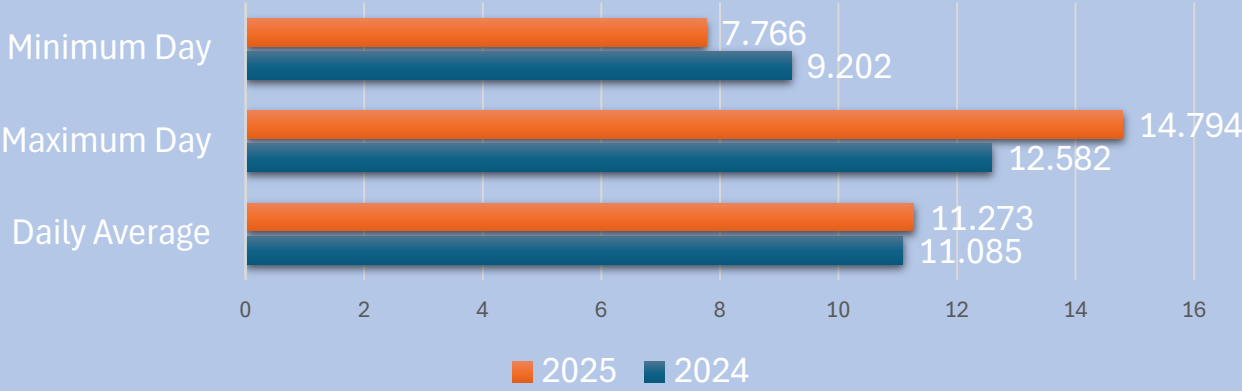


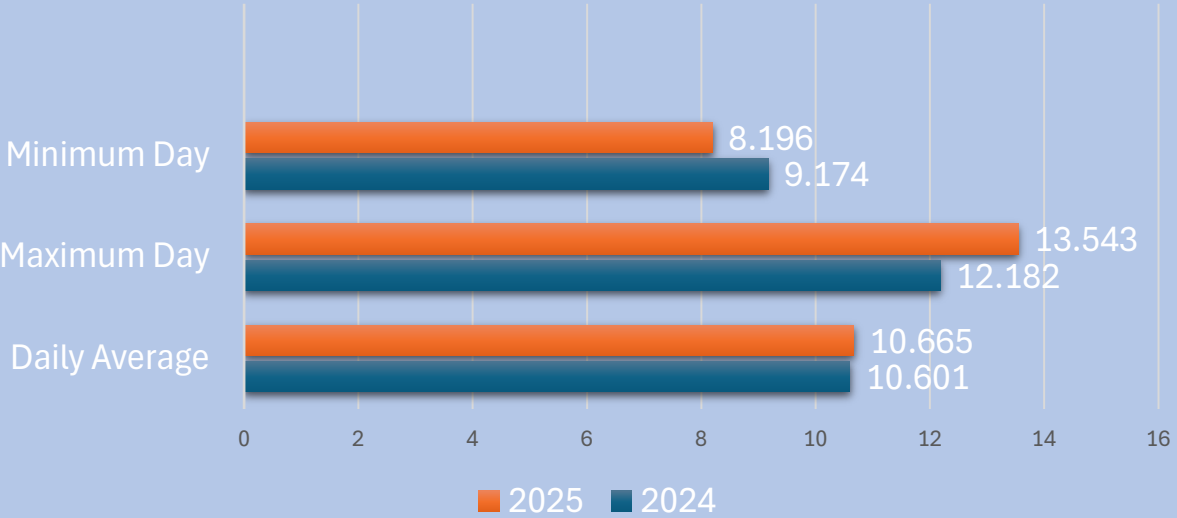
# OPERATIONS MONTHLY REPORT

## PUMPING

### Raw Water Pumpage (MGD)



### Finished Water Pumpage (MGD)



**1,358,733,000**  
Gallons Pumped YTD

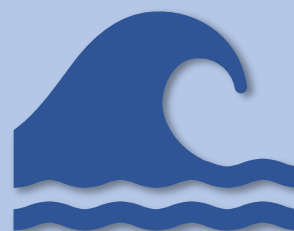
APRIL  
2025

# OPERATIONS MONTHLY REPORT

## WATER QUALITY

### Raw Water

	2024	2025
Turbidity	2.2	3
pH	8.29	8.27
Alkalinity	109.5	111
Temperature	40.9	41.4
Positive Bacteriological Testing	0.5	0.4



### Finished Water

	2024	2025
Turbidity	0.043	0.04
pH	7.74	7.69
Alkalinity	103.7	103
Temp.	43.4	41.9
Chlorine Residual	0.82	0.87
Fluoride Residual	0.7	0.62
Orthophosphate Residual	1.45	1.48
Bacteriological Testing	0	0

## ADDITIONAL ACTIVITIES

- ◆ Routine Plant Operations
- ◆ Routine Plant and Remote Site Maintenance
- ◆ Annual WDNR Lab Testing and Monitoring
- ◆ Filter 1 and 2 rehab work
- ◆ Spring Basin Cleaning
- ◆ Safety Equipment Checks
- ◆ Property grounds, cleaning, and building maintenance
- ◆ Chemical Systems Maint
- ◆ Safety Training
- ◆ Shift Coverage

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# DISTRIBUTION MONTHLY REPORT

## WATER MAIN

Water Main Installed

0'

YTD

Street, Curb, and  
Sidewalk Restoration

2,409

Cu Ft  
YTD

## Water Main Breaks



## HYDRANTS YEAR TO DATE



Removed



Installed

## VALVES YEAR TO DATE



Exercised

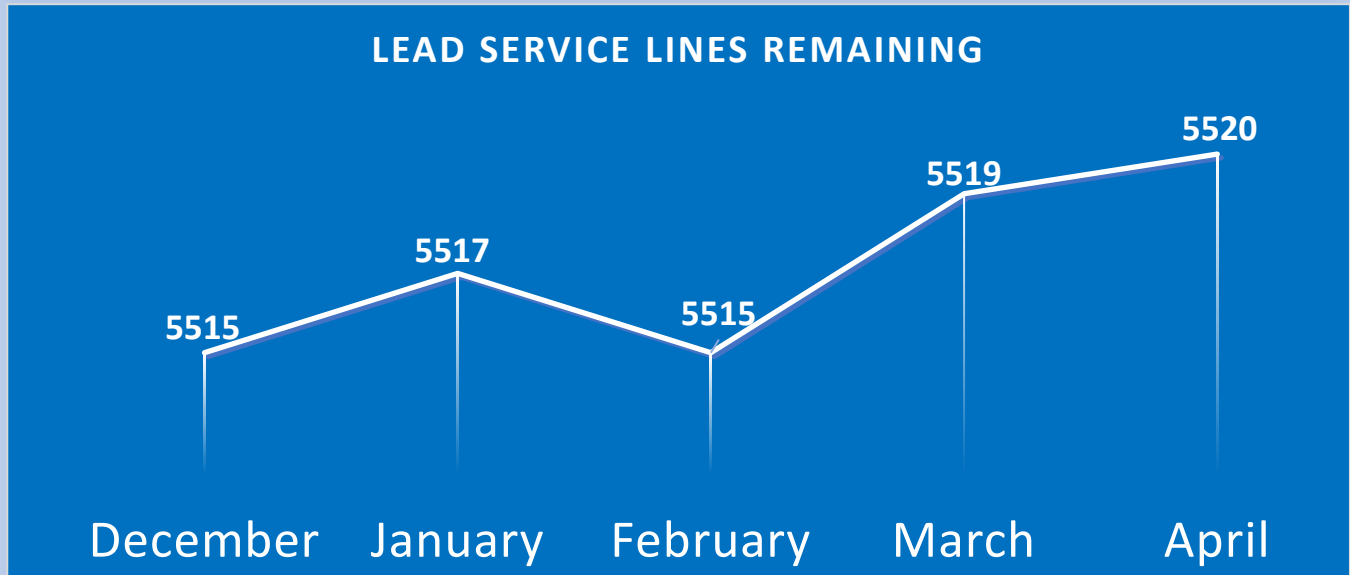


Installed

APRIL  
2025

# DISTRIBUTION MONTHLY REPORT

## LEAD SERVICE LINE INFORMATION



250

2025 Replacement  
Goal

3%

2025 Replacement  
Goal Completed

14

YTD WIDNR Lead  
Brochures  
Distributed

## ADDITIONAL ACTIVITIES

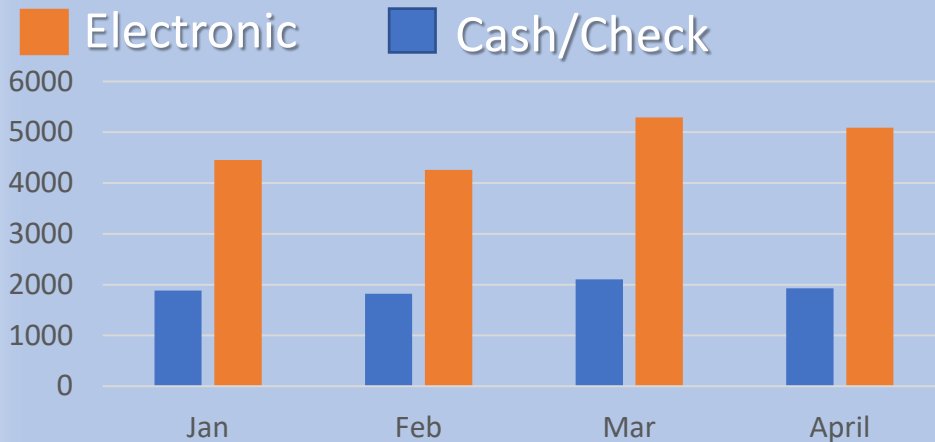
- ◆ System testing and power user training occurred for Unity Asset Management System.
- ◆ Aided Operations in installation of filter media.
- ◆ Spring water quality flushing and inspections for hydrants to be painted.
- ◆ Staff attended excavation, confined space, and traffic safety training.
- ◆ Delayed bid opening on River Crossing project due to issues with permanent construction easement.



APRIL  
2025

# CUSTOMER RELATIONS & FISCAL SUMMARY

## PAYMENT TRANSACTIONS



## PAPERLESS ENROLLMENT

4,814

## CUSTOMER TRANSFERS

174

## COLLECTIONS

### District 3

**\$1,222,466**

Total Billed

**\$186,486**

Outstanding  
After Due Date

**856**

Past Due Letters Mailed

**209**

Owner/Landlord Letters  
Mailed

**\$89,593.78**

Outstanding At  
Month End

## METERS



**107**

Meters

Installed/Replaced

**152**

Meters Tested

## CROSS CONNECTION



**104** Inspections Completed

## WEBSITE VISITORS

**3,282**



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2025

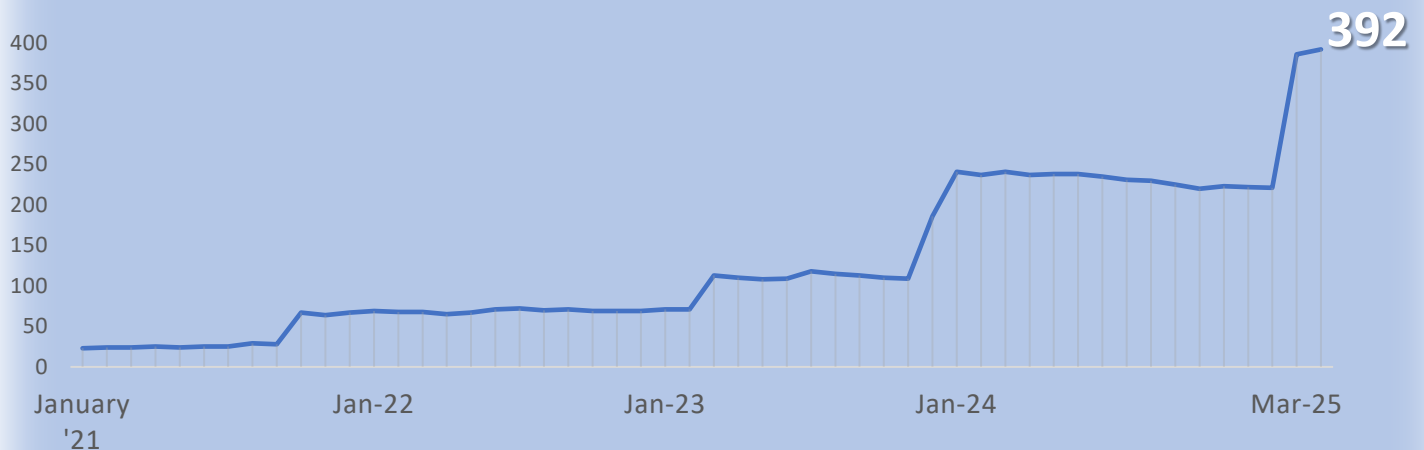
# CUSTOMER RELATIONS & FISCAL SUMMARY

## LEAK ALLOWANCES ISSUED

**1** Customer Requests **243** CCF Allowed @ Reduced Rate



## LEAD SERVICE LINE REPLACEMENT LOANS



## ADDITIONAL CR/F ACTIVITIES

- ◆ Service Techs (STs) continue their work replacing meters due to age, and due to LSL replacements.
- ◆ Conducted small and large meter testing.
- ◆ USSs issued bills to District 2 and Monthly customers.
- ◆ Mailed communications and applications for 2025 LSL Replacement project.
- ◆ Service Techs and CRF Supervisor attended safety training.

APRIL  
2025