
Total Hours	9,807	10,090	283	-2.8%	10,332	10,013	319	3.2%		10,537	10,537	-100.0%		10,382	10,382	-100.0%		41,022	41,022	-100.00%
Ridership	133,559	136,829	3,270	-2.4%	141,562	139,101	2,461	1.8%		119,976	119,976	-100.0%		145,956	145,956	-100.0%		541,862	541,862	-100.00%
Metro Connection	**2026**	**2025**	**Difference**	**% Change**	**2026**	**2025**	**Difference**	**% Change**	**2026**	**2025**	**Difference**	**% Change**	**2026**	**2025**	**Difference**	**% Change**	**2026**	**2025**	**Difference**	**% Change**
Revenue Miles	29,551	33,097	3,546	-10.7%	29,922	33,359	3,437	-10.3%		31,697	31,697	-100.0%		31,294	31,294	-100.0%		129,447	129,447	-100.0%
Total Miles	33,381	36,818	3,437	-9.3%	33,573	36,956	3,383	-9.2%		35,143	35,143	-100.0%		34,840	34,840	-100.0%		143,757	143,757	-100.0%
Revenue Hours	2,433	2,619	186	-7.1%	2,418	2,601	183	-7.0%		2,575	2,575	-100.0%		2,553	2,553	-100.0%		10,348	(10,348)	-100.0%
Total Hours	2,706	2,974	268	-9.0%	2,725	3,021	296	-9.8%		2,832	2,832	-100.0%		2,919	2,919	-100.0%		11,746	(11,746)	-100.0%
Ridership	6,465	6,932	467	-6.7%	6,474	6,951	477	-6.9%		6,759	6,759	-100.0%		6,705	6,705	-100.0%		27,347	(27,347)	-100.0%
REVENUES/EXPENSES	**FIRST QUARTER**				**SECOND QUARTER**				**THIRD QUARTER**				**FOURTH QUARTER**				**YEAR END**			
System Operations	**2026**	**2025**	**Difference**	**% Change**	**2026**	**2025**	**Difference**	**% Change**	**2026**	**2025**	**Difference**	**% Change**	**2026**	**2025**	**Difference**	**% Change**	**2026**	**2025**	**Difference**	**% Change**
Expenses	$955,886	$1,028,713	$72,827	-7.1%	$1,222,708	$1,061,125	$161,583	15.2%		$1,250,322	$1,250,322	-100.0%		$981,785	$981,785	-100.0%		$4,321,945	$4,321,945	-100.0%
Farebox Revenues	$151,865	$105,484	$46,381	44.0%	$148,036	$132,425	$15,611	11.8%		$135,037	$135,037	-100.0%		$127,636	$127,636	-100.0%		$500,582	$500,582	-100.0%

Definitions

Cost-Efficiency examines the amount of service produced in relation to the amount of resources expended. The lower the ratio, the more cost efficient the service.

Cost-Effectiveness metrics addresses transit use in relation to the level of resources expended. The lower the cost per passenger, the more cost effective the service.

Service-Effectiveness is a measure of the consumption of public transportation service in relation to the amount of service available. The larger the ratio, the more effective the service.

Passenger Revenue-Effectiveness , or average fare per passenger trip, measures the amount each passenger is paying to use the service. The higher the average, the more cost is being borne by the passenger.