OPERATING METRICS FOR TRANSIT OPERATIONS - 2024 to 2025																				
OPERATING METRICS	FIRST QUARTER				SECOND QUARTER				THIRD QUARTER				FOURTH QUARTER				YEAR END			
Shoreline Metro	2025	2024	Difference	Target	2025	2024	Difference	Target	2025	2024	Difference	Target	2025	2024	Difference	Target	2025	2024	Difference	Target
Cost-Efficiency																				
Expense/Revenue Hour	\$110.54	\$110.53	\$0.01	\$94.85	\$114.90	\$103.75	\$11.15	\$94.85	#DIV/0!	\$119.54	#DIV/0!	\$94.85	#DIV/0!	\$129.50	#DIV/0!	\$94.85	\$112.71	\$115.76	\$3.05	\$94.85
Expense/Revenue Mile	\$31.08	\$35.57	\$4.48	N/A	\$13.23	\$13.79	\$0.56	N/A	#DIV/0!	\$13.98	#DIV/0!	N/A	#DIV/0!	\$13.07	#DIV/0!	N/A	\$11.83	\$13.49	\$1.66	N/A
Cost-Effectiveness																				
Expense/Passenger Trip	\$7.52	\$7.15	\$0.37	\$7.25	\$7.63	\$6.47	\$1.16	\$7.25	#DIV/0!	\$8.06	#DIV/0!	\$7.25	#DIV/0!	\$7.76	#DIV/0!	\$7.25	\$7.57	\$7.34	\$7.14	\$7.25
Service-Effectiveness				_	_					_										
Passengers/Revenue Hour	14.70	15.47	-0.77	13.80	15.06	16.03	-0.97	13.80	#DIV/0!	14.83	#DIV/0!	13.80	#DIV/0!	16.69	#DIV/0!	13.80	14.88	15.76	-0.88	13.80
Passengers/Revenue Mile	1.06	1.09	-0.03	N/A	13.89	14.79	-0.89	N/A	#DIV/0!	13.68	#DIV/0!	N/A	#DIV/0!	15.39	0.00	N/A	0.00	0.00	0.00	N/A
Passenger Revenue-Effectiveness																				
Revenue/Expense (Ratio)	10.3%	12.9%	-2.6%	11.5%	12.5%	14.4%	-1.9%	11.5%	#DIV/0!	12.7%	#DIV/0!	11.5%	#DIV/0!	10.9%	#DIV/0!	11.5%	11.4%	12.6%	-1.3%	11.5%
Revenue/Passenger Trip	\$0.77	\$0.92	-\$0.15	\$0.66	\$0.95	\$0.93	\$0.02	\$0.66	#DIV/0!	\$1.02	#DIV/0!	\$0.66	#DIV/0!	\$0.85	#DIV/0!	\$0.66	\$0.86	\$0.93	-\$0.07	\$0.66
Metro Connection	2025	2024	Difference	% Change	2025	2024	Difference	% Change	2025	2024	Difference	% Change	2025	2024	Difference	% Change	2025	2024	Difference	% Change
Service-Effectiveness																				
Passengers/Revenue Hour	2.65	2.42	0.23	9.3%	2.67	2.55	0.12	4.8%	#DIV/0!	2.67	#DIV/0!	#DIV/0!	#DIV/0!	2.67	#DIV/0!	#DIV/0!	2.66	2.58	0.08	3.2%
Passengers/Revenue Mile	0.21	0.22	0.01	-6.0%	0.21	0.22	(0.01)	-3.4%	#DIV/0!	0.21	#DIV/0!	#DIV/0!	#DIV/0!	0.21	#DIV/0!	#DIV/0!	0.21	0.21	(0.01)	-2.4%
OPERATING STATISTICS	S FIRST QUARTER			SECOND QUARTER				THIRD QUARTER				FOURTH QUARTER				YEAR END				
						SECOND C	QUAKTEK			тнікр Q	UARTER			FOURTH (QUARTER			YEAR	END	
Shoreline Metro	2025		Difference	% Change	2025	2024	Difference	% Change	2025	2024	Difference	% Change	2025	2024	Difference	% Change	2025	2024	Difference	% Change
Shoreline Metro Revenue Miles	2025 128,813			% Change -2.8%	2025 136,810	2024 130,843	-	% Change 4.6%	2025			% Change -100.0%	2025			% Change -100.0%	2025 265,623			% Change -49.18%
		2024	Difference			2024	Difference		2025	2024	Difference		2025	2024	Difference			2024	Difference	
Revenue Miles	128,813 133,234 9,306	2024 132,569 137,119 9,380	Difference 3,756	-2.8%	136,810	2024 130,843 135,334 9,331	Difference 5,967	4.6%	2025	2024 126,824 131,177 8,965	Difference 126,824 131,177 8,965	-100.0% -100.0% -100.0%	2025	2024 132,418 136,963 9,262	132,418 136,963 9,262	-100.0%	265,623	2024 522,654	Difference 257,031 265,853 18,397	-49.18% -49.18% -49.81%
Revenue Miles Total Miles	128,813 133,234	2024 132,569 137,119	Difference 3,756	-2.8% -2.8%	136,810 141,506	2024 130,843 135,334	Difference 5,967 6,172	4.6% 4.6%	2025	2024 126,824 131,177	Difference 126,824 131,177	-100.0% -100.0%	2025	2024 132,418 136,963	Difference 132,418 136,963	-100.0% -100.0%	265,623 274,740	2024 522,654 540,593	Difference 257,031 265,853	-49.18% -49.18%
Revenue Miles Total Miles Revenue Hours	128,813 133,234 9,306	2024 132,569 137,119 9,380	Difference 3,756 3,885 74	-2.8% -2.8% -0.8%	136,810 141,506 9,235	2024 130,843 135,334 9,331	5,967 6,172 96	4.6% 4.6% -1.0%	2025	2024 126,824 131,177 8,965	Difference 126,824 131,177 8,965	-100.0% -100.0% -100.0%	2025	2024 132,418 136,963 9,262	132,418 136,963 9,262	-100.0% -100.0% -100.0%	265,623 274,740 18,541	2024 522,654 540,593 36,938	Difference 257,031 265,853 18,397	-49.18% -49.18% -49.81%
Revenue Miles Total Miles Revenue Hours Total Hours	128,813 133,234 9,306 10,090	2024 132,569 137,119 9,380 10,171	3,756 3,885 74 81	-2.8% -2.8% -0.8% -0.8%	136,810 141,506 9,235 10,013	2024 130,843 135,334 9,331 10,117	5,967 6,172 96 104	4.6% 4.6% -1.0%	2025	2024 126,824 131,177 8,965 9,721	126,824 131,177 8,965 9,721	-100.0% -100.0% -100.0% -100.0%	2025	2024 132,418 136,963 9,262 10,043	132,418 136,963 9,262 10,043	-100.0% -100.0% -100.0% -100.0%	265,623 274,740 18,541 20,103	2024 522,654 540,593 36,938 40,052	Difference 257,031 265,853 18,397 19,949	-49.18% -49.18% -49.81% -49.81%
Revenue Miles Total Miles Revenue Hours Total Hours	128,813 133,234 9,306 10,090	2024 132,569 137,119 9,380 10,171	3,756 3,885 74 81	-2.8% -2.8% -0.8% -0.8%	136,810 141,506 9,235 10,013	2024 130,843 135,334 9,331 10,117	5,967 6,172 96 104	4.6% 4.6% -1.0%	2025	2024 126,824 131,177 8,965 9,721	126,824 131,177 8,965 9,721	-100.0% -100.0% -100.0% -100.0%	2025	2024 132,418 136,963 9,262 10,043	132,418 136,963 9,262 10,043	-100.0% -100.0% -100.0% -100.0%	265,623 274,740 18,541 20,103	2024 522,654 540,593 36,938 40,052	Difference 257,031 265,853 18,397 19,949	-49.18% -49.18% -49.81% -49.81%
Revenue Miles Total Miles Revenue Hours Total Hours Ridership	128,813 133,234 9,306 10,090 136,829	2024 132,569 137,119 9,380 10,171 145,093	3,756 3,885 74 81 8,264	-2.8% -2.8% -0.8% -0.8% -5.7%	136,810 141,506 9,235 10,013 139,101	2024 130,843 135,334 9,331 10,117 149,587	5,967 6,172 96 104 10,486	4.6% 4.6% -1.0% -1.0% -7.0%		2024 126,824 131,177 8,965 9,721 132,993	126,824 131,177 8,965 9,721 132,993	-100.0% -100.0% -100.0% -100.0% -100.0%		2024 132,418 136,963 9,262 10,043 154,539	132,418 136,963 9,262 10,043 154,539	-100.0% -100.0% -100.0% -100.0% -100.0%	265,623 274,740 18,541 20,103 275,930	2024 522,654 540,593 36,938 40,052 582,212	257,031 265,853 18,397 19,949 306,282	-49.18% -49.18% -49.81% -49.81% -52.61%
Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection	128,813 133,234 9,306 10,090 136,829	2024 132,569 137,119 9,380 10,171 145,093	3,756 3,885 74 81 8,264	-2.8% -2.8% -0.8% -0.8% -5.7%	136,810 141,506 9,235 10,013 139,101	2024 130,843 135,334 9,331 10,117 149,587	5,967 6,172 96 104 10,486	4.6% 4.6% -1.0% -1.0% -7.0% % Change		2024 126,824 131,177 8,965 9,721 132,993	Difference 126,824 131,177 8,965 9,721 132,993 Difference	-100.0% -100.0% -100.0% -100.0% -100.0% % Change		2024 132,418 136,963 9,262 10,043 154,539	Difference 132,418 136,963 9,262 10,043 154,539 Difference	-100.0% -100.0% -100.0% -100.0% -100.0%	265,623 274,740 18,541 20,103 275,930	2024 522,654 540,593 36,938 40,052 582,212	257,031 265,853 18,397 19,949 306,282 Difference	-49.18% -49.18% -49.81% -49.81% -52.61%
Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles	128,813 133,234 9,306 10,090 136,829 2025 33,097	2024 132,569 137,119 9,380 10,171 145,093 2024 29,151	3,756 3,885 74 81 8,264 Difference 3,946	-2.8% -2.8% -0.8% -0.8% -5.7% % Change	136,810 141,506 9,235 10,013 139,101 2025 33,359	2024 130,843 135,334 9,331 10,117 149,587 2024 32,328	5,967 6,172 96 104 10,486 Difference	4.6% 4.6% -1.0% -7.0% % Change 3.2%		2024 126,824 131,177 8,965 9,721 132,993 2024 34,752	Difference 126,824 131,177 8,965 9,721 132,993 Difference 34,752	-100.0% -100.0% -100.0% -100.0% -100.0% **Change -100.0%		2024 132,418 136,963 9,262 10,043 154,539 2024 33,557	Difference 132,418 136,963 9,262 10,043 154,539 Difference 33,557	-100.0% -100.0% -100.0% -100.0% -100.0% % Change -100.0%	265,623 274,740 18,541 20,103 275,930 2025 66,456	2024 522,654 540,593 36,938 40,052 582,212 2024 129,788	Difference 257,031 265,853 18,397 19,949 306,282 Difference 63,332	-49.18% -49.18% -49.81% -49.81% -52.61% % Change -48.8%
Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles	128,813 133,234 9,306 10,090 136,829 2025 33,097 36,818	2024 132,569 137,119 9,380 10,171 145,093 2024 29,151 32,251	3,756 3,885 74 81 8,264 Difference 3,946	-2.8% -2.8% -0.8% -0.8% -5.7% **Change* 13.5% 14.2%	136,810 141,506 9,235 10,013 139,101 2025 33,359 36,956	2024 130,843 135,334 9,331 10,117 149,587 2024 32,328 35,449	5,967 6,172 96 104 10,486 Difference 1,031 1,507	4.6% 4.6% -1.0% -1.0% -7.0% % Change 3.2% 4.3%		2024 126,824 131,177 8,965 9,721 132,993 2024 34,752 38,698	Difference 126,824 131,177 8,965 9,721 132,993 Difference 34,752 38,698	-100.0% -100.0% -100.0% -100.0% -100.0% % Change -100.0% -100.0%		2024 132,418 136,963 9,262 10,043 154,539 2024 33,557 37,636	Difference 132,418 136,963 9,262 10,043 154,539 Difference 33,557 37,636	-100.0% -100.0% -100.0% -100.0% -100.0% % Change -100.0% -100.0%	265,623 274,740 18,541 20,103 275,930 2025 66,456 73,774	2024 522,654 540,593 36,938 40,052 582,212 2024 129,788 144,034	Difference 257,031 265,853 18,397 19,949 306,282 Difference 63,332 70,260	-49.18% -49.18% -49.81% -49.81% -52.61% % Change -48.8% -48.8%
Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Revenue Hours	128,813 133,234 9,306 10,090 136,829 2025 33,097 36,818 2,619	2024 132,569 137,119 9,380 10,171 145,093 2024 29,151 32,251 2,681	3,756 3,885 74 81 8,264 Difference 3,946 4,567	-2.8% -2.8% -0.8% -0.8% -5.7% **Change 13.5% 14.2% -2.3%	136,810 141,506 9,235 10,013 139,101 2025 33,359 36,956 2,601	2024 130,843 135,334 9,331 10,117 149,587 2024 32,328 35,449 2,732	5,967 6,172 96 104 10,486 Difference 1,031 1,507	4.6% 4.6% -1.0% -1.0% -7.0% % Change 3.2% 4.3% -4.8%		2024 126,824 131,177 8,965 9,721 132,993 2024 34,752 38,698 2,759	Difference 126,824 131,177 8,965 9,721 132,993 Difference 34,752 38,698 2,759	-100.0% -100.0% -100.0% -100.0% -100.0% % Change -100.0% -100.0% -100.0%		2024 132,418 136,963 9,262 10,043 154,539 2024 33,557 37,636 2,605	Difference 132,418 136,963 9,262 10,043 154,539 Difference 33,557 37,636 2,605	-100.0% -100.0% -100.0% -100.0% -100.0% % Change -100.0% -100.0%	265,623 274,740 18,541 20,103 275,930 2025 66,456 73,774 5,220	2024 522,654 540,593 36,938 40,052 582,212 2024 129,788 144,034 10,777	Difference 257,031 265,853 18,397 19,949 306,282 Difference 63,332 70,260 (5,557)	-49.18% -49.18% -49.81% -49.81% -52.61% % Change -48.8% -48.8% -51.6%
Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Revenue Hours Total Hours	128,813 133,234 9,306 10,090 136,829 2025 33,097 36,818 2,619 2,974	2024 132,569 137,119 9,380 10,171 145,093 2024 29,151 32,251 2,681 2,951	Difference 3,756 3,885 74 81 8,264 Difference 3,946 4,567 62 23	-2.8% -2.8% -0.8% -0.8% -5.7% % Change 13.5% 14.2% -2.3% 0.8%	136,810 141,506 9,235 10,013 139,101 2025 33,359 36,956 2,601 3,021	2024 130,843 135,334 9,331 10,117 149,587 2024 32,328 35,449 2,732 2,992	5,967 6,172 96 104 10,486 Difference 1,031 1,507	4.6% 4.6% -1.0% -1.0% -7.0% % Change 3.2% 4.3% -4.8% 1.0%		2024 126,824 131,177 8,965 9,721 132,993 2024 34,752 38,698 2,759 2,818	Difference 126,824 131,177 8,965 9,721 132,993 Difference 34,752 38,698 2,759 2,818	-100.0% -100.0% -100.0% -100.0% -100.0% **Change -100.0% -100.0% -100.0% -100.0%		2024 132,418 136,963 9,262 10,043 154,539 2024 33,557 37,636 2,605 2,926	Difference 132,418 136,963 9,262 10,043 154,539 Difference 33,557 37,636 2,605 2,926	-100.0% -100.0% -100.0% -100.0% -100.0% **Change -100.0% -100.0% -100.0% -100.0%	265,623 274,740 18,541 20,103 275,930 2025 66,456 73,774 5,220 5,995	2024 522,654 540,593 36,938 40,052 582,212 2024 129,788 144,034 10,777 11,687	Difference 257,031 265,853 18,397 19,949 306,282 Difference 63,332 70,260 (5,557) (5,692)	-49.18% -49.81% -49.81% -52.61% **Change -48.8% -51.6% -48.7%
Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Revenue Hours Total Hours	128,813 133,234 9,306 10,090 136,829 2025 33,097 36,818 2,619 2,974	2024 132,569 137,119 9,380 10,171 145,093 2024 29,151 32,251 2,681 2,951	Difference 3,756 3,885 74 81 8,264 Difference 3,946 4,567 62 23 440	-2.8% -2.8% -0.8% -0.8% -5.7% % Change 13.5% 14.2% -2.3% 0.8%	136,810 141,506 9,235 10,013 139,101 2025 33,359 36,956 2,601 3,021	2024 130,843 135,334 9,331 10,117 149,587 2024 32,328 35,449 2,732 2,992	Difference 5,967 6,172 96 104 10,486 Difference 1,031 1,507 131 29 19	4.6% 4.6% -1.0% -1.0% -7.0% % Change 3.2% 4.3% -4.8% 1.0%		2024 126,824 131,177 8,965 9,721 132,993 2024 34,752 38,698 2,759 2,818	Difference 126,824 131,177 8,965 9,721 132,993 Difference 34,752 38,698 2,759 2,818 7,358	-100.0% -100.0% -100.0% -100.0% -100.0% **Change -100.0% -100.0% -100.0% -100.0%		2024 132,418 136,963 9,262 10,043 154,539 2024 33,557 37,636 2,605 2,926	Difference 132,418 136,963 9,262 10,043 154,539 Difference 33,557 37,636 2,605 2,926 6,956	-100.0% -100.0% -100.0% -100.0% -100.0% **Change -100.0% -100.0% -100.0% -100.0%	265,623 274,740 18,541 20,103 275,930 2025 66,456 73,774 5,220 5,995	2024 522,654 540,593 36,938 40,052 582,212 2024 129,788 144,034 10,777 11,687	Difference 257,031 265,853 18,397 19,949 306,282 Difference 63,332 70,260 (5,557) (5,692) (13,893)	-49.18% -49.81% -49.81% -52.61% **Change -48.8% -51.6% -48.7%
Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Revenue Hours Total Hours Ridership	128,813 133,234 9,306 10,090 136,829 2025 33,097 36,818 2,619 2,974	2024 132,569 137,119 9,380 10,171 145,093 2024 29,151 32,251 2,681 2,951 6,492	Difference 3,756 3,885 74 81 8,264 Difference 3,946 4,567 62 23 440	-2.8% -2.8% -0.8% -0.8% -5.7% % Change 13.5% 14.2% -2.3% 0.8%	136,810 141,506 9,235 10,013 139,101 2025 33,359 36,956 2,601 3,021	2024 130,843 135,334 9,331 10,117 149,587 2024 32,328 35,449 2,732 2,992 6,970	Difference 5,967 6,172 96 104 10,486 Difference 1,031 1,507 131 29 19	4.6% 4.6% -1.0% -1.0% -7.0% % Change 3.2% 4.3% -4.8% 1.0%		2024 126,824 131,177 8,965 9,721 132,993 2024 34,752 38,698 2,759 2,818 7,358	Difference 126,824 131,177 8,965 9,721 132,993 Difference 34,752 38,698 2,759 2,818 7,358	-100.0% -100.0% -100.0% -100.0% -100.0% **Change -100.0% -100.0% -100.0% -100.0%		2024 132,418 136,963 9,262 10,043 154,539 2024 33,557 37,636 2,605 2,926 6,956	Difference 132,418 136,963 9,262 10,043 154,539 Difference 33,557 37,636 2,605 2,926 6,956	-100.0% -100.0% -100.0% -100.0% -100.0% **Change -100.0% -100.0% -100.0% -100.0%	265,623 274,740 18,541 20,103 275,930 2025 66,456 73,774 5,220 5,995	2024 522,654 540,593 36,938 40,052 582,212 2024 129,788 144,034 10,777 11,687 27,776	Difference 257,031 265,853 18,397 19,949 306,282 Difference 63,332 70,260 (5,557) (5,692) (13,893)	-49.18% -49.81% -49.81% -52.61% **Change -48.8% -48.8% -51.6% -48.7% -50.0%
Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Revenue Hours Total Hours Ridership REVENUES/EXPENSES	128,813 133,234 9,306 10,090 136,829 2025 33,097 36,818 2,619 2,974 6,932	2024 132,569 137,119 9,380 10,171 145,093 2024 29,151 32,251 2,681 2,951 6,492	3,756 3,885 74 81 8,264 Difference 3,946 4,567 62 23 440	-2.8% -2.8% -0.8% -0.8% -5.7% ** Change 13.5% 14.2% -2.3% 0.8% 6.8%	136,810 141,506 9,235 10,013 139,101 2025 33,359 36,956 2,601 3,021 6,951	2024 130,843 135,334 9,331 10,117 149,587 2024 32,328 35,449 2,732 2,992 6,970	Difference 5,967 6,172 96 104 10,486 Difference 1,031 1,507 131 29 19	4.6% 4.6% -1.0% -1.0% -7.0% % Change 3.2% 4.3% -4.8% 1.0% -0.3%	2025	2024 126,824 131,177 8,965 9,721 132,993 2024 34,752 38,698 2,759 2,818 7,358	Difference 126,824 131,177 8,965 9,721 132,993 Difference 34,752 38,698 2,759 2,818 7,358	-100.0% -100.0% -100.0% -100.0% -100.0% **Change -100.0% -100.0% -100.0% -100.0% -100.0%	2025	2024 132,418 136,963 9,262 10,043 154,539 2024 33,557 37,636 2,605 2,926 6,956	Difference 132,418 136,963 9,262 10,043 154,539 Difference 33,557 37,636 2,605 2,926 6,956	-100.0% -100.0% -100.0% -100.0% -100.0% % Change -100.0% -100.0% -100.0% -100.0%	265,623 274,740 18,541 20,103 275,930 2025 66,456 73,774 5,220 5,995 13,883	2024 522,654 540,593 36,938 40,052 582,212 2024 129,788 144,034 10,777 11,687 27,776	Difference 257,031 265,853 18,397 19,949 306,282 Difference 63,332 70,260 (5,557) (5,692) (13,893)	-49.18% -49.81% -49.81% -52.61% **Change -48.8% -48.8% -51.6% -48.7% -50.0%

Definition

Cost-Efficiency examines the amount of service produced in relation to the amount of resources expended. The lower the ratio, the more cost efficient the service.

Cost-Effectiveness metrics addresses transit use in relation to the level of resources expended. The lower the cost per passenger, the more cost effective the service.

Service-Effectiveness is a measure of the consumption of public transportation service in relation to the amount of service available. The larger the ratio, the more effective the service.

Passenger Revenue-Effectiveness, or average fare per passenger trip, measures the amount each passenger is paying to use the service. The higher the average, the more cost is being borne by the passenger.