OPERATING METRICS FOR TRANSIT OPERATIONS - 2022 to 2023																				
OPERATING METRICS	FIRST QUARTER				SECOND QUARTER				THIRD QUARTER				FOURTH QUARTER				YEAR END			
Shoreline Metro	2023	2022	Difference	Target	2023	2022	Difference	Target	2023	2022	Difference	Target	2023	2022	Difference	Target	2023	2022	Difference	Target
Cost-Efficiency																				
Expense/Revenue Hour	\$124.99	\$93.78	\$31.21	\$94.85	\$80.99	\$130.27	\$49.28	\$94.85	\$114.74	\$105.21	\$9.53	\$94.85	\$100.94	\$114.06	\$13.12	\$94.85	\$105.34	\$111.10	\$5.76	\$94.85
Expense/Revenue Mile	\$34.49	\$26.31	\$8.18	N/A	\$12.94	\$12.26	\$0.67	N/A	\$23.87	\$12.88	\$10.99	N/A	\$13.73	\$12.50	\$1.23	N/A	\$15.49	\$12.35	\$3.14	N/A
Cost-Effectiveness																				
Expense/Passenger Trip	\$8.61	\$6.83	\$1.79	\$7.25	\$5.35	\$9.98	\$4.63	\$7.25	\$8.73	\$9.09	\$6.36	\$7.25	\$6.17	\$7.77	\$1.59	\$7.25	\$7.13	\$8.38	\$1.26	\$7.25
Service-Effectiveness																				
Passengers/Revenue Hour	14.51	13.74	0.77	13.80	15.13	13.05	2.08	13.80	13.14	11.58	1.56	13.80	16.35	14.69	1.66	13.80	14.78	13.26	1.52	13.80
Passengers/Revenue Mile	1.07	1.01	0.05	N/A	13.95	12.04	1.91	N/A	12.12	10.68	1.44	N/A	15.08	13.55	0.00	N/A	0.00	0.00	0.00	N/A
Passenger Revenue-Effectiveness																				
Revenue/Expense (Ratio)	10.1%	13.6%	-3.5%	11.5%	17.3%	10.2%	7.1%	11.5%	22.6%	13.3%	9.3%	11.5%	14.7%	11.9%	2.9%	11.5%	15.9%	12.1%	3.9%	11.5%
Revenue/Passenger Trip	\$0.87	\$0.93	-\$0.06	\$0.66	\$0.93	\$1.02	-\$0.09	\$0.66	\$1.97	\$1.21	\$0.76	\$0.66	\$0.91	\$0.92	-\$0.01	\$0.66	\$1.14	\$1.01	\$0.13	\$0.66
Metro Connection	2023	2022	Difference	% Change	2023	2022	Difference	% Change	2023	2022	Difference	% Change	2023	2022	Difference	% Change	2023	2022	Difference	% Change
Service-Effectiveness																				
Passengers/Revenue Hour	2.37	2.45	(80.0)	-3.2%	2.56	2.68		-4.7%	2.49	2.43	0.06	2.5%	2.38	2.39	(0.01)	-0.3%	2.45	2.48	(0.04)	-1.5%
Passengers/Revenue Mile	0.18	0.19	(0.01)	-6.2%	0.19	0.20	(0.01)	-5.1%	0.18	0.18	0.00	2.7%	0.19	0.19	0.00	1.4%	0.18	0.19	(0.00)	-1.0%
OPERATING STATISTICS		FIRST QU				SECOND (THIRD Q				FOURTH C	•			YEAR		
Shoreline Metro	2023	2022	Difference	% Change	2023	2022	Difference	% Change	2023	2022	Difference	% Change	2023	2022	Difference		2023	2022	Difference	
Shoreline Metro Revenue Miles	130,994	2022 120,172	Difference 10,822	9.0%	136,221	2022 127,872	Difference 8,349	6.5%	132,638	2022 128,891	Difference 3,747	2.9%	128,490	2022 127,130	Difference 1,360	1.1%	528,343	2022 504,065	Difference 24,278	4.82%
Shoreline Metro Revenue Miles Total Miles	130,994 135,490	2022 120,172 124,297	10,822 11,193	9.0% 9.0%	136,221 140,897	2022 127,872 130,680	8,349 10,217	6.5% 7.8%	132,638 137,191	2022 128,891 133,315	3,747 3,876	2.9% 2.9%	128,490 132,900	2022 127,130 131,494	Difference	1.1% 1.1%	528,343 546,478	2022 504,065 519,786	24,278 26,692	4.82% 5.14%
Shoreline Metro Revenue Miles Total Miles Revenue Hours	130,994 135,490 9,622	2022 120,172 124,297 8,879	10,822 11,193 743	9.0% 9.0% 8.4%	136,221 140,897 9,700	2022 127,872 130,680 9,431	8,349 10,217 269	6.5% 7.8% 2.9%	132,638 137,191 9,337	2022 128,891 133,315 9,215	3,747 3,876 122	2.9% 2.9% 1.3%	128,490 132,900 9,244	2022 127,130 131,494 9,237	Difference 1,360	1.1% 1.1% 0.1%	528,343 546,478 37,903	504,065 519,786 36,762	24,278 26,692 1,141	4.82% 5.14% 3.10%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours	130,994 135,490 9,622 10,433	2022 120,172 124,297 8,879 9,627	10,822 11,193 743 806	9.0% 9.0% 8.4% 8.4%	136,221 140,897 9,700 10,518	2022 127,872 130,680 9,431 10,226	8,349 10,217 269 292	6.5% 7.8% 2.9% 2.9%	132,638 137,191 9,337 10,124	2022 128,891 133,315 9,215 9,992	3,747 3,876 122 132	2.9% 2.9% 1.3% 1.3%	128,490 132,900 9,244 10,023	2022 127,130 131,494 9,237 10,016	1,360 1,406 7	1.1% 1.1% 0.1% 0.1%	528,343 546,478 37,903 41,098	504,065 519,786 36,762 39,861	24,278 26,692 1,141 1,237	4.82% 5.14% 3.10% 3.10%
Shoreline Metro Revenue Miles Total Miles Revenue Hours	130,994 135,490 9,622	2022 120,172 124,297 8,879	10,822 11,193 743	9.0% 9.0% 8.4%	136,221 140,897 9,700	2022 127,872 130,680 9,431	8,349 10,217 269	6.5% 7.8% 2.9%	132,638 137,191 9,337	2022 128,891 133,315 9,215	3,747 3,876 122	2.9% 2.9% 1.3%	128,490 132,900 9,244	2022 127,130 131,494 9,237	Difference 1,360	1.1% 1.1% 0.1%	528,343 546,478 37,903	504,065 519,786 36,762	24,278 26,692 1,141	4.82% 5.14% 3.10%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership	130,994 135,490 9,622 10,433 139,597	2022 120,172 124,297 8,879 9,627 121,968	10,822 11,193 743 806 17,629	9.0% 9.0% 8.4% 8.4% 14.5%	136,221 140,897 9,700 10,518 146,714	2022 127,872 130,680 9,431 10,226 123,073	8,349 10,217 269 292 23,641	6.5% 7.8% 2.9% 2.9% 19.2%	132,638 137,191 9,337 10,124 122,690	2022 128,891 133,315 9,215 9,992 106,672	3,747 3,876 122 132 16,018	2.9% 2.9% 1.3% 1.3% 15.0%	128,490 132,900 9,244 10,023 151,154	2022 127,130 131,494 9,237 10,016 135,680	1,360 1,406 7 7 7 15,474	1.1% 1.1% 0.1% 0.1% 11.4%	528,343 546,478 37,903 41,098 560,155	504,065 519,786 36,762 39,861 487,393	24,278 26,692 1,141 1,237 72,762	4.82% 5.14% 3.10% 3.10% 14.93%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection	130,994 135,490 9,622 10,433 139,597	2022 120,172 124,297 8,879 9,627 121,968	10,822 11,193 743 806 17,629	9.0% 9.0% 8.4% 8.4% 14.5%	136,221 140,897 9,700 10,518 146,714	2022 127,872 130,680 9,431 10,226 123,073	8,349 10,217 269 292 23,641 Difference	6.5% 7.8% 2.9% 2.9% 19.2% % Change	132,638 137,191 9,337 10,124 122,690	2022 128,891 133,315 9,215 9,992 106,672	3,747 3,876 122 132 16,018 Difference	2.9% 2.9% 1.3% 1.3% 15.0%	128,490 132,900 9,244 10,023 151,154	2022 127,130 131,494 9,237 10,016 135,680	1,360 1,406 7 7 15,474	1.1% 1.1% 0.1% 0.1% 11.4% % Change	528,343 546,478 37,903 41,098 560,155	2022 504,065 519,786 36,762 39,861 487,393	24,278 26,692 1,141 1,237 72,762 Difference	4.82% 5.14% 3.10% 3.10% 14.93%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles	130,994 135,490 9,622 10,433 139,597 2023 34,873	2022 120,172 124,297 8,879 9,627 121,968 2022 31,649	10,822 11,193 743 806 17,629 Difference 3,224	9.0% 9.0% 8.4% 8.4% 14.5% % Change 10.2%	136,221 140,897 9,700 10,518 146,714 2023 35,482	2022 127,872 130,680 9,431 10,226 123,073 2022 33,894	Difference 8,349 10,217 269 292 23,641 Difference 1,588	6.5% 7.8% 2.9% 2.9% 19.2% % Change 4.7%	132,638 137,191 9,337 10,124 122,690 2023 33,152	2022 128,891 133,315 9,215 9,992 106,672 2022 34,167	3,747 3,876 122 132 16,018 Difference	2.9% 2.9% 1.3% 1.3% 15.0% % Change -3.0%	128,490 132,900 9,244 10,023 151,154 2023 32,572	2022 127,130 131,494 9,237 10,016 135,680 2022 34,625	Difference 1,360 1,406 7 7 15,474 Difference 2,053	1.1% 1.1% 0.1% 0.1% 11.4% % Change -5.9%	528,343 546,478 37,903 41,098 560,155 2023 136,079	504,065 519,786 36,762 39,861 487,393 2022	24,278 26,692 1,141 1,237 72,762 Difference	4.82% 5.14% 3.10% 3.10% 14.93% % Change 1.3%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles	130,994 135,490 9,622 10,433 139,597 2023 34,873 38,092	2022 120,172 124,297 8,879 9,627 121,968 2022 31,649 35,282	Difference 10,822 11,193 743 806 17,629 Difference 3,224 2,810	9.0% 9.0% 8.4% 8.4% 14.5% % Change 10.2% 8.0%	136,221 140,897 9,700 10,518 146,714 2023 35,482 38,748	2022 127,872 130,680 9,431 10,226 123,073 2022 33,894 37,533	Difference 8,349 10,217 269 292 23,641 Difference 1,588 1,215	6.5% 7.8% 2.9% 2.9% 19.2% % Change 4.7% 3.2%	132,638 137,191 9,337 10,124 122,690 2023 33,152 36,092	2022 128,891 133,315 9,215 9,992 106,672 2022 34,167 37,880	Difference 3,747 3,876 122 132 16,018 Difference 1,015 1,788	2.9% 2.9% 1.3% 1.3% 15.0% % Change -3.0% -4.7%	128,490 132,900 9,244 10,023 151,154 2023 32,572 35,790	2022 127,130 131,494 9,237 10,016 135,680 2022 34,625 37,717	1,360 1,406 7 7 15,474	1.1% 1.1% 0.1% 0.1% 11.4% % Change -5.9% -5.1%	528,343 546,478 37,903 41,098 560,155 2023 136,079 148,722	2022 504,065 519,786 36,762 39,861 487,393 2022 134,335 148,412	24,278 26,692 1,141 1,237 72,762 Difference 1,744	4.82% 5.14% 3.10% 3.10% 14.93% % Change 1.3% 0.2%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Revenue Miles Revenue Hours	130,994 135,490 9,622 10,433 139,597 2023 34,873 38,092 2,681	2022 120,172 124,297 8,879 9,627 121,968 2022 31,649 35,282 2,509	Difference 10,822 11,193 743 806 17,629 Difference 3,224 2,810 172	9.0% 9.0% 8.4% 8.4% 14.5% % Change 10.2% 8.0% 6.9%	136,221 140,897 9,700 10,518 146,714 2023 35,482 38,748 2,573	2022 127,872 130,680 9,431 10,226 123,073 2022 33,894 37,533 2,468	Difference 8,349 10,217 269 292 23,641 Difference 1,588 1,215	6.5% 7.8% 2.9% 2.9% 19.2% % Change 4.7% 3.2% 4.3%	132,638 137,191 9,337 10,124 122,690 2023 33,152 36,092 2,441	2022 128,891 133,315 9,215 9,992 106,672 2022 34,167 37,880 2,543	Difference 3,747 3,876 122 132 16,018 Difference 1,015 1,788 102	2.9% 2.9% 1.3% 1.3% 15.0% % Change -3.0% -4.7% -4.0%	128,490 132,900 9,244 10,023 151,154 2023 32,572 35,790 2,591	2022 127,130 131,494 9,237 10,016 135,680 2022 34,625 37,717 2,587	1,360 1,406 7 7 15,474 Difference 2,053 1,927	1.1% 1.1% 0.1% 0.1% 11.4% % Change -5.9% -5.1% 0.2%	528,343 546,478 37,903 41,098 560,155 2023 136,079 148,722 10,286	2022 504,065 519,786 36,762 39,861 487,393 2022 134,335 148,412 10,107	24,278 26,692 1,141 1,237 72,762 Difference 1,744 310	4.82% 5.14% 3.10% 3.10% 14.93% % Change 1.3% 0.2% 1.8%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Total Miles Revenue Hours Total Hours	130,994 135,490 9,622 10,433 139,597 2023 34,873 38,092 2,681 2,831	2022 120,172 124,297 8,879 9,627 121,968 2022 31,649 35,282 2,509 2,701	Difference 10,822 11,193 743 806 17,629 Difference 3,224 2,810 172 130	9.0% 9.0% 8.4% 8.4% 14.5% % Change 10.2% 8.0% 6.9% 4.8%	136,221 140,897 9,700 10,518 146,714 2023 35,482 38,748 2,573 2,903	2022 127,872 130,680 9,431 10,226 123,073 2022 33,894 37,533 2,468 2,665	Difference 8,349 10,217 269 292 23,641 Difference 1,588 1,215 105 238	6.5% 7.8% 2.9% 2.9% 19.2% % Change 4.7% 3.2% 4.3% 8.9%	132,638 137,191 9,337 10,124 122,690 2023 33,152 36,092 2,441 2,448	2022 128,891 133,315 9,215 9,992 106,672 2022 34,167 37,880 2,543 2,742	Difference 3,747 3,876 122 132 16,018 Difference 1,015 1,788 102 294	2.9% 2.9% 1.3% 1.3% 15.0% % Change -3.0% -4.7% -4.0%	128,490 132,900 9,244 10,023 151,154 2023 32,572 35,790 2,591 2,887	2022 127,130 131,494 9,237 10,016 135,680 2022 34,625 37,717 2,587 2,779	Difference 1,360 1,406 7 7 15,474 Difference 2,053	1.1% 1.1% 0.1% 0.1% 11.4% % Change -5.9% -5.1% 0.2% 3.9%	528,343 546,478 37,903 41,098 560,155 2023 136,079 148,722 10,286 11,069	2022 504,065 519,786 36,762 39,861 487,393 2022 134,335 148,412 10,107 10,887	24,278 26,692 1,141 1,237 72,762 Difference 1,744 310 179	4.82% 5.14% 3.10% 3.10% 14.93% *Change 1.3% 0.2% 1.8% 1.7%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Revenue Miles Revenue Hours	130,994 135,490 9,622 10,433 139,597 2023 34,873 38,092 2,681	2022 120,172 124,297 8,879 9,627 121,968 2022 31,649 35,282 2,509	Difference 10,822 11,193 743 806 17,629 Difference 3,224 2,810 172	9.0% 9.0% 8.4% 8.4% 14.5% % Change 10.2% 8.0% 6.9%	136,221 140,897 9,700 10,518 146,714 2023 35,482 38,748 2,573	2022 127,872 130,680 9,431 10,226 123,073 2022 33,894 37,533 2,468	Difference 8,349 10,217 269 292 23,641 Difference 1,588 1,215	6.5% 7.8% 2.9% 2.9% 19.2% % Change 4.7% 3.2% 4.3%	132,638 137,191 9,337 10,124 122,690 2023 33,152 36,092 2,441	2022 128,891 133,315 9,215 9,992 106,672 2022 34,167 37,880 2,543	Difference 3,747 3,876 122 132 16,018 Difference 1,015 1,788 102	2.9% 2.9% 1.3% 1.3% 15.0% % Change -3.0% -4.7% -4.0%	128,490 132,900 9,244 10,023 151,154 2023 32,572 35,790 2,591	2022 127,130 131,494 9,237 10,016 135,680 2022 34,625 37,717 2,587	1,360 1,406 7 7 15,474 Difference 2,053 1,927	1.1% 1.1% 0.1% 0.1% 11.4% % Change -5.9% -5.1% 0.2%	528,343 546,478 37,903 41,098 560,155 2023 136,079 148,722 10,286	2022 504,065 519,786 36,762 39,861 487,393 2022 134,335 148,412 10,107	24,278 26,692 1,141 1,237 72,762 Difference 1,744 310	4.82% 5.14% 3.10% 3.10% 14.93% % Change 1.3% 0.2% 1.8%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Revenue Hours Total Miles Revenue Hours Ridership Revenue Hours Ridership	130,994 135,490 9,622 10,433 139,597 2023 34,873 38,092 2,681 2,831	2022 120,172 124,297 9,627 121,968 2022 31,649 35,282 2,509 2,701 6,135	Difference 10,822 11,193 743 806 17,629 Difference 3,224 2,810 172 130 208	9.0% 9.0% 8.4% 8.4% 14.5% % Change 10.2% 8.0% 6.9% 4.8%	136,221 140,897 9,700 10,518 146,714 2023 35,482 38,748 2,573 2,903	2022 127,872 130,680 9,431 10,226 123,073 2022 33,894 37,533 2,468 2,665 6,625	Difference 8,349 10,217 269 292 23,641 Difference 1,588 1,215 105 238 40	6.5% 7.8% 2.9% 2.9% 19.2% % Change 4.7% 3.2% 4.3% 8.9%	132,638 137,191 9,337 10,124 122,690 2023 33,152 36,092 2,441 2,448	2022 128,891 133,315 9,215 9,992 106,672 2022 34,167 37,880 2,543 2,742 6,172	Difference 3,747 3,876 122 132 16,018 Difference 1,015 1,788 102 294 99	2.9% 2.9% 1.3% 1.3% 15.0% % Change -3.0% -4.7% -4.0%	128,490 132,900 9,244 10,023 151,154 2023 32,572 35,790 2,591 2,887	2022 127,130 131,494 9,237 10,016 135,680 2022 34,625 37,717 2,587 6,179	Difference 1,360 1,406 7 7 15,474 Difference 2,053 1,927 4 108 7	1.1% 1.1% 0.1% 0.1% 11.4% % Change -5.9% -5.1% 0.2% 3.9%	528,343 546,478 37,903 41,098 560,155 2023 136,079 148,722 10,286 11,069	2022 504,065 519,786 36,762 39,861 487,393 2022 134,335 148,412 10,107 10,887 25,111	Difference 24,278 26,692 1,141 1,237 72,762 Difference 1,744 310 179 182 62	4.82% 5.14% 3.10% 3.10% 14.93% *Change 1.3% 0.2% 1.8% 1.7%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Total Miles Revenue Hours Total Hours Ridership REVENUES/EXPENSES	130,994 135,490 9,622 10,433 139,597 2023 34,873 38,092 2,681 2,831 6,343	2022 120,172 124,297 8,879 9,627 121,968 2022 31,649 35,282 2,509 2,701 6,135	Difference 10,822 11,193 743 806 17,629 Difference 3,224 2,810 172 130 208	9.0% 9.0% 8.4% 8.4% 14.5% * Change 10.2% 8.0% 6.9% 4.8% 3.4%	136,221 140,897 9,700 10,518 146,714 2023 35,482 38,748 2,573 2,903 6,585	2022 127,872 130,680 9,431 10,226 123,073 2022 33,894 37,533 2,468 2,665 6,625	Difference 8,349 10,217 269 292 23,641 Difference 1,588 1,215 105 238 40	6.5% 7.8% 2.9% 2.9% 19.2% % Change 4.7% 3.2% 4.3% -0.6%	132,638 137,191 9,337 10,124 122,690 2023 33,152 36,092 2,441 2,448 6,073	2022 128,891 133,315 9,215 9,992 106,672 2022 34,167 37,880 2,543 2,742 6,172	Difference 3,747 3,876 122 132 16,018 Difference 1,015 1,788 102 294 99	2.9% 2.9% 1.3% 1.3% 15.0% % Change -3.0% -4.7% -4.0% -10.7%	128,490 132,900 9,244 10,023 151,154 2023 32,572 35,790 2,591 2,887 6,172	2022 127,130 131,494 9,237 10,016 135,680 2022 34,625 37,717 2,587 2,779 6,179	Difference 1,360 1,406 7 7 15,474 Difference 2,053 1,927 4 108 7	1.1% 1.1% 0.1% 0.1% 11.4% % Change -5.9% 0.2% 3.9% -0.1%	528,343 546,478 37,903 41,098 560,155 2023 136,079 148,722 10,286 11,069 25,173	2022 504,065 519,786 36,762 39,861 487,393 2022 134,335 148,412 10,107 10,887 25,111	24,278 26,692 1,141 1,237 72,762 Difference 1,744 310 179 182 62	4.82% 5.14% 3.10% 14.93% Change 1.3% 0.2% 1.8% 1.7% 0.2%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Total Miles Total Miles Revenue Hours Total Hours Ridership REVENUES/EXPENSES Total Operations	130,994 135,490 9,622 10,433 139,597 2023 34,873 38,092 2,681 2,831 6,343	2022 120,172 124,297 8,879 9,627 121,968 2022 31,649 35,282 2,509 2,701 6,135 FIRST QL	Difference 10,822 11,193 743 806 17,629 Difference 3,224 2,810 172 130 208 ARTER Difference	9.0% 9.0% 8.4% 8.4% 14.5% % Change 10.2% 8.0% 6.9% 4.8% 3.4%	136,221 140,897 9,700 10,518 146,714 2023 35,482 38,748 2,573 2,903 6,585	2022 127,872 130,680 9,431 10,226 123,073 2022 33,894 37,533 2,468 2,665 6,625	Difference 8,349 10,217 269 292 23,641 Difference 1,588 1,215 105 238 40 QUARTER Difference Difference	6.5% 7.8% 2.9% 2.9% 19.2% **Change* 4.7% 3.2% 4.3% 8.9% -0.6% **Change*	132,638 137,191 9,337 10,124 122,690 2023 33,152 36,092 2,441 2,448 6,073	2022 128,891 133,315 9,215 9,992 106,672 2022 34,167 37,880 2,543 2,742 6,172 THIRD Q	Difference 3,747 3,876 122 132 16,018 Difference 1,015 1,788 102 294 99 UARTER Difference	2.9% 1.3% 1.3% 1.3% 15.0% **Change -3.0% -4.7% -4.0% -10.7% -1.6% **Change	128,490 132,900 9,244 10,023 151,154 2023 32,572 35,790 2,591 2,887 6,172	2022 127,130 131,494 9,237 10,016 135,680 2022 34,625 37,717 2,587 2,779 6,179	Difference 1,360 1,406 7 7 7 15,474 Difference 2,053 1,927 4 108 7 QUARTER Difference	1.1% 1.1% 0.1% 0.1% 11.4% % Change -5.9% 0.2% 3.9% -0.1% % Change	528,343 546,478 37,903 41,098 560,155 2023 136,079 148,722 10,286 11,069 25,173	2022 504,065 519,786 36,762 39,861 487,393 2022 134,335 148,412 10,107 10,887 25,111	24,278 26,692 1,141 1,237 72,762 Difference 1,744 310 179 182 62 END Difference	4.82% 5.14% 3.10% 3.10% 14.93% % Change 1.3% 0.2% 1.8% 0.2% 1.7% 0.2%
Shoreline Metro Revenue Miles Total Miles Revenue Hours Total Hours Ridership Metro Connection Revenue Miles Total Miles Total Miles Revenue Hours Total Hours Ridership REVENUES/EXPENSES	130,994 135,490 9,622 10,433 139,597 2023 34,873 38,092 2,681 2,831 6,343	2022 120,172 124,297 8,879 9,627 121,968 2022 31,649 35,282 2,509 2,701 6,135	Difference 10,822 11,193 743 806 17,629 Difference 3,224 2,810 172 130 208	9.0% 9.0% 8.4% 8.4% 14.5% * Change 10.2% 8.0% 6.9% 4.8% 3.4%	136,221 140,897 9,700 10,518 146,714 2023 35,482 38,748 2,573 2,903 6,585	2022 127,872 130,680 9,431 10,226 123,073 2022 33,894 37,533 2,468 2,665 6,625	Difference 8,349 10,217 269 292 23,641 Difference 1,588 1,215 105 238 40	6.5% 7.8% 2.9% 2.9% 19.2% % Change 4.7% 3.2% 4.3% -0.6%	132,638 137,191 9,337 10,124 122,690 2023 33,152 36,092 2,441 2,448 6,073	2022 128,891 133,315 9,215 9,992 106,672 2022 34,167 37,880 2,543 2,742 6,172	Difference 3,747 3,876 122 132 16,018 Difference 1,015 1,788 102 294 99	2.9% 2.9% 1.3% 1.3% 15.0% % Change -3.0% -4.7% -4.0% -10.7%	128,490 132,900 9,244 10,023 151,154 2023 32,572 35,790 2,591 2,887 6,172	2022 127,130 131,494 9,237 10,016 135,680 2022 34,625 37,717 2,587 2,779 6,179	Difference 1,360 1,406 7 7 15,474 Difference 2,053 1,927 4 108 7	1.1% 1.1% 0.1% 0.1% 11.4% % Change -5.9% 0.2% 3.9% -0.1%	528,343 546,478 37,903 41,098 560,155 2023 136,079 148,722 10,286 11,069 25,173	2022 504,065 519,786 36,762 39,861 487,393 2022 134,335 148,412 10,107 10,887 25,111	24,278 26,692 1,141 1,237 72,762 Difference 1,744 310 179 182 62	4.82% 5.14% 3.10% 14.93% Change 1.3% 0.2% 1.8% 1.7% 0.2%

Definitions

Cost-Efficiency examines the amount of service produced in relation to the amount of resources expended. The lower the ratio, the more cost efficient the service

Cost-Effectiveness metrics addresses transit use in relation to the level of resources expended. The lower the cost per passenger, the more cost effective the service

Service-Effectiveness is a measure of the consumption of public transportation service in relation to the amount of service available. The larger the ratio, the more effective the service

Passenger Revenue-Effectiveness, or average fare per passenger trip, measures the amount each passenger is paying to use the service. The higher the average, the more cost is being borne by the passenge