

**CITY OF SHEBOYGAN
RESOLUTION 80-26-27**

BY ALDERPERSONS MITCHELL AND PERRELLA.

AUGUST 10, 2026.

A RESOLUTION authorizing the appropriate City officials to execute an agreement with Citibot, Inc.

WHEREAS, the City of Sheboygan had previously entered into a contract with CivicPlus in 2025 that included chatbot services, but that technology has not been made available; and

WHEREAS, City of Sheboygan has engaged Citibot, Inc. to provide chatbot technology and a voice agent servicing platform that will support organizational goals related to transparency, accessibility, responsiveness, and modernization of communication channels; and

WHEREAS, Citibot, Inc. has submitted a subscription agreement outlining services for a website chatbot and voice AI agent that includes upfront development and implementation, post-installation maintenance and support of this software.

NOW, THEREFORE, BE IT RESOLVED: That the Common Council hereby approves City officials to execute the Subscription Agreement and all related and substantially similar documents on behalf of the City of Sheboygan.

PASSED AND ADOPTED BY THE CITY OF SHEBOYGAN COMMON COUNCIL

Presiding Officer

Attest

Ryan Sorenson, Mayor, City of
Sheboygan

Meredith DeBruin, City Clerk, City of
Sheboygan