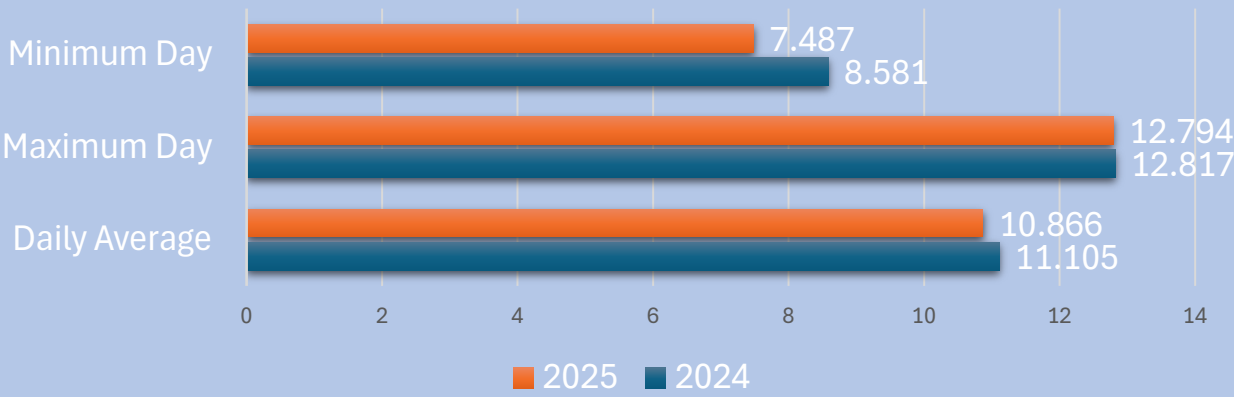


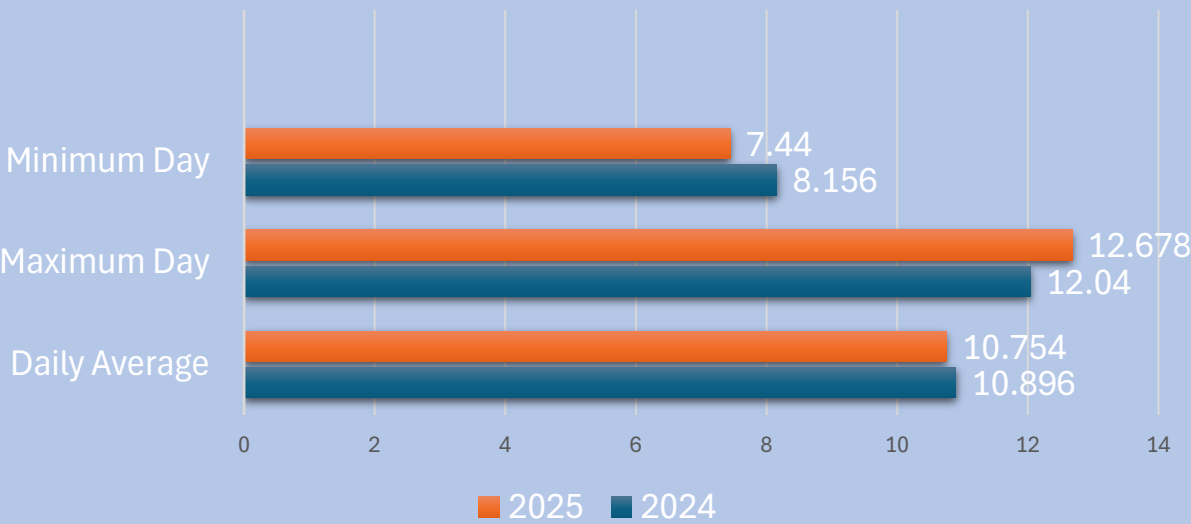
# OPERATIONS MONTHLY REPORT

## PUMPING

### Raw Water Pumpage (MGD)



### Finished Water Pumpage (MGD)



**979,247,000**  
Gallons Pumped YTD

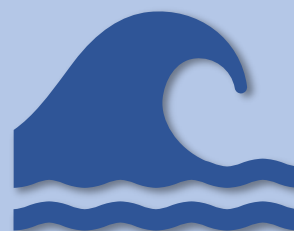
MARCH  
2025

# OPERATIONS MONTHLY REPORT

## WATER QUALITY

### Raw Water

	2024	2025
Turbidity	2.9	3.1
pH	8.33	8.31
Alkalinity	112.4	110.6
Temperature	38.4	37
Positive Bacteriological Testing	0.4	0.5



### Finished Water

	2024	2025
Turbidity	0.039	0.042
pH	7.75	7.77
Alkalinity	104.1	102.8
Temp.	41.3	38.3
Chlorine Residual	0.85	0.88
Fluoride Residual	0.7	0.65
Orthophosphate Residual	1.48	1.48
Bacteriological Testing	0	0

## ADDITIONAL ACTIVITIES

- ◆ Routine Plant Operations
- ◆ Routine Plant and Remote Site Maintenance
- ◆ RWI Project-O&M Manuals and Close Out
- ◆ Annual WDNR Lab Testing and Monitoring
- ◆ Filter 1 and 2 rehab work
- ◆ Safety Equipment Checks
- ◆ Property grounds, cleaning, and building maintenance
- ◆ Chemical Systems Maint
- ◆ Shift Coverage

MARCH  
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# DISTRIBUTION MONTHLY REPORT

## WATER MAIN

Water Main Installed

0'

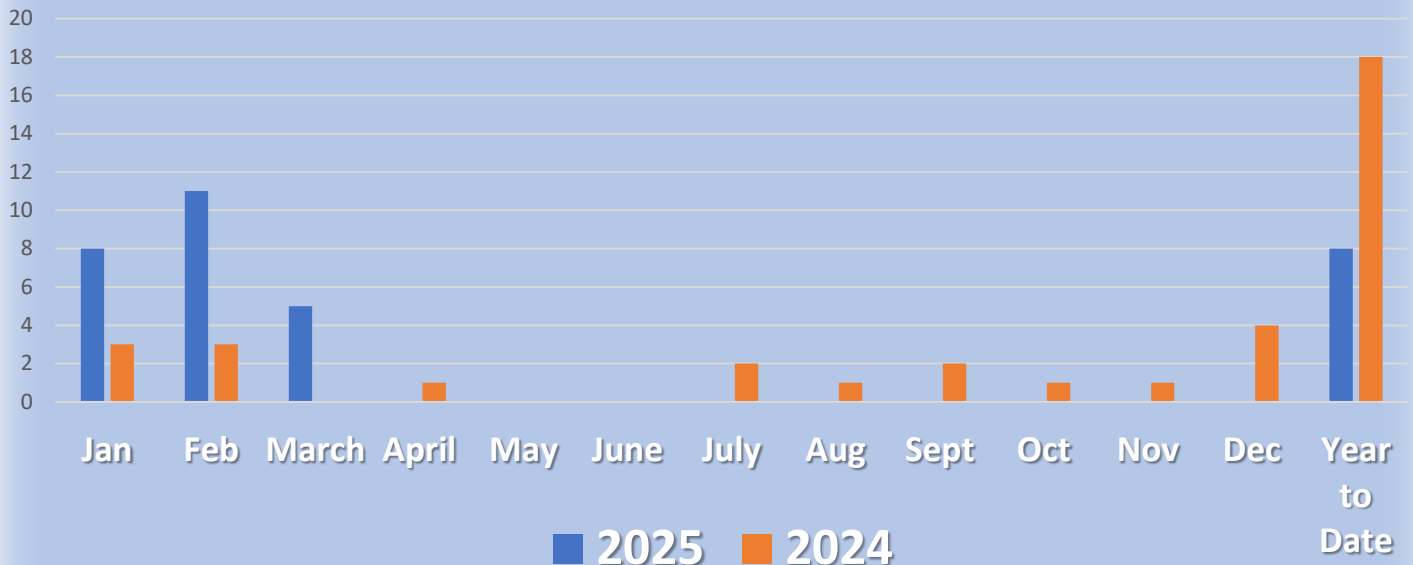
YTD

Street, Curb, and  
Sidewalk Restoration

2,060

Cu Ft  
YTD

## Water Main Breaks



## HYDRANTS YEAR TO DATE



Removed



Installed

## VALVES YEAR TO DATE



Exercised

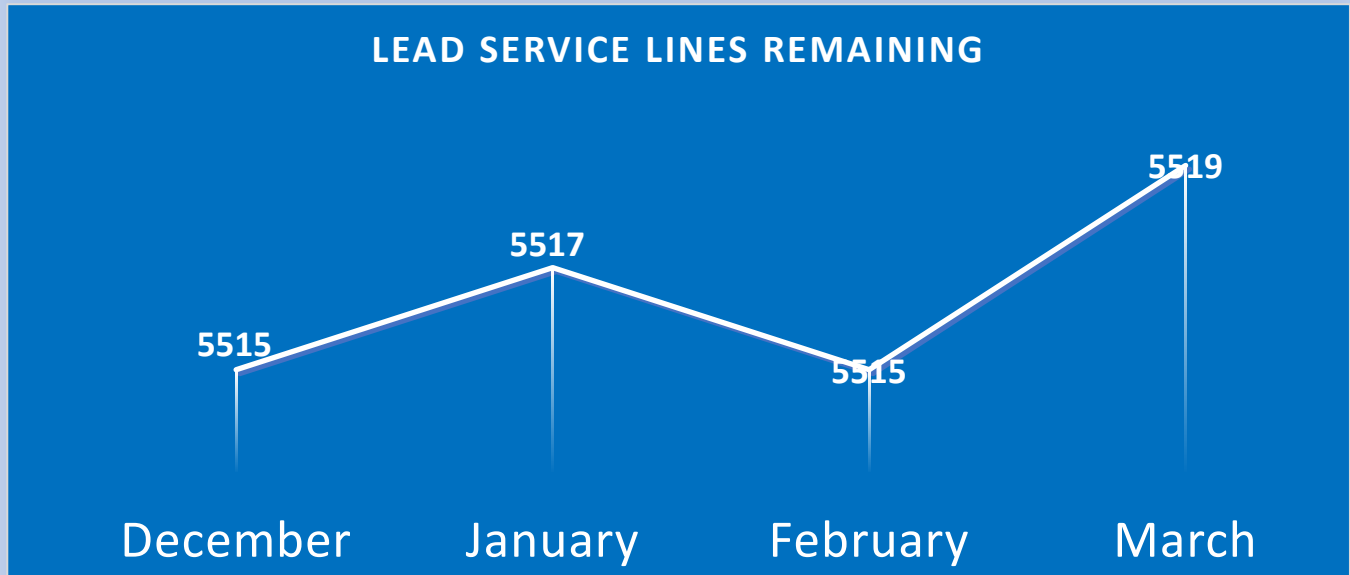


Installed

MARCH  
2025

# DISTRIBUTION MONTHLY REPORT

## LEAD SERVICE LINE INFORMATION



250

2025 Replacement  
Goal

2%

2025 Replacement  
Goal Completed

39

YTD WIDNR Lead  
Brochures  
Distributed

## ADDITIONAL ACTIVITIES

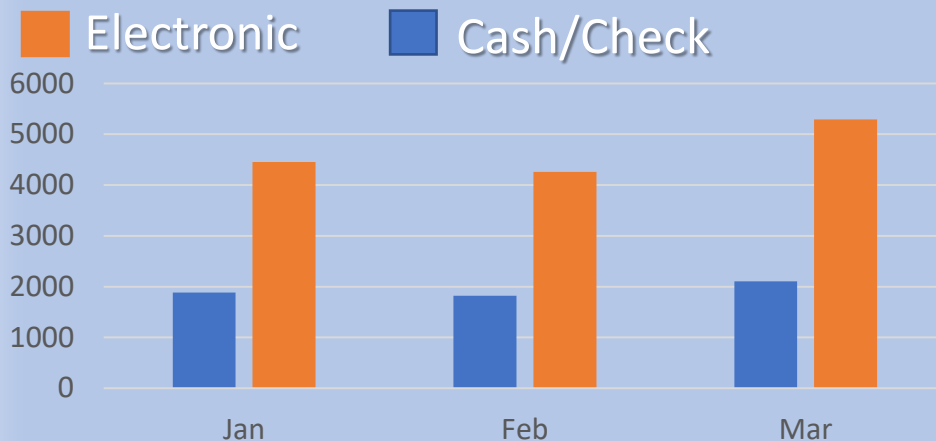
- Continued working with the Centricity integration team to continue building the Unity Asset Management system. System testing to start in early April.
- N 6th and 7th Street LSL Project placed out for bids.
- N 7th Street project completed and sent in for WIDNR approval.
- N 25th Street watermain project bid opening.
- River Crossing project placed out for bids.



MARCH  
2025

# CUSTOMER RELATIONS & FISCAL SUMMARY

## PAYMENT TRANSACTIONS



## PAPERLESS ENROLLMENT

4,752

## CUSTOMER TRANSFERS

126

## COLLECTIONS

District 2

**\$1,156,660**

Total Billed

**\$292,388**

Outstanding  
After Due Date

**1275**

Past Due Letters Mailed

**480**

Owner/Landlord Letters  
Mailed

**\$125,742**

Outstanding At  
Month End

## METERS



**151**

Meters

Installed/Replaced

**146**

Meters Tested

## CROSS CONNECTION



**163** Inspections Completed

## WEBSITE VISITORS

**3,839**



MARCH  
2025

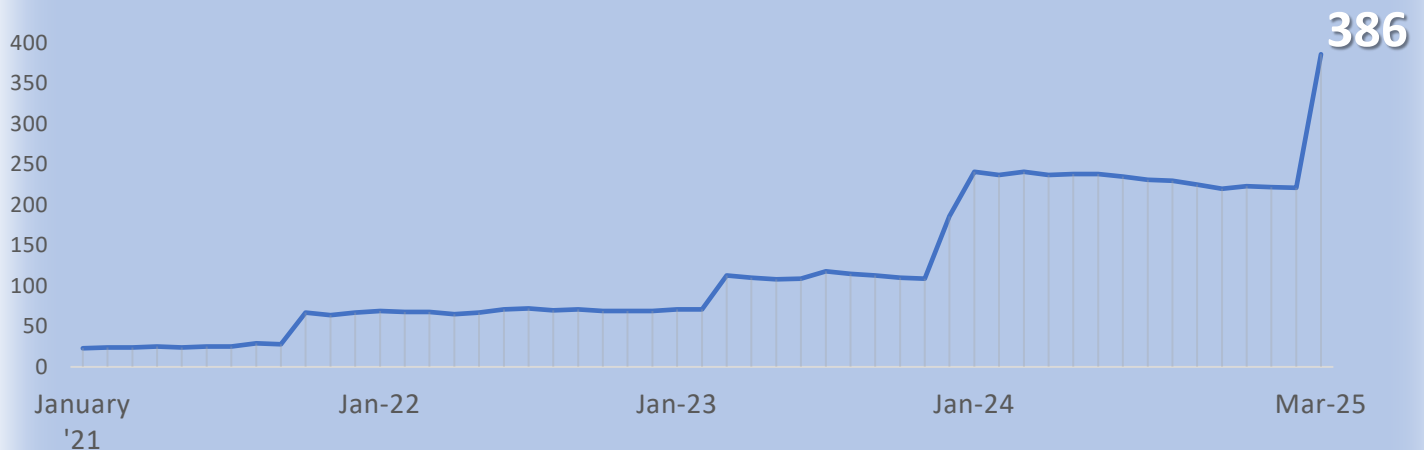
# CUSTOMER RELATIONS & FISCAL SUMMARY

## LEAK ALLOWANCES ISSUED

**4** Customer Requests **1,678** CCF Allowed @ Reduced Rate



## LEAD SERVICE LINE REPLACEMENT LOANS



## ADDITIONAL CR/F ACTIVITIES

- ◆ Service Techs (STs) continue their work replacing meters due to age, and due to LSL replacements.
- ◆ Conducted small and large meter testing.
- ◆ USSs issued bills to District 1 and Monthly customers.
- ◆ Issued invoices/loans for 2024 LSL Replacement Projects.

MARCH  
2025